

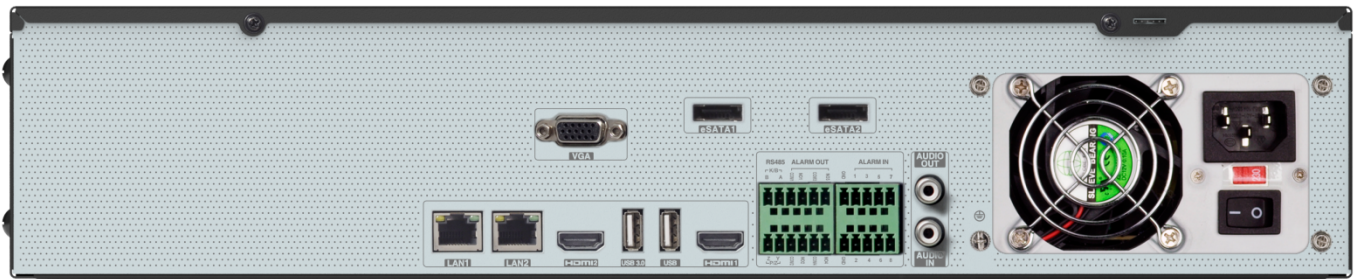


NRE (32 Channel FR NVR)

User Manual



N32NRE



Version 1.0

Features and specifications are subject to change, please check www.specotech.com for firmware updates.

Notes

- Please read this user manual carefully to ensure that you can use the device correctly and safely.
- The contents of this manual are subject to change without notice.
- Do not install this device near any heat sources such as radiators, heat registers, stoves or other devices that produce heat.
- Do not install this device near water. Clean only with a dry cloth.
- Do not block any ventilation openings and ensure proper ventilation around the machine.
- Do not power off the device at normal recording condition.
- This machine is for indoor use only. Do not expose the machine in rain or moist environment. In case any solid or liquid get inside the machine's case, please turn off the device immediately and get it checked by a qualified technician.
- Do not try to repair the device by yourself without technical aid or approval.

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1 Introduction

1.1 Welcome

Thank you for purchasing this NVR.

If technical assistance is needed, please contact Speco Technologies Technical Support.

Phone: 1-800-645-5516 option 3

Email: techsupport@specotech.com

1.2 Features



Basic Functions

- Supports network device access including IP camera/dome and the Onvif IP cameras
- The NVR supports the H.265 and H.264 IP cameras
- Supports standard ONVIF protocol
- Supports dual stream recording of each camera
- Supports IP cameras to be added quickly or manually
- Supports collective or individual configuration of the cameras' OSD, video parameters, mask, motion and so on
- Supports a maximum of 8 user permission groups including Administrator, Advanced and Common which are the default permission groups of the system
- Supports a maximum of 16 users to be created, multiple web client login by using one username at the same time and the user's permission control to be enabled or disabled
- Supports multiple web clients login at the same time



Live View

- Supports 4K×2K/1920×1080/1280×1024 HDMI and 1920×1080/1280×1024 VGA high definition synchronous display
- Supports multi-screen modes such as 1/4/6/8/16/32
- Supports auto adjustment of the camera's image display proportion
- Supports audio monitoring of the camera to be enabled or disabled
- Supports manual snapshot of the camera
- Supports the sequence of the cameras to be adjusted
- Supports display mode to be added and saved and the saved modes can be called directly
- Supports quick tool bar operation of the preview window
- Supports camera group view and scheme view in sequence, quick sequence view and dwell time setting
- Supports motion detection and video mask
- Supports multiple popular P.T.Z. control protocol and setup of the preset and cruise
- Supports direct mouse control of the IP dome including rotating, zoom, focusing and so on

- Supports single camera image to be zoomed by sliding the scroll wheel of the mouse
- Supports any area of the image to be zoomed in to a maximum of 16 times of the current size
- Supports image and lens adjustment (only available for some cameras)
- Supports quick camera adding in the camera window of the live view interface
- The live camera sequence of the web client will keep consistent with that of the NVR after adjusting the live camera sequence of the NVR, but the live camera sequence of the NVR will not be changed if that of the web client is changed

Disk Management

- A maximum of 8 SATA HDDs
- Supports 2 e-SATA HDDs
- Each SATA interface of the NVR supports the HDDs with max 8TB storage capacity
- Supports disk group configuration and management and each camera can be added into different disk groups with different storage capacity
- Supports disk information and disk working status viewing
- Supports formatting disks in batch

Record Configuration

- Supports main stream and sub stream recording at the same time and collective or individual configuration of the record stream
- Supports manual and auto record modes
- Supports schedule recording, sensor alarm recording and motion detection recording, etc
- Supports schedule recording and event recording setting with different record streams
- Supports record schedule setting and recycle recording
- Supports pre recording and delay recording configuration of the event recording

Record Playback

- Supports time scale operation in quick playback and the playback date and time can be set randomly by scrolling the mouse; the time interval of the time scale can be zoomed
- Supports record searching by time slice/time/event/tag
- Supports time view and camera view in searching by EZ mode
- Supports EZ search by month, by day, by hour and by minute and time slice to be displayed with camera thumbnail
- Supports a maximum of 16 cameras to be searched by time
- Supports event search by manual/motion/sensor/intelligent events
- Supports bookmark search by the manual added bookmarks
- Supports instant playback of the selected camera in the live view interface
- Supports a maximum of 16 synchronous playback cameras
- Supports acceleration (maximum 32 times of the normal speed), deceleration (minimum 1/32 times of the normal speed) and 30s' addition or reduction to current playing time

Record Export

- Supports record to be exported through USB (U disk, mobile HDD).
- Supports record to be exported by time/event/image search

- Supports record cutting for exporting when playing back
- Supports a maximum of 10 export tasks in background and export status viewing

Alarm Management

- Supports alarm schedule setting
- Supports enabling or disabling of the motion detection, external sensor alarm input, intelligence alarm and exception alarms including IP address conflict alarm, disk IO error alarm, disk full alarm, no disk alarm, illegal access alarm, network disconnection alarm, IPC offline alarm and so on, alarm trigger configuration supportable
- Supports IPC offline alarm trigger configuration of PTZ, snapshot, pop-up video, etc.
- Supports event notification modes of alarm-out, pop-up video, pop-up message box, buzzer, e-mail and so on
- The captured images can be attached into the e-mail when alarm linkage is triggered
- Supports alarm status view of alarm-in, alarm-out, motion detection and exception alarm
- Supports alarm to be triggered and cleared manually
- Supports system auto reboot when exception happens
- Supports face detection and face match alarm (available for models with face function)

Face Function

- Supports adding 10000 face pictures to the target database
- Supports image search by image, track playback and database management
- Supports face attendance and face check in
- Supports face information statistics
- Supports face match alarm

Network Functions

- Supports TCP/IP and PPPoE, DHCP, DNS, DDNS, UPnP, NTP, SMTP protocol and so on
- Supports allow and block list function and the allow and block IP address/IP segment address can be set
- Supports multiple browsers including IE8/9/10/11, Firefox, Opera, Chrome (available only for the versions lower than 45) and Safari in MAC system
- Supports remote achievement, configuration, import and export of the NVR parameters and other system maintenance operations including remote upgrading and system restart
- Supports remote camera configuration of the NVR including video parameters, image quality and so on
- Supports remote search, playback and export of the NVR
- Supports manual alarm to be triggered and cleared remotely
- The motorized zoom camera can be adjusted through web client (Supports zoom in/out, but one key focus is not currently supported)
- Supports NAT function and QRCode scanning by mobile phone and Tablet
- Supports mobile surveillance by phones or Tablets with iOS or Android OS
- If one camera recording is enabled or disabled manually through web client, it will be simultaneously enabled or disabled in the NVR

Other Functions

- The NVR can be controlled and operated by the buttons on the front panel, the remote controller and the mouse

- Setting interfaces can be switched to one another conveniently by clicking the main menus on the top of the setting interfaces
- Supports NVR information viewing including basic, camera status, alarm status, record status, network status, disk and export status
- Supports factory restoring, import and export of the system configuration, log view and export and local upgrading by USB mobile device
- Supports auto recognition of the displayer's resolution
- You can click the right mouse button at any interface to go back to the upper interface
- You can click the mouse wheel at any interface to go to the live view interface
- The display language and video format of the NVR will not be changed and the system logs will be reserved if you reset the NVR to factory default
- Press and hold the right mouse button for 5 seconds in any interface to switch the output to VGA and the NVR will display the video at the lowest resolution which the NVR supports

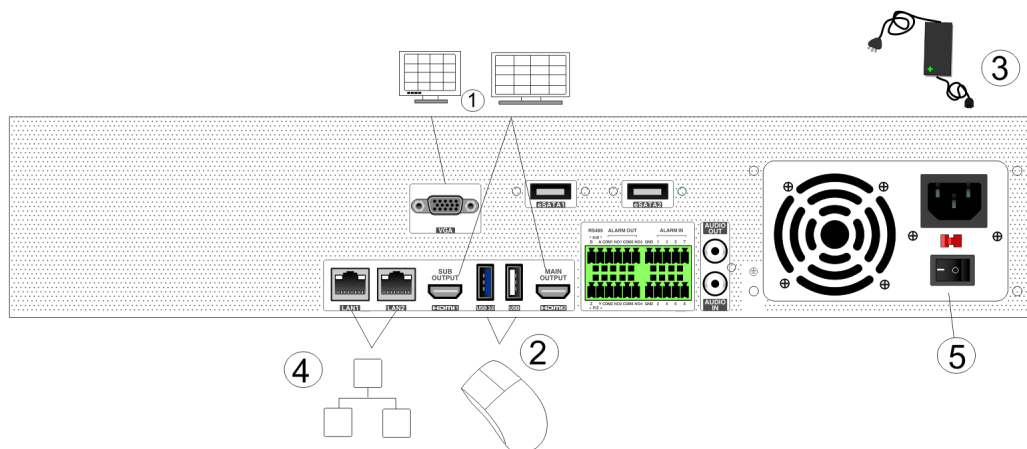
1.3 Front Panel Descriptions

The following descriptions are for reference only.

Name	Descriptions
REC	When recording, the light is blue
Net	When access to network, the light is blue
Power	Power indicator, when connection, the light is blue

1.4 Rear Panel Descriptions

To quickly get started, connect the following to your recorder in the following order, please refer to the following figure (N32NRE shown for reference).



1. Connect a monitor to the recorder via VGA or HDMI cable (not included).
2. Connect the included optical mouse into any USB port of the recorder.
3. Connect the power adapter to the recorder and plug power cord into a 120VAC 50/60Hz outlet.
4. Connect recorder to network (optional)

5. Turn on power switch and allow recorder to boot up.

1.5 Connections

- **Video Connections**

Video Output: Supports VGA/HDMI video output. You can connect to monitor through these video output interfaces simultaneously or independently.

- **Audio Connections**

Audio Input: Connect to microphone, pickup, etc.

Audio Output: Connect to headphone, sound box or other audio output devices.

2 Basic Operation Guide

2.1 Startup & Shutdown

Please make sure all the connections are done properly before you power on the unit. Proper startup and shutdown are crucial to extending the life of your device.

2.1.1 Startup

- ① Connect the output display device to the VGA/HDMI interface of the NVR.
- ② Connect with the mouse and power. The device will boot and the power LED would turn blue.
- ③ EZ setup window will pop up (you should select the display language the first time you use the NVR). Refer to 3.1 EZ Setup for details.

2.1.2 Shutdown

You can power off the device by using remote control or mouse.

By remote control:

- ① Press Power button. This will take you to a shutdown window. The unit will power off after a while by clicking “OK” button.
- ② Disconnect the power.

By mouse:

- ① Click Start→Shutdown to pop up the Shutdown window. Select “Shutdown” in the window. The unit will power off after a while by clicking “OK” button.
- ② Disconnect the power.

2.2 Remote Control

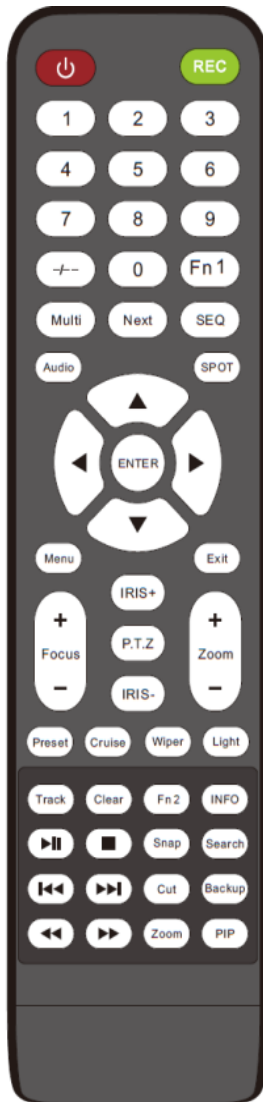
- ① It uses two AAA size batteries.
- ② Open the battery cover of the remote control.
- ③ When adding batteries check for the polarity (+ and -).
- ④ Replace the battery cover.

Key points to check in case the remote doesn't work.

1. Check batteries polarity.
2. Check the remaining charge in the batteries.
3. Check IR controller sensor for any masking.

If it still doesn't work, please contact your distributor or tech support. You can just turn the IR sensor of the remote control towards the IR receiver of the NVR to control it when you are controlling multiple devices by remote control.

The interface of remote controller is shown as below.



Button	Function
Power Button	Switch off—to stop the device
Record Button	To start recording
-/-- /0-9	Input number or choose camera
Fn1 Button	Unavailable temporarily
Multi Button	To choose multi screen display mode
Next Button	To switch the live image
SEQ	To go to sequence view mode
Audio	To enable audio output in live mode
Switch	No function temporarily
Direction button	To move cursor in setup or pan/title PTZ
Enter Button	To confirm the choice or setup
Menu Button	To go to menu
Exit Button	To exit the current interface
Focus/IRIS/Zoom/PTZ	To control PTZ camera
Preset Button	To enter into preset setting in PTZ mode
Cruise Button	To go to cruise setting in PTZ mode
Track Button	No track function temporarily
Wiper Button	No function temporarily
Light Button	No function temporarily
Clear Button	No function temporarily
Fn2 Button	No function temporarily
Info Button	Get information about the device
	To control playback. Play (Pause)/Stop/Previous Frame/Next Frame/Speed Down/Speed Up
Snap Button	To take snapshots manually
Search Button	To go to search mode
Cut Button	No function temporarily
Backup Button	To go to backup mode
Zoom Button	To zoom in the images
PIP Button	Not active

2.3 Mouse Control

➤ Mouse control in Live Display & Playback interface

In the live display & playback interface, double click on any camera window to show the window in single screen mode; double click the window again to restore it to the previous size.

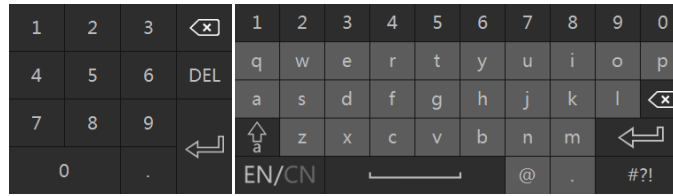
In the live display & playback interface, if the interfaces display is in full screen, move the mouse to the bottom of the interface to pop up a tool bar. The tool bar will disappear automatically after you move the mouse away from it for some time; move the mouse to the right side of the interface to pop up a panel and the panel will disappear automatically after you move the mouse away from it.

➤ Mouse control in text-input

Move the mouse to the text-input box and then click the box. The input keyboard will pop up automatically.

Note: Mouse is the default tool for all operations unless an exception as indicated.

2.4 Text-input Instruction



The system includes two input boxes. Refer to the above pictures. The left box is the number input box and the right box is the input box which provides inputs of numbers, letters and punctuation characters. The introductions of keys on the input boxes are shown below.




Button	Meaning	Button	Meaning
	Backspace key		Switch key of punctuation character
	Delete Key		Enter key
	Switch key between upper and lower letter		Space key
	Switch key of language		

2.5 Common Button Operation

Button	Meaning
	Click it to show the menu list.
	Click it to change the sequence of the list.
	Click it to change the camera displaying mode.
	Click it to close the current interface.
	Click it to go to the earliest date of camera recording.
	Click it to go to the latest date of camera recording.

3 EZ Setup & Main Interface

3.1 EZ Setup

The disk icons will be shown on the top of the startup interface. You can view the number and status of each disk quickly and conveniently through these icons (: no disk; : unavailable disk; : RW available disk).

You must configure the wizard if you start the NVR for the first time (or click “Skip” to cancel the EZ Setup next time).

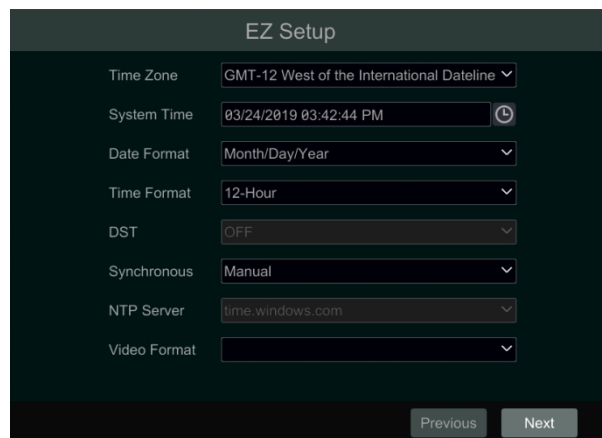
The first time you start up your NVR, you shall read the privacy statement. Then choose the language and locality as needed. After that, you shall configure date and time.

System Time: Set the time and date format of the system

DST: Toggle Daylight Saving Time On or Off

Time format: Choose between 24-hour mode and 12-hour mode.

NTP: Specify an NTP server to synchronize the time (optional).

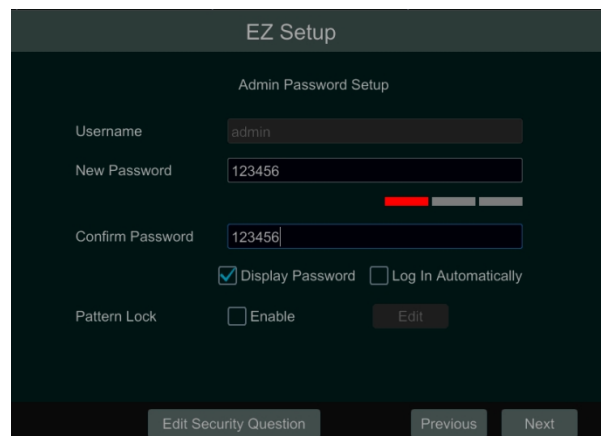


The screenshot shows the 'EZ Setup' screen with the following configuration options:

- Time Zone: GMT-12 West of the International Dateline
- System Time: 03/24/2019 03:42:44 PM
- Date Format: Month/Day/Year
- Time Format: 12-Hour
- DST: OFF
- Synchronous: Manual
- NTP Server: time.windows.com
- Video Format: (empty dropdown)

At the bottom right, there are 'Previous' and 'Next' buttons.

Click “Next” to continue.



The screenshot shows the 'EZ Setup' screen with the 'Admin Password Setup' section. The configuration options are:

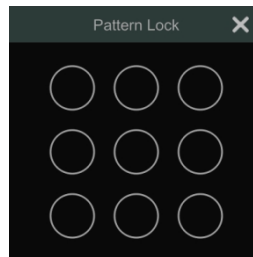
- Username: admin
- New Password: 123456
- Confirm Password: 123456
- Display Password
- Log In Automatically
- Pattern Lock: Enable

At the bottom, there are buttons for 'Edit Security Question', 'Previous', and 'Next'.

System Login. Set your own password when you use the wizard for the first time; select the login username and enter the corresponding password

next time.

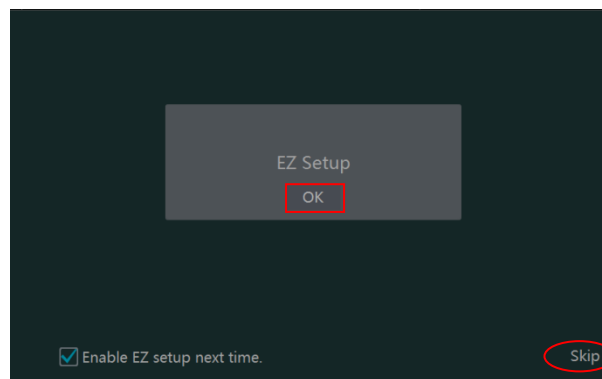
Enable pattern lock and click “Edit” to set the pattern lock.



Click “Edit Security Question” to set questions and answers for password security of admin. If you forget the password, please refer to Q4 in [Appendix A FAQ](#) for details.

Click “Next” to continue.

After you log in, you will see an EZ setup interface as shown below.



Click “OK” to start wizard. The EZ Setup steps are as follows.

① **System Login.** Set your own password when you use the wizard for the first time (the default username of the system is **admin**); select the login username and enter the password you set by yourself.

EZ Setup

Admin Password Setup

Username:

New Password:

Confirm Password:

Display Password Log In Automatically

Click “Next” to continue or click “Cancel” to exit the wizard.

② **Network Settings.** Select the network work pattern as required. Check “Obtain an IP address automatically” and “Obtain DNS automatically” to get the IP address and DNS automatically (the DHCP function of the router in the same LAN should also be enabled), or manually enter them. Enter the HTTP port, RTSP port and Server port (please see [12.1.2 Port Configuration](#) for details). Click “Next” to continue.

