

RemoteLOCK™



Internet Connection Setup Guide

STOP: Before Installing Your Device



Before installation, locate this sticker on the back of your lock and note the Serial # and MAC ID numbers below. These numbers will be used later when connecting the lock to the internet.

Serial #: _____ Mac ID: _____

Please complete lock installation and insert batteries or connect to power before following the next steps in this guide.

1 Search for RemoteLock network

Your lock produces a Wi-Fi signal that you can connect with. This network signal will stop 10 minutes after power-up. If so, temporarily pull out a battery to reset.

To connect to the lock's network, you can use either a laptop computer or smartphone. On either device, search for the available wireless networks to find the device signal.

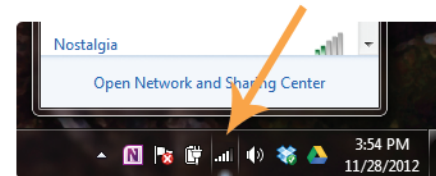
From Mobile Device:

In your phone settings, select Wi-Fi to view networks.



From Laptop:

In your system tray, select network center icon.



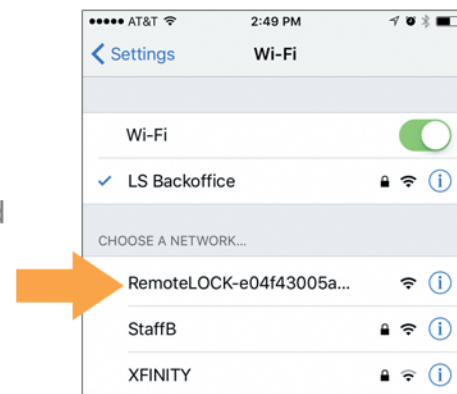
2 Connect to RemoteLock network



Using Mobile Device

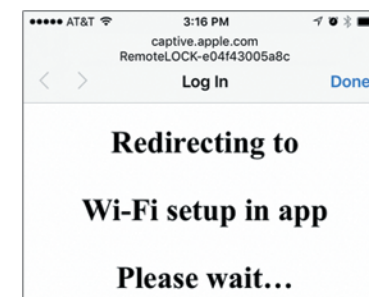
We recommend using a mobile device for the best connection experience.

From the list of available wireless networks, select the network starting with "RemoteLock-xxxxxx". (You will have your own unique characters instead of "xxxxxx")

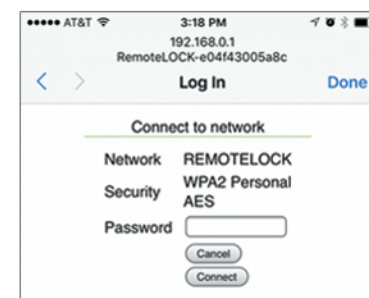


3 Connect RemoteLock to your Wi-Fi router

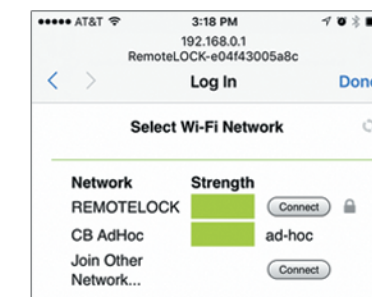
A. After connecting to the lock's network, your browser will open automatically. If not, open your browser and go to 192.168.0.1



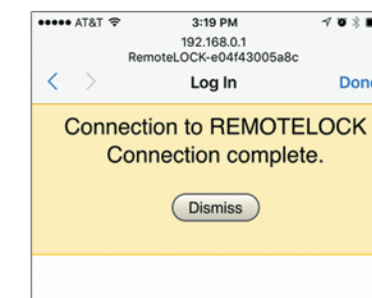
C. Enter your router's password and then hit "Connect".



B. After the lock searches for available networks, select your Wi-Fi router and click "Connect"



D. Your device is now connected.



Troubleshooting Tips:

1. If you don't see the "Connection complete" message in step #3(D), continue to device registration on website. Your lock may be connected to your network. If connected, you will see battery & signal levels.
2. If you do not see the RemoteLOCK network at all in step #2, temporarily remove a battery. If network still doesn't appear after this, reset the lock by entering 123456 # 135 # on the keypad.
3. If the page fails to load in step #3(A&B) above, try going back to WiFi settings to ensure you are connected to the RemoteLOCK network. If not, select again.
4. If your network does not appear in the list, your router may be too far away. Try moving your router closer to the lock.



Using Laptop Computer

If using a laptop, after connecting to the lock's network you will need to open a web browser. In the address bar, enter 192.168.0.1 and hit enter. Then proceed to step #2 in the above directions for Using Mobile Device.

4 Register on the Web Management Portal

1. Go to <https://connect.devicewebmanager.com> and register for an account.
2. Click Sign up to begin registration process and follow all steps.
3. Once registered, you can add the lock to your account then monitor and control remotely.