

MEGApix[®] 4MP License Plate Recognition Bullet Camera

DWC-MB44iALPR



User's Manual Ver. 07/17

Before installing and using the camera, please read this manual carefully. Be sure to keep it handy for future reference.

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Safety Information



CAUTION

RISK OF ELECTRIC SHOCK. DO NOT OPEN.



CAUTION:

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK) NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

Warning



This symbol indicates that dangerous voltage consisting a risk of electric shock is present within this unit.

Precaution

This exclamation point symbol is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

WARNING

To prevent damage which may result in fire or electric shock hazard, do not expose this appliance to rain or moisture.

WARNING

- **1.** Be sure to use only the standard adapter that is specified in the specification sheet. Using any other adapter could cause fire, electrical shock, or damage to the product.
- **2.** Incorrectly connecting the power supply or replacing battery may cause explosion, fire, electric shock, or damage to the product.
- **3.** Do not connect multiple cameras to a single adapter. Exceeding the capacity may cause excessive heat generation or fire.
- **4.** Securely plug the power cord into the power receptacle. Insecure connection may cause fire.
- **5.** When installing the camera, fasten it securely and firmly. A falling camera may cause personal injury.
- 6. Do not place conductive objects (e.g. screw drivers, coins, metal items, etc.) or containers filled with water on top of the camera. Doing so may cause personal injury due to fire, electric shock, or falling objects.
- **7.** Do not install the unit in humid, dusty, or sooty locations. Doing so may cause fire or electric shock.
- 8. If any unusual smells or smoke come from the unit, stop using the product. Immediately disconnect the power sorce and contact the service center. Continued use in such a condition may cause fire or electric shock.
- **9.** If this product fails to operate normally, contact the nearest service center. Never disassemble or modify this product in any way.
- **10.** When cleaning, do not spray water directly onto parts of the product. Doing so may cause fire or electric shock.

Precaution

Operating

- Before using, make sure power supply and all other parts are properly connected.
- While operating, if any abnormal condition or malfunction is observed, stop using the camera immediately and contact your dealer.

Handling

- Do not disassemble or tamper with parts inside the camera.
- Do not drop the camera or subject it to shock or vibration as this can damage the camera.
- Clean the clear dome cover with extra care. Scratches and dust can ruin the quality of the camera image.

Installation and Storage

- Do not install the camera in areas of extreme temperature, exceeding the allowed range.
- Avoid installing in humid or dusty environments.
- Avoid installing in places where radiation is present.
- Avoid installing in places where there are strong magnetic fields and electric signals.
- Avoid installing in places where the camera would be subject to strong vibrations.
- Never expose the camera to rain or water.

Important Safety Instructions

- 1. Read these instructions. All these safety and operating instructions should be read before the product is installed or operated.
- 2. Keep these instructions. The safety, operating and use instructions should be retained for future reference.
- 3. Heed all warnings. All warnings on the product and in the operating instructions should be adhered to.
- 4. Follow all instructions. All operating and use instructions should be followed.
- 5. Do not use this device near water. For example: near a bath tub, wash bowl, kitchen sink, laundry tub, in a wet basement; near a swimming pool; etc.
- 6. Clean only with dry cloth. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners.
- 7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. Slots and openings in the cabinet are provided for ventilation, to ensure reliable operation of the product, and to protect it from over-heating. The openings should never be blocked by placing the product on bed, sofa, rug or other similar surface. This product should not be placed in a built-in installation such as a bookcase or rack unless proper ventilation is provided and the manufacturer's unstructions have been adhere to.
- 8. Do not install near any heat sources such as radiators, heat registers, or other apparatus (including amplifiers) that produce heat.
- 9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11. Only use attachments/accessories specified by the manufacturer.
- 12. Use only with cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- 13. Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Disposal of Old Appliances



- 1. When this crossed-out wheel bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC.
- 2. All electrical and electronic products should be disposed of separately form the municipal waste stream stream in accordance to laws designated by the government or the local authorities.
- 3. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.
- 4. For more detailed information about disposal of your old appliance, please contact your city office, waste disposal service or the shop where you purchased the product.

FCCE

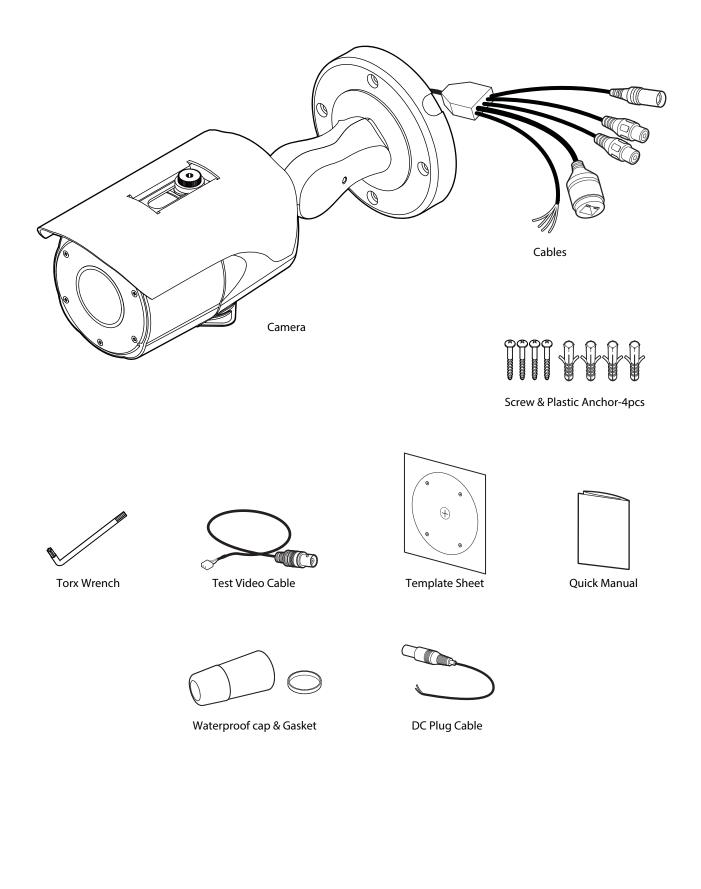
This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

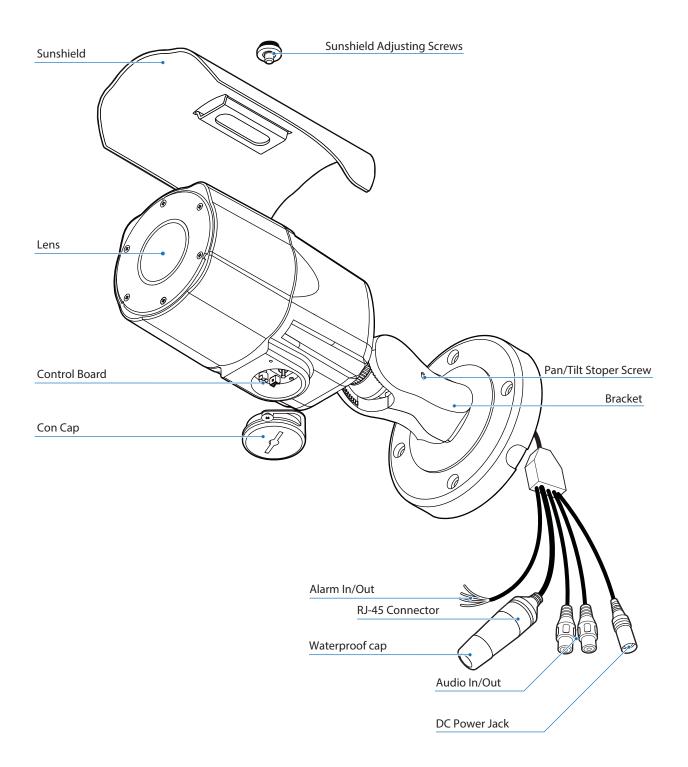
Introduction -Features

- 4MP 1/3" CMOS Sensor at Real-Time 30fps
- License Plate Recognition Technology captures reflective license plates up to 50mph with up to 150' Capture Range
- Reliable Performance under Any Lighting Conditions
- Varifocal P-Iris Lens 6~50mm
- Dual Codecs (H.264, MJPEG) with Simultaneous Dual-Stream
- Cold Start -40°F (-40°C)
- 60' Smart IR[™] with Intelligent Camera Sync.
- Smart DNR[™] 3D Digital Noise Reduction
- Programmable Privacy Zones
- Auto Gain Control (AGC)
- Auto White Balance (AWB)
- Motion Detection
- Two-Way Audio
- Micro SD/SDHC/SDXC Class 10 Card Slot for Event and Continuous Recording(Card Not Included)
- Alarm Sensor Input
- Relay Output
- Web Server Built-in
- PoE Class 3 and DC 12V
- ONVIF Conformant, Profile S
- No Fog or Condensation Under any Weather Conditions
- IP66 Weather and Tamper Resistant
- 5 Year Warranty

Introduction -Product & Accessories

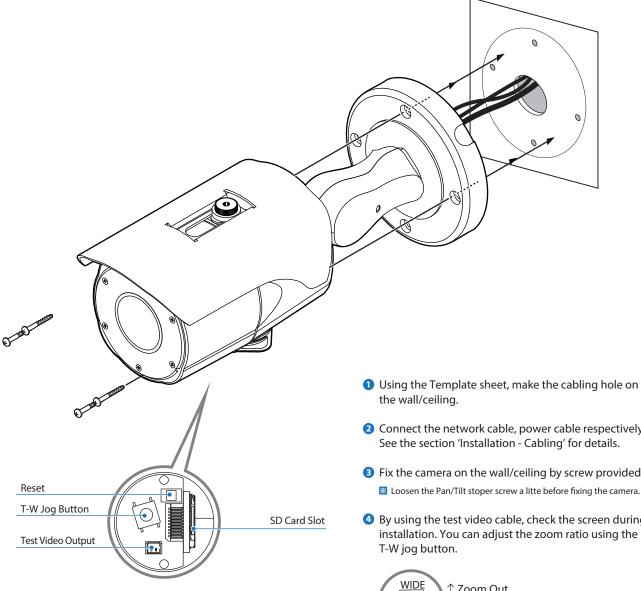
Please check if all the camera and accessories are included in the package.





Before installing your camera, you have to read the following cautions.

- 1. You have to check whether the location can bear five times of the weight of your camera.
- 2. Don't let the cable to be caught in improper place or the electric line cover to be damaged. Otherwise it may cause a breakdown or fire.
- 3. When installing your camera, don't allow any person to approach the installation site. If you have any valuable things under the place, move them away.



Reset to the Factory Default

Press the reset button for 5 seconds to return the setup to the factory default.

🔀 Warning

If you press the 'Reset' button, you will lose all setting data. If needed, please, make a note for further installation.

- 2 Connect the network cable, power cable respectively.
- 3 Fix the camera on the wall/ceiling by screw provided.
- By using the test video cable, check the screen during installation. You can adjust the zoom ratio using the

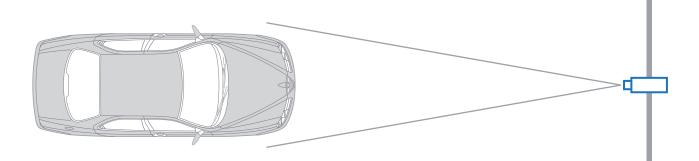


Installation -Installation

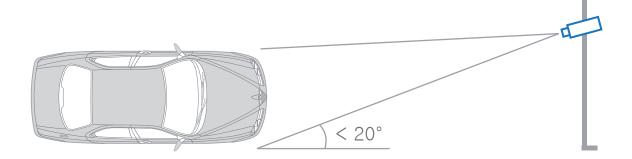
An LPR camera is designed to read a license plate only. When a license plate passes by the camera, the reflective film on the plate will be reflected back to the camera which gives youthe good clear shot of the plate. You will ONLY capture an image of the plate.

US license plates need to be at least 216 pixels wide. This translates roughly into an image no wider than 5-6 feet assuming 1440p standard definition video.