EZ Setup

EZ Network > Other Network Settings >

Ethernet Port 1 (Online)

Obtain an IP address automatically (use DHCP)

Address:

Subnet Mask:

Gateway:

Obtain DNS automatically


Preferred DNS:

Alternate DNS:

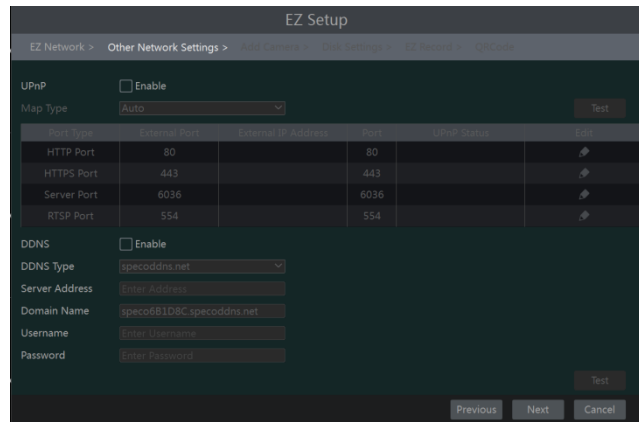
HTTP Port: RTSP Port:

HTTPS Port: Server Port:

③ **Other Network Settings.**

- UPnP settings: Check “Enable” in the interface and enter the port of external and then click “Test”. If the UPnP status were “Invalid UPnP”, the port number may be wrong. Click  to modify the port until the UPnP status turns to “Valid UPnP”. Refer to the following picture. You can view the external IP address of the NVR. Enter the external IP address plus port in the address bar of your browser to access the NVR. (Please see [12.1.6 UPnP Configuration](#) for details).
- DDNS Settings: Check “Enable” and then select the DDNS type. Enter the server address, domain name, username and password according to the selected DDNS type. And then click “Register” or “Test” to test the effectiveness of the domain name. If it is effective, you can enter the domain name in the address bar of your browser to access the NVR. (Please see [12.1.4 DDNS Configuration](#) for details).

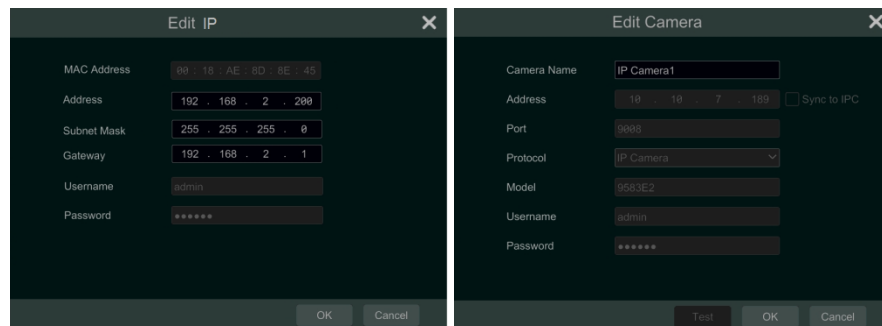
Note: Make sure the router supports UPnP function and the UPnP is enabled in the router. Set the NVR’s IP address, subnet mask and gateway and so on corresponding to the router.




④ **Add Camera.** Add cameras via PoE first before adding any cameras from the LAN. Speco cameras added via the PoE ports will automatically be added to the corresponding channel. To add cameras from the LAN, make sure all cameras are set to DHCP. Click “Refresh” to refresh the list of online IP cameras which are in the same local network with NVR and then click to add the searched camera. Click “Add All” to add all the cameras in the list. Click to delete the added camera. Click “Delete All” to delete all the added cameras.



Click to edit the searched IP camera as shown on the below left. Enter the new IP address, subnet mask, gateway, username and the password of the camera. You can check “Sync to IPC” to modify the IP address of the IPC via different network segments for being in the same network segment with the NVR. Click “OK” to save the settings.

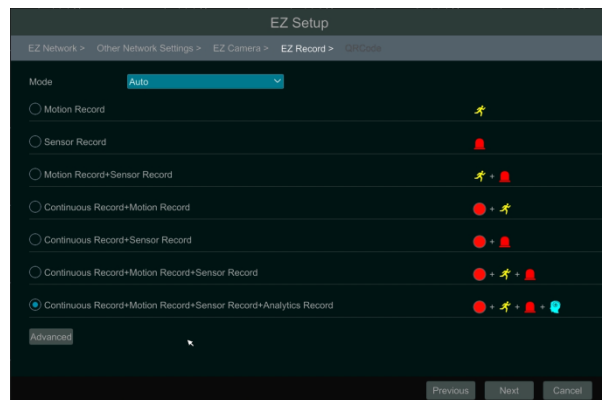


Click  to edit the added camera as shown on the above right. Enter the new camera name, IP address, port, username and the password of the camera. You can click “Test” to test the effectiveness of the input information. Click “OK” to save the settings. You can change the IP camera name only when the added camera is online. Click “Next” to continue.

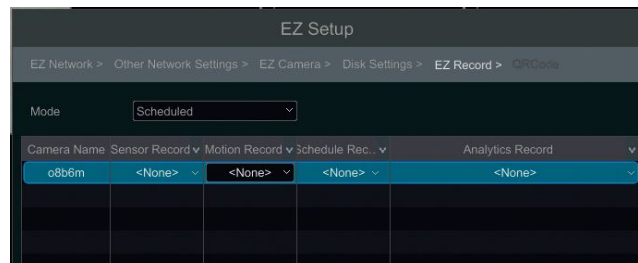
⑤ **Disk Settings.** You can view the disk number, disk capacity of the NVR and serial number, R&W status of the disk. Click “Formatting” to format the disk. Click “Next” to continue.

⑥ **Record Settings.** Two record modes are available: auto and manual.

Auto: Select one auto mode in the interface as shown below and then click “Next” button to save the settings. Click “Advanced” to self-define record mode. See [7.1.1 Mode Configuration](#) for details.



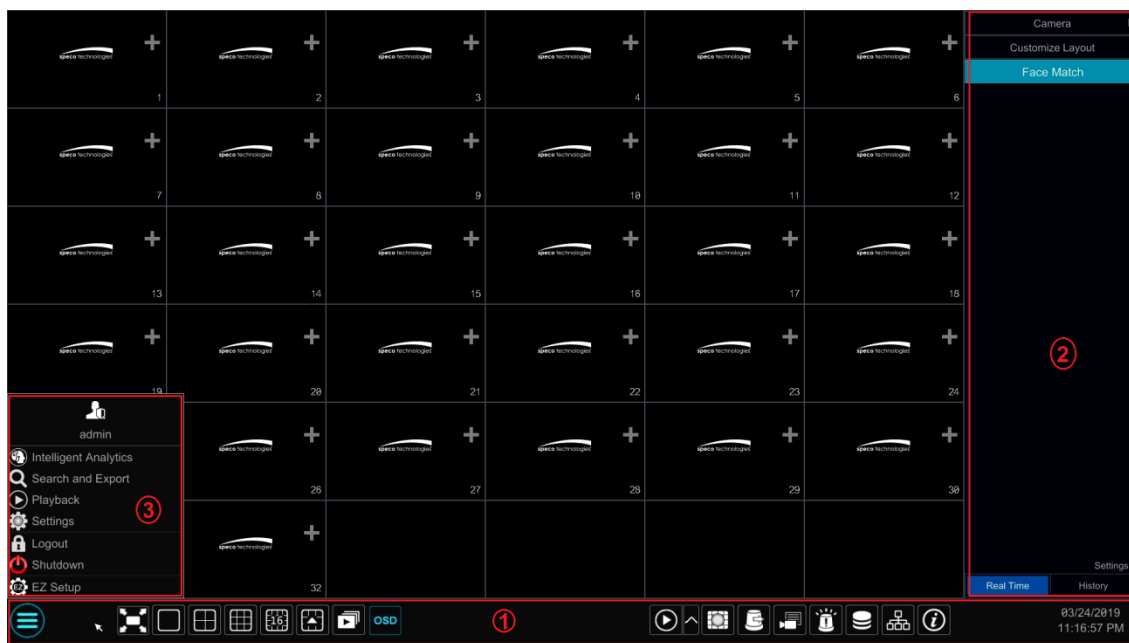
Manual: Set the “Sensor Record”, “Motion Record” and “Schedule Record” of each camera. Click “OK” to save. See Configuration for details.



⑦ **QRCode.** Enable the NAT function in the interface or set it in the network configuration after exiting the wizard (please refer to [12.1.8 NAT Configuration](#) for details). You can scan the QRCode through the Speco Blue App available for iOS and Android to easily and securely view your cameras. Please refer to [13.1 Mobile Client Surveillance](#) for details. Click “OK” to save the settings.

3.2 Main Interface

3.2.1 Main Interface Introduction



The buttons in area ① are introduced in the table below.

Button	Meaning
	Start button. Click it to pop up area ③.
	Full screen button. Click it to show full screen; click it again to exit the full screen.
	Screen mode button.
	Dwell button (see 5.2.2 Quick Sequence View and 5.2.4 Scheme View in Sequence for details).
	Click it to enable OSD; click again to disable OSD.
	Click to set the default playback time before starting instant playback (8.1 Instant Playback) or going to the playback interface for playback operations (8.2 Playback Interface Introduction); click to go to the playback interface. For instance, if you choose “5 minutes ago” as the default playback time, you can playback the record from the past five minutes.
	Manual record button. Click it to enable/disable record.
	Manual alarm button. Click it to trigger or clear the alarm-out manually in the popup window.
	Record status button. Click it to view the record status.
	Alarm status button. Click it to view the alarm status.
	Disk status button. Click it to view the disk status
	Network status button. Click it to view the network status.
	Information button. Click it to view system information.

Introduction of area ②:










Click “Camera” to view all the added cameras in the camera list. Select one camera window on the left side of the interface and then double click

one camera in the list to preview the camera image in the selected window.

Click “Single Channel Sequences” to view all the added groups in the group list; click one group in the list to view all the added cameras in the group (refer to [4.2 Add/Edit Camera Group](#) for detail configuration of the camera group). Select one camera window on the left side of the interface and then double click one group in the group list to preview the cameras’ images one by one in the selected window.

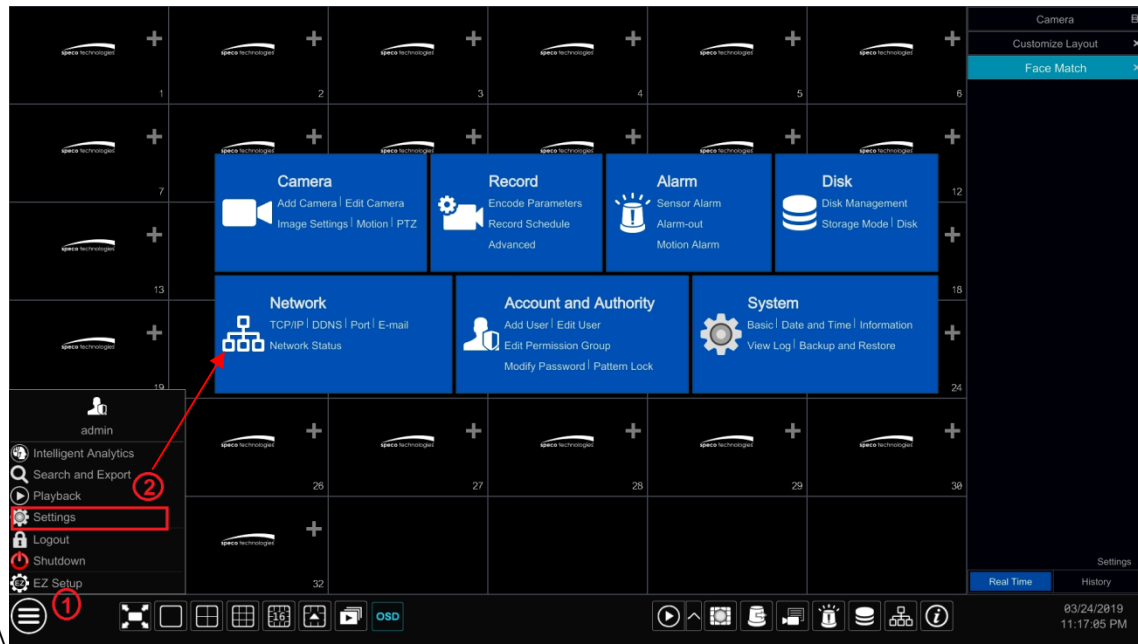
Click “Customize Layout” to view all the display modes in the display mode list (refer to [5.2.1 Display Mode](#) for detail configuration of the display mode). Double click one display mode in the list to switch to the display mode for previewing.

Introduction of area ③:

Icon / Button	Meaning
	It shows the current login user.
 Intelligent Analytics	Click to go to the intelligent analytics interface.
 Search and Export	Click to go to record search and export interface, see 8.4 Record Search, Playback & Export for details.
 Playback	Click to go to playback interface (click  on the tool bar at the bottom of the live view interface to set the default playback time), see Introduction for details.
 Settings	Click to pop up the setup panel, see 3.2.2 Setup Panel for details.
 Logout	Click to log out the system.
 Shutdown	Click and then select “Logout”, “Reboot” or “Shutdown” in the popup window.
 EZ Setup	Click to go to the EZ setup.

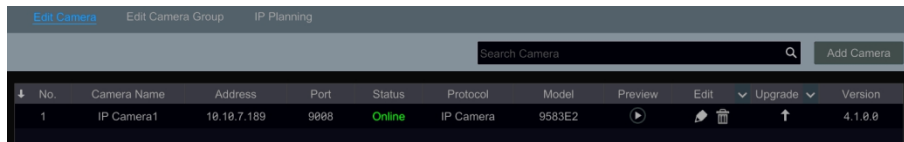
3.2.2 Setup Panel

Click Start→Settings to bring up the setup panel as shown below.

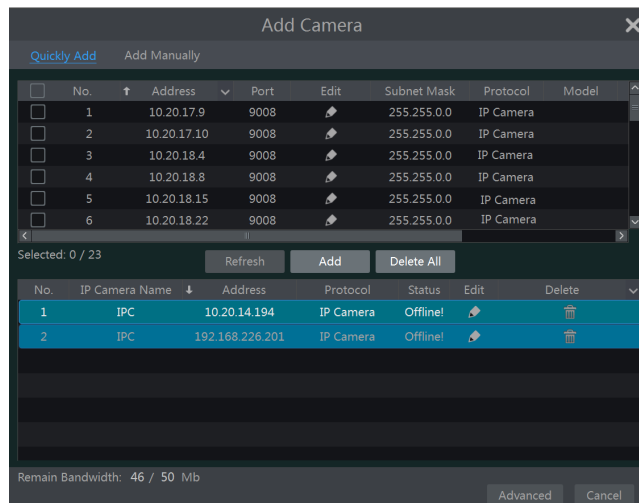


The setup panel includes seven modules. Each module provides some function entries with links for convenient operation.

Here we take **Camera** module as an example. The **Camera** module provides convenient links such as “Add Camera”, “Edit Camera”, “Image Settings”, “Motion”, “Intelligence Analysis” and “PTZ”. Click **Camera** to go to the camera management interface as shown below.



There are some function items on the left side of the camera management interface. Click each item to go to corresponding interface or window. For instance, click “Add Camera” to pop up the window as shown below.



Click the main menus on the top of the camera management interface to go to corresponding interfaces. Refer to the picture below. For instance, you can go to the system setup interface by clicking “System” tag.



Live View Camera Record Alarm Disk Network Account and Authority System

3.2.3 Main Functions

➤ Camera

The module covers the functions such as **Camera Management** (see [Chapter 4 Camera Management](#) for details), **Image Settings** (see [5.4 Image Configuration](#) for details), **Motion** (see [9.2.1 Motion Configuration](#) for details), and **PTZ** (see [Chapter 6 PTZ](#) for details) and so on.

➤ Record

The module covers the functions such as **Encode Parameters** and **Record Schedule** and so on. Please see [Chapter 7 Record & Disk Management](#) for details.

➤ Alarm

The module covers the functions such as **Sensor and Motion Alarm Handling** and **Alarm Out Settings**. Please see [Chapter 9 Alarm Management](#) for details.

➤ Disk

The module covers the functions such as **Disk Management**, **Storage Mode** and **Disk Information** and so on. Please see [Chapter 7 Record & Disk Management](#) for details.

➤ Network

The module covers the functions such as **TCP/IP**, **DDNS**, **Port**, **E-mail** and **Network Status** and so on. Please see [12.1 Network Configuration](#) for details.

➤ Account and Authority

The module covers the functions such as **Account Management** (see [11.1 Account Management](#) for details) and **Permission Management** (see [11.3 Permission Management](#) for details) and so on.

➤ System


The module covers the functions such as **Basic Configuration** (see [12.2 Basic Configuration](#) for details), **Device Information** (see [12.8 View System Information](#) for details), **Log Information** (see [12.7 View Log](#) for details) and **Configuration File Import&Export** (see [12.5 Backup and Restore](#) for details) and so on.

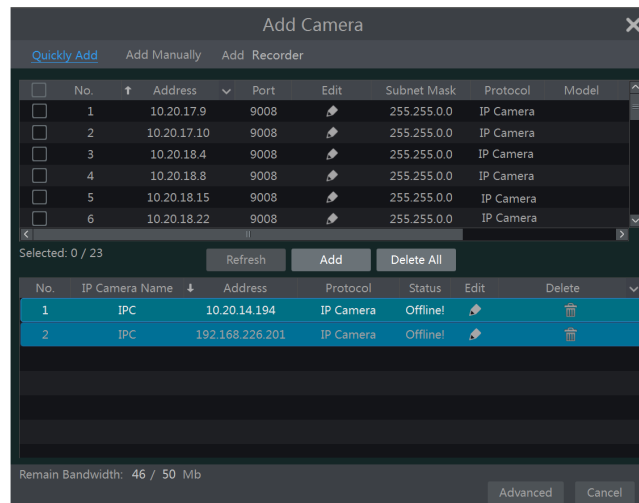
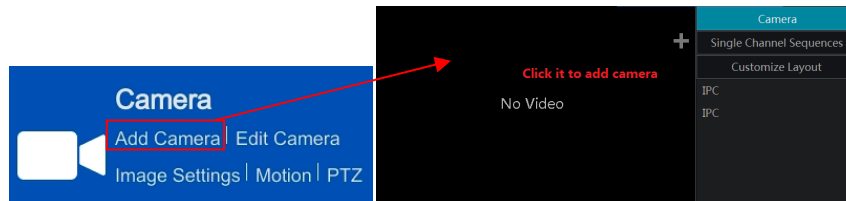
4 Camera Management

4.1 Add/Edit Camera


4.1.1 Add Camera

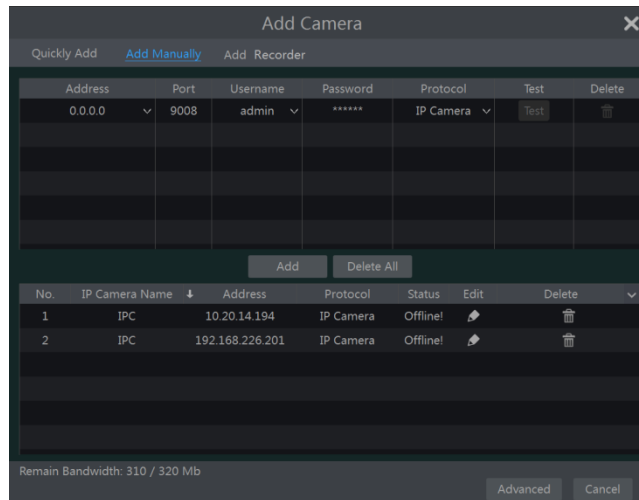
The network of the NVR should be set before adding IP camera (see [12.1.1 TCP/IP Configuration](#) for details).

Refer to the pictures below. Click **Add Camera** in the setup panel or  in the top right corner of the preview window to pop up the “Add Camera” window as shown below. You can quickly add or add the IP camera manually.



➤ Quickly Add

Check the cameras and then click “Add” to add cameras. Click  to edit the camera’s IP address, username and password and so on. Click “Default Password” to set the default username and password of each camera.



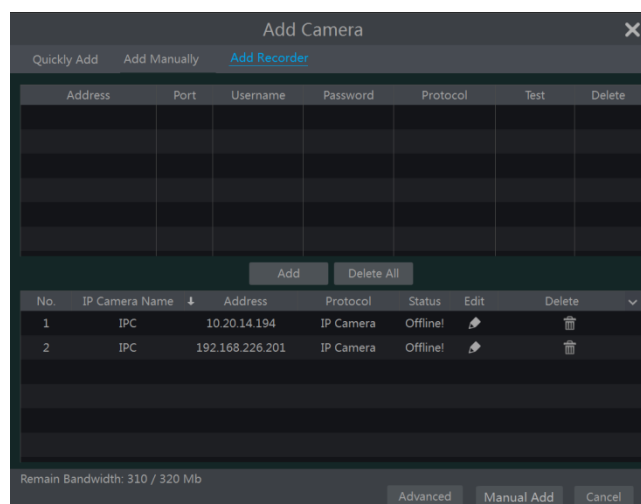
➤ **Add Manually**

Enter the IP address or domain name (click in the IP address column to pop up the domain name input window, enter the domain name of the IPC in the window and then click “OK” button), port, username and password of the camera and then select the protocol. Click “Test” to test the effectiveness of the input information and then click “Add” button (you can input one camera’s information or above such as IP address, username and password before clicking “Add” button). Click to delete the camera. Click “Default Password” to set the default username and password of each camera.

Note: Some models may not support this function.

Click Start→Settings→System→Basic→General Settings to check “Enable Add IPC by Zero Operation”. If the NVR has unoccupied channels, it can add IPC without any operation by restarting.

➤ **Add Recorder**



- **Quickly Add:** Select the searched NVR/DVR and the click “Add” to add NVR in the same local network.

- **Manually Add:** Click “Manual Add” and then enter the IP address or domain name, port, username and password of the NVR/DVR. Check the added remote channel number and click “Test” to test the effectiveness of the input information. Then click “OK” button to return to the previous interface.

Note: Only the local NVR has unoccupied channels, may the IPC of other NVR/DVR in the same local network be added. And the added IPC supports previewing and recording.

4.1.2 Edit Camera

Click “Edit Camera” in the setup panel to go to the interface as shown below. Click to view the live image of the camera in the popup window. Click to edit the camera (see **Add camera** in 3.1 Startup Wizard for details). Click to delete the camera. Click in the “Operation” header line and then click “Modify IPC Password” to pop up a window (check the IPCs in the window, set the new password and then click “OK” button; only the online IPCs’ passwords can be modified and a batch of IPCs’ passwords can be modified at the same time). Click to upgrade an online IPC (or click in the “Upgrade” header line and then click “IPC Batch Upgrade” to upgrade a batch of IPCs), select the device which stores the upgrade file in the “Device Name” item of the popup window and the upgrade file in the list(you should select the upgrade IPC model in the window if a batch of IPCs’ passwords need to be modified) and then click “Upgrade” button to start upgrading(the IPC will restart automatically after the upgrade is completed successfully).

