

# Vandal-Proof Dome Camera

**DWC-V3363D**

**DWC-V3363D922**



**STAR-LIGHT™**

## **ABOUT MANUAL**

Before installing and using the camera, please read this manual carefully.  
Be sure to keep it handy for future reference.

## PRECAUTIONS

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- Do not open or modify.
- Do not open the case except during maintenance and installation, for it may be dangerous and can cause damages.
- Do not put objects into the unit.
- Keep metal objects and flammable substances from entering the camera.  
It can cause fire, short-circuits, or other damages.
- Be careful when handling the unit.
- To prevent damages, do not drop the camera or subject it to shock or vibration.
- Do not install near electric or magnetic fields.
- Protect from humidity and dust.
- Protect from high temperature.
- Be careful when installing near the ceiling of kitchen or a boiler room, as the temperature may rise to high levels.
- Cleaning:  
To remove dirt from the case, moisten a soft cloth with a soft detergent solution and wipe.
- Mounting Surface:  
The material of the mounting surface must be strong enough to support the camera.

## FCC COMPLIANCE

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This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference, when the equipment is operated in a residential environment. This equipment generates, uses, and radiates radio frequency energy; and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications.

**WARNING:** Changes or modifications are not expressly approved by the manufacturer.

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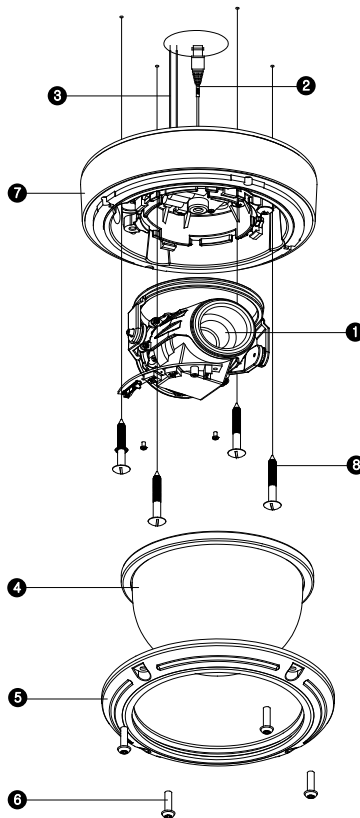
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## FEATURES\*

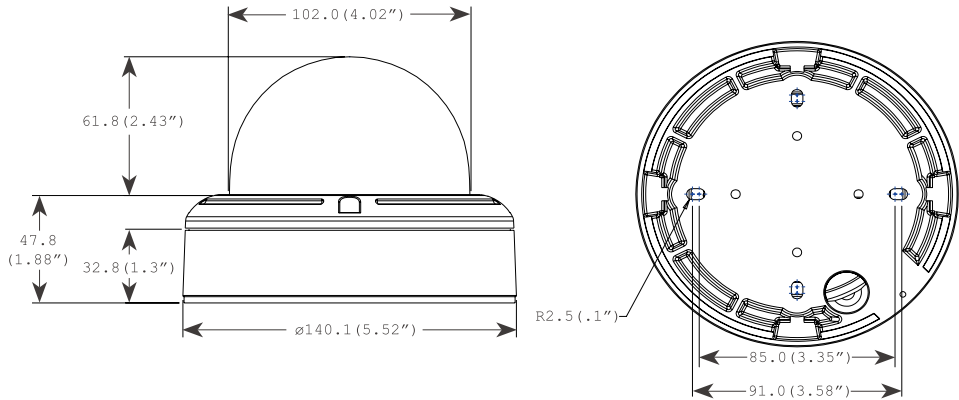
- 1/3" CCD
- 620 TV Lines (B&W), 600 TV Lines (Color)
- 3.3~12mm Varifocal Auto Iris Lens **[V3363D Only]**
- 9~22mm Varifocal Auto Iris Lens **[V3363D922 Only]**
- Electronic Day & Night
- Smart DNR (Digital Noise Reduction)
- DRC (Dynamic Range Compressor)
- Star-Light (Super Low Light Technology)
- HME (Highlight Masking Exposure)
- Programmable Privacy Zones & Motion Detection
- Easy Driven OSD Menu with Built-in Joystick
- IP66 Certified (Weatherproof)
- Auto Sensing 12VDC or 24VAC with Line Lock
- RS-485 Built-in
- Secondary Video-BNC Output

## PART & DESCRIPTIONS\*

- ❶ Lens
- ❷ Primary Video-BNC Output Connector
- ❸ Power Input Connector (Dual Voltage)
- ❹ Bubble Dome Cover
- ❺ Upper Ring
- ❻ Assembly Screws  
T20 M4X16
- ❼ Bottom Case
- ❽ Mounting Screws