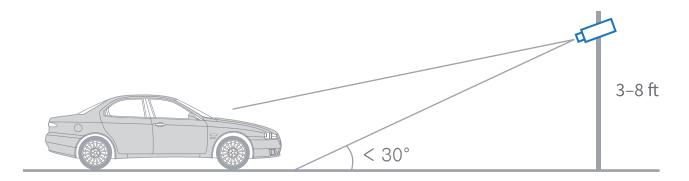
- The horizontal angle between the camera and plate should be within 20° degrees. This means that if your camera is 10 feet away from the plate, the plate cannot be more than 3 feet to the right or left of the camera.
- 2 The vertical angle between the camera and plate is within 30° degrees. This means that if your camera is 10 feet away from the plate and the plate is 3 feet off the ground, the camera cannot be mounted more than 8 feet high.
- 3 Attempting to position the security camera at odd angles or exceeding the distance capabilities will result in a poor shot of the plate.
- The DVR's recording fps should be at the highest to assure best capture quality.



THE CAMERA SHOULD BE MOUNTED AT AN ANGLE NO GREATER THAN 30 DEGREES



CAMERA ANGLE NO GREATER THAN 20 DEGREES FOR SIDE MOUNT INSTALLATIONS



THE CAMERA SHOULD BE MOUNTED AT AN ANGLE NO GREATER THAN 30 DEGREES

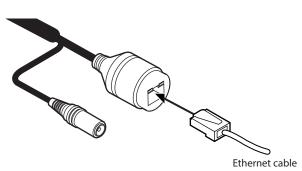
Installation -Cabling

Two Options

Use a PoE-enabled switch to connect data and power through a single cable and begin viewing and recording images instantly. A non-PoE switch will require an adaptor for power transmission.

1. Using a PoE Switch or PoE Injector

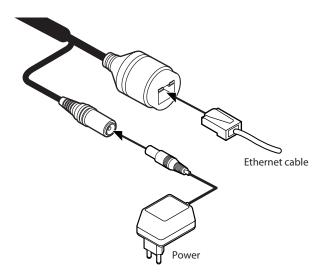
The Camera is PoE-compliant, allowing transmission of power and data via a single Ethernet cable. PoE eliminates the need for the different cables used to power, record, or control the camera. Follow the illustration below to connect the camera to a PoE-enabled switch using an Ethernet cable.



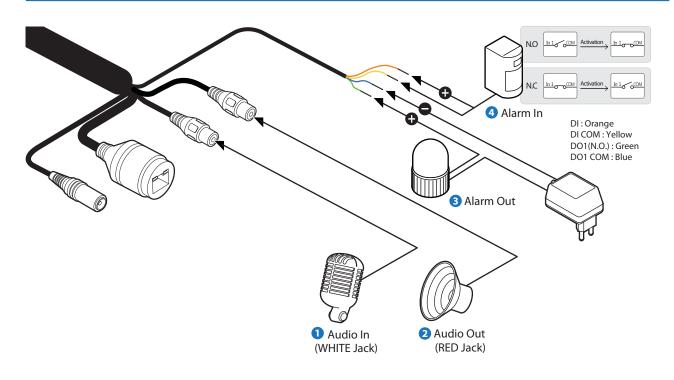
2. Not using PoE Switch or PoE Injector

If a PoE-enabled switch is not used, use a power adaptor for power transmission and non-PoE switch for data transmission.

Follow the illustrations below to connect the camera without a PoE-enabled Switch.



Installation -Cabling



1 Audio In (White Jack)

Connect the 'Audio In' cable of the camera to the device like microphone.

2 Audio Out (Red Jack)

Connect the 'Audio Out' cable of the camera to device like speaker.

Audio Out supports only RTSP Back channel function. It plans to make it available on the web later.

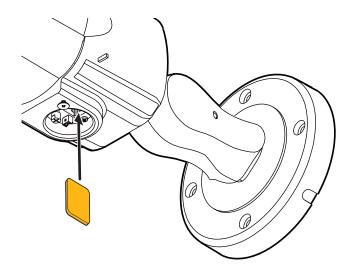
3 Alarm Out

It connects to the alarm lights, siren or lamps and the sensor types are normal open and normal close. Cable of the alarm output device should connect to DO1 (N.O.) and DO1 COM of the cable slot.

4 Alarm In

Cable of the sensor/alarm input device should connect to orange and yellow line of the Alam cable.

Installation -Inserting/Removing SD Memory Card



The memory card is an external data storage device that has been developed to offer an entirely new way to record and share video, audio, and text data using digital devices.



Recommended SD Card Specification (Not Included)

- Type: Micro SD (SD/SDHC/SDXC)
- Manufacturer: Transcend, Kingston, Toshiba, SanDisk
- Capacity: 4GB~64GB
- Class: over UHS-I U3 Class 10

1 Inserting an SD Memory Card

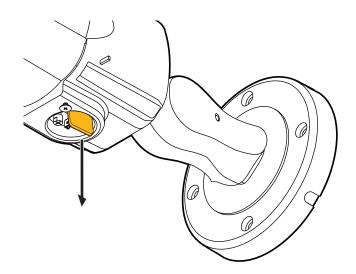
Insert the SD card in the arrow direction.

- Don't insert the SD memory card while it's upside down by force. Otherwise, it may damage the SD memory card.
- Body Ward and the second secon

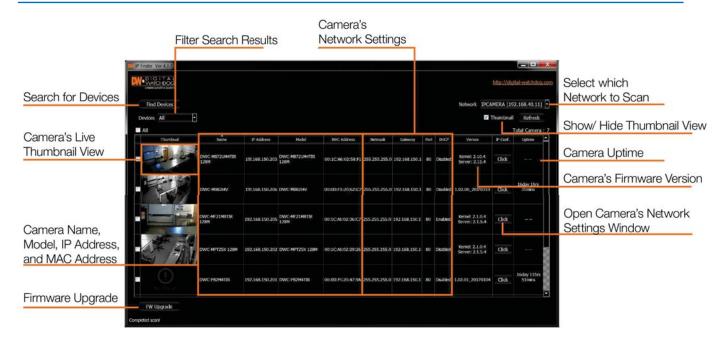
2 Removing an SD Memory Card

Removing an SD Memory Card Gently press down on the exposed end of the memory card as shown in the diagram to eject the memory card from the slot.

- If Pressing too hard on the SD memory card can cause the card to shoot out uncontrollably from the slot when released.
- If you have saved data in the SD memory card, removing the SD memory card prior to setting record to OFF will cause damage to the data stored in the card.



Network Setup -DW IP Finder™



① Go to: http://www.digital-watchdog.com

2 Search for 'IP Finder' on the quick search bar at the top of the page.

S The latest DW IP Finder[™] software will appear in the search results. Click on the link to download the file to your computer.

the link to download the life to your computer.

④ The software will scan your network for all supported cameras and display the results in the table. Allow up to 5 seconds for the DW IP Finder[™] to find the camera on the network.

S Check the box next to 'Display Camera Thumbnail' to view a JPEG image of the camera's view next to the camera name on supported models.

Select a camera from the list by double-clicking on the camera's image or clicking on the 'Click' button under the IP Conf. column. The camera's network information will appear. If necessary, you can adjust the camera's network type.

- Select 'DHCP' if the internet service is dynamic IP to allow the camera's network information to be filled out automatically.
- Select 'Static' to manually enter the camera's network information. You can adjust the camera's network type, IP address, subnet mask, Gateway and DNS information.
- Contact your network administrator for more information.
- The camera's default network information is: Default TCP/IP information - IP: DHCP

🕊 CPro Camera Sett	ings	?
Camera Name	DWC-MB44iALPR	MAC Address D:0D:F1:20:A4:2E
-IP Configurati	on Mode ———	I r ^{Ports}
OHCP		Web Port 80
 Static IP 		
IP Address	192.168.10 .123	
Netmask	255.255.255.0	Video Port 0
Gateway	192.168.10.1	Audiio Transmit 0
DNS	192.168.10 .1	Audio Receive 0
		min
	Password ••	•••
View Camer	a Website 💦 Reboot	Apply Cancel

7 To view the camera's web client, click on 'View Camera Website'.

- A 'Port Forwarding' has to be set in your network's router for external access to the camera.
- Output: Book and the section of t
- If the camera needs to be rebooted after the settings were changed, press the 'Reboot' button. The camera will power cycle and will appear back in the search results once the reboot is complete.
- 1 Default ID / PW : admin / admin

Click 'Save' to save changed values.

To update the camera's firmware from the DW IP Finder™, click on the firmware tab, upload the firmware file and select the cameras to update. You can update multiple cameras at the same time.

Please follow the steps below to complete the initial setup of the network function.

- 1 Please do not power on the IP Camera until instructed.
- Temporarily disable any proxy servers configured in internet Explorer.
- If connecting the IP Camera directly to a modem, power down and reset the modem. Leave the modem powered down until configurations are finalized with the IP Camera and the IP Camera has been correctly connected to the modem.
- 1. Connect the IP Camera and PC to the configured network.
- 2. Open the IP Installer on a PC, then search for the IP camera.
- **1** If you have a DHCP server, it will automatically set the Camera IP.
- **1** If you do not have a DHCP server, Camera IP is set to 192.168.1.80 after one minute. In this case, PC IP must be changed to the IP to be able to access the 192.168.1.80.
- **3.** If multiple numbers of camera are connected it should be distinguished by the mac address of the Camera.
- 4. Click the Camera IP, and connect to the WEB PAGE.
- 5. Default ID/Password to access IP Camera are both the word: admin.
- 6. Familiarize yourself with the Viewer Interface Screen.
- 7. please install VLC to display live video.
- **8.** The IP setting can be set to 'STATIC' at IP Installer or web viewer followed by Setup -> Network -> TCP / IP.
- **9.** If the IP Camera is connected to a network which utilizes a router, you must have Port Forwarding configured on your personal router to forward all ports to the IP address you have assigned the IP Camera.
- **10.** After configuring Port Forwarding on your router (if necessary), you may access your IP Camera on your local network by opening Internet Explorer and specifying the IP address and Web Port that you have assigned to the IP Camera.
- f Example: http://192.168.0.200:8888
- () If you leave your Web Port set to 80, you don't need to specify the port in the Address Bar to access to your IP Camera.

11. Access your IP Camera via the Internet :

If you use a static IP address assigned by your ISP

- 1) Open Internet Explorer.
- 2) Type the IP of the IP Camera.
- 3) If you use a router, type the routers' static IP and the web port number of the IP Camera.

If you have a dynamic address provided by your ISP

- 1) Open Internet Explorer and visit the DDNS website.
- 2) Register the IP Camera.
- 3) Reboot the IP Camera.
- 4) Give the DDNS server 10 minutes to locate your IP Camera's IP information.
- 5) Click the refresh button in the Internet Explore.
- 6) After your camera is connected, select your camera.

Network Setup -DDNS Registration

If you have DYNAMIC IP service from your Internet Service Provider (ISP), you can't tell the current IP address of the IP Camera. To solve this problem, you have to register to our DDNS service.

At first, you have to check if you are using dynamic addressing. If so, register your IP Video Server on our DDNS website before you configure, setup, or install the IP Camera.

Even though your IP is not dynamic, you will get benefit if you register to DDNS. In this case, just remember 'hostname.dyndns.com/gate1' instead of complicated series of numbers like http://201.23.4.76:8078.

For more details, contact our Support Center.

 To use a public DDNS called 'dyndns' or 'no-ip', refer to the detail information on how to use the service.
 (Visit the web site : http://www.dyndns.com or http://www.no-ip.com)

Network Setup -Guide to Network Environment

Please configure the IP Camera at the installation site. You must determine your network scenario in order to configure the IP Camera with the proper TCP/IP settings. This tutorial will guide you through the process. Before actually configuring the IP Camera, determine settings to be applied. Record those settings to be used to configure your IP Camera for reference.

When configuring your IP Camera, treat the IP Camera as another PC on your network. You will assign it several addresses and other TCP/IP properties to match your current network.

This step-by-step tutorial will teach what IP addresses and network configurations should be assigned based on the network scenario.

1. Before you begin, locate any information and settings received from your Internet Service Provider (ISP). You may need to refer to these IP addresses at a later time during the configuration.