No.	Camera Name	Address	Port	Status	Protocol	Model	Preview	Edit	Upgrade	Version
1	[POE3]IP Camera1	10.151.151.20	80	Online	ONVIF	xxx				3.4.2
2	IP Camera2	192.168.12.40	80	Online	ONVIF	xxx				3.4.2
3	IP Camera3	192.168.12.152	80	Online	ONVIF	xxx				3.4.2
4	IP Camera4	192.168.12.41	80	Online	ONVIF	xxx				3.4.2
5	IP Camera5	192.168.12.153	80	Offline	ONVIF	xxx				3.4.2
6	IP Camera6	192.168.12.154	80	Online	ONVIF	xxx				3.4.2
7	IP Camera7	192.168.12.155	80	Online	ONVIF	xxx				3.4.2
8	IP Camera8	192.168.12.156	80	Online	ONVIF	xxx				3.4.2
9	IP Camera9	192.168.12.157	80	Online	ONVIF	xxx				3.4.2
10	[POE1]IP Camera10	192.168.12.158	80	Online	ONVIF	xxx				3.4.2

IP Camera Max Number:
Remain Bandwidth: 108 /120 Mb

The IP cameras with PoE function which are directly connected to the PoE port of the NVR will be displayed automatically in the camera list. Refer to

the picture below. The IP camera which occupies the PoE resource has a prefix shown before its camera name. The prefix consists of PoE plus PoE port number. The IP camera which connects to the PoE port cannot be deleted from the camera list manually.

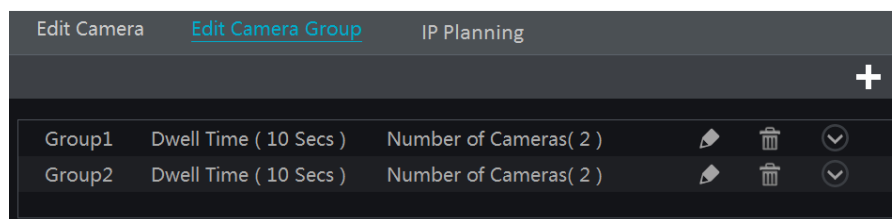
- The IP camera directly connected to the PoE port of the NVR through private protocol will be shown automatically in the camera list.
- One of the two conditions must be met if the IP camera which is directly connected to the PoE port of the NVR through ONVIF protocol should be shown automatically in the camera list.
 - ✓ The IP camera which is directly connected to the PoE port is in the same network segment with the internal Ethernet port.
 - ✓ The DHCP (obtain an IP address automatically) of the IP camera which is directly connected to the PoE port is enabled.



If the IP camera which is connected to the PoE port cannot be displayed automatically in the camera list, please refer to Q6 in [Appendix A FAQ](#) for details.

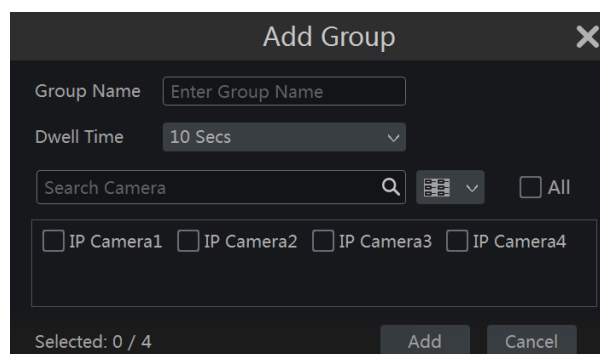
4.2 Add/Edit Camera Group

4.2.1 Add Camera Group

Click “Edit Camera Group” in the above interface to go to the interface as shown below.





Click  to pop up the window as shown below. Set the group name and dwell time (the dwell time of the camera group sequence view) in the window. Check the cameras and then click “Add” to add group. Click  to view the cameras in the group after adding group.



4.2.2 Edit Camera Group

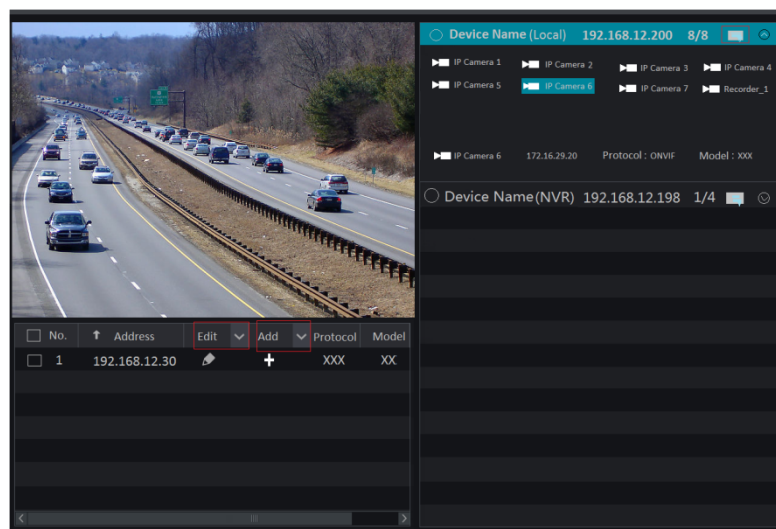



Click  to modify the group information such as group name and dwell time. Click  to delete the group.



4.2.3 IP Planning

Some models may not support this function.

Click “IP Planning” to go to the interface as shown below. This function supports searching other NVRs/DVRs that is in the same local network as the local NVR. The user may add camera channels of other NVRs/DVRs into the unoccupied channels of the local NVR.



Click  to edit the IP address, user name or password and other information of the NVRs.

Click  behind “Add” button to add the camera channels selected and the user may edit the IP address, user name or password by clicking  behind “Edit” button.

5 Live View Introduction

5.1 Live View Interface Introduction



You should add a camera first after logging on to the system (see [4.1.1 Add Camera](#) for details). Refer to the interface as shown below, drag one camera in the preview window to another window for camera window exchanging.

The record symbols with different colors in the live view window refer to different record types when recording: green stands for manual record, red stands for sensor based record, yellow stands for motion based record, blue stands for schedule record and cyan stands for intelligence record.



Click the preview window to show the tool bar as shown in area ①; right click the preview window to show the menu list. The tool bar and menu list are introduced in the table below.

Button	Menu List	Meaning
	--	Move tool. Click it to move the toolbar anywhere.
	Manually Record On	Click it to start recording.
	Instant Playback	Click to playback the record; click "Instant Playback" to select or self-define the instant playback time. See 8.1 Instant Playback for details.
	Enable Audio	Click it to enable audio. You can listen to the camera audio by enabling audio.
	Snap	Click it to pop up the snap window. Click "Save" in the window to save the image. Click "Export" to export the image.
	PTZ Control	Click it to go to PTZ control interface. See Chapter 6 PTZ for details.
	Zoom In	Click it to go to single channel amplification interface.
	--	Click it to go to image adjustment interface. Refer to 5.4.5 Image Adjustment for details.
	Face Recognition	Click it to go to single channel face comparison interface.
--	Camera Info	Click it to view the camera information.

The single channel zoom interface is as shown below. Press and drag the blue box to select the zoom in area. Click  /  to zoom the image. Click the camera selection box to select other cameras for amplification. Click “Back” to return to the live view interface.



5.2 View Mode



5.2.1 Display Mode

Set different screen modes and cameras' display sequences as needed and then save the display modes classified by surveillance areas, priorities and so on. Refer to the picture below. Double click one display mode in the display mode list to view the live images in this mode.




➤ Add Display Mode



Method One:

- ① Click "Customize Layout" in the above interface
- ② Click  to add a display mode name and then set the screen mode.
- ③ Add the cameras and adjust the cameras' display sequence as required.
- ④ Click  under the display mode list.

Method Two:

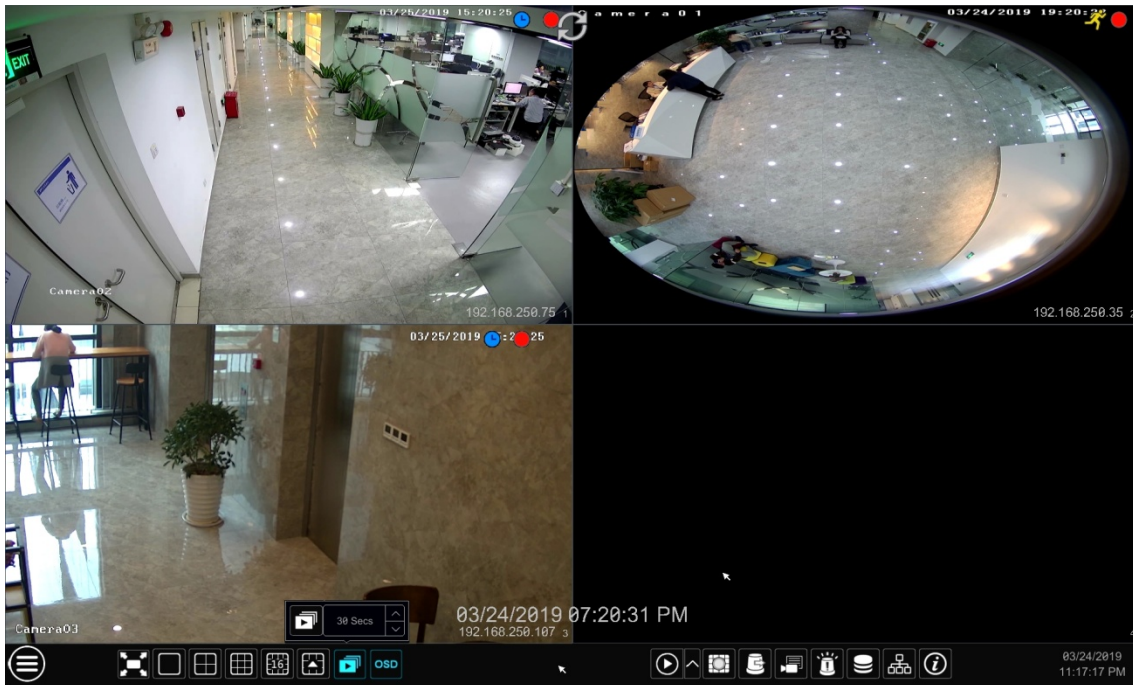
- ① Click Start→Settings→System→Basic→Output Settings to go to the interface and then set the screen mode.
- ② Double click the camera or camera group in the list to add them to the selected window.
- ③ Click  to save the current display mode (refer to [5.2.4 Scheme View In Sequence](#) for detail configurations). The display mode will be saved and displayed in the display mode list in the live view interface.




➤ Edit Display Mode

Click "Customize Layout" tab in the live view interface and then select one display mode in the list. Click  to edit the display mode name; click  to delete the display mode.

5.2.2 Quick Sequence View

You can start quick sequence view if the scheme has not been created. If the scheme has been created, please refer to [5.2.4 Scheme View in Sequence](#) for details.



Go to the live view interface and then click  to pop up a little window. Set the dwell time in the window and then click  to view the live group by group according to the camera number of the current screen mode. Double click the sequence view interface to pause the view; double click again to restore the view. Click  to stop the view.

5.2.3 Camera Group View In Sequence




You can start camera group view in sequence if camera group has been created (see [4.2.1 Add Camera Group](#) for details).

- Go to the live view interface and then select a camera window.





- Double click one camera group on the right side of the interface. The cameras in the group will start camera group view one by one in the selected camera window.

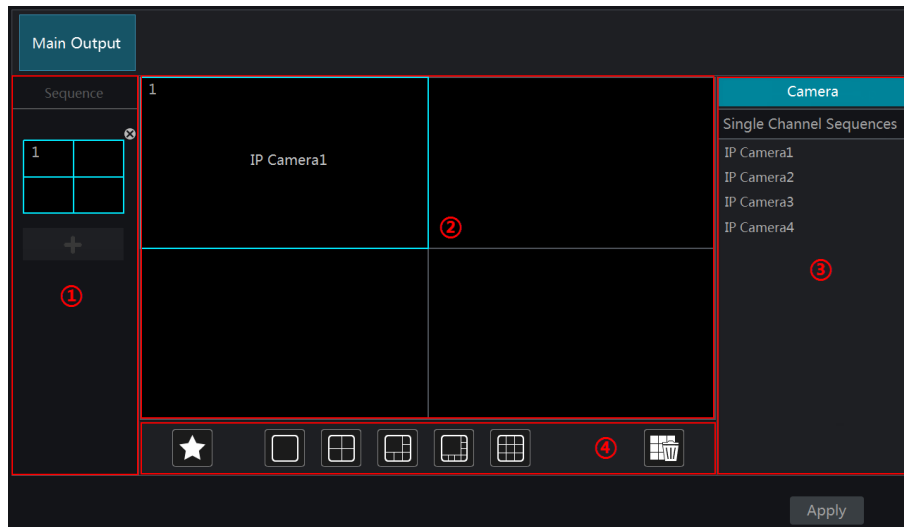
You can also drag the group directly to any preview window. Right click on the group view window and then click “Close Dwell” button to stop the view.

You can also add camera group in the live view interface. Select “Single Channel Sequences” and then click  to add camera group. Click  to modify the group name and sequence interval. Click  to delete the group.

5.2.4 Scheme View In Sequence

Click Start→Settings→System→Basic→Output Settings to go to the interface as shown below.


Area ① displays all the dwell schemes; area ② shows the detailed information of the scheme; area ③ displays all the cameras and groups; area ④ is the tool bar (: clear button; : favorite button, click it to pop up a window, enter the display mode name in the window and then click “OK” to save the current display mode; other buttons are screen mode buttons).






➤ Add Scheme

Click  in area ① to create a new scheme. Click  on the top right corner of the scheme to delete it.

➤ Configure Scheme

- Select a scheme in area ① and then click the screen mode button on the tool bar to set the screen mode of the scheme.
- Select a camera window in area ② and then double click the camera or group in area ③. The camera or group will be added into the selected window. One camera in the same scheme cannot repeat. You can click the right-click menu "Clear" in area ② to remove a single camera or click  to remove all the cameras.
- Click "Apply" to save the settings.

➤ Start Sequence View

Go to the live view interface and then click  to open a window. Set the dwell time in the window and then click  to start scheme view in sequence. Double click the sequence view interface to pause the view; double click again to restore the view. Click  to stop the view.


5.3 Image Configuration

5.3.1 OSD Settings

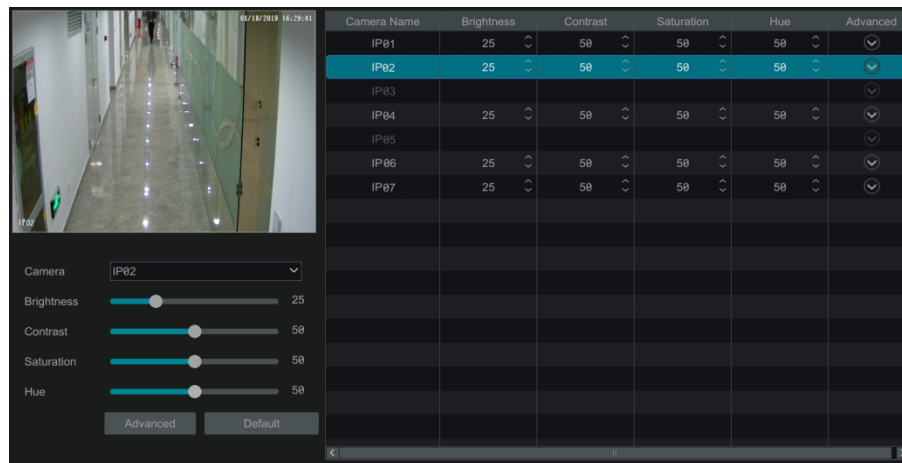
Click Start→Settings→Camera→Image→OSD Settings to go to the interface as shown below. Select the camera, enter the camera name (or double click the camera name in the camera list to change the camera name), enable or disable the name and time OSDs (if enabled, drag the red name and time OSDs directly in the image view area to change the OSDs' display position) and select the date and time formats. Click "Apply" to save the settings.



5.3.2 Image Settings

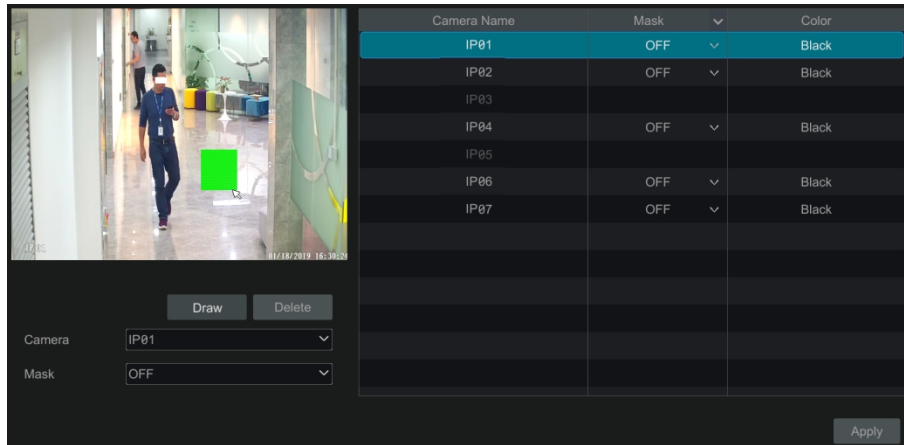
Click Start→Settings→Camera→Image→Image Settings to go to the following interface. Select the camera and then set the brightness, contrast, saturation and hue of the camera. Click “Advanced” button or  in the camera list on the right side of the interface to pop up “Image Adjust” interface and then set the relevant setting items. Please refer to [5.4.5 Image Adjustment](#) for detailed introductions of these items.

You can click “Default” to restore the image settings to the default factory settings.



5.3.3 Mask Settings

Some areas of the image can be masked for privacy. Up to four mask areas can be set for each camera. Click Start→Settings→Camera→Image→Mask Settings to go to the interface as shown below. Select the camera and enable the mask. Click “Draw” button and then drag the mouse on the image area to set the mask area; click “Delete” button to delete the mask areas; click “Apply” to save the settings.




5.3.4 Fisheye Settings

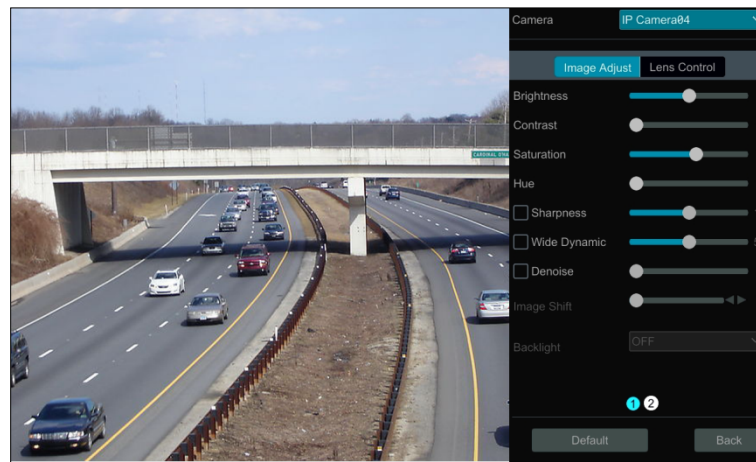
Some models may not support this function.

Click Start→Settings→Camera→Image→Fisheye Settings to go to the interface as shown below. Select the camera and the mode of fisheye and installation.



5.3.5 Image Adjustment

Go to the live view interface and then click  button on the tool bar under the camera window to go to the image adjustment interface.





➤ Image Adjustment

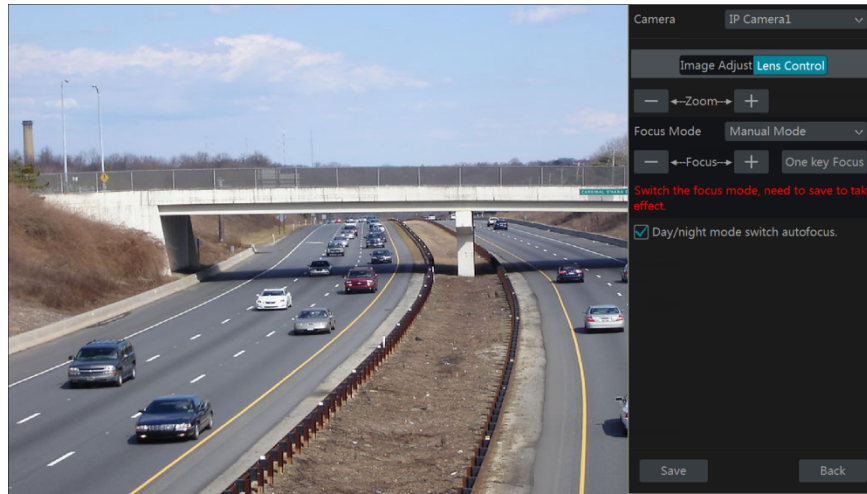
Select the camera and then click “Image Adjustment” to go to image adjustment tab. Refer to the above picture. Drag the slider to set the camera’s brightness, contrast, saturation and hue value. Check sharpen, wide dynamic and denoise and then drag the slider to set the value. Click “Default” button to set these parameters to default values.

The introductions of these parameters are as follows:

Parameter	Meaning
Brightness	It is the brightness level of the camera’s image.
Contrast	It is the color difference between the brightest and darkest parts.
Saturation	It is the degree of color purity. The color is purer, the image is brighter.
Hue	It relates to the total color degree of the image.
Sharpen	It relates to the resolution level of the image plane and the sharpness level of the image edge.
Wide Dynamic	The wide dynamic range (WDR) function helps the camera provide clear images even under back light circumstances. When there are both very bright and very dark areas simultaneously in the field of view, WDR balances the brightness level of the whole image and provide clear images with details.
Denoise	Adopt the noise reduction technology to decrease the noise and make the image more thorough. Increasing the value will make the noise reduction effect better but it will reduce the image resolution.
White Balance	White balance is the white rendition function of the camera to adjust the color temperature according to the environment automatically.
BLC	HLC: lowers the brightness of the entire image by suppressing the brightness of the image’s bright area and reducing the size of the halo area. BLC: If enabled, the auto exposure will activate according to the scene so that the object of the image in the darkest area will be seen clearly.
Image Mirror	Reverse the current video image right and left.
Image Flip	Turn the current video image upside down.