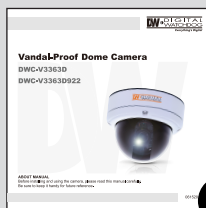
## DIMENSIONS IN MILLIMETERS (IN)\*



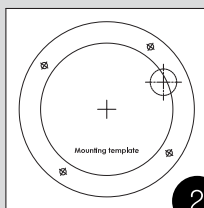
# INSIDE THE BOX\*

## Included with V3 Vandal Dome Camera

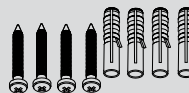
- 1 User Manual
- 2 Mounting Template
- 3 4 Machine Screws and 4 Dry Wall Anchors
- 4 TORX-T20 Hex Key
- 5 Double Sided TORX-T20 Hex Key
- 6 L-Key
- 7 Secondary Video-BNC Cable



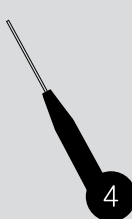
1



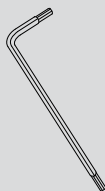
2



3



4



5

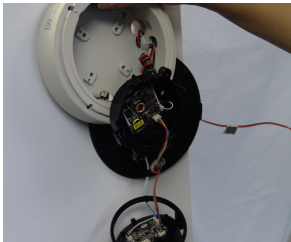


6

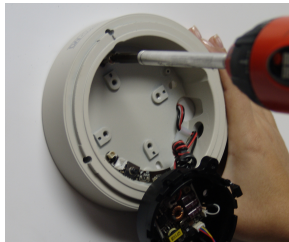


7

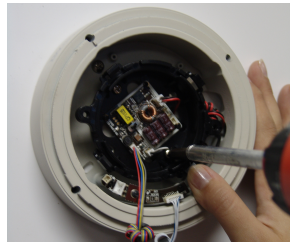
## MOUNTING INSTALLATION INSTRUCTIONS\*



- 1** Disassemble the camera. Use the mounting template or camera to mark the screw holes as required.



- 2** Mount the surface mount with the included machine screws.



- 3** Secure the camera module to the surface mount with the four screws.



- 4** Attach the lens to the camera module. The lens will snap into the module.



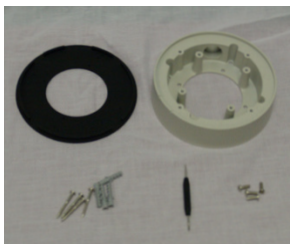
- 5** Secure the lens with the two screws.



- 6** Attach the camera housing to the junction box using the assembly screws.



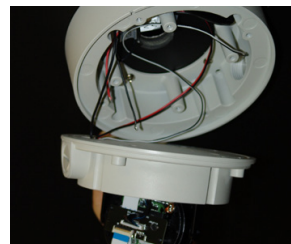
## JUNCTION BOX INSTALLATION INSTRUCTIONS\*



- 1 Check to see all parts are in the box.



- 2 Use the dry wall anchors and wood screws to mount the junction box and rubber gasket to the wall.



- 3 Insert wires through the wall and make the appropriate connections.



- 4 Attach the camera to the junction box using the machine screws.

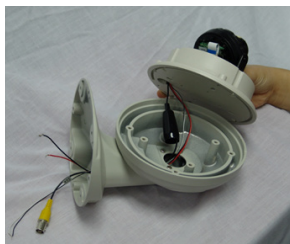


- 5 Attach the camera housing to the junction box using the assembly screws.

## WALL MOUNT INSTALLATION INSTRUCTIONS\*



**1** Check to see all parts are in the box.



**2** Insert the wires from the camera through the wall mount housing.



**3** Attach the camera to the wall mount housing.



**4** Use the mounting template to make pilot holes. Use the dry wall anchors and machine screws to attach the assembly to the wall.



**5** Attach the camera housing to the fixture.

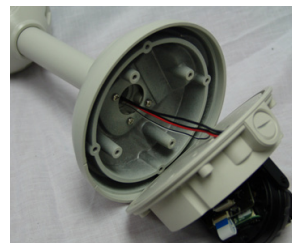
## PENDANT MOUNT INSTALLATION INSTRUCTIONS\*



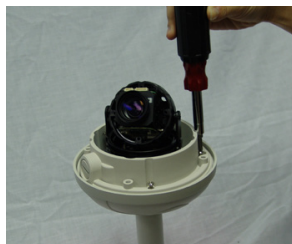
**1** Check to see all parts are in the box.