Current TCP/IP Settings				
IP Address				
Subnet Mask				
Default Gateway				
Primary DNS Server				
Secondary DNS Server (Option)				
	-			

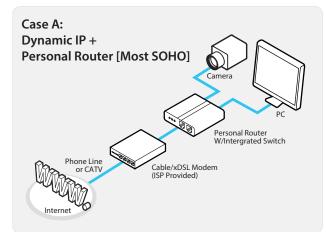
Static Dynamic

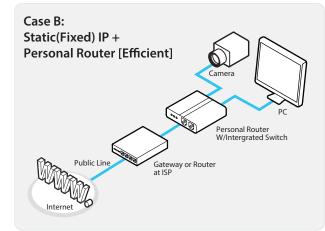
- If you were not given any IP addresses or the ISP was responsible for the setup and installation of your Internet connection, go to step 2.
- If you are not using a router on your network, your 'Current TCP/IP Settings' (from the previous section) and 'Assigned IP Addresses from My ISP' will be exactly the same.
- 2. You must determine whether the IP address is STATIC or DYNAMIC. At this moment, you are only concerned about the ISP. Did they provide you with a STATIC or DYNAMIC address? If you are unsure, contact your ISP.
- **3.** Configure your IP Camera's TCP/IP settings for network connectivity by selecting Setup from the main interface and selecting TCP/IP located on the left of the Setup screen.
- 4. If prompted for ID and Password, use 'admin' for both entries.

The default web port number is 80. If port 80 is blocked by the ISP, a value between 1025 ~ 60000 should be used. If TCP port 80 is blocked, consult the ISP

- 5. The following descriptions are several basic network scenarios. Determine which scenario describes your network. If your network does not match one of the scenarios below and you are unsure how to setup your IP Camera, contact your network administrator and then call our Support Center.
- You cannot control the rectangular gray areas and only the ISP has access to the devices.

Network Setup -Setup Case A, B





Configure your IP Camera's TCP/IP properties as follows :

- 1. Network Type : STATIC (even though you have Dynamic IP from your ISP, use STATIC on the IP Camera)
- 2. Internet Address : A private IP address such as 192.168.0.200 (Example)
- **1** You need to assign an IP address to the IP Camera just as you do with PC.
- The IP address you assign must be unique to your network and match your network as well. For information on how to choose a unique IP and match your network, read the FAQ.
- 1 The IP address you assign must be a private IP. For information on how to choose a private IP please, read the FAQ.

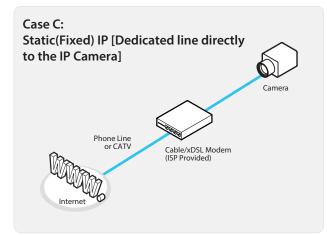
3. Subnet Mask: 255.255.255.0 (Example)

- You must use the same subnet mask as the one you noted under 'Current TCP/IP Settings'.
- 4. Default Gateway: 192.168.0.1 (Example)
- 1 This IP address must be the IP address of your router. (private or LAN side)
- Use the same Default Gateway you noted under 'Current TCP/IP Settings'.
- 5. Preferred DNS Server : Use the 1st DNS Server from 'Assigned IP Address from My ISP'.
- If you did not receive any IP addresses from your ISP, contact the ISP and acquire the IP address of their DNS server.
- 6. DDNS Server : Use the DDNS server.
- 1 This is the same site you will register later to accommodate dynamic IP from your ISP.

7. Web Port: 8888

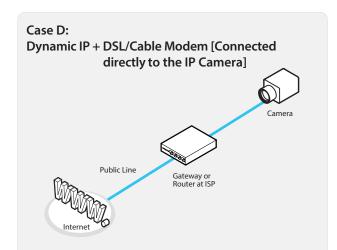
- 1 Do not use the default port 80 as this number must be changed.
- You may select any number between 1025 ~ 60000.

Network Setup -Setup Case C, D



Configure your IP Camera's TCP/IP properties as follows :

- 1. Network Type : STATIC
- 2. Internet Address : A static IP address received from your ISP such as 24.107.88.125 (Example)
- You need to assign an IP address to the IP Camera just as you do with PC.
- 3. Subnet Mask : Subnet mask assigned from your ISP such as 255.255.255.240 (Example)
- 4. Default Gateway: 24.107.88.113 (Example)
- 1 Use the assigned default gateway from your ISP
- 5. Preferred DNS Server : Use the 1st DNS Server from 'Assigned IP Address from My ISP'
- If you have not received any IP addresses from your ISP, contact them to acquire the IP address of their DNS server.
- 6. DDNS Server : Use the DDNS server
- 1 This is the same site you will register later to utilize our DDNS service.
- 7. Web Port: 80
- 10 You may select any number between 1025 ~ 60000.



To connect the IP Camera directly to a modem, power down and reset the modem. Leave the modem powered down until configurations are finalized with the IP Camera and the IP Camera has been connected correctly to the modem. Then power on the modem, followed by the IP Camera.

Configure your IP Camera's TCP/IP properties as follows :

- 1. Network Type : DYNAMIC
- 2. DDNS Server : Use the DDNS server
- 1 This is the same site you will register later to accommodate dynamic IP from your ISP.
- 3. Web Port : 80
- You may select any number between 1025 ~ 60000.

Network Setup -Port Forwarding

After entering the correct TCP/IP settings, you are ready for 'Port Forwarding' (Cases A, B).

1. Please record the TCP/IP settings of your IP Camera for future reference. You may need this information to access your IP Camera and to configure 'Port Forwarding'.

IP Camera TCP/IP Settings				
IP Address				
Subnet Mask				
Default Gateway				
Preferred DNS Server				
DDNS Server				
Web Port				

- 2. After clicking 'Apply', the system will prompt for a reboot. Please allow the system 50 seconds to reboot and accept the changes. After 50 seconds, close the configuration screen. The view will display 'Trying to Reconnect'. If the ACTIVE light on the IP Camera has gone off and is now back on again flashing, the IP Camera has rebooted. After the system reboots completely, remove the power supply from the unit and close Internet Explorer.
- **3.** Return your PC/Laptop TCP/IP properties to their original settings.
- **4.** Before installing the IP Camera, you must use 'Port Forwarding' on your personal router (Cases A, B).
 - You will need to forward 1 ports:
 - Web Port

All the ports will be forwarded to the IP address you assigned to the IP Camera.

In the example above, you would forward: • 8888 → 192.168.0.200

For information on how to use 'Port Forwarding', please read Appendix C.

After forwarding correctly the Web Port, through your router (if applicable), install the IP Camera in a proper location.

- **1.** Locate the serial number located on the label attached to the bottom of the IP Camera, you will need this for DDNS registration.
- **2.** Connect the IP Camera to your router or cable/DSL modem (per your network scenario) via a Cat5/5e UTP Ethernet network cable.
- **3.** Supply power to the IP Camera.
- 4. After 1 minute, the IP Camera will operate.
- **5.** After configuring Port Forwarding on your computer (if necessary), access your IP Camera on your local network by opening Internet Explorer and specifying the IP address and Web Port assigned to the IP Camera.
- 1 Examples: http://192.168.0.200:8888 or http://24.106.88.123
- If you left your Web Port set to 80, do not need to specify the port in the Address Bar to access the IP Camera.

6. Access your IP Camera via the Internet :

If you use Case B, C

- 1) Open Internet Explorer.
- 2) Type the IP of the IP Camera.

If you use Case A, D

- 1) Open Internet Explorer.
- 2) Visit the DDNS website.
- 3) Register the IP Camera.
- 4) Give the DDNS server 10 minutes (MAX) to locate your IP Camera's IP information. You may reboot the server to send an immediate request to our DDNS server.
- 5) After your camera is connected, select your camera.
- The difference between B and C is that B needs to set the port forwarding.
- Since the type of DDNS differs from the service type, refer to the related service site.

Web Viewer Screen -Basic Screen



- Web viewer is optimized with explorer10 or above version and Firefox.
 - If VLC is not installed or VLC plugin is not supported (Chrome), Live buffering and Channel select menu on 3, 4 will be changed to Live Viewer menu, and then if HTML5(MJPEG) is selected on Live Viewer menu, then you can check the video.
- Live video display. This is the region for live video stream from the camera.
- 2 Setup popup button. Click it to open the Setup page to setup details of IP camera like Video, Network, Events, System and etc. See the section 'Setup'.
- When the image goes unsmoothly because of bad network connection, it stored image during setup time and shows the image on the live view screen.

☑ User will see the delayed images as much as setup time.

4 Channel Select button. Select a stream produced from the camera between Stream 1 ~ 3 to display it in the live view screen.

Refer the 'Setup -> Video & Audio -> Video 'to setup the Video Stream.

5 Below "Menu" is supported in accordance with models.

PTZ Control

This camera model supports the zoom and focus.

Preset

Does not support.

Speaker Control

Enable/Disable Audio stream received from the camera and Volume control of the speaker in the Computer.

Alarm Input

If the alarm is triggered, the color of corresponding input number will be changed to bright red from dark gray.

Relay Out

Using these Checkbox, you can read status of Relay Out and also set or reset it manually.

6 Motion

It shows the Motion event status.

Event Alert Icon (
) appears if 'Motion Detection' is activated.

7 Camera Time

Display the camera time.

DIGITAL VATCHDOG., Complete Surveillance Solutions	Stream	Codec	De	scription
	🦲 1	H.264	c	hannel1
V VIDEO&AUDIO	2	H.264	c	hannel2
VIDEO	3	M-JPEG	c	hannel3
OSD				
ROI	Codec			
AUDIO	Codec	H.264	•	
PRIVACY MASK	Description	channel1		
> CAMERA	Resolution	2560x1440	•	
> NETWORK	Frame Rate(FPS)	30	•	
TRIGGER ACTION	GOP	30	[1 ~ 120]	
> EVENTS	Profile	High	•	
> RECORD	Smart Bitrate Control	Off	•	
> SECURITY	Bitrate Mode	CBR	T	
> SYSTEM	Target Bitrate		[100Kbps ~ 10Mbps]	
	Extension Option	Off	T	
	Quality		[1~10]	
			APPLY	
			APPLY	

1 Detail Page

When you selects an item from the menu, you can set the details for the selected item.

2 Setup Constitution

Video&Audio [VIDEO, OSD, ROI, AUDIO, PRIVACY MASK] Camera [IMAGE ADJUSTMENT, EXPOSURE, IMAGE, VIDEO] Network [STATUS, NETWORK SETTING, AUTO IP, ONVIF, UPNP, DDNS, FTP, SMTP, SNMP, RTSP INFORMATION] **Trigger Action** [ACTION RULES, IMAGE TRANSFER, RELAY OUT] Events [EVENT RULES, MOTION, TEMPERATURE, ALARM INPUT] Record [MANAGEMENT, RECORD LIST, STORAGE] Security [IP ADDRESS FILTER, RTSP AUTHENTICATION, IEEE 802.1x, HTTPS, CERTIFICATES, SERVICE] System [INFORMATION, FIRMWARE UPDATE, DATE&TIME, DST, USER MANAGEMENT, LOG, FACTORY RESET, RESTART]

Stream	Codec			Description	
0 1	H.264			channel1	
2	H.264			channel2	
3	M-JPEG			channel3	
Codec					
Codec	H.264		▼		
Description	channel1		•		
Resolution	2560x1440		▼		
Frame Rate(FPS)	30		▼		
GOP	30	[1~120]			
Profile	High		•		
Smart Bitrate Control	Off		•		
Bitrate Mode	CBR		•		
Target Bitrate	5120	[100Kbps -	- 10Mbps]		
Extension Option	Off		•		
Quality		[1~10]			
		APPLY			

1 Live Video Channel Setup

The video can be configured to variety settings with a combination of codec and resolution.

The camera performance has to be considered when setting multiple channels. This effects on the performance of the camera.

2 Codec

Choose the video codec. According to the selected codec, the subcategories can be changed automatically. When MJPEG codec is selected, it will be able to set whether to use the relevant channel for image transfer.