➤ Lens Control

Select the camera and then click “Lens Control” to go to lens control tab. Click  or  to adjust the zoom and focus parameters of the camera’s lens. Click “Save” to save the settings.



The introductions of these parameters and buttons are as follows.


Button/Parameter	Meaning
	Click / to zoom in/out the image.
Focus Mode	If manual mode is selected, focus button & “One Key Focus” & “Day/night mode switch autofocus” will be available; if auto mode is selected, the time interval setup will be available.
	Click / to increase/decrease the focal length.
One key Focus	Click it to focus instantly.
Day/night mode switch autofocus	If checked, the lens will focus automatically when the camera is switching day/night mode.
Time Interval	It is the time interval when camera lens is auto-focusing. The interval can be set in the drop-down list.

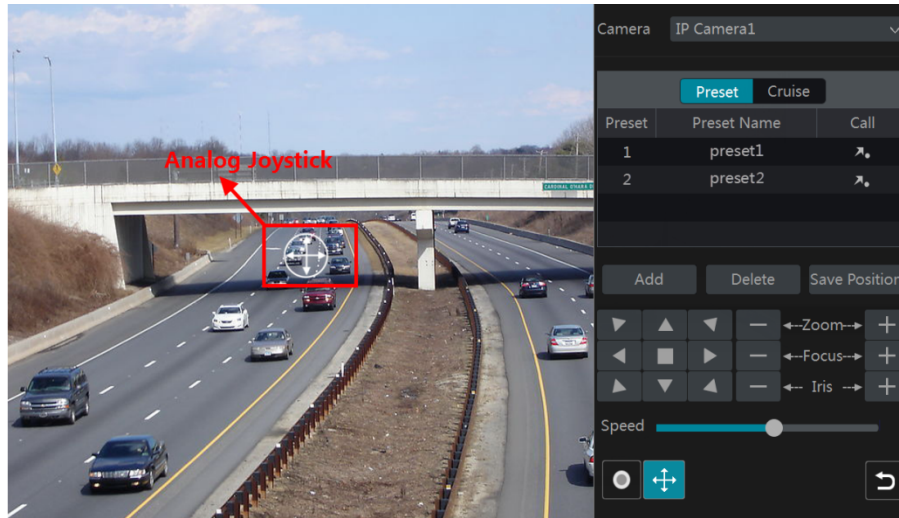
Note: if the lens of the camera connected to the NVR is fixed, the lens control function is unavailable.

6 PTZ








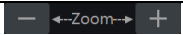


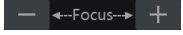


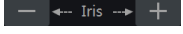


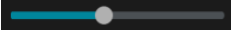







6.1 PTZ Control Interface Introduction

You can control the IP dome or PTZ which connects to the IP camera for PTZ control.

Click  on the tool bar at the bottom of the live view window to go to the PTZ control interface as shown below. You can select another IP dome or PTZ which connects to the IP camera on the top right of the interface for PTZ control.



Introductions of the buttons on the bottom right of the interface:

Button	Meaning
	Click  /  /  /  /  to rotate the dome. Click  to stop rotating the dome.
	Click  /  to zoom in / out the camera image.
	Click  /  to increase / decrease the focal length.
	Click  /  to increase / decrease the iris of the dome.
	Drag the slider to adjust the rotating speed of the dome.
	Click  /  to start / stop recording.
	Click  /  to hide / show the analog joystick.
	Click it to return to the live view interface.

➤ Analog Joystick Control

The analog joystick on the left side of the interface provides quick PTZ control. The dome or PTZ will rotate when you drag the analog joystick. The

farther you drag the analog joystick from the middle of the image, the faster the dome or PTZ rotates. The dome or PTZ will stop rotating when you stop dragging the analog joystick.

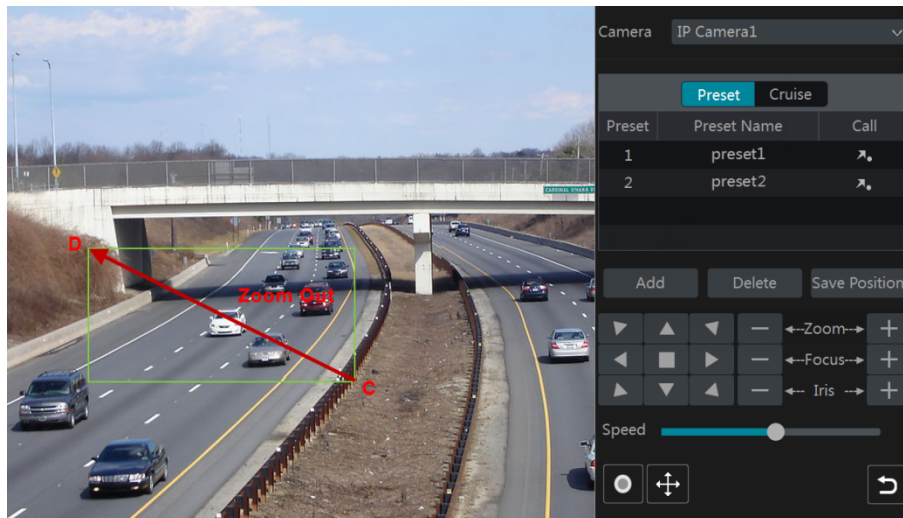
➤ 3D Control

Click the camera image on any area and then the image will be centered on the clicked point.

Refer to the picture as shown below. Drag the mouse from A to B to get a green rectangle and the rectangle area will be zoomed in.



Refer to the picture as shown below. Drag the mouse from C to D to get a green rectangle and the rectangle area will be zoomed out.



➤ Advanced 3D Control

Double click the left button of the mouse on any area of the camera image and then the image size will be doubled and centered on the clicked point.

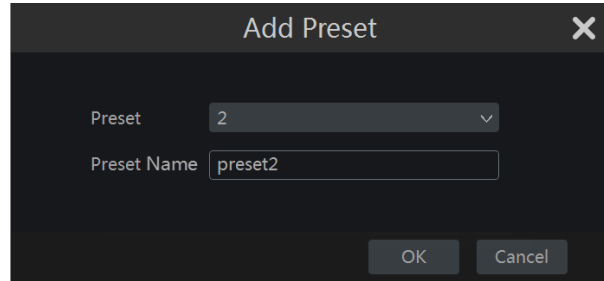
Press and hold the left button of the mouse on any area of the camera image to zoom in the image; press and hold the right button to zoom out the


image.

Move the cursor of the mouse to the camera image and then slide the scroll wheel of the mouse forward to zoom in the image, slide the scroll wheel of the mouse backward to zoom out the image.

➤ Preset Setting

Click “Preset” to go to preset operation tab and then click “Add” button to pop up a window as shown below. Select the preset and then enter the preset name in the window; finally click “OK” button to save the settings. You can add 255 presets for each dome at most.

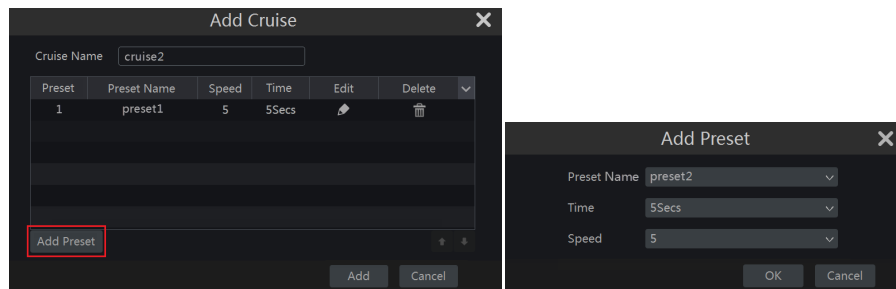


Adjust the dome’s direction and then click “Save Position” to save the current preset position (you can also click another preset in the preset list and then save the preset position after adjusting the dome’s direction); click  in the preset list to call the preset; click “Delete” button to delete the selected preset.

You can also go to preset setting interface for preset setting, see [6.2 Preset Setting](#) for details.



➤ Cruise Setting



Click “Cruise” to go to cruise operation tab and then click “Add” button to pop up a window as shown below left. You can add 8 cruises for each dome at most.



① Enter the cruise name in the “Add Cruise” window and then click “Add preset” to pop up the “Add Preset” window (Before adding preset to the cruise, please add preset of the dome first).

② In the “Add Preset” window, select the preset name, preset time and preset speed and then click “OK” button.

③ In the “Add Cruise” window, you can click  to reselect the preset, then change the preset time and speed. Click  to delete the preset. Click “Add” button to save the cruise.

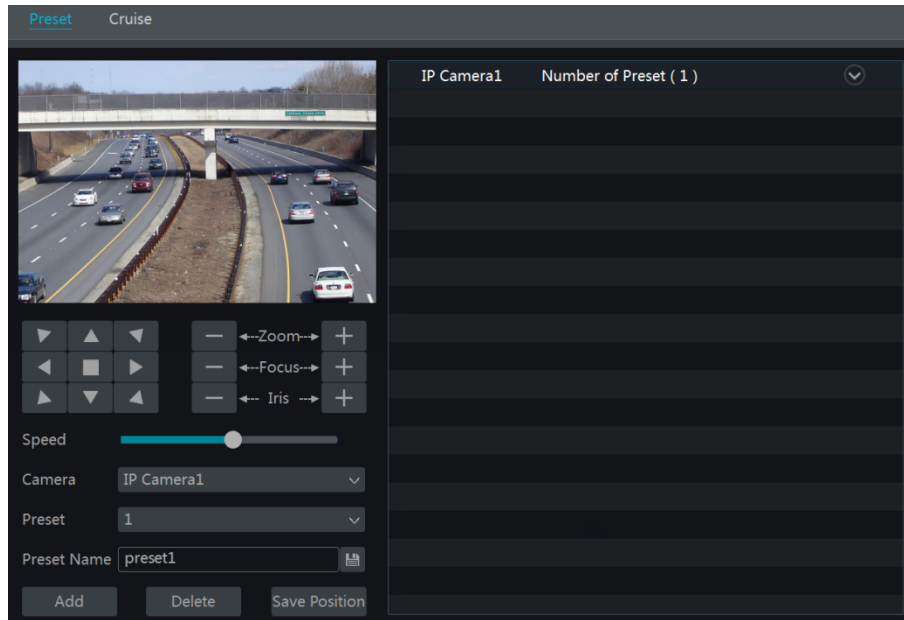
Click  to start the cruise and click  to stop the cruise in the cruise list of the cruise operation tab; click “Delete” button to delete the

selected cruise.



You can also go to cruise setting interface for cruise setting, see [6.3 Cruise Setting](#) for details.

6.2 Preset Setting


Click Start→Settings→Camera→PTZ→Preset to go to the interface as shown below.



➤ Add preset

Select camera and then click “Add” button to add preset; or click  in the camera list on the right side of the interface to display the preset information of the dome and then click  to add preset. The operations of the “Add Preset” window are similar to that of the PTZ control interface; please see [6.1 PTZ Control Interface Introduction](#) for details.

➤ Edit preset

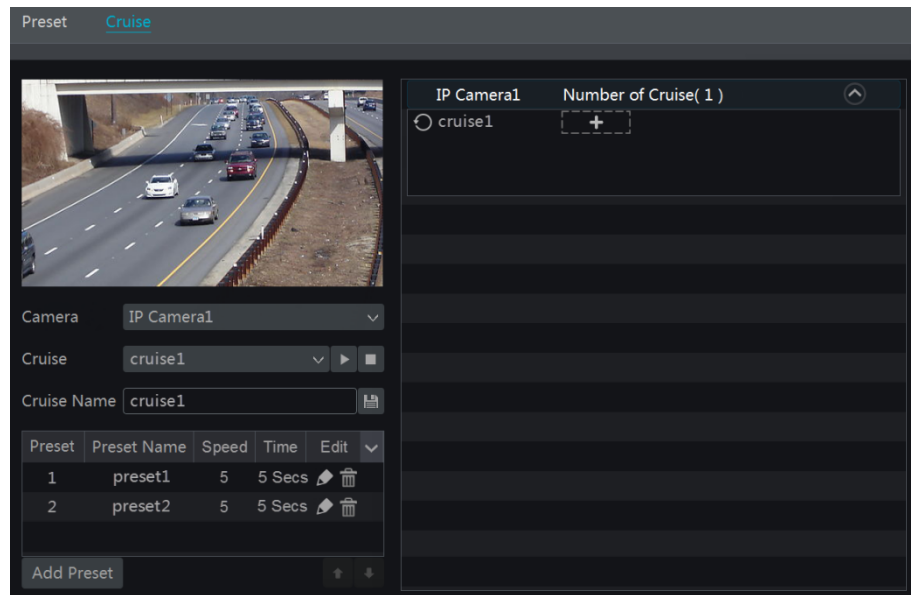
Select camera and preset. You can enter the new name of the preset and then click  to save the new preset name. Adjust the rotating speed, position, zoom, focus and iris of the preset and then click “Save Position” to save the preset.

➤ Delete Preset



Select camera and preset and then click “Delete” to delete the preset.

6.3 Cruise Setting








Click Start→Settings→Camera→PTZ→Cruise to go to the interface as shown below.





➤ Add Cruise

Click  in the camera list on the right side of the interface to display the cruise information of the dome and then click  to add cruise. The operations of the “Add Cruise” window is similar to that of the PTZ control interface; please see [6.1 PTZ Control Interface Introduction](#) for details.

➤ Edit Cruise

Select the camera and cruise in the “Cruise” interface. Enter the new cruise name and then click  to save the cruise name. Click “Add Preset” to add preset to the cruise. Click  to edit the preset. Click  to delete the preset from the cruise. Click one preset in the preset list and then click  to move down the preset and click  to move up the preset. Click  to start the cruise and click  to stop it.

➤ Delete Cruise

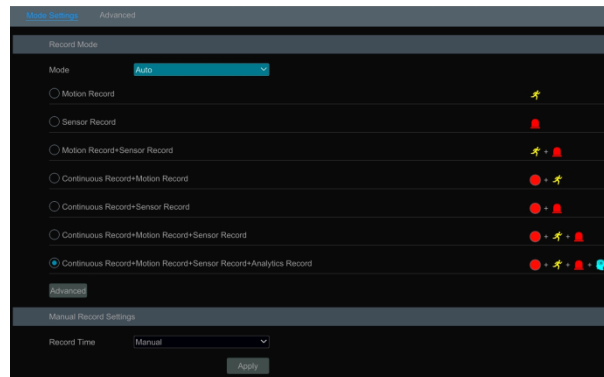
Click  in the camera list on the right side of the interface to display the cruise information of the dome and then click  on the top right corner of the cruise to delete the cruise.

7 Record& Disk Management

7.1 Record Configuration

7.1.1 Mode Configuration

Please format the HDDs before recording (refer to [7.5 Disk Management](#) for details). Click Start→Settings→Record→Mode Settings to go to the mode settings interface. You can set the record time under the “Manual Record Settings” and then click “Apply” to save the settings. There are two record modes: auto mode and manual mode.



➤ Auto Mode

Motion Record: Motion alarm record will be enabled when motion alarm happens.

Sensor Record: Sensor alarm record will be enabled when sensor alarm happens.

Motion Record+Sensor Record: Motion/sensor alarm record will be enabled when motion/sensor alarm happens.

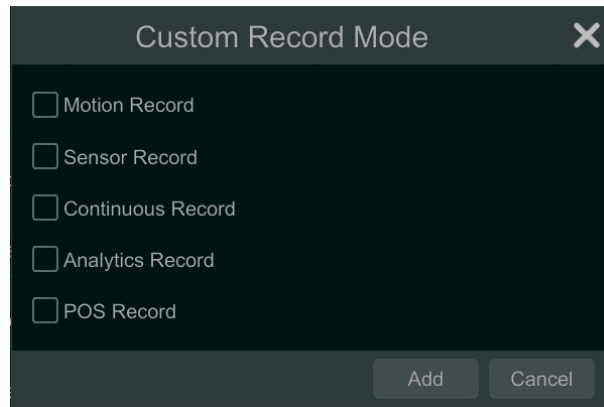
Continuous Record+Motion Record: Normal record is enabled all the time; motion alarm record will be started when motion alarm happens.

Continuous Record+Sensor Record: Normal record is enabled all the time; sensor alarm record will be started when sensor alarm happens.

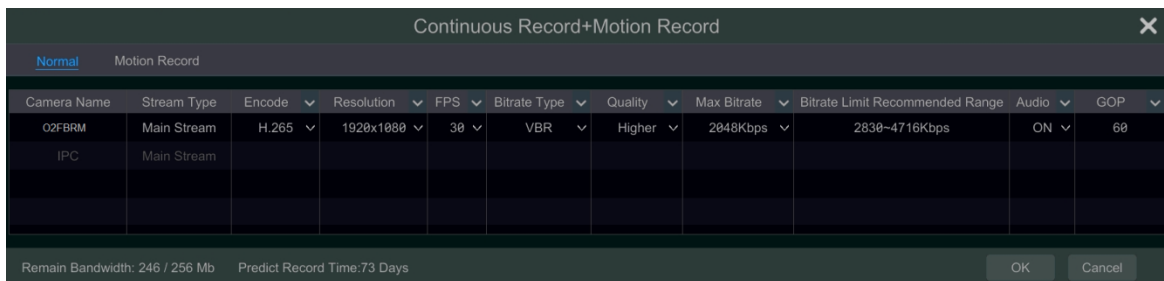
Continuous Record+MotionRecord+Sensor Record: Normal record is enabled all the time; motion/sensor alarm record will be enabled when motion/sensor alarm happens.

Continuous Record+Motion Record+Sensor Record+ Analytics Record: Normal record is enabled all the time; motion/sensor/analytics alarm record will be enabled when motion/sensor/intelligence analytics alarm happens.

You can add more auto modes on intelligence record. Click “Advanced” button to pop up a window as shown below. Check the modes in the window and then click “Add” button to show the modes in the record mode list (in the window, the checked modes can be showed in the record mode list while the unchecked modes cannot; you shall check “**Analytics Record**”).



Select one auto mode to pop up the corresponding window. Set the encode, GOP, resolution, FPS, bitrate type, quality, max bitrate and audio of each camera and then click “OK” to save the settings. Please adjust the parameters according to the actual condition.



Video Encode: the available options will be H.265 and H.264 if the connected IP camera supports H.265, or the option will be H.264 only.

GOP: group of pictures.

Resolution: the higher the resolution is, the clearer the image is.

FPS: the higher the frame rate is, the more fluency the video is. However, more storage room will be taken up.

Bitrate Type: CBR and VBR are optional. CBR means that no matter how much change is seen in the video scene, the compression bitrate will be kept constant. VBR means that the compression bitrate will be adjusted according scene changes. For example, for scenes that do not have much movement, the bitrate will be kept at a lower value. This will help to optimize the network bandwidth.

Quality: When VBR is selected, you need to choose image quality. The higher the image quality you choose, the more bitrate will be required.

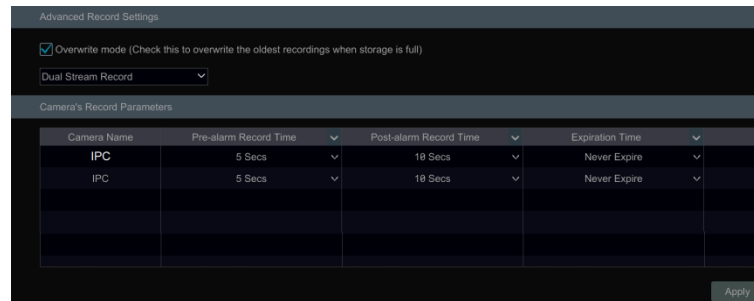
Max Bitrate: 32Kbps ~10240Kbps are optional.

➤ Manual Mode

If the manual mode is selected, you need to set the encode parameters and record schedules of each camera. See [7.2 Encode Parameters Setting](#) and [7.3 Schedule Setting](#) for details.

7.1.2 Advanced Configuration

Click Start→Settings→Record→Advanced to go to the following interface. Enable or disable “Overwrite record” (Overwrite record: the earliest record data will be replaced by the latest when the disks are full). Set the pre-alarm record time, post-alarm record time and expiration time of each camera and then click “Apply” to save the settings.



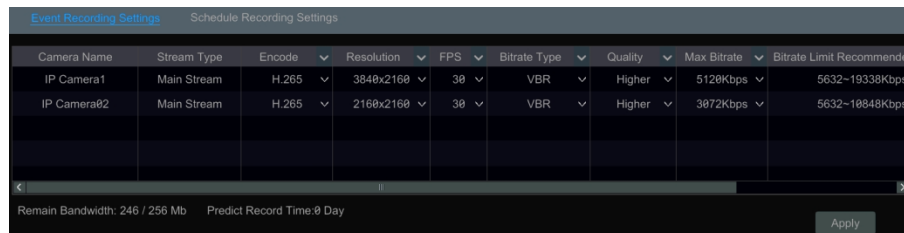
Pre-alarm Record Time: set the time to record before the actual recording begins.

Post-alarm Record Time: set the time to record after the actual recording is finished.

Expiration Time: set the expiration time for recorded video. If the set date is overdue, the recorded data will be deleted automatically.

7.2 Encode Parameters Setting

Click Start→Settings→Record→Encode Parameters to go to the interface as shown below. Set the encode, resolution, FPS, GOP, bitrate type, quality, max bitrate and audio of main stream for each camera in “Event Recording Settings” and “Schedule Recording Settings” interfaces. Click “Apply” to save the settings. You can set the record stream of each camera one by one or batch set them for all cameras.