**2** Attach the top shield to the pendant mount.



**3** Slide the wires from the camera through the pendant mount.



**4** Attach the camera to the pendant mount using the machine screws.

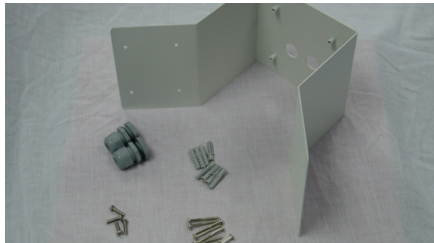


**5** Attach the camera housing to the fixture.

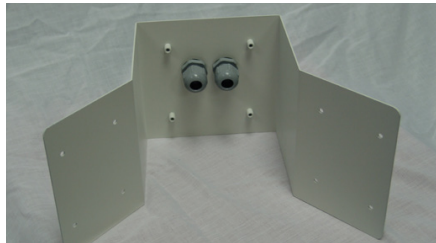


**6** Use the mounting template to make pilot holes. Mount the camera assembly to the ceiling using wall mount anchors and machine screws.

## CORNER MOUNT INSTALLATION INSTRUCTIONS\*



**1** Check to see all parts are in the box.



**2** Attach the two compression fittings to the corner bracket.



**3** Attach the wall mount to the corner bracket with the 4 machine screws.

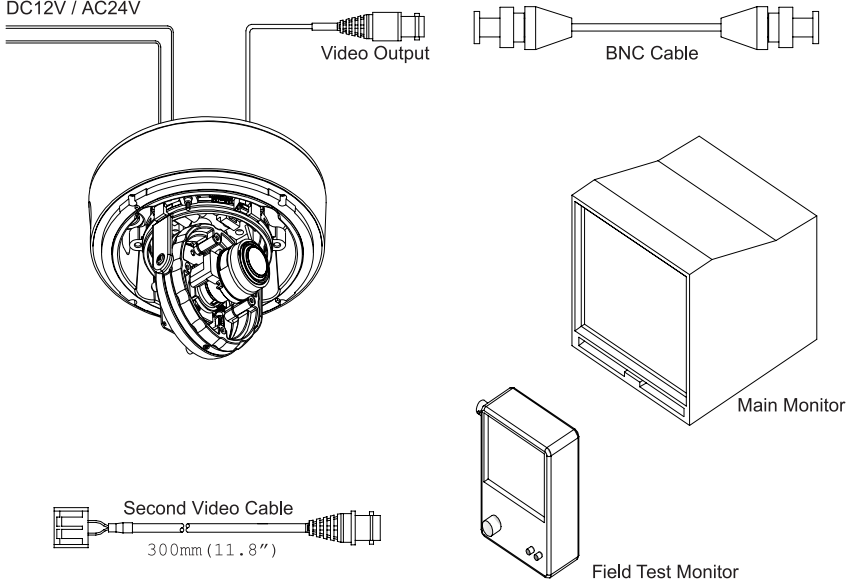


**4** Attach the assembly to a wall corner with dry wall anchors and machine screws.

## CONNECTING TO MONITORS\*

Use the diagram below to connect to a Monitor or CRT Monitor properly.

DC12V / AC24V

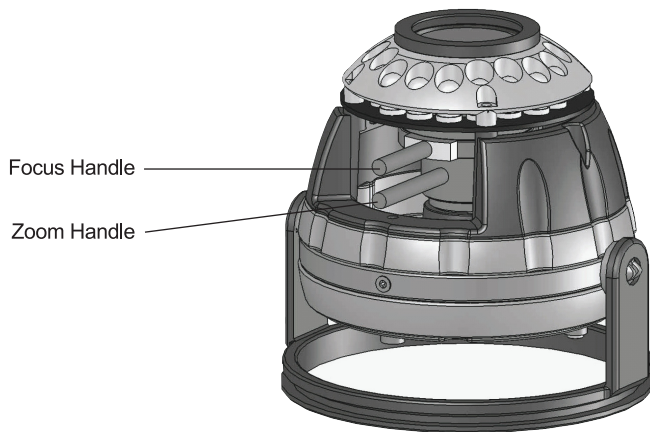


Power Connection: 12VDC & 24VDC Dual Voltage (Auto Polarity Detection and Protection)

All cameras are equipped with a second video output for on-site configuration.

## ADJUSTING THE CAMERA LENS\*

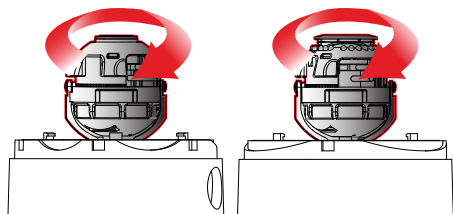
Follow the instructions below to make any lens adjustments.