3 Description

Input the additional description about the selected channel. Max. 30 alphabets are allowed (Including space). For the description, English Alphabets, numbers and special characters (- @ .) can be used.

4 Resolution

Select the video resolution.

Available resolution can be depends on the codec setup between the channels.

	NTSC	PAL	
4M	2560 x 1440	2560 x 1440	
3M	2304 x 1296	2304 x 1296	
1080p/i	1920 x 1080	1920 x 1080	
720p/i	1280 x 720	1280 x 720	
SVGA	800 x 600	800 x 600	
VGA	640 x 480	640 x 480	
4CIF	704 x 576 704 x 480	704 x 576 704 x 480	
CIF	352 x 288 352 x 240	352 x 288 352 x 240	

<Resolution of Video Format>

5 Frame Rate

Select the maximum Frame Rate.

Available Frame Rate can be different although same codecs were set up.

-	Codec			Description	
🦲 1	H.264			channel1	
2	H.264			channel2	
3	M-JPEG			channel3	
Codec					
Codec	H.264		•		
Description	channel1				
Resolution	2560x1440		T		
Frame Rate(FPS)	30		•		
GOP	30	[1~120]	•		-(
Profile	High		▼		
Smart Bitrate Control	Off		▼		-6
Bitrate Mode	CBR		•		
Target Bitrate	5120	[100Kbps -	10Mbps]		
Extension Option	Off		•		
Quality		[1~10]			

GOP(Group of Pictures) Size

Set up the number of frames (P-frame) which contain only changed information based on basic frame (I-frame). Regarding videos with lots of movement, if you set GOP size bigger, only the number of P-frames is bigger. As a result, video resolution will be low but 'File size' and 'Bit-rate can be decreased.

GOP(Group of Pictures) Size is..

I-frame and P-frame can be created for MPEG4 and H.264 video compression. I-frame(=key-frame) means the whole image data for one specific scene of video. P-frame is image data which has been changed information compared to I-frame GOP is made up of one I-frame and corresponding several P-frames. To improve video quality, set the number of P-frames smaller and to decrease image size, set the number of P-frames bigger.

7 Profile

The profile defines the subset of bit stream features in an H.264 stream, including color reproduction and additional video compression.

Baseline

A simple profile with a low compression ratio.

Main

An intermediate profile with a medium compression ratio.

High

A complex profile with a high compression ratio.

8 Smart Bitrate Control

Off

Does not use the Smart Bitrate Control.

CVBR (Framerate priority)

This Mode is for cameras which do not want absolute any frame drop, but still want to get lower bitrate. It has limitation when the Target bitrate is set to be very low, but actual motion is big or scene is very noisy.

CVBR (Quality priority)

When the Target bitrate is set to very low, and motion is big, then LBR will try to drop frames, and make the final fps to be lower, so that it can save its and make the output frames to have better quality.

CBR

This Mode is a CBR alike mode which is close to traditional security IPCAM, and it's not designed for LBR, It's provided as an option in LBR library just to help comparison.

Stream	Codec			Description	
🥚 1	H.264			channel1	
2	H.264			channel2	
• 3	M-JPEG			channel3	
Codec					
Codec	H.264		•		
Description	channel1				
Resolution	2560x1440		•		
Frame Rate(FPS)	30		•		
GOP	30	[1~120]			
Profile	High		•		
Smart Bitrate Control	Off		•		
Bitrate Mode	CBR		• •		
Target Bitrate	5120	[100Kbps ~	10Mbps]	•	
Extension Option	Off		• •		
Quality		[1~10]			
		APPLY			

9 Bitrate Mode

Select the bit rate control scheme of video compression from CBR (Constant Bit Rate) or VBR (Variable Bit Rate).

CBR

To guarantee the designated constant bit rate, the quality of video are controlled in this mode. Therefore, the quality of video is likely to be varying when network traffic is changing.

VBR

To guarantee the designated quality, the bit rate of video stream is changed in this mode. Therefore, the frame rate of video is likely to be varying when network traffic is changing.

This category won't be appear if you select the codec.

10 Target Bitrate

If Bitrate Control is set to be CBR, you can set the Target Bitrate.

Extension Option

OFF Does not use the extension option.

SVC-T On

Scalable video coding is a type of video encoding algorithm that can be applied to streaming, so that, they could be transmitted over lossy, low bandwidth networks effectively.

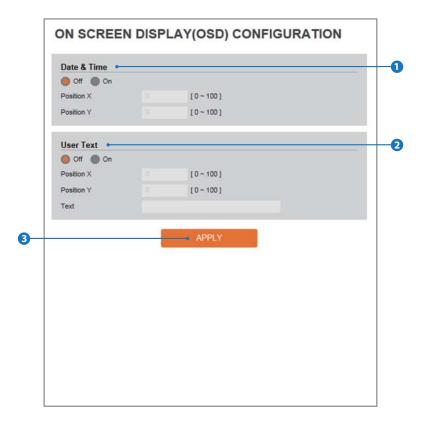
Diality

For VBR control mode, The Target Quality of video can be setup.

13 Timeout

Set the RTSP timeout in accordance with the channel.

Click 'Apply' to make above setting effective.



Date/Time

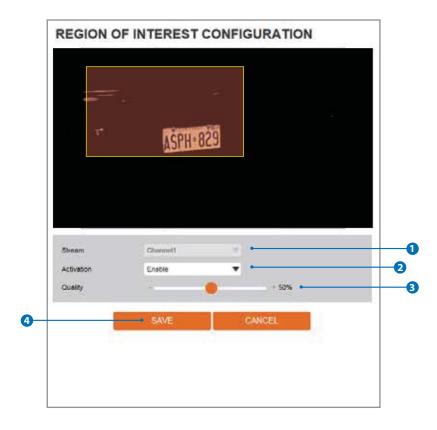
Display the current time.

2 User Text

Output the TEXT entered by the user. Support a maximum of 30 characters.

3 Click 'Apply' to make above setting effective.

Setup - Video & Audio Setup Region of Interest Configuration



Region of interest function gives much more efficiency picture quality for indicated area to improve picture qualities of movement scene at the same bandwidth.

1 Stream

Select the Stream. ☑ Currently it supports only Channel1.

2 Activation

The Region of interest can be enable or disable.

3 Quality

Set the quality of the set area.

Glick 'Save' to save the current settings. ☑ Click 'Cancel' to return to the previous setting.

			N	
	Audio Encode			
	Codec	G.711 ulaw	v	
	Volume	5	▼	
	Sample Rate	8,000 Hz		•
+		• S.	AVE	

1 Codec

Select the Audio Codec. ⊠ Currently it supports only codec G.711.

2 Volume

Select the Audio Volume from 0 to 10.

3 Sample Rate

Select the Audio Sample Rate. i Currently it supports only 8000 Hz.

4 Click 'Apply' to make above setting effective.

Setup - Video & Audio Setup Privacy Mask Configuration



Use this function to mask areas that you want to hide on screen to protect privacy.

1 Activation

The Privacy mask function can be enable or disable.

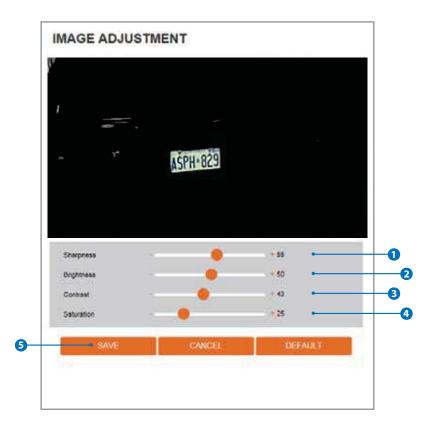
2 Area

Select the Area1 ~ Area4 and Set the privacy area.

3 Click 'Save' to save the current settings.

Click 'Cancel' to return to the previous setting.
 Click 'Clear Area' to delete the selected Area1~Area4.

Setup - Camera Setup Camera Image Adjustment



1 Sharpness

Using this control, sharpness of image can be adjusted to meet your preference.

2 Brightness

Using this control, brightness of image can be adjusted to meet your preference.

Contrast

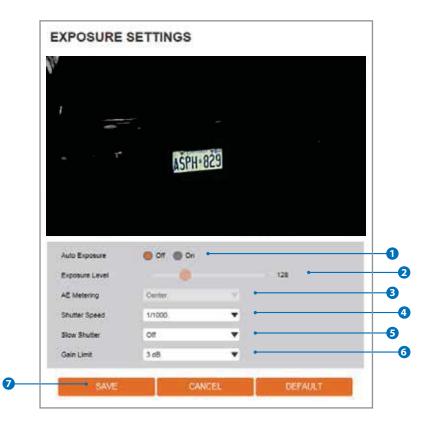
Using this control, contrast of image can be adjusted to meet your preference.

4 Saturation

Using this control, Saturation of image can be adjusted to meet your preference.

Solick 'Save' to save the current settings.
 Solick 'Cancel' to return to the previous setting.
 Solick 'Default' to settings to the factory defaults.

Setup - Camera Setup Camera Exposure Settings



1 Auto Exposure

Automatic exposure(AE) automatically sets the aperture or shutter speed, based on the external lighting conditions for the photo.

2 Exposure Level

If this value is increases, the image becomes brighter.

3 AE Metering

AE metering mode refers to the way in which a camera determines the exposure.

4 Shutter Speed

If this speed is faster, the moving object can be photographed without the ghost effect. However, picture can be dark if there is no sufficient lighting.

5 Slow Shutter Level

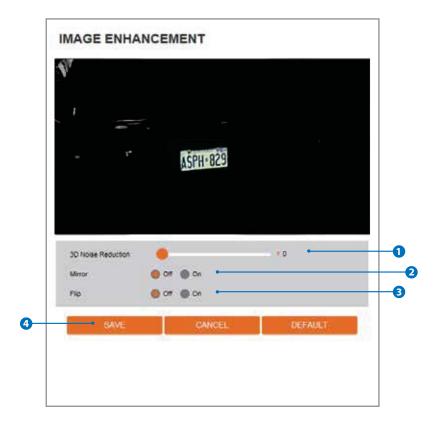
Slow shutter Level lets you adjust the amount of light striking the sensor, and essentially determines when the video sensor sends out its batch of data for processing.

🜀 Gain Limit

The smaller number makes the daker image.

Click 'Save' to save the current settings.
 Click 'Cancel' to return to the previous setting.
 Click 'Default' to settings to the factory defaults.

Setup - Camera Setup Camera Image Enhancement



1 3D Noise Reduction

3DNR function enables to suppress noise and retain good video quality in low light conditions.

2 Mirror

Reverse the video from side to side.

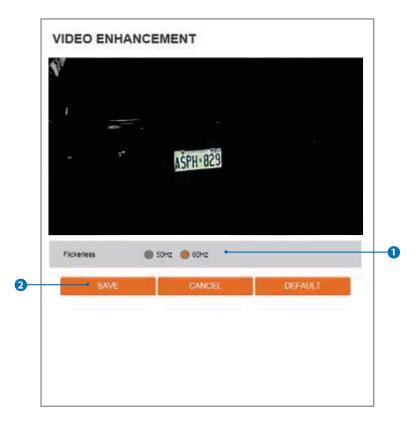
3 Flip

Reverse the video from up to down.

4 Click 'Save' to save the current settings.

Click 'Cancel' to return to the previous setting.
 Click 'Default' to settings to the factory defaults.

Setup - Camera Setup Video Enhancement



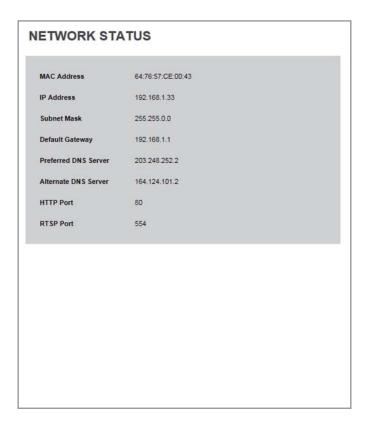
1 Flicker

This function Enable to enhance the flicker situation.

2 Click 'Save' to save the current settings.

Click 'Cancel' to return to the previous setting.
 Click 'Default' to settings to the factory defaults.