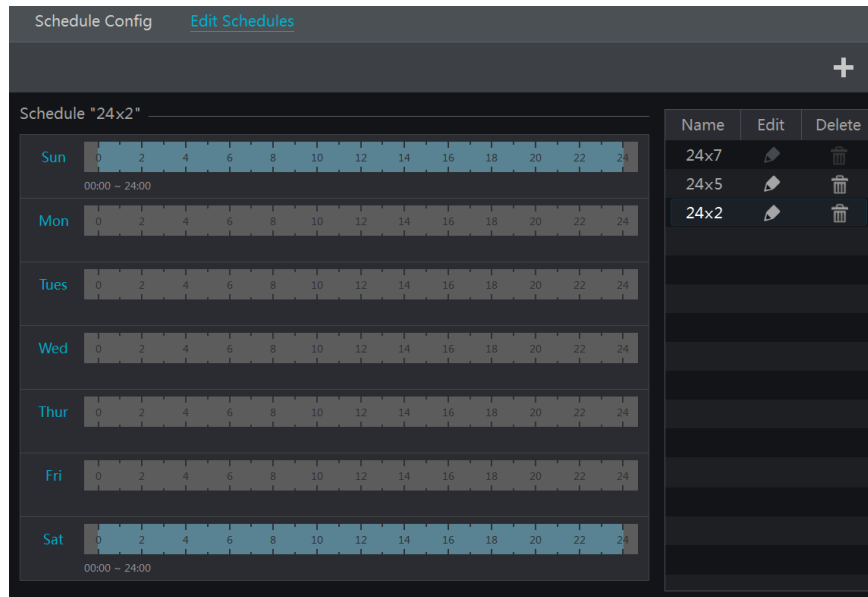
Click Start→Settings→Record→Stream Settings to go to “Sub-stream” interface. Set the encode, resolution, FPS, GOP, bitrate type, quality and max bitrate of sub-stream for each camera in the interface and then click “Apply” to save the settings.




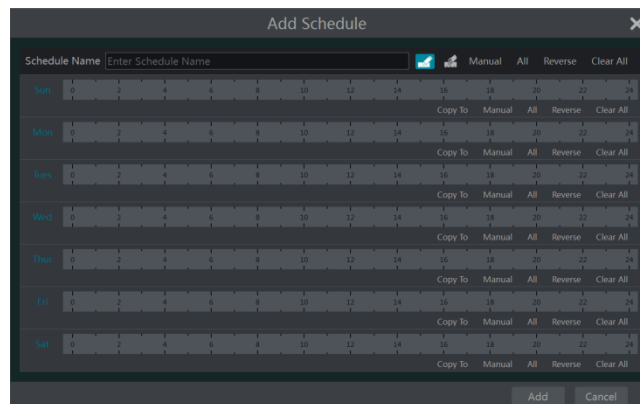
7.3 Schedule Setting



7.3.1 Add Schedule

Click Start→Settings→Record→Record Schedule→Edit Schedules to go to the interface as shown below. “24 × 7”, “24 × 5” and “24 × 2” are the default schedules; you cannot edit or delete “24 × 7” while “24 × 5” and “24 × 2” can be edited and deleted. Click the schedule name to display the detailed schedule information on the left side of the interface. The seven rows stand for the seven days in a week and each row stands for 24 hours in a day. Blue stands for the selected time and gray stands for unselected time.







Click  to add a new schedule. Refer to the picture below.

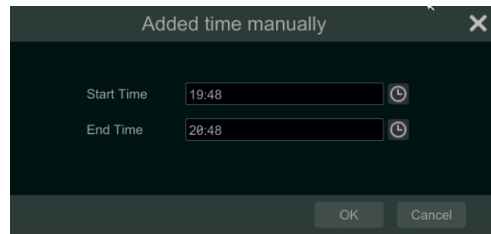


Set the schedule name and schedule time and then click "Add" to save the schedule. You can set day schedule or week schedule. : add button; : delete button.

➤ Set Day Schedule

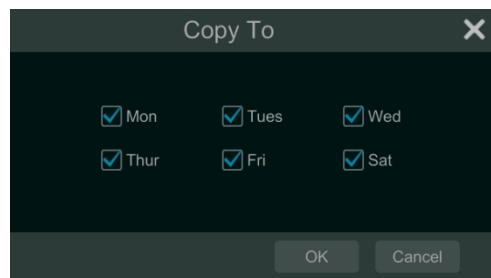
Click  and then drag the cursor on the time scale to set record time; click  and then drag the cursor on the time scale to delete the selected area.

You can manually set the record start time and end time. Click  or  and then click "Manual" on each day to pop up a window as shown below. Set the start and end time in the window and then click "OK" to save the settings.






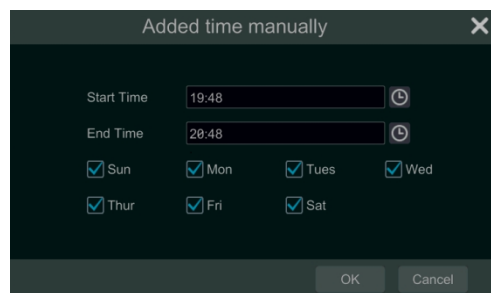
Click “All” to set all day recording; click “Reverse” to swap the selected and unselected time in a day; click “Clear All” to clear all the selected area in a day.

Click “Copy To” to copy the schedule of the day to other days. Refer to the picture below. Check the days in the window and then click “OK” to save the settings.



➤ Set Week Schedule

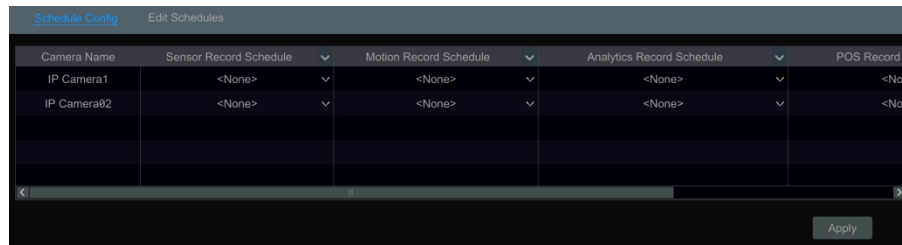
Click  or  and then click “Manual” beside  to set the week schedule. Refer to the picture below. Set the start and end time, check the days in the window and then click “OK” to save the settings.





Click “All” to set all week recording; click “Reverse” to swap the selected and unselected time in a week; click “Clear All” to clear all the selected area in a week.

7.3.2 Record Schedule Configuration


Click Start→Settings→Record→Record Schedule→Schedule Configuration to go to the interface as shown below. Set the schedule of sensor record, motion record, timed record and intelligence record. Click “None” in the drop-down menu to clear the schedule. Click “Apply” to save the settings.




Go to “Edit Schedules” interface and then click  to edit the schedule. The settings of “Edit Schedule” are similar to that of the “Add Schedule”. Click  to delete the schedule.

7.4 Record Mode

7.4.1 Manual Recording

Method One: Click  on the tool bar at the bottom of the live view interface to enable recording of the camera.

Method Two: Go to the live view interface and then click the right-click menu “Manually Record On” in the camera window or click  on the tool bar under the camera window to start recording.

Note: Click Start → Settings → Record → Mode Settings and then set the manual record time in the interface. Click “Apply” to save the settings.

7.4.2 Timing Recording

Timing Recording: the system will record automatically according to the schedule.

Set the timing record schedule of each camera. See [7.3 Schedule Setting](#) for details.

7.4.3 Motion Based Recording

Motion Based Recording: the system will start motion based recording when the motion object appears in the setup schedule. The setup steps are as follows:

- ① Set the motion based recording schedule of each camera. See [7.3 Schedule Setting](#) for details.
- ② Enable the motion and set the motion area of each camera. See [9.2.1 Motion Configuration](#) for details.

The camera will start motion based recording once you finish the above settings.

7.4.4 Sensor Based Recording

- ① Set the sensor based recording schedule of each camera. See [Setting](#) for details.
- ② Set the NO/NC type of the sensor, enable the sensor alarm and then check and configure the “Record”. See [9.1 Sensor Alarm](#) for details.

7.4.5 Analytics Recording

- ① Set the analytics recording schedule of each IP camera. See [7.3 Schedule Setting](#) for details.
- ② Enable the intelligence alarm detection (object detection, exception, tripwire or intrusion) and draw alert surface or warning area of each IP camera. See [Event](#) for details.

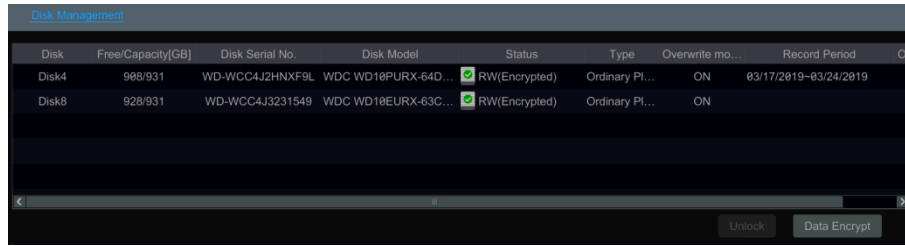
The camera will start analytics recording once you finish the above settings. This function is only available for some IPCs.

7.5 Disk

7.5.1 Disk Management

➤ Disk Management

Click Start→Settings→Disk→Disk Management to go to disk management interface. You can view the NVR's disk number and disk status and so on in the interface. Click "Formatting" button to format the HDD.



Data Encryption:

- ① Click "Data Encrypt".
- ② Enter the username and password used to log in the NVR. This user shall have the permission of disk management.
- ③ Check the disk you want to encrypt and then enter the password.

After you encrypt the data of a disk, this disk cannot be read by other NVRs unless it is unlocked.

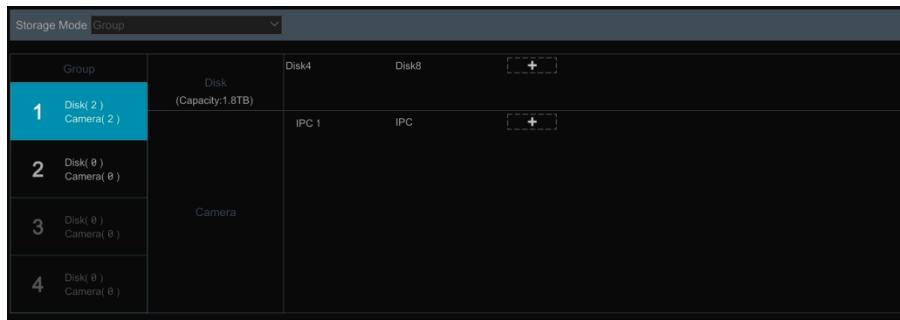
Data Decryption:

- ① Click "Change Encrypt".
- ② Enter the username and password used to log in the NVR. This user shall have the permission of disk management.
- ③ Check the disk you want to decrypt and then empty the password.
- ④ Click "Close Encrypt".


Unlock the disk: when one encrypted disk is transferred from another NVR to this NVR, it will be in locked status. Then you can select this locked disk and click "Unlock". After you enter the password of its data encryption, its status will be "Read Only". Now you can read the data of this disk but it cannot be written anything.


7.5.2 Storage Mode Configuration

Click Start→Settings→Disk→Storage Mode to go to the interface as shown below.



There are all four disk groups. By using disk group, you can correspond the camera to disk (the record data of the camera in the group will be stored into the disks in the same group). The NVR with e-SATA interface supports e-SATA recording.

The added disks and cameras will be added into group one automatically. The disks and cameras in the groups can be deleted except group one (select a disk group and then click  on the top right corner of the added disk or camera to delete it from the group). The deleted disks and cameras will be moved into group one automatically.

Each group can add the disks and cameras from other groups. Each disk and camera can only be added into one group. Select a disk group and then click  in the disk or camera row to pop up a window. Check the disks or cameras in the window and then click "Add".



7.5.3 View Disk and S.M.A.R.T. Information

Click Start→Settings→Disk→View Disk Information to view the HDD information; click "S.M.A.R.T. Information" to view the working status of the HDD. Refer to the picture below.

ID	Attribution	Value	Worst Value	Threshold	Raw Value	Status
0x01	Read Error Rate	200	200	51	1395	Normal
0x03	Spin-Up Time	144	138	21	3758	Normal
0x04	Start/Stop Count	100	100	0	250	Normal
0x05	Reallocated Sector Count	200	200	140	0	Normal
0x07	Seek Error Rate	200	200	0	3	Normal
0x09	Power-On Hours	89	89	0	8426	Normal
0x0a	Spin Retry Count	100	100	0	0	Normal
0x0b	Recalibration Retries	100	100	0	0	Normal
0x0c	Power Cycle Count	100	100	0	240	Normal
0xc0	Power-off Retract Count	200	200	0	194	Normal
0xc1	Load Cycle Count	200	200	0	224	Normal
0xc2	Temperature	112	101	0	31	Normal
0xc4	Reallocation Event Count	200	200	0	0	Normal



8 Playback & Backup

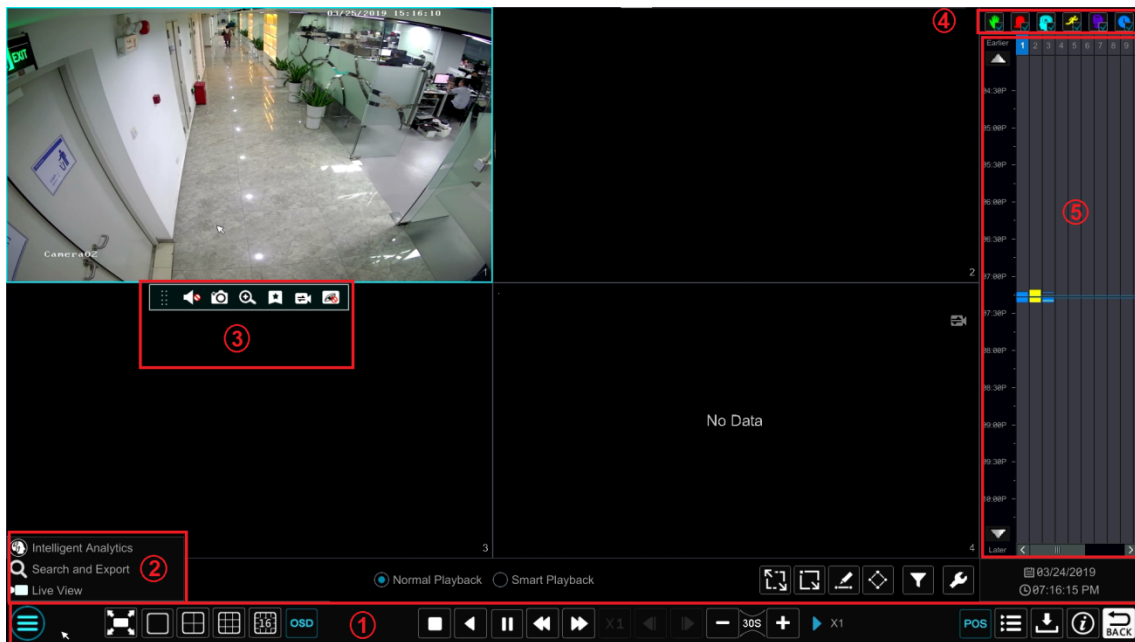
8.1 Instant Playback

Click  on the tool bar at the bottom of the preview camera window to play back the record (click  on the tool bar at the bottom of the live view interface to set the default playback time). Refer to the picture below. Drag the playback progress bar to change the playback time. You can also click the right-click menu “Instant Playback” in the camera window and then set the instant playback time to play back the record.




8.2 Playback Interface Introduction

Click  on the tool bar at the bottom of the live view interface or click Start → Playback to go to the playback interface as shown below (click  on the tool bar at the bottom of the live view interface to set the default playback time).





























On the panel on the right you will see the channel number and the recorded data coded by color. The bar that runs across them represents the playback time being viewed. You can move this bar around to export, highlight a section of the desired recording, click export and follow the prompts.




You can export single or multiple channels at the same time.

The added cameras will playback their records in the playback interface automatically. You can also add the playback camera manually. Click  in the playback window to pop up the “Add Camera” window. Check the cameras in the window and then click “Add” to add playback camera. The system supports a maximum of 16 synchronous playback cameras.












The buttons on the tool bar (area ①) at the bottom of the playback interface are introduced in the table below.

Button	Meaning
	Start button. Click it to pop up area ②.
	Full screen button. Click it to show full screen; click it again to exit the full screen.
	Screen mode button.
	OSD ON button. Click it to enable OSD; click it again to disable OSD.
	Stop button.
	Rewind button. Click it to play video backward.
	Play button. Click it to play video forward.
	Pause button.
	Deceleration button. Click it to decrease the playing speed.
	Acceleration button. Click it to increase the playing speed.
	Previous frame button. It works only when the forward playing is paused in single screen mode.
	Next frame button. It works only when the forward playing is paused in single screen mode.
	Click  to step backward 30s and click  to step forward 30s.
	Open/close POS information.
	Event list/tag button. Click it to view the event record of manual/schedule/sensor/motion and the tag information.
	Backup button. Drag the mouse on the time scale to select the time periods and cameras, and then click the button to back up the record.
	Backup status button. Click it to view the backup status.
	Back button. Click it to return.
	Full screen motion button.
	Motion button.
	Draw line button. You can search the record of crossing the line after drawing the line.
	Draw quadrilateral. You can search the record in this quadrilateral after drawing it.
	Select face button. Click it to select face.
	Smart playback settings. Click it to set smart playback.








Introduction of area ②:

Button	Meaning
 Intelligent Analytics	Click it to go to the intelligent analytics interface.
 Search and Export	Click it to go to record search and export interface; see 8.4 Record Search, Playback & Backup for details.
 Live View	Click it to Go to the live view interface; see Chapter 5 Live View Introduction for details.



Click on the playback window to show the tool bar as shown in area ③; right click on the window to show the menu list. The tool bar and menu list are introduced in the table below.






Button	Menu List	Meaning
	--	Move tool. Click it to move the tool bar anywhere.
	Enable Audio	Click it to enable audio. You can listen to the camera audio by enabling audio.
	Snapshot	Click it to snap.
	Zoom In	Click it to go to the zoom in interface. The zoom in interface is similar to that of the camera window in the live view interface. Click  to pause the record playing; click  to play the record. When the record is paused in forward playing mode, you can click  to view the previous frame and click  to view the next frame.
	Add Tag	Click it to add tag. You can play back the record by searching the added tag. Click it and then enter the tag name in the popup window. Click "Add" to add tag.
	Switch Camera	Click it to switch the playback camera. Click it and then check the camera in the popup window. Click "OK" to change the camera.
	Close Camera	Click it to close the playback camera.

Introduction of area ④:



You can check the record type as required for record playback; first you should click  on the tool bar at the bottom of the interface to clear all the playback camera, then check the record type (: manual record; : sensor based record; : motion based record; : schedule record; : analytics record; and finally click  in the playback window to add camera for playback (the record time scale will show the record data of the checked record type only after the above operations).

Introduction of the record time scale (area ⑤):

Click  to set the date; click  to set the time and then the playback camera will play the record from the time you set.


A tool bar will appear after moving the mouse to the record time scale. Click  /  to zoom the timeline; click  to recover the timeline to 24 hours' ratio. Drag the timeline or slide the scroll wheel of the mouse on the time scale to show the hidden time on the top or bottom of the timeline. You can also click  to show the hidden time on the top of the timeline or click  to show the hidden time on the bottom of the timeline. Drag the slider at the bottom of the time scale to show the hidden playback cameras.

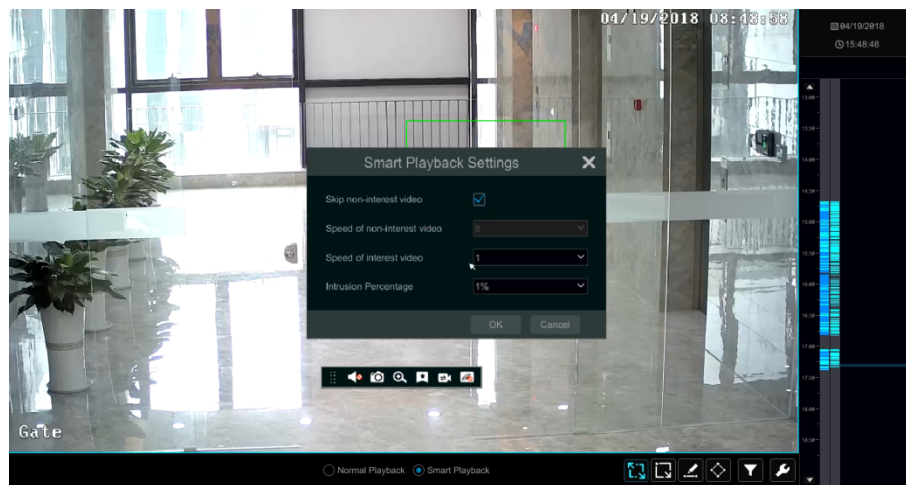
The record time scale shows different record types with different colors. The green block stands for manual record, red block stands for sensor based record, yellow block stands for motion based record, blue block stands for schedule record and cyan block stands for intelligence record. Click the record block to set the time and then the playback camera will play the record from the time you set.

Drag the color block on the time scale to select the backup area and then right click the area or click  to pop up an export information window. Click  button in the window to pop up the export window. Select the device, export path and format and then click “Export” button to start the backup.

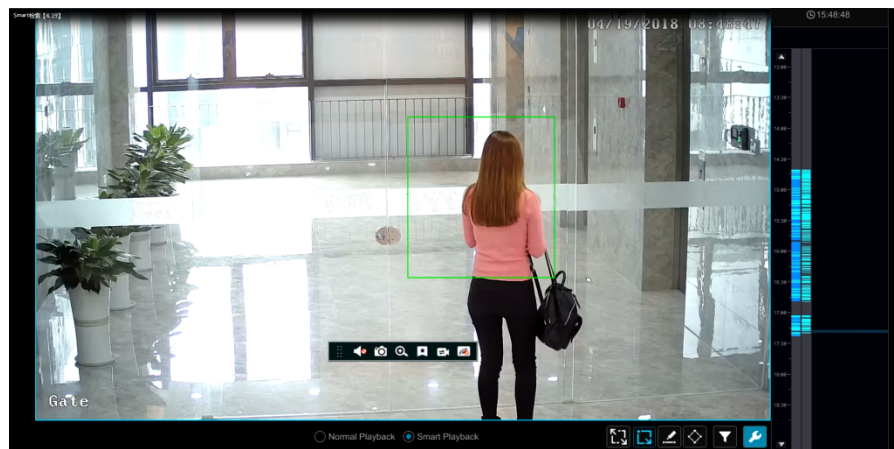
8.3 Smart Playback


- Smart Playback Settings

Click  to go to the following interface. Set the value of “Speed of non-interest video” (Please skip this one if you click “Skip non-interest video”), “Speed of interest video” and “Intrusion percentage”.