- 1 Loosen the zoom and focus handles by rotating them counter-clockwise.
- 2 Adjust the field of view by moving the handle to the RIGHT (tele) to zoom in or to the LEFT (wide) to zoom out.
- 3 AFTER the desired zoom position is established, adjust the focus the same way as described above.
- 4 Once the desired adjustments have been made, please tighten the handles back by turning them clockwise.

## ADJUSTING THE 3-AXIS GIMBAL\*

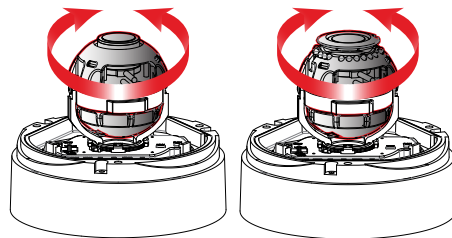
The Gimbal mechanism yields maximum rotation and placement as shown below.



NO IR

Rotation 360°

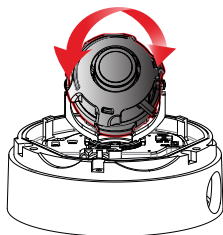
IR



NO IR

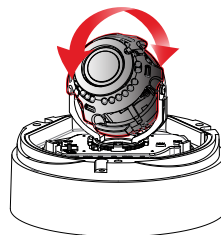
Panning 360°

IR



NO IR

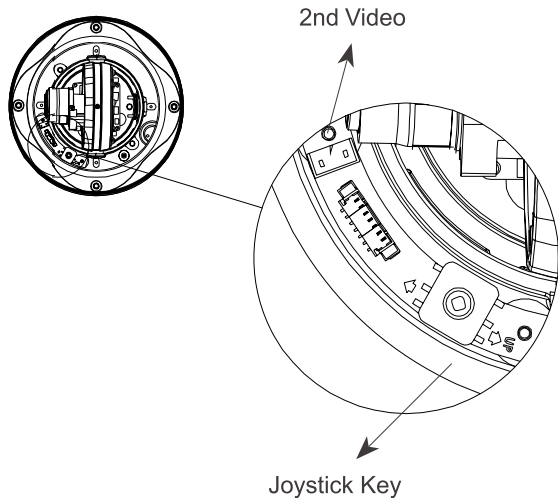
Tilting 90°



IR

Tilting 82°

## CAMERA CONTROL BOARD\*



CAUTION: Check for polarity when using a 12VDC Power Supply.

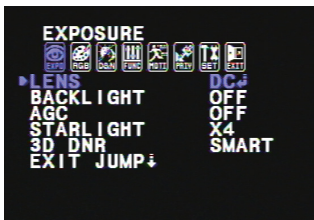


# MODULE OSD MENU\*

EXPOSURE	COLOR	DAY & NIGHT	FUNCTION
<ul style="list-style-type: none"> <li>— LENS MANUAL / DC</li> <li>— BACKLIGHT OFF / BLC / HME / DRC</li> <li>— AGC OFF / LOW / MID / HIGH / HIGHEST</li> <li>— STARLIGHT OFF / x2 – x1024</li> <li>— 3D DNR OFF / LOW / MID / HIGH / SMART</li> <li>— EXIT JUMP SAVE &amp; EXIT / EXIT</li> </ul>	<ul style="list-style-type: none"> <li>— WB MODE AWC / ATW / MANUAL / PUSHLOCK</li> <li>— RED GAIN 0 – 255</li> <li>— BLUE GAIN 0 – 255</li> <li>— COLOR MODE NORMAL / COOL / WARM</li> <li>— EXIT JUMP SAVE &amp; EXIT / EXIT</li> </ul>	<ul style="list-style-type: none"> <li>— D&amp;N MODE AUTO / COLOR / B&amp;W</li> <li>— NIGHT C. 0 – 100</li> <li>— NIGHT A. 0 – 100</li> <li>— EXIT JUMP SAVE &amp; EXIT / EXIT</li> </ul>	<ul style="list-style-type: none"> <li>— MIRROR MIRROR / OFF</li> <li>— SHARPNESS 0 – 30</li> <li>— GAMMA MANUAL / 0,45 / 0,60 / 1,0</li> <li>— SLC OFF / ON</li> <li>— NIGHT UP OFF / ON</li> <li>— EXIT JUMP SAVE &amp; EXIT / EXIT</li> </ul>
MOTION	PRIVACY	SET-UP	EXIT
<ul style="list-style-type: none"> <li>— AREA SET AREA 1-4 / OFF / ON</li> <li>— SENSITIV. 1 – 30</li> <li>— SHOW INDI. OFF / (ON) / TRADE</li> <li>— EXTER-OUT. OFF / ON</li> <li>— EXIT JUMP SAVE &amp; EXIT / EXIT</li> </ul>	<ul style="list-style-type: none"> <li>— MASK 1 OFF / ON</li> <li>— MASK 2 OFF / ON</li> <li>— MASK 3 OFF / ON</li> <li>— MASK 4 OFF / ON</li> <li>— MASK 5 OFF / ON</li> <li>— MASK 6 OFF / ON</li> <li>— MASK 7 OFF / ON</li> <li>— MASK 8 OFF / ON</li> <li>— EXIT JUMP SAVE &amp; EXIT / EXIT</li> </ul>	<ul style="list-style-type: none"> <li>— TITLE EDIT OFF / ON</li> <li>— DPC SET OFF / AUTO</li> <li>— MONITOR MODE 1 / MODE 2</li> <li>— LANGUAGE ENGLISH / 繁體中文 / 簡體中文 / 日本語 / DEUTSCH / FRENCH / ITALIAN / RUSSIAN / SPANISH / DUTCH</li> <li>— OSD COLOR BLUE / GREEN / CYAN / RED / MAGENTA / YELLOW / PURPLE / GRAY</li> <li>— COMMUNICATION OFF / ON</li> <li>— FACTORY SET. NO / YES</li> <li>— EXIT JUMP SAVE &amp; EXIT / EXIT</li> </ul>	<ul style="list-style-type: none"> <li>— SAVE &amp; EXIT EXIT</li> </ul>