Setup - Network Setup Network Status



This menu will show you all the information of Network setting in the camera. However, you cannot change those here.

Setup - Network Setup Network Settings

Network Type Static Dynamic	•		
IP setup			
IP Address	192.168.1.113	•	
Subnet Mask	255.255.255.0	•	
Default Gateway	192.168.1.1	•	
Preferred DNS Server	168.126.63.1	•	- 5
Alternate DNS Server	168.126.63.2	•	
Port Setup			
HTTP Port	80 [Default: 80, 10]	25 ~ 60000] •	- 0
HTTPS Port	443 [Default: 443, 1	025 ~ 60000] •	
RTSP Port	554 [Default: 554, 1	025 ~ 60000] •	
	- APPLY		

1 Network Type

Define network IP address type from the Static Mode for the fixed IP or the Dynamic Mode by the dynamic IP address. If you select the Static Mode, you must fill out IP Address, Subnet Mask, Gateway, DNS Server and all ports. If you select the Dynamic Mode, the IP address will be allocated automatically by DHCP equipment. If you click the Apply button to update changes, the system will be re-booted. In this case, you have to reconnect the camera using new IP address.

2 IP Address

Define the IP address. The address is consisted of four numbers separated by dots and the range of each number is from 0 to 255.

3 Subnet Mask

Define the Subnet Mask. Format is same as the IP address.

4 Default Gateway

Default the Gateway IP Address. Format is same as the IP address.

6 Preferred DNS Server

Define the DNS server IP address. Format is same as the IP address.

6 Alternate DNS Server

Define the Secondary DNS server IP address. Format is same as the IP address.

7 HTTP Port

The HTTP port can be set to 80 which default or in between 1025 to 60000.

8 HTTPS Port

The HTTPS port can be set to 443 which default or in betwe -en1025 to 60000.

9 RTSP Port

The RTSP port can be set to 554 which default or in between 1025 to 60000.

- Olick 'Apply' to make above setting effective.
- If the network type is dynamic, the IP address is changed in below cases. Therefore, the IP address needs to be searched again, and the camera needs to be reconnected in these cases.
 - When the camera power is on / off.
 - After Firmware update, Default set and reboot.

Setup - Network Setup Auto IP Settings

	AUTO IP SETT	INGS	
	General Setting • Off On		-0
	UNIQUE ID AUTO IP ADDRESS	a832a4fb-8821-4c35-b232-66c415d674a5	-2
3—		APPLY	

1 General Setting

Auto IP Settings function can be enable or disable.

2 Auto IP Settings Information

It displays the unique id or Auto IP address.

Setup - Network Setup ONVIF Settings



1 Authentication

None: Allows to access without ONVIF authentication. WS-Uesrtoken: Allows to access with WS-User Token of ONVIF authentication. WS-Usertoken +Digest: Allows to access with WS-User Token and Digest of ONVIF authentication.

2 Discovery Mode

The discorvery function can be enable or disable.

Setup - Network Setup UPNP Settings

	UPNP SETTIN	GS	
	General Setting -		0
	Device Information	•	2
	FriendlyName		
8		APPLY	

1 General Setting

UPNP function can be enable or disable.

2 Friendly Name

Define the friendly name.

Setup - Network Setup DDNS Settings

	DDNS SETTING	GS	
	Disable Disble Public DDNS Address Host Name User Name Password	www.no-ip.com	00
9 —		APPLY	

1 DDNS Disable

If it is selected, DDNS service does not work.

2 Public DDNS

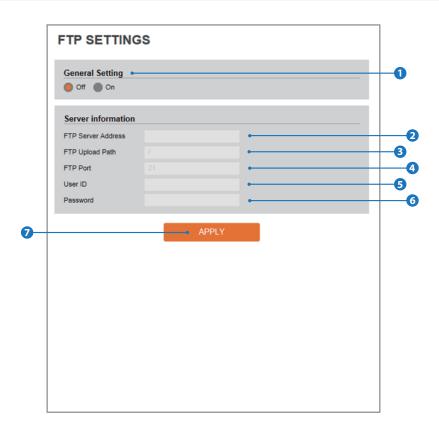
To use public DDNS service, select a site address listed in the list. After filling out the Host Name of the site, the setup is completed by entering User Name and Password registered in that DDNS site.

DDNS Provider	Site Address
DynDNS	www.dyndns.com
No-IP	www.no-ip.com

⊠ If you setup DDNS properly, the IP address of your camera will be updated automatically whenever IP address is changed or system is rebooted.

If IP updating to DDNS site is failed, camera will keep retrying in 1min. interval.

Setup - Network Setup FTP Settings



To transfer / save the image to the relevant sites through FTP, then FTP needs to be setup.

1 General Setting

FTP function can be enable or disable.

2 FTP Server Address

Define FTP Server IP Address. If IP Address form is incorrect, a Message box will be shown to try again.

3 FTP Upload Path

Define a path in FTP server to store video. For the path name, English Alphabets, numbers and special characters (/ ~ !@ $^ ()_- {}[];,)$ can be used.

4 FTP Port

Define the FTP Server Port. If Port is not appropriate, it is impossible to access to FTP Server.

5 User ID

Define User ID to access to the FTP Server. Fill out the correct User ID registered in the FTP Server.

6 Password

Define Password to access to the FTP Server. Fill out the correct Password registered in the FTP Server.

Click 'Apply' to make above setting effective.
 Refer the above screen image for the example.

Setup - Network Setup SMTP Settings

General Setting -			
Account informatio	n		
Mode	PLAIN SSL	TLS •	
SMTP Server Address		•	
PORT		•	
User ID		•	
Password		•	
E-Mail Sender		•	
E-Mail Receiver		•	
Mail Contents			
Title		•	
Message			, —
			Ň
	API		
	40		

To send / save the image to the relevant sites by Email, SMTP needs to be setup.

1 General Setting

SMTP function can be enable or disable.

2 Mode

Select Security mode of SMTP from Plain or SSL / TLS. After checking account setup of your SMTP Server, you may select one.

SMTP Server Address

Define the SMTP Server Address. If the IP Address form is incorrect, a Message box will be shown to try again.

4 Port

Define the Port used in the Plain or SSL / TLS security mode in the above.

5 User ID

Define the User ID to access to SMTP Server. Fill out the correct User ID registered in the SMTP Server.

6 Password

Define the Password to access to SMTP Server. Fill out the correct Password registered in the SMTP Server.

7 E-Mail Sender

Define the e-mail address of E-Mail Sender. It will be displayed as the sender when the camera sends an E-mail.

8 E-Mail Receiver

Define the e-mail address of E-Mail Receiver. It will be displayed as the Receiver when the camera sends an E-mail.

9 Title

Define the title of the E-Mail when the camera sends an E-mail.

The title of the Email is limited to 40 characters including the spaces.

10 Message

Define the contents of E-Mail when camera sends an E-mail. The message of the Email is limited to 40 characters including the spaces.

Setup - Network Setup SNMP Settings

SNMP v1/v2c			
SNMPV1	🛑 Off 🛑 On		
SNMPV2	🛑 Off 🛑 On		
Read Community			
Write Community			
SnmpTrap	🛑 Off 🛑 On	1	
TrapAddress			
TrapCommunity			
Mode	Read	•	
Mode	Read	•	3
		•	••••
Activation	🖲 Off 🌑 On 🕶	V	6
Activation Read Name	Off On		••••
Activation Read Name Security Level	● Off ● On ← root no auth, no priv MD5		6
Activation Read Name Security Level Authentication Algorithm	● Off ● On ← root no auth, no priv MD5		6

SNMPv1/SNMPv2

D—

Select the SNMPv1/SNMPv2 option and type the names of Read community and Write community.

SNMP trap can be used to check periodically for operational thresholds or failures that are defined in the MIB.

2 SNMP Trap

SNMP trap can be enable or disable.

SNMPv3 contains cryptographic security, a higher security level, which allows you to set the Authentication password and the Encryption password.

3 Mode

Select the either Read or Read/Write mode.

4 Activation

It can be enable or disable selected mode.

6 Read/Write name

Define Read name and Write name.

6 Security Level

Select one of no auth, no priv/auth , no priv/auth, priv

Authentication Algorithm

Select MD5 or SHA as the authentication method.

8 Authentication Password

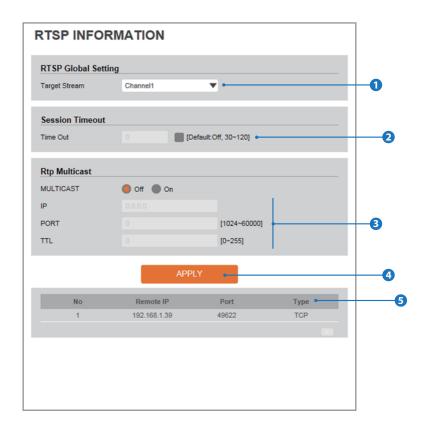
The Authentication Password is an encryption for authentication and they are at least 8 digits and up to 30 digits allowed.

Private-Key Algorithm Select DES or AES as the encryption algorithm.

Private-Key Password

Information protection password is a private encryp -tion and they are at least 8 digits and up to 30 digits allowed.

Setup - Network Setup RTSP Information



1 Target Stream

Select the channel you want to set.

2 Time out

Set the RTSP time out.
More than the specified time out.

3 RTP Multicast

- Check RTP Multicast On/Off. To activate RTP Multicast,
- 1. Click "On" button
- 2. Enter accessible RTP Multicast IP, port for video stream control, RTP packet TTL
- 3. Click "Apply" button.
- ☑ It is possible to set each RTP Multicast for CH1~3.

4 Click 'Apply' to make above setting effective.

☑ Click this button when completed setup each channels.

5 It shows RTSP Connection information.

Setup - Trigger Action Setup Action Rules Configuration



1 Action rules List

It indicates the custom action rule information added to Action rules list.

2 Click 'Add' to add custom action rules.

Click 'Modify' to modify selected item from the action rules list.
 Click 'Delete' to delete selected item from the action rules list.

Setup - Trigger Action Setup Action Rules Add / Modify

NewAction NONE NONE	•
	•
NONE	
NONE	•
NONE	· · · · · · · · · · · · · · · · · · ·
NONE	
NONE	•
SAVE	CANCEL
	NONE

1 Name

Define name of action rules.

2 Action1 ~ Aciton5

Select the action to take If the event occurs.

3 Click 'Save' to save the current settings.
 ☑ Click 'Cancel' to return to the previous menu.

Setup - Trigger Action Setup Image Transfer Configuration

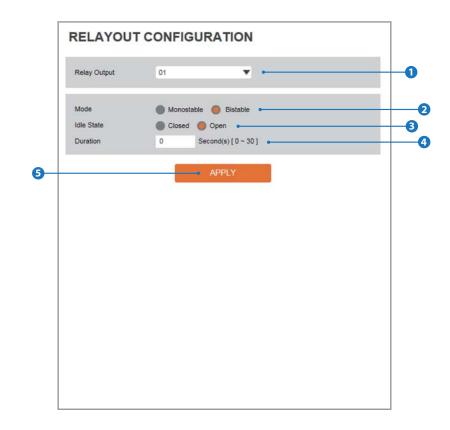
	IMAGE TRAN	SFER	CONFIGURATION	
	Pre/Post Alarm Imag	je •——		
	Number Of Image	2	Image Per Seconds(s) [1 ~ 5]	
	Pre-Alarm Duration	3	Second(s) [1 ~ 5]	
	Post-Alarm Duration	3	Second(s) [1 ~ 30]	
0		-	APPLY	

1 Pre/Post Alarm Image

Image Transfer due to event is configured by setting Image transfer rate and Pre/Post alarm duration.

Descriptions		Descriptions
	Number of Image	Define Number of image transferred per second.
	Pre-alarm Duration	Define duration of image transfer before an event.
	Post-alarm Duration	Define duration of image transfer after an event.

Setup - Trigger Action Setup Relayout Configuration



1 Relay Output

Select the Relay output.
Image: Select the Relay outputs depends on the camera model.

2 Mode

Select the monostable / bistable for relay mode.