- Smart Playback by Drawing Rectangle




Click  and draw a rectangle in the desired area. Then the system will automatically search the record files of this area. The cyan blocks indicate that there are intelligent recording files. Move the cursor to such block and click to play the record.

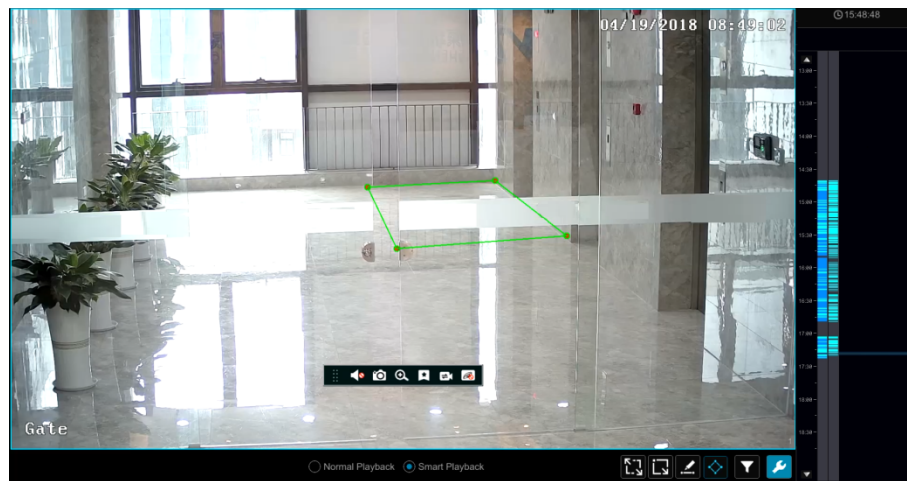
- **Smart Playback by Drawing Line**

Click  and draw a line in the desired area. Then the system will automatically search the record files about crossing this line. The cyan blocks indicate that there are intelligent recording files. Move the cursor to such block and click to play the record.



- **Smart Playback by Drawing Quadrilateral**

Click  and draw a quadrangle in the desired area. Then the system will automatically search the record files of this area. The cyan blocks indicate that there are intelligent recording files. Move the cursor to such block and click to play the record.



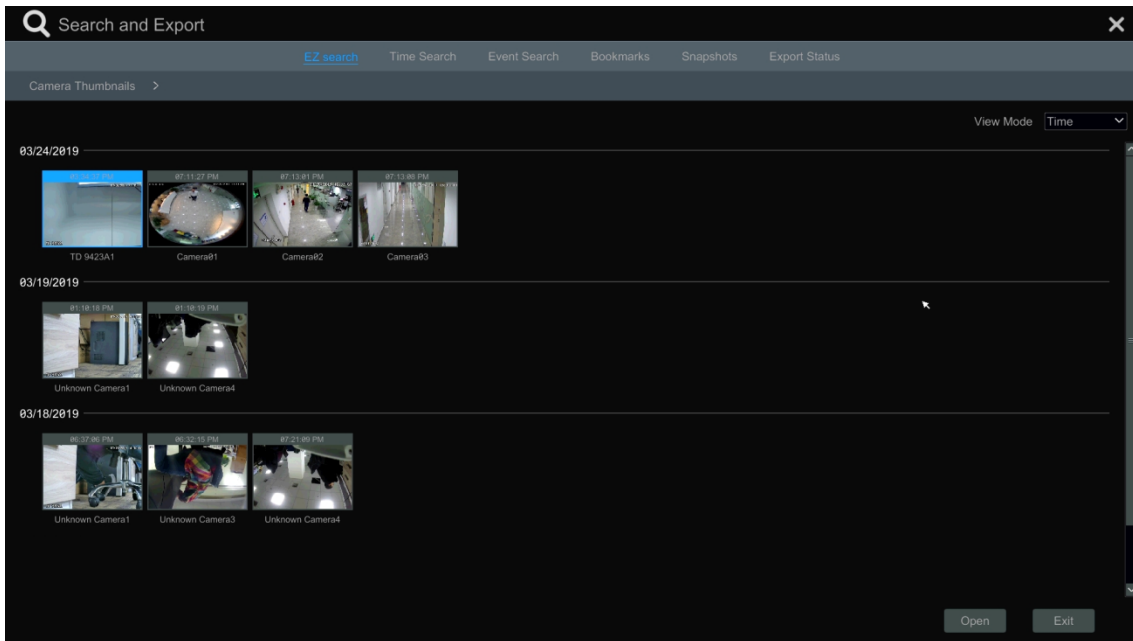
8.4 Record Search, Playback & Export

The record data and the captured pictures can be exported through network, USB (U disk or USB mobile HDD). The file system of the export devices should be FAT32 format.

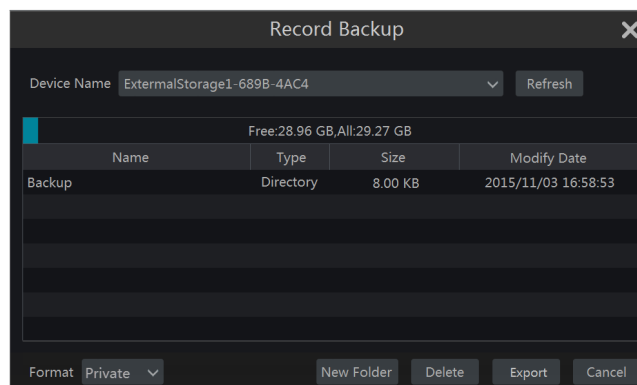
8.4.1 EZ Search

① Click Start → Search and Export → EZ Search to go to the “EZ Search” tab. There are two view modes: by time and by camera. In the time view mode, a maximum of 64 camera thumbnails can be shown. If the camera thumbnail number is more than 64, the cameras will be listed directly by

their camera name, not the thumbnail. A maximum of 196 camera names can be listed. If the camera name number is more than 196, the time view mode will be disabled and the camera view mode will be available only.

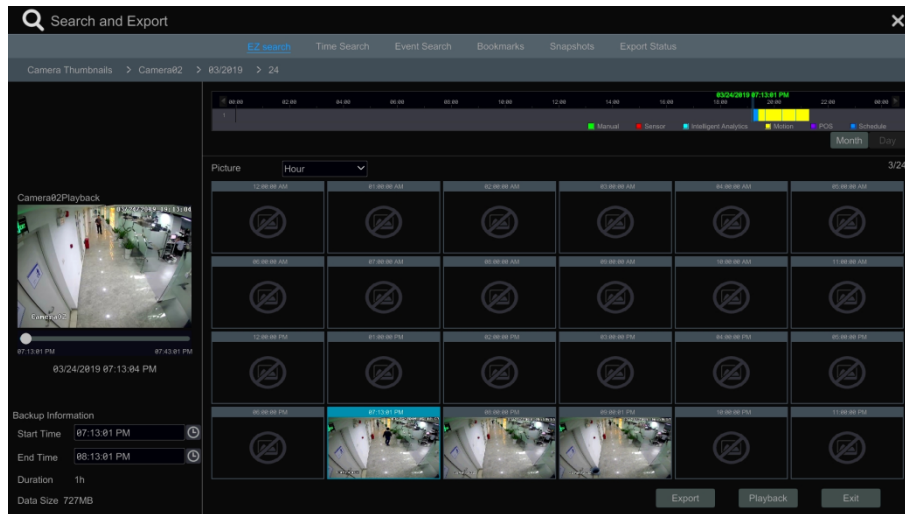


- ② Select one camera in the interface and then click “Open” button.
- ③ Click the image box to play the record in the small playback box on the left side of the interface (the box which has image inside indicates that the record data exist).
- ④ Refer to the picture below. Drag the color blocks on the time scale to select the record data and then click “Export” button to pop up the “Record Backup” window as shown below. Select the device name, backup format and path and then click “Export” button to start the backup.



Note: If you back up the record in private format, the system will back up a RPAS player to USB device automatically. The private format record can be played by RPAS player only.

- ⑤ Click “Playback” button to play the record in the playback interface (refer to [8.2 Playback Interface Introduction](#) for details). Click “Exit” to exit the interface.



Time Slice Search:

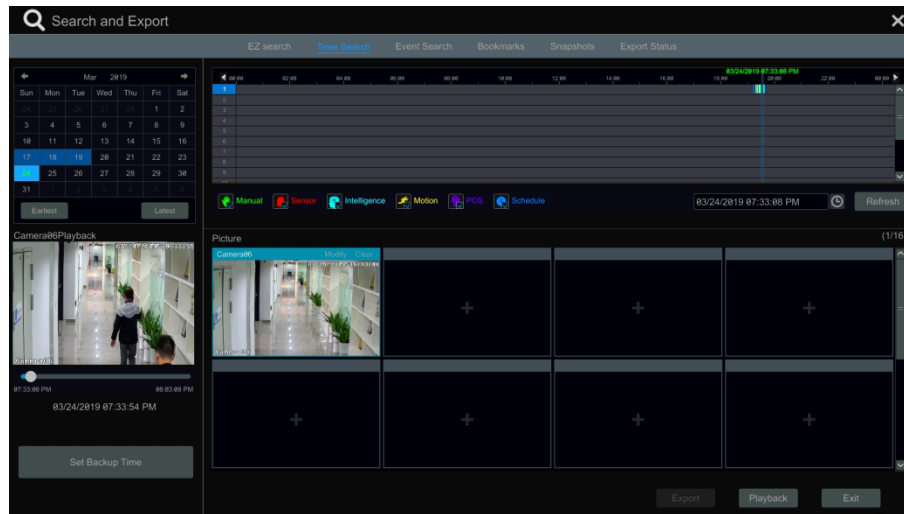
Method One: Click “Year”, “Month” or “Day” button under the record time scale to select the time slice mode. In “Day” mode, click ◀ / ▶ on the left/right side of the time scale to view the record of the last/next day; click “Minute” in the “Picture” option under the time scale to select “Minute” mode (in “Minute” mode, click the time scale to change the time of the 60 display windows) and click “Hour” to select “Hour” mode.

Method Two: Click ▶ beside “Camera Thumbnail” on the left top corner of the interface to select the time slice mode.

Method Three: Right-click the mouse on any area of the time-sliced interface to go back to the upper interface.

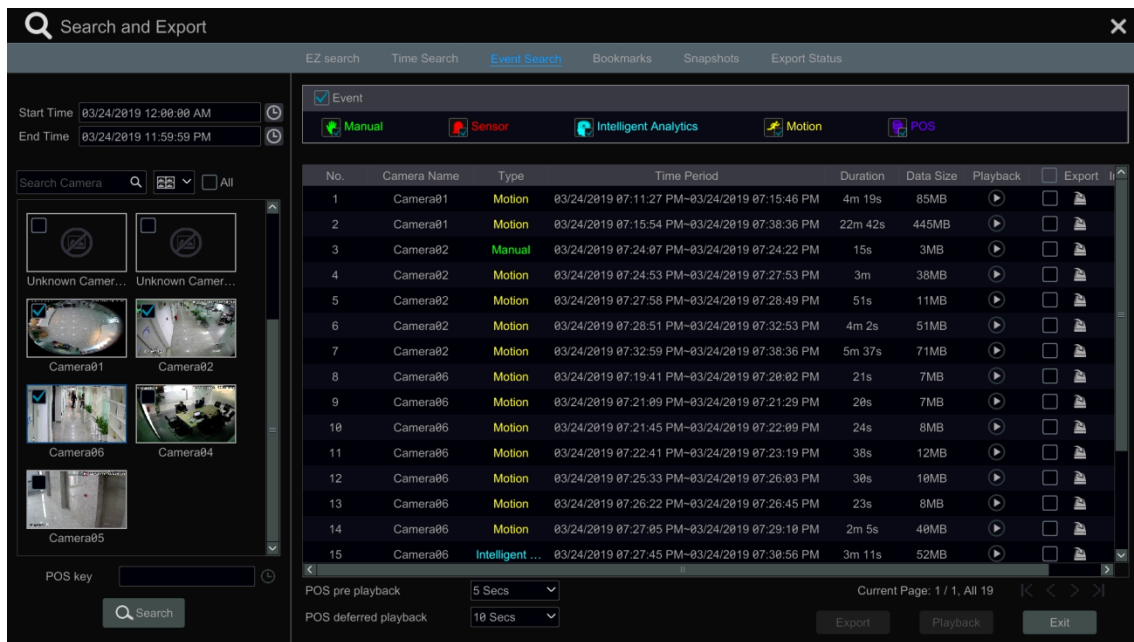
8.4.2 Time Search

- ① Click Start → Search and Export → Time Search to go to the “Time Search” tab as shown below.
- ② Click + on the bottom of the interface to add playback camera. A maximum of 16 cameras can be added for playback. Click “Modify” on the top right corner of the camera window to change the camera and click “Clear” to remove the camera.
- ③ Click the camera window to play the record in the small playback box on the left side of the interface. You can set the date on the top left of the interface, check the event type as required and click the time scale or click ⌚ under the time scale to set the time. The camera window will play the record according to the time and event type you set.
- ④ Drag the color blocks on the time scale to select the record data (or click “Set Backup Time” button on the bottom left corner of the interface to set the backup start time and end time) and then click “Export” button for record backup. Click “Playback” button to play the record in the playback interface.




8.4.3 Event Search

- 1 Click Start → Search and Export → Event Search to go to “Event Search” tab as shown below.

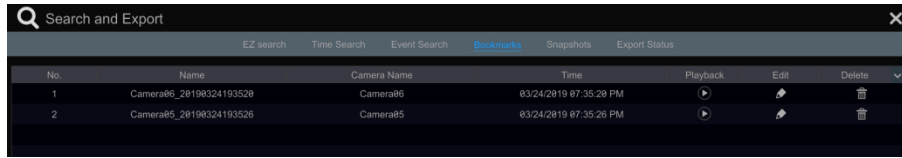


- 2 Check the event type in the interface as required.
- 3 Click to set the start time and end time on the top left of the interface.
- 4 Check cameras on the left side of the interface or check “All” to select all the cameras and then click to search the record. The searched record will be displayed in the list.
- 5 Click in the list to play back the record in the popup window. Click to back up one record data or check multiple record data in the list and then click “Backup” button for record batch backup.
- 6 Select one record data in the list and then click “Playback” button to play the record in the playback interface.

8.4.4 Bookmark Search

Only if you add the tags can you play the record by tag search. Click Start→Playback to go to the playback interface and then click  on the bottom of the camera window to add bookmarks when you want to mark the playback time point of the selected camera.

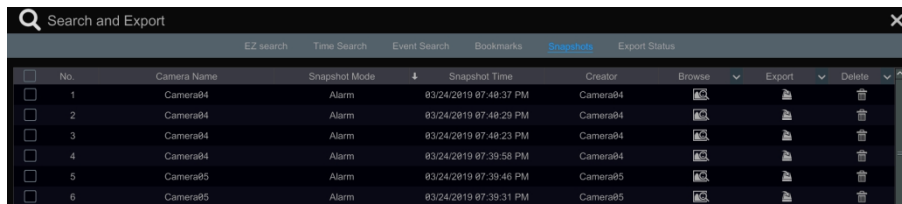
Click Start→Search and Export→Bookmarks to go to “Bookmarks” tab.











Click  in the interface to play the record. Click  to edit the tag name. Click  to delete the tag.

8.4.5 Snapshots

Click Start→Search and Export→Snapshots to go to “Snapshots” tab. The system will display all the captured images automatically in the list.




Click  to delete the image. Click  to pop up the “Export” window. Select the device name and save path in the window and then click “Save” button.

Click  to pop up the “View Image” window. Click  to export the image. Click  to view the previous image; click  to view the next image; click  to delete the image; click  to play all the images.



8.4.6 View Export Status

Click Start→Search and Export→Export Status or click  on the tool bar at the bottom of the playback interface to view the export status.

8.4.7 Behavior Search

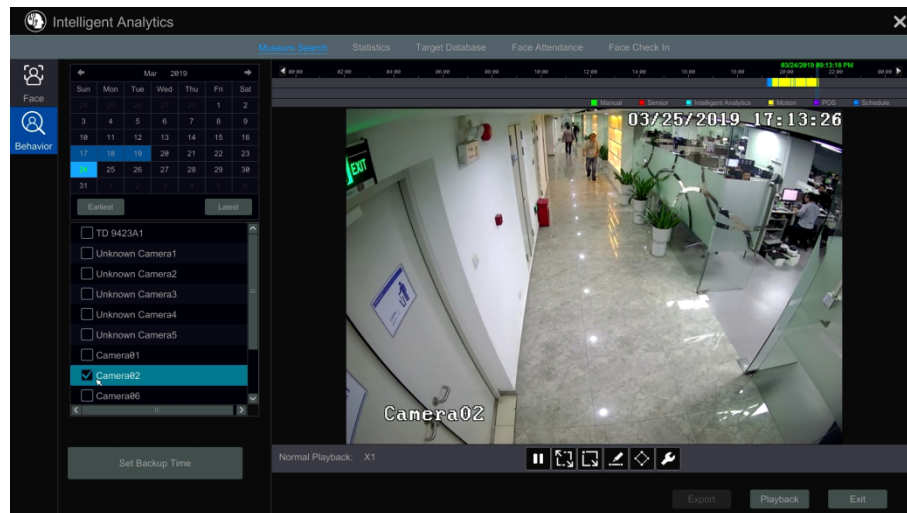
① Click Start→Intelligent Analytics→Museum Search→Behavior to go to the following tab as shown below.


Behavior Detection: when you select the smart playback mode, the system will analyze the video containing the object detection, exception, tripwire and intrusion detection.


② Click “Behavior”. Set the searching time period and you will search the channel which has the intelligence detection record.


③ Check the channel and select the intelligence playback.

④ Set the backup time and select the channel to backup.




 Smart playback settings button. Click it to set intrusion percentage.

 Full screen motion button.

 : Motion button.

 Draw line button. You can search the record of crossing the line after drawing the line.

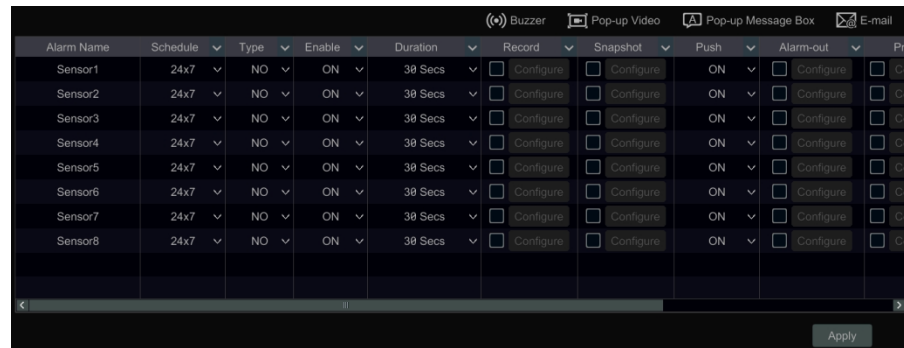
 Draw quadrilateral. You can search the record in this quadrilateral after drawing it.

9 Alarm Management

9.1 Sensor Alarm

To complete the entire sensor alarm settings, you should enable the sensor alarm of each camera and then set up the alarm handling of each camera.



- 1 Click Start→Settings→Alarm→Sensor Alarm to go to the following interface.



- 2 Select schedule and the alarm type (NO or NC) according to trigger type of the sensor.
- 3 Enable the sensor alarm of each camera.
- 4 Check the “Duration”, “Record”, “Snapshot”, “Push”, “Alarm-out” and “Preset” and enable or disable the “Buzzer”, “Pop-up Video”, “Pop-up Message Box” and “E-mail” as required.
- 5 Click “Apply” to save the settings.

The configuration steps of the above mentioned alarm linkages are as follows.

Duration: it refers to the interval time between the adjacent motion detections. For instance, if the duration time is set to 10 seconds, once the system detects a motion, it will go to alarm and would not detect any other motion (specific to camera) in 10 seconds. If there is another motion detected during this period, it will be considered as continuous movement; otherwise it will be considered as a single motion.

Record: check it and then the “Trigger Record” window will pop up automatically (you can also click “Configure” button to pop up the window). Select camera on the left side and then click  to set the camera as the trigger camera. Select trigger camera on the right side and then click  to cancel the trigger camera. Click “OK” button to save the settings. The trigger cameras will record automatically when the sensor alarm is triggered.

Snapshot: check it and then the “Trigger Snapshot” window will pop up automatically. Configure the trigger camera in the window. The trigger cameras will snap automatically when the sensor alarm is triggered.

Push: check it and choose ON or OFF. If it is ON, the system will send messages when the sensor alarm is triggered.

Alarm-out: check it and then the “Trigger Alarm-out” window will pop up automatically. Configure the trigger alarm-out in the window. The system will trigger the alarm-out automatically when the sensor alarm is triggered. You need to set the delay time and the schedule of the alarm outputs. See [9.6.1 Alarm-out](#) for details.

Preset: check it and then the “Trigger Preset” window will pop up automatically. Configure the trigger preset of each camera. To add presets, please see [6.2 Preset Setting](#) for details.

Buzzer: if enabled, the system will begin to buzz when the sensor alarm is triggered. To set the delay time of the buzzer, please see [9.6.4 Buzzer](#) for details.

Pop-up Video: After camera setting, the system will pop up the corresponding video automatically when the sensor alarm is triggered. To set the

duration time of the video, please see [9.6.3 Display](#) for details.

Pop-up Message Box: if enabled, the system will pop up the corresponding alarm message box automatically when the sensor alarm is triggered. To set the duration time of the message box, please see [9.6.3 Display](#) for details.

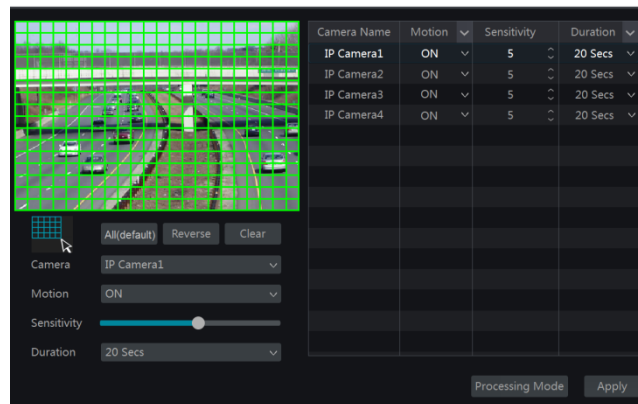
E-mail: if enabled, the system will send an e-mail when the sensor alarm is triggered. Before you enable the email, please configure the recipient's e-mail address first (see [12.1.5 E-mail Configuration](#) for details).