# EXPOSURE

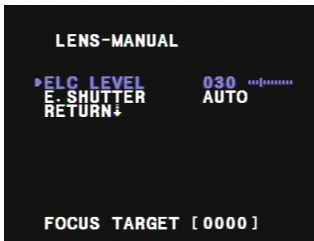


## LENS

Manual Manual mode supports the fixed board lens or the manual iris lens.

DC DC mode supports the auto-iris varifocal lens.

NOTE: Both MANUAL and DC mode have FOCUS TARGET. You can adjust the focus by finding the highest number on the FOCUS TARGET. See page 16 for focus information.



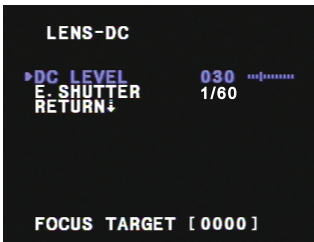
ELC Levels and DC Levels are adjustable. The higher the number, the brighter the image.

E. Shutter sets the shutter speed levels from 1/60 to 1/100000.

\*For LENS-MANUAL Mode, the default E.SHUTTER is AUTO.

\*For LENS-DC Mode, the default E.SHUTTER is 1/60. Select DC-AUTO for outdoor use. Select 1/100FLC to run camera in flickerless mode.

Note: The STARLIGHT option cannot be controlled if the E.SHUTTER setting is above 1/60.





# EXPOSURE

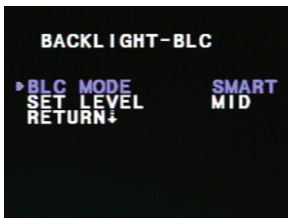
## BACKLIGHT

OFF

### BLC BACK LIGHT COMPENSATION

**MANUAL** User can manually adjust the BLC level in five areas of the scene (TOP, BOTTOM, CENTER, LEFT, RIGHT). Increase the BLC levels to make the image brighter.

**SMART** This is recommended. Camera will automatically detect and adjust the BLC zone. BLC levels to choose from include: LOWEST, LOW, MID, HIGH.



### HME HIGHLIGHT MASKING EXPOSURE

HME masks highlights to allow objects to appear clearly on the screen. If ON is selected, HME levels are adjustable. The lower the number, the darker the masking areas.

### DRC DYNAMIC RANGE COMPRESSOR

With the advanced light compensation technology DRC, dark spots in images particularly become more visible without overexposing the bright spots to create one perfect image. The higher the number, the better the performance of DRC.



## EXPOSURE

### **AGC (AUTO GAIN CONTROL)**

OFF / LOW / MID / HIGH / HIGHEST

AGC enhances the picture brightness in low light conditions. A higher level AGC setting makes the images brighter; however, it could increase the amount of noise.

### **STARLIGHT**

OFF / x2 ~ x1024

Starlight mode automatically activates slow shutter function when the image is too dark. x4 is the default. We do not recommend you to increase the setting, for it causes the image to lag.

Note: Starlight menu cannot be controlled if the E.SHUTTER setting is above 1/60.

### **3D DNR (DIGITAL NOISE REDUCTION)**

OFF / LOW / MID / HIGH / SMART

3D-DNR reduces the noise on the screen in low light conditions and allows for clearer images, even at night. The SMART option will adjust the camera to prevent lagging when there is motion.