Idle State

Select whether the contact is normally opened or is closed.

4 Duration

Relay out is operated during the setting time. If bistable mode is selected, this funtion is activation.

Setup - Events Setup Event Rules Configuration

Name	Reserve Event	Schedule	Action	
NewRule	3/5	Always	NewAction	
ADD	M	DDIFY	DELETE	

1 Event Rules List

It indicates the custom Event Rule information added to Event Rules list.

2 Click 'Add' to add custom event rules.

Click 'Modify' to modify selected item from the event rules list.
 Click 'Delete' to delete selected item from the event rules list.

Setup - Events Setup Event Rules Configuration

General			
Name	NewRule	•	•
Event Condit	ion		
Event	NONE	•	
Action			
Rules	NONE	•	•
1	SAVE	CANCEL	*D
77			

1 Name

Define the Event rule name.

2 Event

Select the event among motion detection, schedule. Click 'Cancel' to return to the previous setting. You need a event one more.

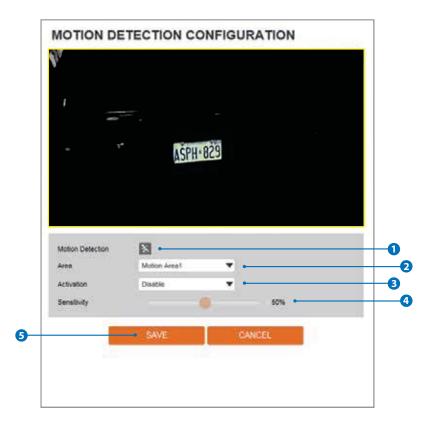
3 Rules

Select the action rule defined in the Trigger Action-Action rule menu.

4 Click 'Save' to save the current settings.

⊠ Click 'Cancel' to return to the previous setting.

Setup - Events Setup Motion Detection Configuration



Motion Detection

It shows the Motion event status.

Event Alert Icon() appears if 'Motion Detection' is activated.

2 Area

Set the motion detected area. Sou can set up to four areas.

3 Activation

Enable or Disable motion detection function.

4 Sensitivity

Define the sensitivity of motion detection. If High value is selected, it will detect very small motion while it becomes relatively insensitive when Low value is selected.

Solick 'Save' to save the current settings.
 ☑ Click 'Cancel' to return to the previous setting.

Setup - Event Setup Temperature

	TEMPERAT	TURE	
	General Setting		
	Mode	Fahrenheit V	0
	Threshold	150 [122~212] •	- 2
	Temperature	118 °F •	6
4		APPLY	
-			

1 Mode

Select the either Fahrenheit and Celsius.

2 Threshold

Define the temperature at which the event trigger is occurred.

3 Temperature

It indicates the current temperature of the IP camera.

Setup - Events Setup Alarm Configurtaion

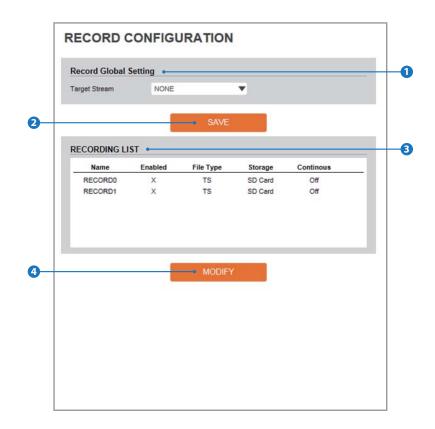


1 Input Device Setup

Select input device type from OFF / N.O. / N.C.

	Operation
OFF	Ignore this Input sensor.
NO	The contact is normally open and closed when activated.
NC	The contact is normally closed and open when activated.

Setup - Record Setup Record Configuration



1 Target Stream

Select the channel you want to record video.

2 Click 'Save' to save the current settings.

3 Recording List

Display the information about the recording settings.

4 Click 'Modify' to modify the selected item in the recording list.

Setup - Record Setup Record Configuration

 Record Settings		
Enabled	🛑 Off 🌑 On 🔸	+
File Type	TS 🔻 •	-
Storage	SD Card 🔻 •	+-(
Continous	🛑 Off 🕘 On 🔸	-
Pre Duration	5 [0~5]	+
Post Duration	5 [1~240] •	+

1 Enabled

The Recording function can be enable or disable.

2 File Type

Select the recording file type. Currently only supports Ts Type.

Storage

Select the storage type.

4 Continous

If continous mode is turned on, Start the continuous recording without any other setting.

5 Pre Duration

Define duration of recording before an event.

6 Post Duration

Define duration of image transfer after an event.

✓ Click 'Save' to save the current settings. ☑ Click 'Cancel' to return to the previous setting.

Setup - Record Setup Recording List

	RECORDIN	G LIST			
	Filter •				
	Date		~ 2016		
	Time	0	0 0	V 0 V 0 V	
	Event	All	V		
	Storage	All	V		
	Sort	Ascending	T		
_		REFRESH	FILTE		
	Event •				_
	Day	Time	Duration	Event	
	2016/05/03	15:31:17	03:01	On Continous	•
	2016/05/03	15:26:16	05:00	On Continous	
	2016/05/03	15:21:15	05:00	On Continous	
	2016/05/03	15:16:14	05:00	On Continous	
	2016/05/03 2016/05/03	15:16:14 15:11:13	00:03 05:00	On Continous On Continous	\sim
	<		6 7 8 9		

1 Filter

Select the date / time, event, sort or storage format to filter the recorded video.

2 Click the 'Refresh' button to refresh the records list.
 ☑ Click 'Filter' to view the filtered recorded video.

3 Recording List

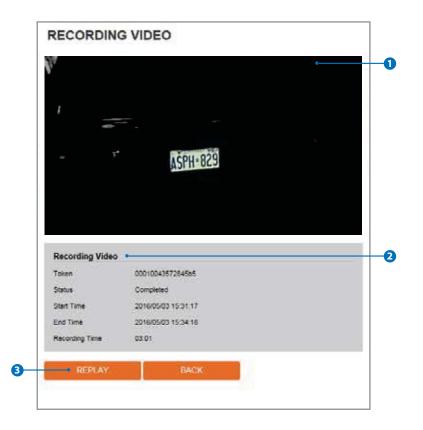
Dispaly the information to the recording video.

4 Click 'Play' to view the selected item in list of recorded video.

⊠ Click 'Remove' to delete the selected item in list of recorded video.

Click 'Download' to download the selected item in list of recorded video.

Setup - Record Setup Recording Video



1 Recording Video Viewer

Play the recorded video.

- 2 Recording Video Information Display the information about the recorded video.
- Glick 'Replay' to view the recorded video again.

 ⊠ Click 'Back' to return to the previous menu.

Setup - Record Setup Storage Configuration

STORAGE		ATION		
Storage List				
Name	Size	Used(%)	Available	
sdcardD	14.8G	28%	10.7G	

Display the SD card information mounted from device.

Big When you select the item in Storage list, You can set the functions related to the SD card.

Setup - Record Setup Storage Configuration

SD CARD0			
Storage Size	743.4M / 14.8G		
Auto Delete	NONE	v	
Overwrite	😑 Off 🕘 On 🗕		
Unmount	UNMOUNT		
Format	FORMAT		
_			
	APPLY	CANCEL	

Storage Size

Total capacity of SD card and the remainder of it are displayed.

2 Auto Delete

Select the period for Auto delete. The image data stored before period will be deleted automatically. Delete all stored image older than selected time.

Overwrite

If it is set ON and remained space of SD card reach to less than 8MB, new data will start to be overwritten on the oldest data. However, if it is set OFF and remained space of SD card reach to less than 8MB, image recording will be stopped.

4 Unmount

remove the SD card from the device.

5 Format

Delete the all contents that stored in SD card.

6 Click 'Apply' to make above setting effective.
 ☑ Click 'Cancel' to return to the previous setting.

Setup - Security Setup IP Address Filter Configuration

	IP ADDRESS	FILTER CONFIG	URATION	
	General Setting	● On ● Off ←		-0
B —	IP Filter Type	Allow	•	2
0	Filtered IP Address	APPLY		-0
	IP Address		^	
			~	
	IP Address		[Invalid]	6
6	ADD	REMOVE	REMOVE ALL	

1 IP Address Filter

IP filter function can be enable or disable.

2 IP Filter Type

Select the recording IP filter type.

3 Click 'Apply' to make above setting effective.

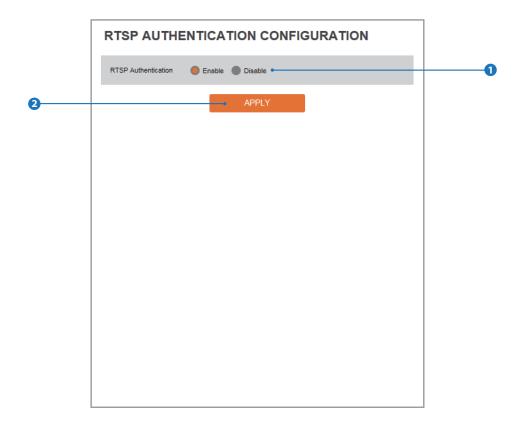
Filter IP Address Display the filterd IP address.

5 IP Address

Define the IP address you want to apply the IP filter.

G Click 'Add' to add the ip address to the list.
 Click 'Remove' to remove the ip address selected in the list.
 Click 'Remove All' to remove all ip in the list.

Setup - Security Setup RTSP Authentication Configuration



1 RTSP Authentication

RTSP Authentication can be enable or disable.

Setup - Security Setup IEEE 802.1X Configuration

General Setting		
IEEE 802.1x	On 🧶 Off 🛛	
Protocol	MD5 •	
EAPOL Version	1 🔻 🔸	
ID	•	
Password	•	
∨erify	•	
CA Certificate	NONE	
Certificate	NONE	

The feature is needed when connecting the camera to the network protected by the IEEE 802.1X.

1 IEEE 802.1x

The IEEE 802.1x feature can be enable or disable.

2 Protocol

MD5: It provides one-way password-based network authentication of the client.

PEAP: It is similar to TTLS in that it does not require a certifi -cate on the client side.

TTLS/MD5: It does not require a certificate on the client side. TLS: It relies on client-side and server-side certificates to perform authentication.

3 EAPOL Version

Select the EAPOL Version.

4 ID

Type the ID to identify the client in the IEEE 802.1X authen -tication server.

5 Password

Type the Password to identify the client in the IEEE 802.1X authentication server.

6 Verify

Verify Password.

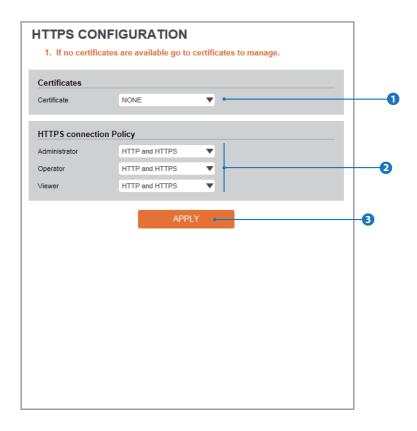
CA Certificate

Select the CA certificate required for TLS, TTLS, and PEAP authentication.

8 Certificate

Select the client certificate required for TLS authen -tication

Setup - Security Setup HTTPS Configuration



HTTPS encrypts session data over SSL or TLS protocols instead of using plain text in socket communications.

1 Certificate

- Select an installed certificate.
- If you can not select a certificate, please install the certificate from the Security->Certificates menu.

2 HTTPS connection Policy

Select one of "HTTP", "HTTPS", "HTTP and HTTPS" depending on the connected user authority.

connect to the camera.

Setup - Security Setup Certificates Configuration

	Server/Client Certificates		0
	Certificate Name	Issued On Expires On	
2	CREATE SELF-SIGNED CERTIFICATE	PROPERTIES DELETE	
	CREATE CERTIFICATE SIGNING REQUEST	INSTALL CERTIFICATE	
		INSTALL CERTIFICATE	0
	CA Certificate		•
	CA Certificate Certificate Name DigiCertAssuredIDRootCA DigiCertGlobalRootCA	Issued On Expires On 2006-11-10 2031-11-10 2006-11-10 2031-11-10	

1 Server/Client Certificates

It show the installed certificates.