9.2 Motion Alarm

Motion Alarm: when the motion object appears in the specified area, it will trigger the alarm. You should enable the motion of each camera first and then set the alarm handling of the camera to complete the whole configuration of the motion alarm.

9.2.1 Motion Configuration

- Click Start→Settings→Camera→Motion to go to the following interface.



- Select the camera, enable the motion and set the sensitivity and duration of the camera.

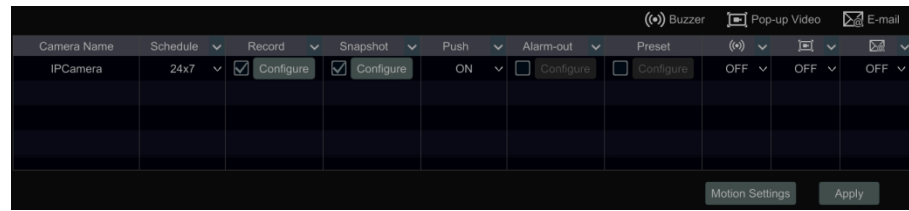
Sensitivity: the higher the value is, the more sensitive it is to motion. You should adjust the value according to the practical conditions since the sensitivity is influenced by color and time (day or night).

Duration: it refers to the interval time between the adjacent motion detections. For instance, if the duration time is set to 10 seconds, once the system detects a motion, it will go to alarm and would not detect any other motion (specific to camera) in 10 seconds. If there is another motion detected during this period, it will be considered as continuous movement; otherwise it will be considered as a single motion.

- Drag the camera image to set the motion area. Click “All” to set the whole camera image as the motion area. Click “Reverse” to swap the motion area and the non-motion area. Click “Clear” to clear all the motion areas.
- Click “Apply” to save the settings. Click “Processing Mode” to go to the alarm handling configuration interface of the motion alarm.

9.2.2 Motion Alarm Handling Configuration

- Click Start→Settings→Alarm→Motion Alarm to go to the following interface.



② Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm handling settings of motion alarm the same as the sensor alarm (see [9.1 Sensor Alarm](#) for details).

③ Click “Apply” to save the settings. You can click “Motion Settings” to go to the motion configuration interface.

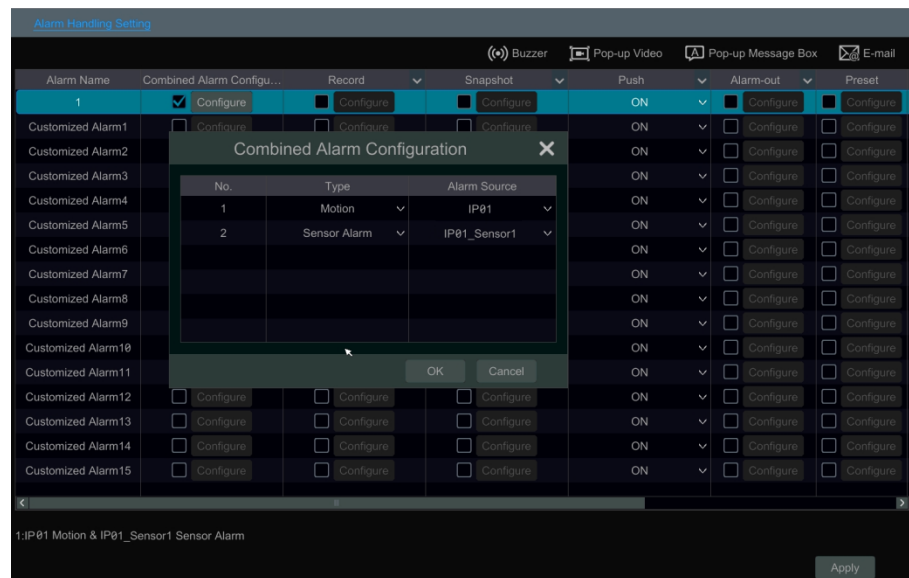
9.3 Combination Alarm

① Click Start→Settings→Alarm →Combination Alarm to go to the following interface.

② Customize combination alarm. Set alarm name and click “Configure” under the Combined Alarm Configuration item. Then select alarm type and alarm source. Finally, click “OK” to save the settings.

③ Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm handling setting of combination alarm is similar to that of the sensor alarm (see [9.1 Sensor Alarm](#) for details).

④ Click “Apply” to save the settings.

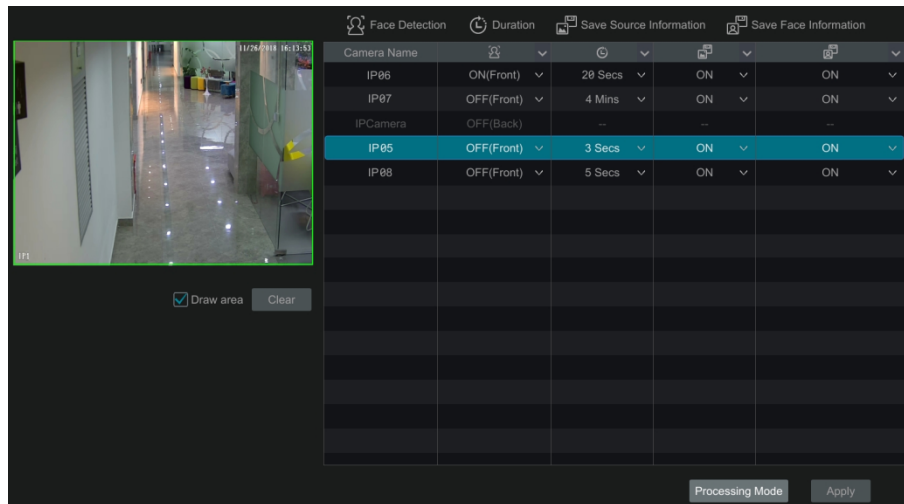


9.4 Smart Event

9.4.1 Face Detection

Face Detection: Alarms will be triggered if target people intrude into the pre-defined alarm areas.

① Click Start→Settings→Camera→ Smart Settings →Face Detection to go to the following interface.



② Select the camera, enable the face detection and set the duration.

If the added cameras are face detection cameras, on (front) or off (front) can be selected.

③ Enable save source information and save face information.

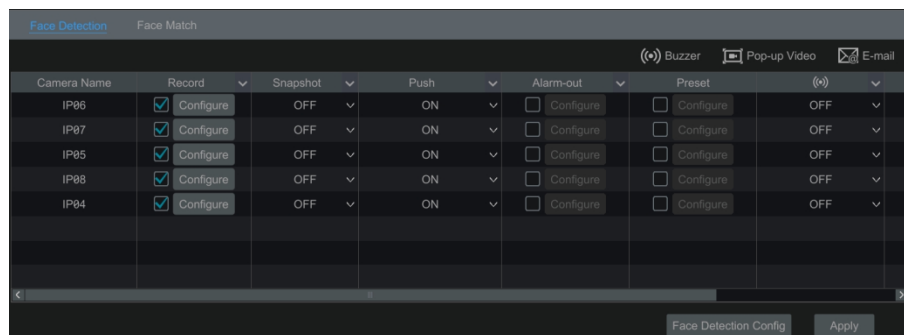
④ Select the alarm area. Draw the alarm area of the intrusion detection. Refer to the interface as shown below. Check “Draw area” and then drag the mouse to draw a detection area. Click “Clear” to delete the alarm area.

⑤ Click “Apply” to save the settings.

⑥ Click “Processing Mode” to go to the alarm handling configuration interface of face detection.

Face Detection Alarm Handling Configuration:

① Click Start→Settings→Alarm→ Face Detection to go to the following interface.




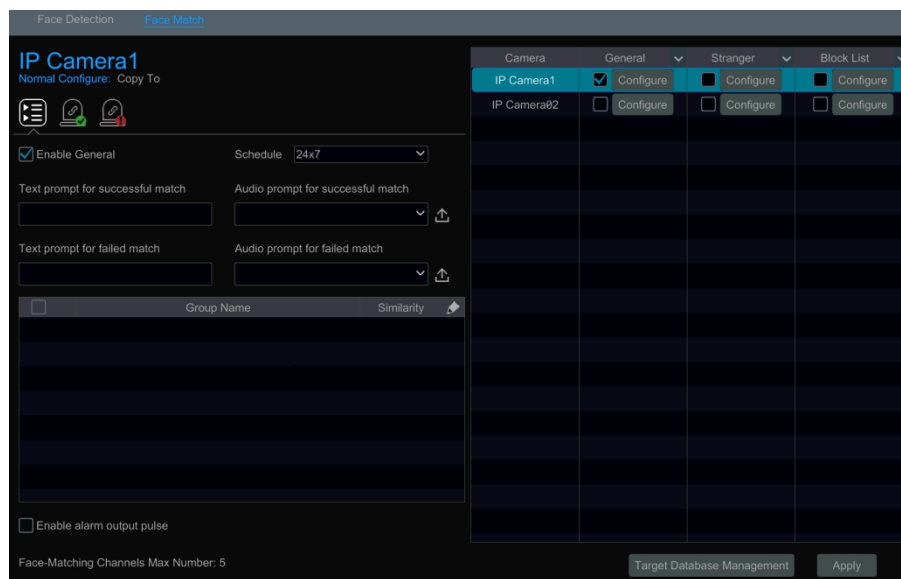
② Enable or disable “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm handling setting of face detection alarm is the same as the sensor alarm (see [9.1 Sensor Alarm](#) for details).


Click “Apply” to save the settings. You can click “Face Detection Config” to go to the face detection configuration interface.

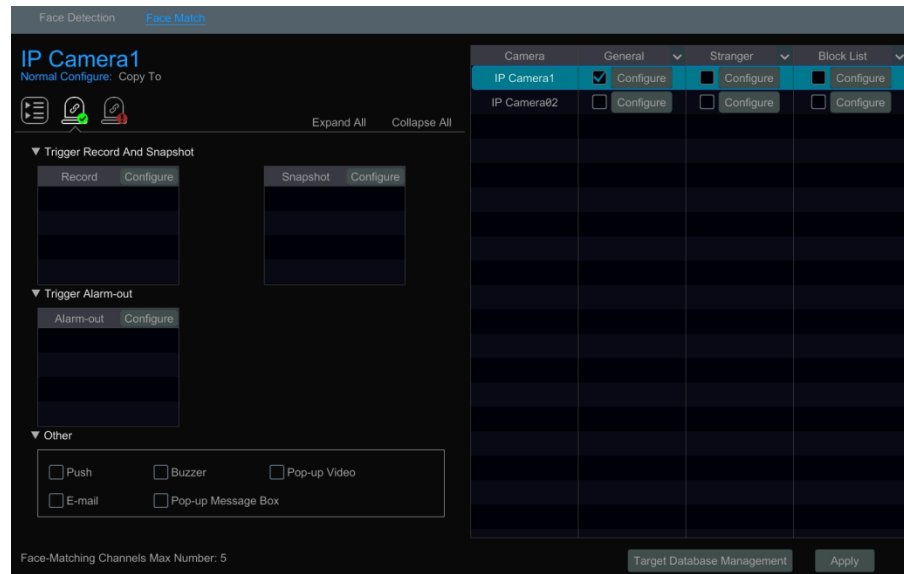
9.4.2 Face Match


- ① Click Start→Settings→Alarm→ Face Match to go to the following interface.
- ② Select the camera and then enable and click “Configure” under General to set the general configuration of face match.

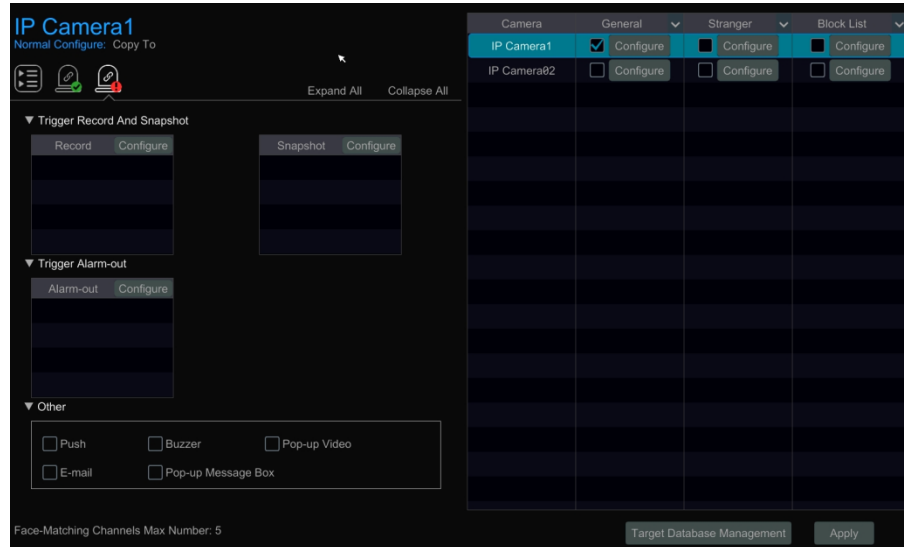
- Enable general and select the schedule.
- Set the text and audio prompts of successful match and failed match as needed. Click  to upload the audio.
- Select groups and set their similarity.
- Enable alarm output pulse as needed.
- Click “Copy To” to copy all settings to other cameras.



- Click  to set the alarm linkage items after successful match as shown below. In this interface, “Snapshot”, “Push”, “Alarm-out”, “Buzzer”, “Pop-up Video” “Pop-up Message Box” and “E-mail” can be configured or enabled. The alarm linkage settings are the same as the sensor alarm (see [9.1 Sensor Alarm](#) for details).



- Click  to set the alarm linkage items after face match fails. The alarm linkage settings are the same as the sensor alarm (see [9.1 Sensor Alarm](#) for details).
- ③ Enable and click “Configure” under Stranger or Block List for the camera to set the alarm linkage items. The setting steps are similar to that of the general configuration. Please refer to [②](#) for details.



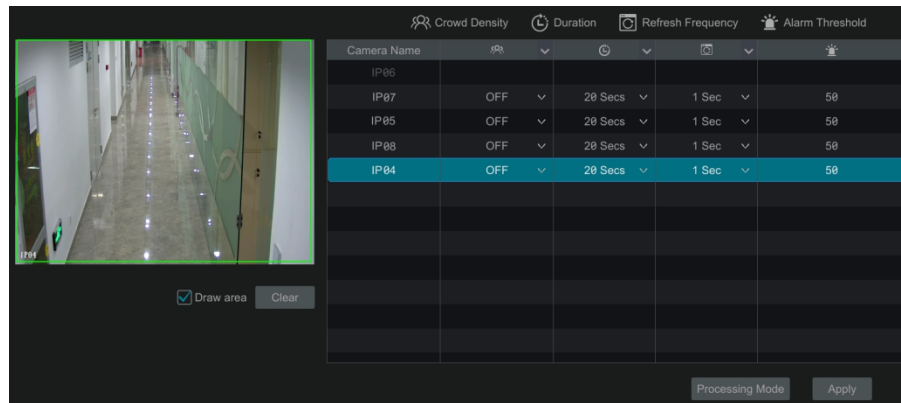
9.4.3 Crowd Density Detection

Only some versions may support this function. If your NVR doesn't support this function, please skip the following instructions.

Crowd Density Configuration:

Alarms will be triggered if the crowd density exceeds the set threshold value in the pre-defined area.

- ① Click Start→Settings→Camera→Smart Settings→Crowd Density to go to the following interface.



② Select the camera, enable the crowd density detection and set the duration, refresh frequency and alarm threshold.

Refresh Frequency: It refers to the refresh time of the detection result report.

Alarm Threshold: Alarms will be triggered once the percentage of the crowd density in a specified area exceeds the pre-defined threshold value.

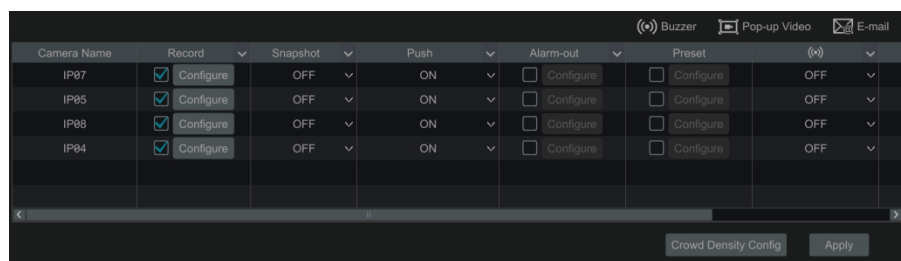
③ Select the alarm area. Draw the alarm area of the crowd density detection. Refer to the interface as shown below. Check “Draw Area” and then drag the mouse to draw a rectangle area. Uncheck the “Draw Area” if you finish the drawing. Click the “Clear” to delete the alarm area.

④ Click “Apply” to save the settings.

⑤ Click “Processing Mode” to go to the alarm handling configuration interface of crowd density detection.

Crowd Density Detection Alarm Handling Configuration:

① Click Start→Settings→Alarm→ Crowd Density to go to the following interface.



② Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm handling setting of crowd density detection alarm is similar as the sensor alarm (see [9.1 Sensor Alarm](#) for details).

③ Click “Apply” to save the settings. You can click “Crowd Density Config” to go to the crowd density detection configuration interface.

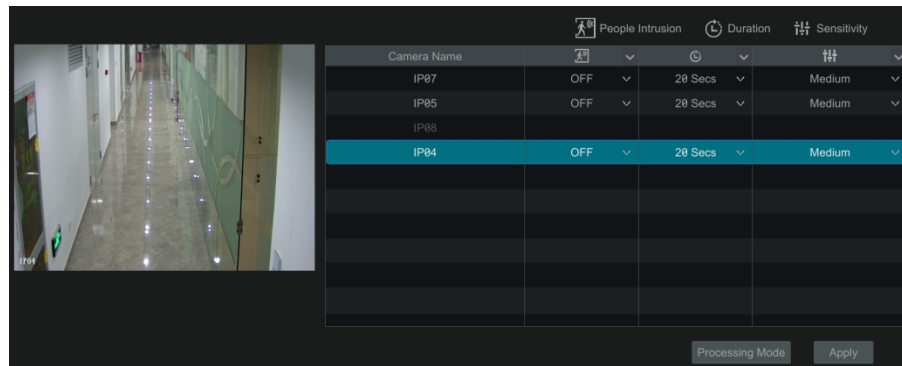
9.4.4 People Intrusion Detection

Only some versions may support this function. If your NVR doesn’t support this function, please skip the following instructions.

People Intrusion Configuration:

Alarms will be triggered if someone enters into the detection area.

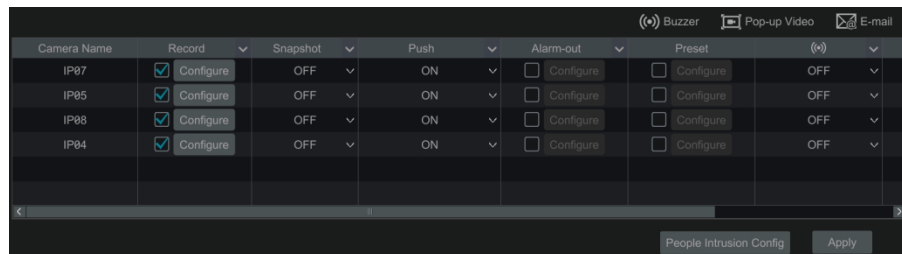
- ① Click Start→Settings→Camera→ Smart Settings→People Intrusion to go to the following interface.



- ② Select the camera, enable the people intrusion detection and set the duration and sensitivity.
- ③ Click “Apply” to save the settings.
- ④ Click “Processing Mode” to go to the alarm handling configuration interface of people intrusion detection.

People Intrusion Detection Alarm Handling Configuration:

- ① Click Start→Settings→Alarm→ People Intrusion to go to the following interface.



- ② Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm handling setting of people intrusion detection alarm is similar to that of the sensor alarm (see [9.1 Sensor Alarm](#) for details).
- ③ Click “Apply” to save the settings. You can click “People Intrusion Config” to go to the people intrusion detection configuration interface.

9.4.5 People Counting

Only some versions may support this function.

People Counting Configuration:

This function is to calculate the number of people entering or exiting in the detected area on the video by detecting, tracking and counting the head shapes of people.

- ① Click Start→Settings→Camera→ Smart Settings→People Counting to go to the following interface.
- ② Select the camera, enable the people counting detection and set the duration, sensitivity, statistic cycle, enter threshold, departure threshold and retention threshold.

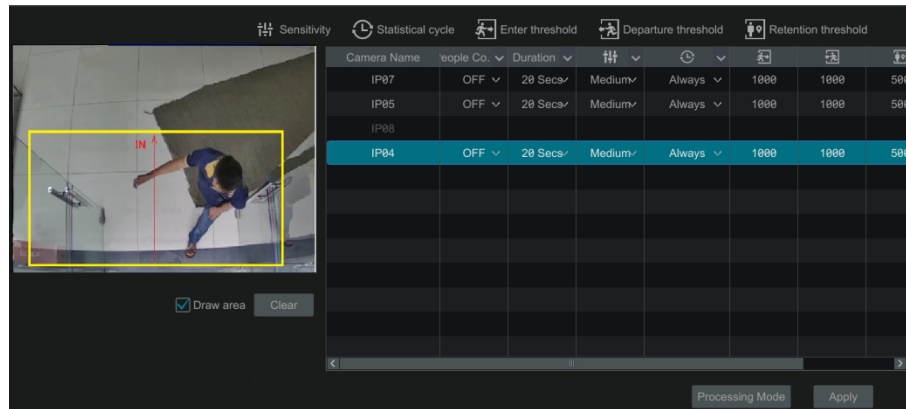
Statistic cycle: All, daily, weekly and monthly are optional.

Reset: The current number of people counting will be cleared and the statistic cycle will restart by clicking “Reset” button.