### **EXIT JUMP**

SAVE & EXIT

EXIT

Save the current settings and exit the OSD menu.  
Exit the OSD menu without saving the changes.



## COLOR



### WB MODE

- AWC Auto White Balance Control mode compensates for color temperature changes between 2000K and 18000K.
- ATW Auto Tracking White Balance Control mode compensates for color temperature changes between 2500K and 9500K.
- MANUAL Users can control the white balance manually by changing RED GAIN and BLUE GAIN (see below).
- PUSHLOCK Pushlock is to fix the white balance based on the current lighting.

### RED GAIN

0 ~ 255 Adjusts the amount of red in the image.

### BLUE GAIN

0 ~ 255 Adjust the amount of blue in the image.

### COLOR MODE

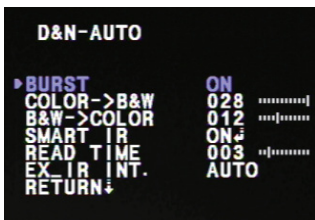
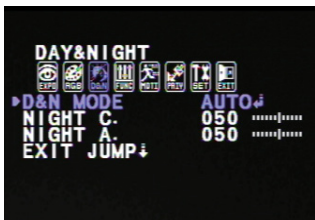
- NORMAL Color is similar to actual color.
- COOL Color has more blue.
- WARM Color has more red.

### EXIT JUMP

- SAVE & EXIT Save the current settings and exit the OSD menu.
- EXIT Exit the OSD menu without saving the changes.



# DAY & NIGHT



## D&N MODE

**AUTO** Camera switches between day and night automatically depending on light level. Camera will stay in color mode when there is enough light. Camera will switch to B&W at night or other low light environments.

If AUTO is selected, please define the following settings:

- \*BURST: If ON is selected, the camera provides a color burst signal in night mode. If OFF, no color burst signal is provided.
- \*COLOR->B&W: Adjusts the light level at which the camera switches from day (color) to night (B&W) mode. The higher the number, the lower the light level.
- \*B&W->COLOR: Adjusts the light level at which the camera switches from night (B&W) to day (color) mode. This number should be lower than the value of COLOR->B&W above.
- \*SMART IR: ON/OFF. If using IR LEDs, ON is recommended.
- \*READ TIME: Time interval delay before switching from day mode to night mode. It is adjustable from 3 seconds to 12 seconds.
- \*EX\_IR INT.: AUTO/EXT. If using IR LEDs built into the camera, select AUTO. If using external IR LEDs separately, select EXT.

**COLOR**

Camera always stays in day/color mode.

**B&W**

Camera always stays in night/B&W mode.

## NIGHT C.

0 ~ 100 Color will be reduced in low light conditions.  
(This level cannot be adjusted when 3D-DNR is ON.)

## NIGHT A.

0 ~ 100 Edge sharpness will be reduced in low light conditions.  
(This level cannot be adjusted when 3D-DNR is ON.)

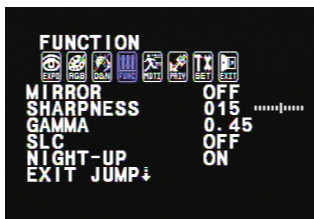
## EXIT JUMP

**SAVE & EXIT** Save the current settings and exit the OSD menu.

**EXIT** Exit the OSD menu without saving the changes.



## FUNCTION



### MIRROR

OFF

MIRROR Flips the image horizontally.

### SHARPNESS

0 ~ 30

Sets the image sharpness. The higher the number, the sharper the image.

### GAMMA

0.45 / 0.60 / Select the desired gamma level. 0.45 is default setting.

1.0 / MANUAL

### SLC (SIDE LIGHT COMPENSATION)

OFF / ON Increase the brightness on sides of the image.

### NIGHT-UP

OFF / ON Adjusts sensitivity in low light conditions by setup level. If ON is selected, the setup level becomes higher, and the images become brighter.

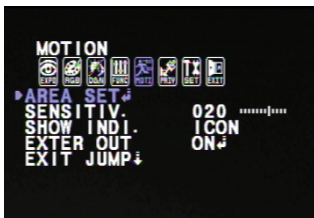
### EXIT JUMP

SAVE & EXIT Save the current settings and exit the OSD menu.

EXIT Exit the OSD menu without saving the changes.



## MOTION



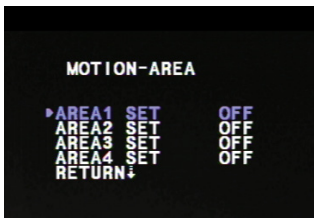
The camera can detect the movement and display an alarm on the screen when movement is detected.

### AREA SET

AREA 1 ~ 4 OFF / ON

If ON, motion areas can be selected and moved accordingly.