2 Create Self-Signed Certificate

A self-signed SSL certificate is an identity certificate signed by its own creator. but they are considered to be less trust -worthy.

3 Properties

Shows information about the selected certificate.

4 Delete

Delete the selected certificate.

5 Create Certificate signing request

This is the encoded data that contains the necessary infor -mation for issuing the certificate.

they must be filled in when creating the CSR (Certificate Signing Request). **6** Install Certificate Install Certification

CA Certificate It show the installed CA certificates.

- Install CA Certificate Install Certification, see the detail page.
- Properties
 Shows information about the selected certificate.
- 🔟 Delete

Delete the selected CA certificate.

Setup - Security Setup Certificates Configuration

Create Self-Signed	d Certificate		
Certificate Name			
Expires On	yyyy-mm-dd		
Country	US		
State Or Province			
Locality			
Organization			
Organization Unit			
Common Name	192.168.1.27		
_			
	OK	CANCEL	
Certificate From Si Certificate And Priv	vate Key		
Certificate And Priv	vate Key		_
Certificate From Si Certificate And Priv Use Separa PKCS#12	vate Key		
Certificate From Si Certificate And Priv Use Separi PKCS#12 Password	vate Key		
Certificate From Si Certificate And Priv Use Separa PKCS#12 Password Certificate Name	vate Key ate Key Select File -		•
Certificate From Si Certificate And Prin Use Separ PKCS#12 Password Certificate Name Certificate File	vate Key ate Key Select File OK	CANCEL	•••••••••••••••••••••••••••••••••••••••
Certificate From Si Certificate And Priv Use Separa PKCS#12 Password Certificate Name	vate Key ate Key Select File OK	CANCEL	
Certificate From Si Certificate And Prin Use Separ PKCS#12 Password Certificate Name Certificate File	vate Key ate Key Select File OK	CANCEL	•

Detail for Install Certification.

1 Certificate From Signing Request

Select to install signed certificate returned from the CA.

2 Certificate And Private Key

Select to install Certificate And Private Key to install a certi -ficate and private key.

Use Seperate Key: Too install certificate uploading Certifi -cate and Private Key file.

- PKCS#12"
 - if you want to install using PKCS#12, must enter the password.

: "PKCS#12" is cryptography standard.

3 Certificate Name

Enter a unique name to identify certificate.

4 Select File

Choose certification file.

5 OK

Request installing certificate.

6 Cancel

Cancel install certificate and then back to certificates configuration.

Detail for Install CA Certification.

7 Certificate Name

Enter a unique name to identify CA certificate.

8 Select File

Choose CA certification file

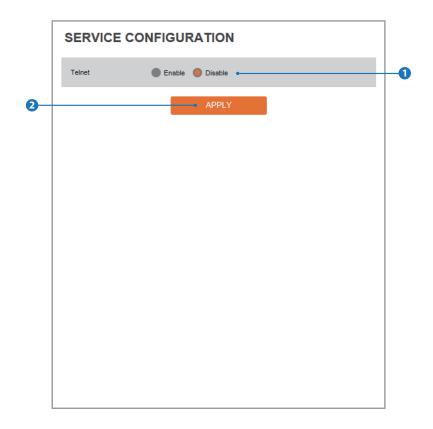
9 OK

Request installing CA certificate.

🔟 Cancel

Cancel install CA certificate and then back to certi -ficates configuration.

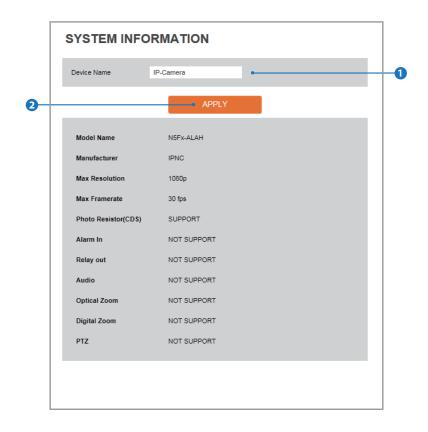
Setup - Security Setup Service Configuration



1 Telnet

The Telnet function can be enable or disable.

Setup - System Setup System Information



System Capability information.

1 Device Name You can define the device name.

Setup - System Setup Firmware Update

2. If Explorer was uploading firm	off during update. It may cause fatal system damage. It closed abnormally or a user closed accidentally while ware file, please try again after 30 seconds. Select other menus while updating firmware file.	_
Version Informatio	n •	
System	2016.4.22_0.9.3	
Camera	0.1	
Web update		
Firmware File	Select File	
	START F/W UPDATE	
FTP user informati		
FTP user informati		
	on	
FTP Server Address	ftp.dwce.tv	
FTP Server Address FTP Port	ftp.dwce.tv 21	
FTP Server Address FTP Port User ID	ftp.dwce.tv 21 dwmpix	

1 Version Information

It shows the current Firmware Version in the system.

2 Web Update

Select the Firmwar file in your computer by clicking [Select file] button.

3 Start F / W Update

Click this button to start update. Progress of uploading will be displayed using Progress Bar. If you assign the wrong file name, an error massage will be shown.

Warning:

- 1. Do not turn off the power of camera during the Firmware update. Otherwise, the system can be stuck to be unstable. If updating is finished, the system will be rebooted automatically.
- 2. Please make sure to check the 'Notice' shown on screen. If firmware update is completed, the camera will reboot automatically and 'Setup window' will be closed.

Setup - System Setup Firmware Update

Version Informatio	n
System	2016.4.22_0.9.3
Camera	0.1
Web update	
Firmware File	Select File
ETP user informati	START F/W UPDATE
FTP user informati	ion
FTP user informati	ftp.dwcc.fv
FTP Server Address FTP Port	Intp.dwce.tv
FTP Server Address FTP Port User ID	tip.dwcc.tv 21 dwmpix
FTP Server Address FTP Port	Intp.dwce.tv

4 FTP Server Address

Define FTP Server IP Address. If IP Address form is incorrect, a Message box will be shown to try again.

5 FTP Port

Define the FTP Server Port. If Port is not appropriate, it is impossible to access to FTP Server.

6 User ID

Define User ID to access to the FTP Server. Fill out the correct User ID registered in the FTP Server.

Password

Define Password to access to the FTP Server. Fill out the correct Password registered in the FTP Server.

8 FTP Upload Path

Define a path in FTP server to store video. For the path name, English Alphabets, numbers and special characters $(/ \sim ! @ \$ \land ()_- \{ \} [];,)$ can be used.

SAVE	Save FTP information
CANCEL	Click 'Cancel' to return to the previous setting.
CHECK	Check the F/W file and if the file exists, 'F/W Update' button will appear and click it to update for F/W.

Setup - System Setup Date & Time Settinges

	tup •	
TimeZone	(GMT 00) Greenwich Mean Time, Lisbon, London,	r i
	APPLY	
Current Date 8	& Time °	
Date	2005-01-01	
Time	00:02:38	
New Camera D	Date & Time	
Synchronize v	with my computer	
Date	2016-04-22	
Time	16:26:59	
Setup manual	ily •	
Date	2005 🔻 01 🔻 01 🔻	
Time	00 🔻 00 🔻 00 🔻	
Synchronize v	with time server Time Zone	
TimeZone	time-a.nist.gov 🔻	

1 TimeZone Setup

Choose TimeZone for camera. It will be activated after clicking 'Apply' button.

☑ Prior to setting below 'New Camera Date & Time', set correct Timezone first.

2 Current Date & Time

Shows the current date and time setting in the Camera.

3 Synchronize with my computer

Set the date / time using those of PC currently connected.

4 Setup manually

Set the date / time by typing manually.

5 Synchronize with time server(NTP)

Choose time server available to connect to current camera. Date & Time will be updated automatically every hour when connected.

Setup - System Setup DST Settings

General Setting -									
Un Un									
Date&Time Settings	• •								
Start Time	Jan	4	First	Ŧ	Sun	Y	0	v o'clock	
End Time	Jan	W	First	.w	Sun	Ŧ	0	o'clock	

Daylight Saving Time (DST) is the practice of setting the clocks forward one hour from standard time during the summer months, and back again in the fall, in order to make better use of natural daylight.

1 General Setting

DST function can be enable or disable.

2 Date&Time Settings

Set the Start time and end time that the DST apply.

Setup - System Setup Users Management



Users

List all the user accounts for authentication.

2 Add

Register a new user

assword			
/erify			
UserAuthority	Operator	•	

ID	Enter a new user ID except Admin since it exists.
Password	Enter the user Password.
Verify	Enter the user Password again for verification.
User Authority	Select Operator or Viewer. Viewer : Only monitoring is allowed. Operator : Most of the functions are allowed except 'Setup'. Administrator : All functions are allowed.

☑ The ID and Password are limited to 10 characters.

Click 'Apply' to make above setting effective. Click 'Cancel' to return to the previous menu.

3 Modify

Modify the information of the user accounts registered. For admin account, only Password function can be modified.

4 Delete

Delete the selected user account. Admin account cannot be deleted.

Setup - System Setup System Log

Filter •					
Date		~ 20			
Time	0 7 0 7 0 7	~ 0	w 0	- 0 ·	T.
Туре	All	v			
Sort	Decending	v.			
-	REFRESH				
list •					
ist • Date & Time	Log			IP	
		onfig		IP 192.168.1.3	
Date & Time	Change video encoder co				/
Date & Time 2005/01/01-00:07:14	Change video encoder co RTSP session connected	1		192.168.1.3	9
Date & Time 2005/01/01-00:07:14 2005/01/01-00:00:20	Change video encoder co RTSP session connected RTSP session connected	1		192.168.1.3 192.168.1.3	9
Date & Time 2005/01/01-00:07:14 2005/01/01-00:00:20 2005/01/01-00:00:19	Change video encoder co RTSP session connected RTSP session connected RTSP session connected	1		192.168.1.3 192.168.1.3 192.168.1.3	9
Date & Time 2005/01/01-00:07:14 2005/01/01-00:00:20 2005/01/01-00:00:19 2005/01/01-00:00:17	Change video encoder or RTSP session connected RTSP session connected RTSP session connected NETSP session connected	1		192.168.1.3 192.168.1.3 192.168.1.3 192.168.1.3	9
Date & Time 2005/01/01-00:07:14 2005/01/01-00:00:20 2005/01/01-00:00:19 2005/01/01-00:00:17 2005/01/01-00:00:15	Change video encoder or RTSP session connected RTSP session connected RTSP session connected Network initialized Sensor alarm accured : 1	1		192.168.1.3 192.168.1.3 192.168.1.3 192.168.1.3 192.168.1.3	9
Date & Time 2005/01/01-00:07:14 2005/01/01-00:00:20 2005/01/01-00:00:19 2005/01/01-00:00:17 2005/01/01-00:00:15	Change video encoder or RTSP session connected RTSP session connected RTSP session connected Network initialized Sensor alarm accured : 1 System initialized	1		192.168.1.31 192.168.1.31 192.168.1.31 192.168.1.31 192.168.1.31 system system	9

1 Filter

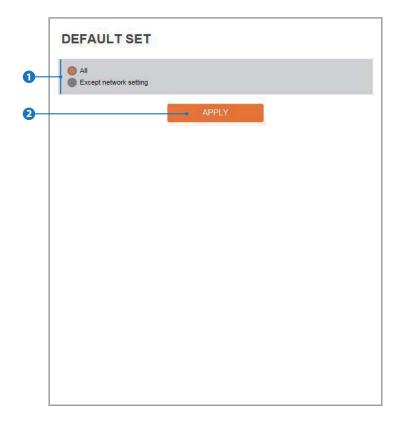
Select a date, sort or type of log to filter the log.

2 Click the 'Refresh' button to refresh the log list.
 ☑ Click 'Filter' to view the filtered log.

3 System Log List

The filtered log is displayed.

Setup - System Setup Factory Reset



1 Reset to the factory defaults

Return the setup to the factory default.