Select Areas 1-4 and adjust using controls for TOP, BOTTOM, LEFT, or RIGHT.

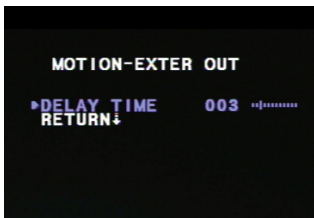


### SENSITIV.

1 ~ 30 Motion Detection will be more sensitive at a higher number.

### SHOW INDI.

OFF / ICON TRACE Set the Show Indicator to OFF, ICON, or TRACE. If ICON is selected, a bell will appear in the upper right hand corner when motion is detected. If TRACE is selected, the area where motion was detected will be highlighted.



### EXTER OUT (ALARM SIGNAL, EXTERNAL OUTPUT)

OFF / ON If ON is selected, you can set how long the alarm is displayed on the screen when motion is detected (0 ~ 15 seconds).

### EXIT JUMP

SAVE & EXIT Save the current settings and exit the OSD menu.

EXIT Exit the OSD menu without saving the changes.





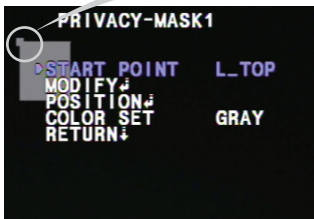
# PRIVACY



You can hide some parts of the screen for privacy masking. A total of 8 different privacy masking zones are available.

## MASK 1 ~ MASK 8

OFF / ON Select ON or OFF for each mask (MASK 1 through 8).



If ON is selected you can set the area to be masked and the shape and color of the mask.

\*START POINT: Select the START POINT to adjust the size of the privacy zone.

- L\_TOP (Left Top)
- R\_TOP (Right Top)
- L\_BOT (Left Bottom)
- R\_BOT (Right Bottom)

\*MODIFY: After selecting the START POINT, you can modify the size of the privacy zone by moving the joystick left or right.

\*POSITION: You can move the privacy zone by moving the joystick left or right.

\*COLOR SET: Privacy zones can be set with eight different colors - GRAY, BLACK, WHITE, RED, GREEN, BLUE, MAGENTA, and CYAN.



# SETUP



## TITLE

OFF / ON

If ON is selected, you can display the camera title on the screen.

\*CLR: Clear the title.

\*POS: Position the title on the screen.



## DPC (DEAD PIXEL CANCELLATION)

OFF

DPC automatically removes defective pixels in real time.

AUTO

If AUTO is selected, you can define the following settings:

\*WHITE THR: Cancels the white defective pixels.

\*BLACK THR: Cancels the black defective pixels.

\*DPC LEVEL: Adjusts the sensitivity level of the dead pixel cancellation.



NOTE: Adjust the WHITE THR/BLACK THR and DPC LEVEL at the same time.



## SETUP

### MONITOR

MODE 1    MODE 1 is the default. If the displayed image is not good enough, try MODE 2.  
 MODE 2

### LANGUAGE

The camera supports the following languages: ENGLISH, CANTONESE, MANDARIN, JAPANESE, GERMAN, FRENCH, ITALIAN, RUSSIAN, SPANISH, AND DUTCH.

### OSD COLOR

The following colors are available for the OSD menu: BLUE, GREEN, CYAN, RED, MAGENTA, YELLOW, PURPLE, and GRAY.



### COMMUNICATION

OFF

ON

If ON is selected, you can define the following:

\*PROTOCOL: PELCO-D only.

\*CAMERA ID: Provide an ID number for the camera (0~255).

\*BAUDRATE: 9600bps is the default. There are four options: 2400bps, 4800bps, 9600bps, and 19200bps.

### FACTORY SET

If selected, the camera reverts back to factory default settings.

NOTE: FACTORY SET does not affect the LENS, DAY & NIGHT, CAMERA ID, and DPC SETTINGS.

### EXIT JUMP

SAVE & EXIT Save the current settings and exit the OSD menu.

EXIT        Exit the OSD menu without saving the changes.



## EXIT

### EXIT

SAVE & EXIT Save the current settings and exit the OSD menu.

EXIT Exit the OSD menu without saving the changes.

## TROUBLESHOOTING

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Before sending your camera for repair, check the following or contact our technical specialist.

### **FOR NO VIDEO**

Check the coaxial cable and make sure it is connected securely.

Check the lens' iris adjustment at the camera's OSD menu.

Check the power supply and make sure the camera has the proper voltage and current.

### **FOR OUT-OF-FOCUS VIDEO**

Check the clear dome cover and the lens for dirt or fingerprints. Use a soft cloth and gently clean.

Check the lens' manual focal and zoom adjustment. The use of a field test monitor is recommended.

## WARRANTY INFORMATION\*

Digital Watchdog (referred to as “the Warrantor”) warrants the Digital Watchdog Camera against defects in materials or workmanship as follows:

**LABOR:** For the initial five (5) years and one (1) year on IR LED from the original purchase date, if the camera is determined to be defective, the Warrantor will repair or replace the unit with a new or refurbished product at its option at no charge.

**PARTS:** In addition, the Warrantor will supply replacement parts for the initial five (5) years and one (1) year on IR LED.

To obtain warranty or out of warranty service, please contact a Technical Support Representative at **1-866-446-3595** Monday through Friday from 8:30AM to 8:00PM Eastern Standard Time.

A purchase receipt or other proof of the original purchase date is required before warranty service is rendered. This warranty only covers failures due to defects in materials and workmanship which arise during normal use. This warranty does not cover damage which occurs in shipment or failures which are caused by products not supplied by the Warrantor or failures which result from accident, misuse, abuse, neglect, mishandling, misapplication, alteration, modification, faulty installation, set-up adjustments, improper antenna, inadequate signal pickup, maladjustment of consumer controls, improper operation, power line surge, improper voltage supply, lightning damage, rental use of the product or service by anyone other than an authorized repair facility or damage that is attributable to acts of God.

## LIMITS AND EXCLUSIONS\*

There are no express warranties except as listed. The warrantor will not be liable for incidental or consequential damages (including damage to recording media without limitation) resulting from the use of these products or arising out of any breach of the warranty. All express and implied warranties, including the warranties of merchantability and fitness for particular purpose, are limited to the applicable warranty period set forth above.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the exclusions or limitations listed above may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state-to-state.

If the problem is not handled to your satisfaction, then write to the following address:

Digital Watchdog, Inc.  
ATTN: RMA Department  
5436 W. Crenshaw Street  
Tampa, FL 33634

Service calls which do not involve defective materials or workmanship as determined by the Warrantor, in its sole discretion, are not covered. Costs of such service calls are the responsibility of the purchaser.

## SPECIFICATIONS\*

<b>DWC-V3363D, DWC-V3363D922</b>	
<b>VIDEO</b>	
Image Sensor	1/3" CCD
Total Pixels	811 (H) x 508 (V), 411K Pixels
Effective Pixels	768 (H) x 494 (V)
Frequency	15.734KHz (H), 59.95Hz (V)
Synchronization	Internal or Line Lock
Horizontal Resolution	620 TV Lines [B&W], 600 TV Lines [Color]
Minimum Illumination	F1.2 (30IRE): 0.14 Lux [Color] F1.2 (30IRE): 0.03 Lux [B&W]
S/N Ratio	52dB (AGC off)
Video Output	CVBS: 1.0Vp-p / 75 Ω
<b>LENS</b>	
Focal Length	3.3-12mm [DWC-V3363D] 9-22mm [DWC-V3363D922]
Lens Type	DC Auto Iris
<b>OPERATIONAL</b>	
Day & Night	Electronic
3D-DNR	OFF / LOW / MID / HIGH / SMART
Back Light Compensation	OFF / BLC / HME / DRC



### OPERATIONAL

White Balance	AWC / ATW / MANUAL / PUSHLOCK
Privacy Zones	OFF / ON (8 Programmable Zones)
Language	ENGLISH / GERMAN / JAPANESE / MANDARIN / CANTONESE RUSSIAN / FRENCH / SPANISH / ITALIAN / DUTCH

### ENVIRONMENTAL

Operating Temperature	-10°C ~ 55°C (14°F ~ 131°F)
Operating Humidity	Less than 90% (Non-Condensing)
Storage Temperature	-20°C ~ 70°C (-4°F ~ 158°F)
IP Rating	IP66 (Protects against dust and high pressure water.)

### ELECTRICAL

Power Requirement	Dual (12VDC & 24VAC)
Power Consumption	12VDC: 1.96W, 163mA 24VAC: 2.2W, 91.7mA

### MECHANICAL

Housing Material	Aluminum
Dome Cover Material	Polycarbonate
Dimensions	∅140.1 X 109.6 mm (∅5.5 X 4.3 in)
Weight	1.9 lbs

\*Specification is subject to change without prior notice.

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***Everything's Digital***

5436 W Crenshaw St. Tampa, FL 33634

Tel : 866-446-3595 / 813-888-9555

Fax : 813-888-9262

[www.Digital-Watchdog.com](http://www.Digital-Watchdog.com)

[technicalsupport@dwcc.tv](mailto:technicalsupport@dwcc.tv)

Technical Support Hours : Monday-Friday

8:30am to 8:00pm EST