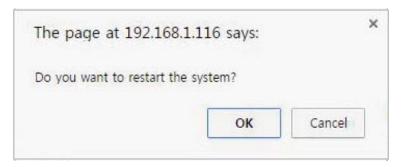
All

Reset all Settings to the factory defaults.

Except Network Settings

Except Network related settings , reset all others to the factory default.

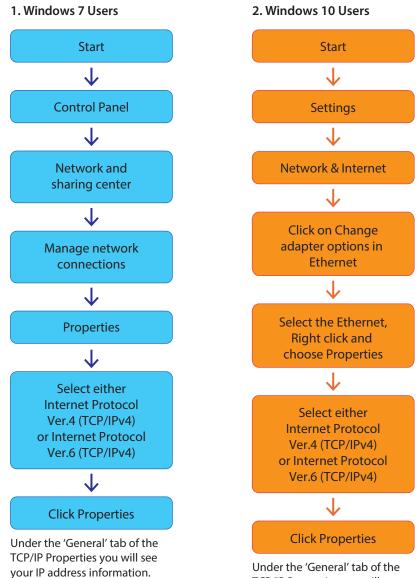
2 Click 'Apply' to make above setting effective.



If you click the 'RESTART' menu, a message box will be shown to confirm. Click the 'Ok' button to restart.

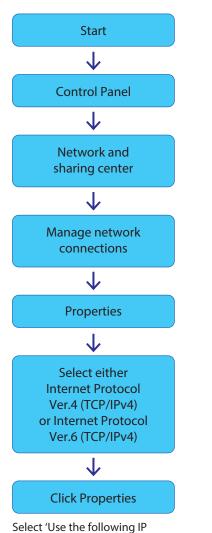
Appendix A : Current TCP/IP Settings

() If your IP settings are obtained automatically, you could use the MS-DOS prompt (or Command Prompt) to determine your IP address. For information on how to do this, please read the FAQ.



TCP/IP Properties you will see your IP address information.

Appendix -B : Changing IP address and subnet mask



address'

1. Windows 7 Users

Select 'Use the following IP address'

2. Windows 10 Users

Start

 \downarrow

Settings

 $\mathbf{1}$

Network & Internet

 \downarrow

Click on Change adapter options in

Ethernet

 \downarrow

Select the Ethernet,

Right click and choose Properties

 $\mathbf{1}$

Select either

Internet Protocol

Ver.4 (TCP/IPv4)

or Internet Protocol Ver.6 (TCP/IPv4)

 \downarrow

Click Properties

Appendix -D: Specifications

SPECIFICATION

CAMERA	
Image Sensor	1/3" 4.0M CMOS
Total Pixels	2688(H) X 1520(V)
Focal Length	6.0 ~ 50mm, F1.6 (Tele F1.8)
Angle	D:52.5, H:90, V:55(Wide) D:8.4, H:7.3, V:4.1(Tele)
Shutter Speed	Auto / Manual (1/15 ~ 1/32000), Anti- Flicker, Slow Shutter(off, 2X, 3X, 5X, 6X, 7.5X, 10X)
MIN. Illumination	0Lux (F1.6)
IR	60ft
Zoom	X8.3 MFZ Zoom
Day & Night	B/W
DNR	3D-DNR
Privacy Zone	16 Programmable Zone
AGC	0 ~ 36dB
Other Image Processing	Configurable Exposure, Sharpness
License Plate Capture Distance	Up to 150'
Max Vehicle Speed	50mph

ENCODER (VIDEO & AUDIO)		
Video Compression	H.264, MJPEG	
H.264 Profile	BP/MP/HP	
Multiple Profile Streaming Performance	2560x1440/30 + 704x576/30 + 800x600/30 + 1-pass lens correction	
Video Bitrate	100kbps~10Mbps, Multi-rate for Preview and Recording	
Bitrate Control	Multi Streaming CBR/VBR at H.264 (Controllable frame rate and Band width)	
Edge Storage	Micro SD/SDHC/SDXC. up to 64GB. Card not included.	

I/O & EVENT	
Audio In/Out	1[1.0Vrms, 3kΩ] / 1
Alarm In/Out	1/1
Video Output (2nd Video Out)	1 [CVBS 1.0V p-p (75Ω)], 4:3 aspect ratio
Event Notification	FTP, E-mail, Alarm out, SD card

SECURITY & NETWORK	
Network Protocol	IPv4 ONVIF, TCP/IP, UDP, autoIP, RTP(UDP/ TCP), RTSP, NTP, HTTP,HTTPS, SSL, DNS, DDNS, DHCP, FTP, SMTP, ICMP, SNMPv1/v2c/v3(MIB-2)
Security	HTTPS(SSL), IP filtering, 802.1x, Digest Authentication(ID/PW)
Plug in	CGI API, ONVIF

GENERAL	
Support Languages	English
Power	DC 12V POE (IEEE 802.3af Class 3). Adaptor is not included DC12V Max 11W PoE Max 12.9W
Temperature	-40°F ~ 120°F (-40°C ~ 50°C) Cold start
Material	Aluminum Die-casting
Dimensions(WXDXH)	3.8" x 3.8" x .97" lnch (96.7 x 96.7 x 247.2mm)
Weight	1.98 lbs (0.9kg)
Certification	CE, FCC, RoSH

1. My POWER light is not on?

Power is not being supplied to the unit. Please use the power supply shipped with the unit and verify that a power source is active from the attached power outlet used to connect the adapter. You can test this by plugging in any other electrical device and verify its operation. After using the power supply shipped with the product, checking the power source, and reinserting the power connector into the IP Camera, please call our Support Center. The power supply may be defective.

2. My ACTIVE light is not flashing?

Verify the power supply to the unit. Power off the unit and back on again, wait 1 minute, if the ACTIVE light still does not begin to flash, you will have to set the unit to its factory default (THIS WILL DELETE ANY CONFIGURATION AND SET THE UNIT TO THE FACTORY DEFAULTS). Power on the unit and insert the end of a paper clip into the small recessed opening on the back of the unit. Use the clip to press the button located within that opening.

3. My LINK light is not flashing or solid?

Verify the cable connection. 99% of the time the cable's connection to the unit is causing this problem. Try using a different network cable or crossover cable (for PC connection only). Try reinserting the cable, if this still doesn't solve the problem call our Support Center.

4. I can access the video server on my LAN, but not from the Internet.

Verify that your router (if applicable) has port forwarding properly configured. If accessing from our DDNS service, verify correct serial number. Firewall issues may prevent user access.

5. How do I open an MS-DOS or Command Prompt? Start > (All) Programs > Accessories > Command Prompt

6. How do I find out my IP address information if my settings were automatically detected?

- 1) Open a Command Prompt
- 2) At the prompt type "ipconfig / all" (without the quotes)
- Near the end of the information supplied, should be your current IP address, subnet mask, default gateway and DNS servers

7. I can't connect!!

In the case of a connection failure.

Modem Reboot > Modem Reboot Finished > Router Reboot > Router Reboot Finished > IP Camera Reboot > IP Camera Reboot Finish > Verify DDNS and IP Camera connection, if applicable.

8. How do I "PING" an IP address?

1) Open an MS-DOS (or Command) prompt

- At the prompt type "ping xxx.xxx.xxx.xxx" (without the quotes and replace the "x"s with an IP address)
- 3) Press Enter

9. I'm accessing my video server remotely over the Internet and the video stream is choppy, is this normal?

Yes. The frames per second received remotely are determined by your bandwidth capabilities both at your site where the IP Camera is installed and your remote location. The lower of the two sites will determine how fast your video stream is received. It is recommended to have at least a 256Kb/sec upstream connection from the site where the IP Camera is installed. Lower speeds will operate properly, but provide poor remote performance. The Faster the Internet connection at both ends, the faster the video stream.

10. How do I enable or check VLC on my browser

Internet Explorer

Open Internet Explorer > Tools on the menu bar > Internet Options > Security Tab > Custom Level > Scroll down and verify that you are prompted or have enabled plug-ins to be downloaded and executed. > click OK > restart browser.

Chrome

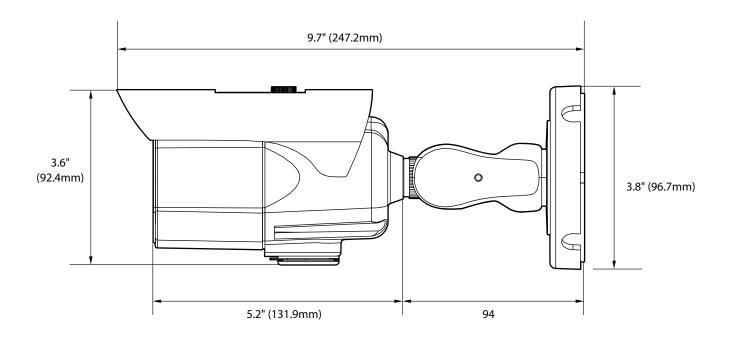
Open Chrome > Chrome menu settings > Advanced settings > Individual information - content settings > Run automatically

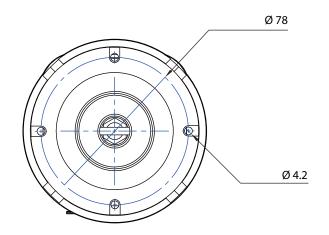
11. How do I reset the unit to factory defaults?

Refer to the part name page and find the reset button. Power ON the unit and use a paper clip to push the reset button within that opening. You should then see the ACTIVE light turn off and after a few seconds the ACTIVE light will begin to flash, signifying a successful reboot. If the ACTIVE light does not turn off after depressing the reset button, please try holding the button in for a few seconds and releasing. YOU WILL LOSE ALL DATA THAT HAD BEEN ENTERED PREVIOUSLY AND THE IP CAM -ERA WILL BE SET TO ITS FACTORY RESETS.

Specifications - Dimensions

Unit: Inch (mm)





Warranty Information

Digital Watchdog (referred to as "the Warrantor") warrants the Camera against defects in materials or workmanships as follows:

Labor: For the initial five (5) years from the date of original purchase if the camera is determined to be defective, the Warrantor will repair or replace the unit with new or refurbished product at its option, at no charge.

Parts: In addition, the Warrantor will supply replacement parts for the initial five (5) years.

To obtain warranty or out of warranty service, please contact a technical support representative at 1+ (866) 446-3595, Monday through Friday from 9:00AM to 8:00PM EST.

A purchase receipt or other proof of the date of the original purchase is required before warranty service is rendered. This warranty only covers failures due to defects in materials and workmanship which arise during normal use. This warranty does not cover damages which occurs in shipment or failures which are caused by products not supplied by the Warrantor or failures which result from accident, misuse, abuse, neglect, mishandling, misapplication, alteration, modification, faulty installation, set-up adjustments, improper antenna, inadequate signal pickup, maladjustments of consumer controls, improper operation, power line surge, improper voltage supply, lightning damage, rental use of the product or service by anyone other than an authorized repair facility or damage that is attributable to acts of God.

Limits & Exclusions

There are no express warranties except as listed above. The Warrantor will not be liable for incidental or consequential damages (including, without limitation, damage to recording media) resulting from the use of these products, or arising out of any breach of the warranty. All express and implied warranties, including the warranties of merchantability and fitness for particular purpose, are limited to the applicable warranty period set forth above.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights from vary from state to state.

If the problem is not handled to your satisfaction, then write to the following address:

Digital Watchdog, Inc. ATTN: RMA Department 5436 W Crenshaw St Tampa, FL 33634

Service calls which do not involve defective materials or workmanship as determined by the Warrantor, in its sole discretion, are not covered. Cost of such service calls are the responsibility of the purchaser.



Complete Surveillance Solutions

East Coast Headquarters Office: 5436 W Crenshaw St, Tampa, FL 33634 West Coast Headquarters Office: 16220 Bloomfield Ave., Cerritos, CA 90703 PH: 866-446-35951 FAX: 813-888-9262 www.Digital-Watchdog.com Technical Support: USA & Canada 1+ (866) 446-3595 International 1+ (813) 888-9555 French Canadian 1+ (514) 360-1309 Support Hours: Monday-Friday 9:00am to 8:00pm EST