③ Set the alarm area and entrance direction. Click “Draw Area” and drag the mouse to draw a rectangle area. Drag the four corners of the rectangle to modify its size and drag the lines of the rectangle to change its position. Uncheck the “Draw Area” if you finish the drawing. Click “Clear” to clear the area. Click and drag the arrow or the other end of the arrow line to change the people entrance direction.

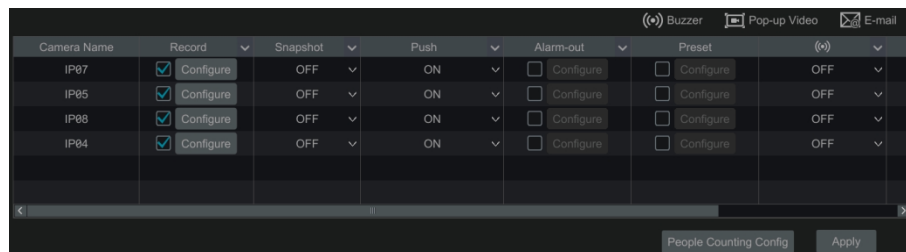
④ Click “Apply” to save the settings.

⑤ Click “Processing Mode” to go to the alarm handling configuration interface of people counting detection.



People Counting Detection Alarm Handling Configuration:

① Click Start→Settings→Alarm→ People Counting to go to the following interface.



② Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm handling setting of people counting detection alarm is similar to that of the sensor alarm (see [9.1 Sensor Alarm](#) for details).

③ Click “Apply” to save the settings. You can click “People Counting Config” to go to the people counting detection configuration interface.

9.4.6 Object Detection

Object Detection Configuration:

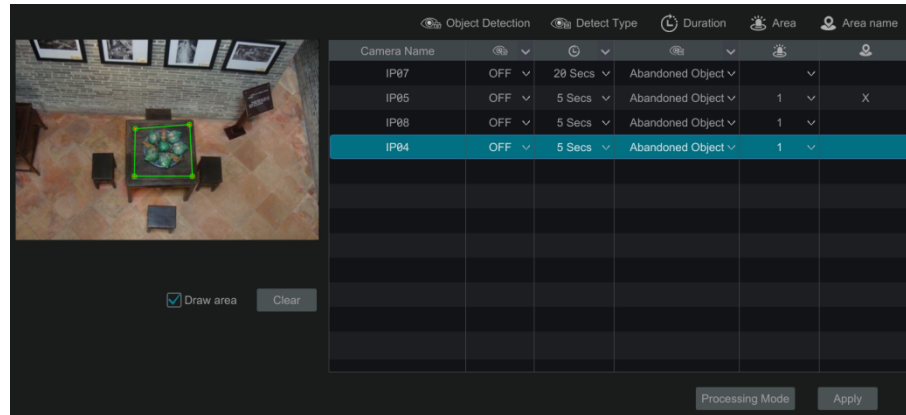
① Click Start→Settings→Camera→Smart Settings→Object Detection to go to the following interface.

② Select the camera, enable the object detection and set the detect type. There are two detect types: Abandoned object and missing object.

Abandoned object: Alarms will be triggered if there are articles left in the pre-defined detection area.

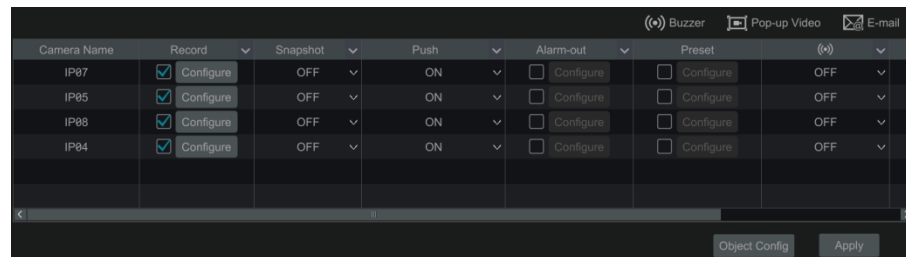
Missing object: Alarms will be triggered if there are articles missing in the detection area drew by the users.

- ③ Select the alarm area. A maximum of 4 alarm areas can be set.
- ④ Draw the alarm area of the object detection. Refer to the interface as shown above. Check “Draw Area” and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Uncheck the “Draw Area” if you finish the drawing. Click the “Clear” to delete the alarm area.
- ⑤ Click “Apply” to save the settings.
- ⑥ Click “Processing Mode” to go to the alarm handling configuration interface of object detection.



Object Detection Alarm Handling Configuration:

- ① Click Start→Settings→Alarm→Smart Event→Object Detection to go to the following interface.

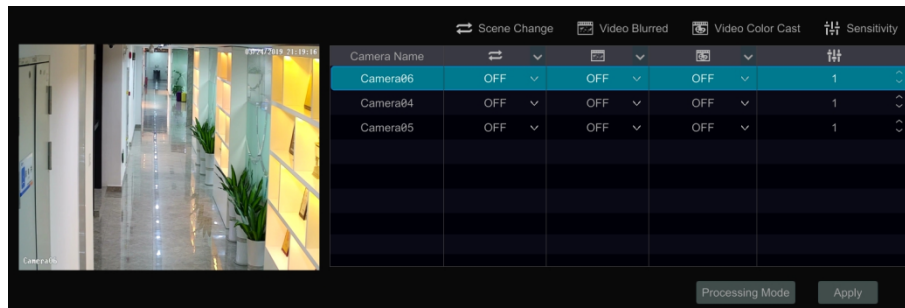


- ② Enable or disable “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm handling setting of object detection alarm is similar to that of the sensor alarm (see [9.1 Sensor Alarm](#) for details).
- ③ Click “Apply” to save the settings. You can click “Object Config” to go to the object detection configuration interface.

9.4.7 Tampering

Tampering Configuration:

- ① Click Start→Settings→Camera→ Smart Settings→Tampering to go to the following interface.



- ② Select the camera and enable the relevant detection as needed.

Scene Change: Alarms will be triggered if the scene of the monitor video has changed.

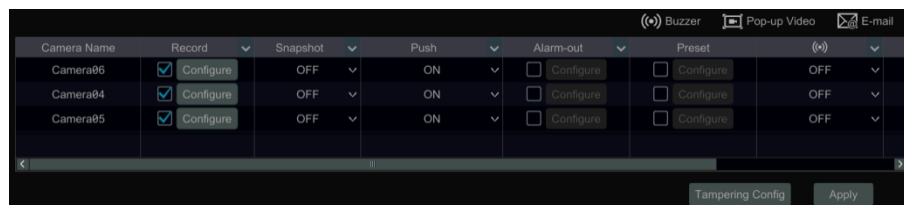
Video Blurred: Alarms will be triggered if the video becomes blurry.

Video Color Cast: Alarms will be triggered if the video becomes obscured.

- ③ Set the sensitivity of the exception detection.
- ④ Click “Apply” to save the settings.
- ⑤ Click “Processing Mode” to go to the alarm handling configuration interface of exception detection.

Exception Alarm Handling Configuration:

- ① Click Start→Settings→Alarm→ Smart Event→Exception to go to the interface.



- ② Enable or disable “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm handling setting of exception detection alarm is similar to that of the sensor alarm (see [9.1 Sensor Alarm](#) for details).
- ③ Click “Apply” to save the settings. You can click “Exception Config” to go to the exception detection configuration interface.

9.4.8 Tripwire

Line Crossing Configuration:

Alarms will be triggered if someone or something crosses the pre-defined alarm line.

- ① Click Start→Settings→Camera→ Smart Settings→Tripwire to go to the following interface.



② Select the camera, enable the line crossing detection.

③ Select the direction.

Direction: A<->B, A->B and A<-B optional. It is the crossing direction of the intruder who crosses over the alert line.

A<->B: the alarm triggers when the intruder crosses over the alert line from B to A or from A to B.

A->B: the alarm triggers when the intruder crosses over the alert line from A to B.

A<-B: the alarm triggers when the intruder crosses over the alert line from B to A.

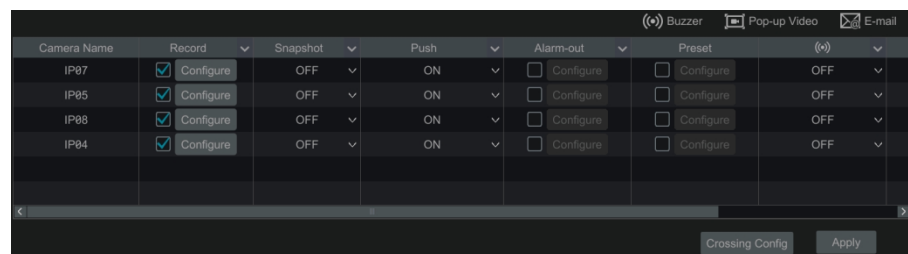
④ Draw line. Refer to the interface as shown above. Check “Draw line” and then drag the mouse in the image to draw an alert line. Uncheck the “Draw line” if you finish the drawing. Click the “Clear” to delete the alert line.

⑤ Click “Apply” to save the settings.

⑥ Click “Processing Mode” to go to the alarm handling configuration interface of line crossing detection.

Tripwire Alarm Handling Configuration:

① Click Start→Settings→Alarm→ Smart Event→Tripwire to go to the following interface.



② Enable or disable “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm handling setting of line crossing alarm is similar to that of the sensor alarm (see [9.1 Sensor Alarm](#) for details).

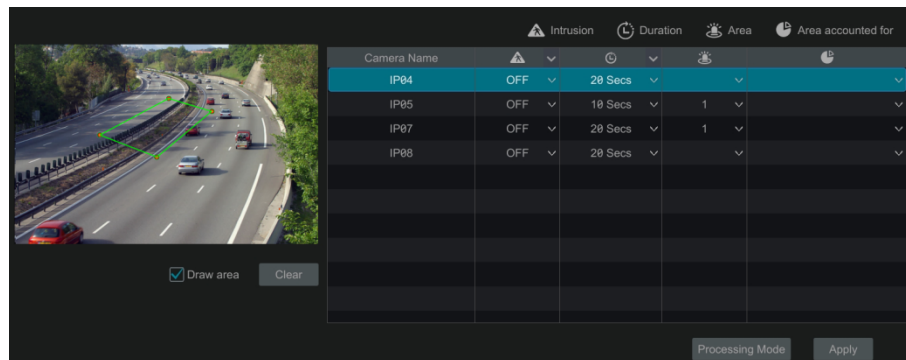
③ Click “Apply” to save the settings. You can click “Crossing Config” to go to the line crossing configuration interface.

9.4.9 Intrusion Detection

Intrusion Configuration:

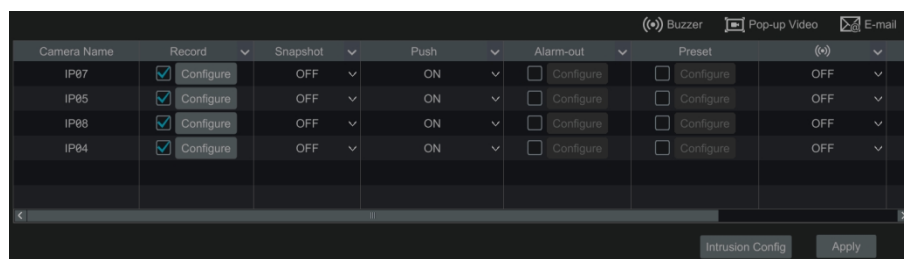
Alarms will be triggered if someone or something intrudes into the pre-defined area.

- ① Click Start→Settings→Camera→ Smart Settings→Intrusion Detection to go to the following interface.
- ② Select the camera, enable the intrusion detection.
- ③ Select the alarm area. Up to 4 alarm areas can be set up.
- ④ Draw the alarm area of the intrusion detection. Refer to the interface as shown below. Check “Draw Area” and then click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Uncheck the “Draw Area” if you finish the drawing. Click the “Clear” to delete the alarm area.
- ⑤ Click “Apply” to save the settings.
- ⑥ Click “Processing Mode” to go to the alarm handling configuration interface of intrusion detection.



Intrusion Detection Alarm Handling Configuration:

- ① Click Start→Settings→Alarm→ Smart Event→Intrusion to go to the following interface.



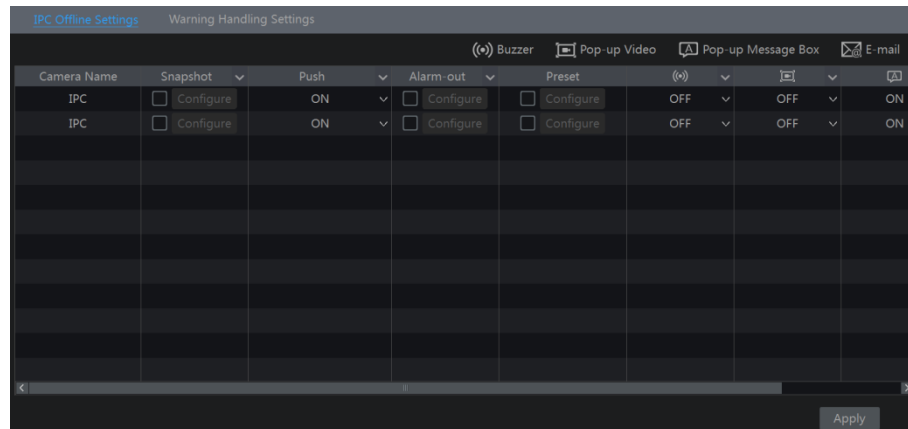
- ② Enable or disable “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm handling setting of intrusion detection alarm is similar to that of the sensor alarm (see [9.1 Sensor Alarm](#) for details).
- ③ Click “Apply” to save the settings. You can click “Intrusion Config” to go to the intrusion detection configuration interface.

9.5 Exception Alarm

9.5.1 IPC Offline Settings

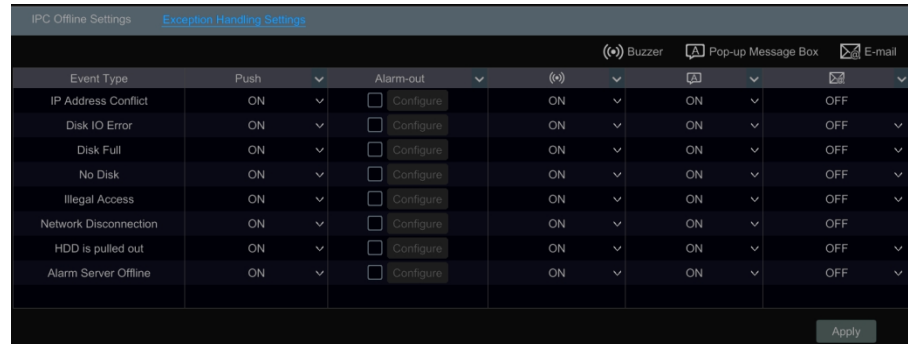
- ① Click Start→Settings→Alarm→Exception→IPC Offline Settings to go to the interface as shown below.
- ② Enable or disable “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video”, “Pop-up Message Box” and “E-mail”. The IPC Offline Settings are similar to that of the sensor alarm (see [9.1 Sensor Alarm](#) for details).

- ③ Click “Apply” to save the settings.



9.5.2 Warning Handling Settings

- ① Click Start→Settings→Alarm→Exception→Warning Handling Settings to go to the interface as shown below.
- ② Enable or disable “Push”, “Alarm-out”, “Buzzer”, “Pop-up Message Box” and “E-mail”. The exception handling settings are similar to that of the sensor alarm (see [9.1 Sensor Alarm](#) for details).
- ③ Click “Apply” to save the settings.



9.6 Alarm Event Notification

9.6.1 Alarm-out

- ① Click Start→Settings→Alarm→Event Notification to go to the following interface.

Alarm-out		Edit Schedules			
No.	Name	Delay	Schedule	Test	
1	AlarmOut1	10 Secs	24×7	Test	
2	AlarmOut2	10 Secs	24×7	Test	
3	AlarmOut3	10 Secs	24×7	Test	
4	AlarmOut4	10 Secs	24×7	Test	
5	IP Camera1_AlarmOut1	10 Secs	24×7	Test	

Apply

- ② Set the delay time and the schedule of each alarm-out. You can click “Edit Schedules” to edit the schedules (see [7.3.1 Add Schedule](#) for details).
- ③ Click “Apply” to save the settings. You can click “Test” to test the alarm output.

9.6.2 E-mail

Click Start→Settings→Alarm→Event Notification→E-mail to go to the e-mail configuration interface. Set the e-mail address of the recipients. See [12.1.5 E-mail Configuration](#) for details.

9.6.3 Display

Click Start→Settings→Alarm→Event Notification→Display to go to the display configuration interface. Set the duration time of the pop-up video and the pop-up message box. Click “Apply” to save the settings.

Pop-up Video

Duration: 10 Secs

Output: Main Output

Pop-up Message Box

Don't show later

Duration: 10 Secs

Apply

9.6.4 Buzzer

Click Start→Settings→Alarm→Event Notification→Buzzer to go to the buzzer configuration interface. Set the delay time of the buzzer and then click “Apply” to save the setting. You can click “Test” to test the buzzer.

Buzzer

Delay: 5 Secs

Test Apply

9.6.5 Push Message


Click Start→Settings→Alarm→Event Notification→Push Message to go to the interface as shown below. Check “Enable” and then click “Apply” button to save the settings. If Push Server is online, it will push messages to the mobile clients.

9.6.6 Alarm Server

Go to Alarm→Alarm Server interface as shown below.

Enable the alarm server and enter server address and port of the alarm server. Then select protocol. If “Send Heartbeat” is enabled, set the interval times. After that, test the effectiveness of the alarm server. Having tested successfully, please click “Apply”. When an alarm occurs, the device will transfer the alarm event to the alarm server. If an alarm server is not needed, there is no need to configure this section.


9.7 Manual Alarm

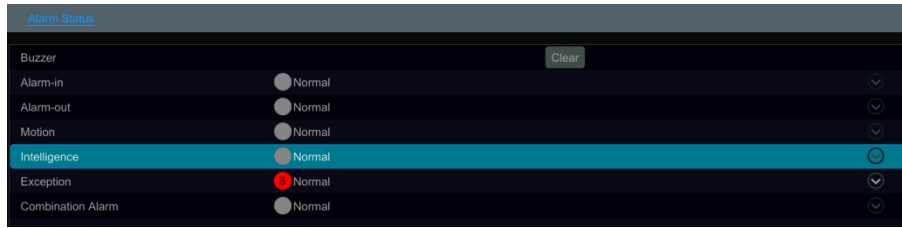
Click  on the tool bar at the bottom of the live view interface to pop up a window. Click “Trigger” to start alarm. Click “Clear” to stop alarm.


Alarm-out Name	Status	Trigger	Clear
AlarmOut1	Normal	Trigger	Clear
AlarmOut2	Normal	Trigger	Clear
AlarmOut3	Normal	Trigger	Clear
AlarmOut4	Normal	Trigger	Clear
IP Camera1_AlarmOut1	Normal	Trigger	Clear
IP Camera2_AlarmOut1	Normal	Trigger	Clear

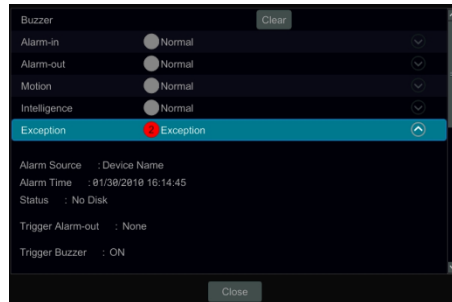
Close





9.8 View Alarm Status

Click Start→Settings→Alarm→Alarm Status or click  on the tool bar at the bottom of the live view interface to view the alarm status.



Click "Clear" button to stop the buzzer when the buzzer alarm happens. Click  to view the detail information as shown below.





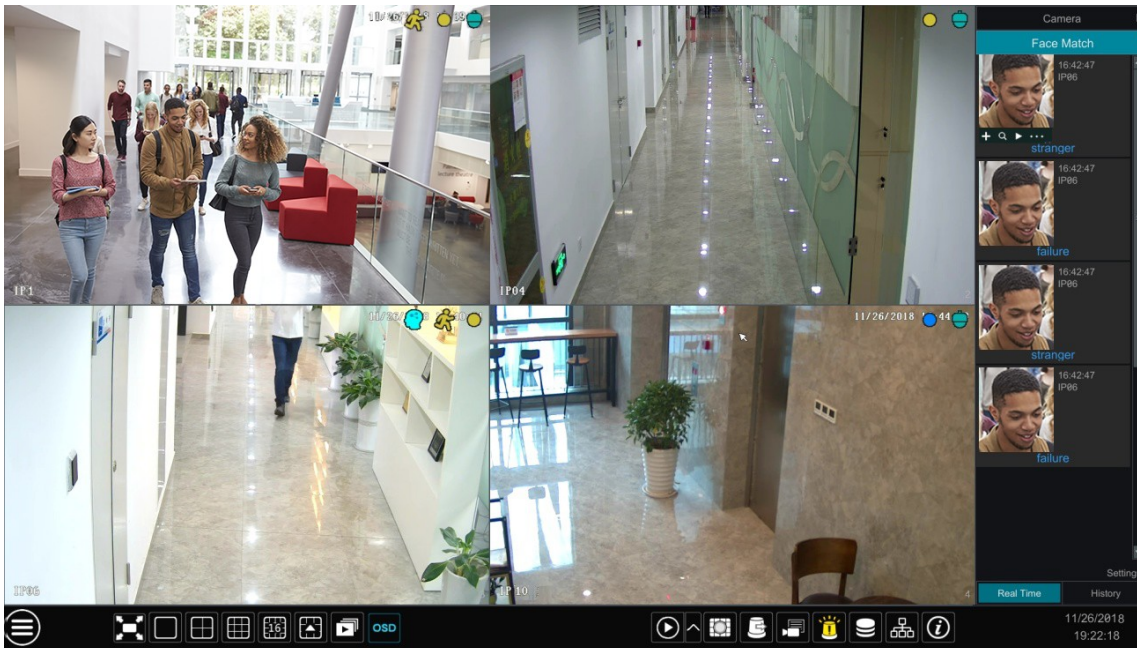
If the exception information is more than one page, you can enter the number in the box and then click  to jump to the specified page. Click  /  to view the exception alarm information in the previous/next page. Click  to play the alarm record.





10 Face Recognition

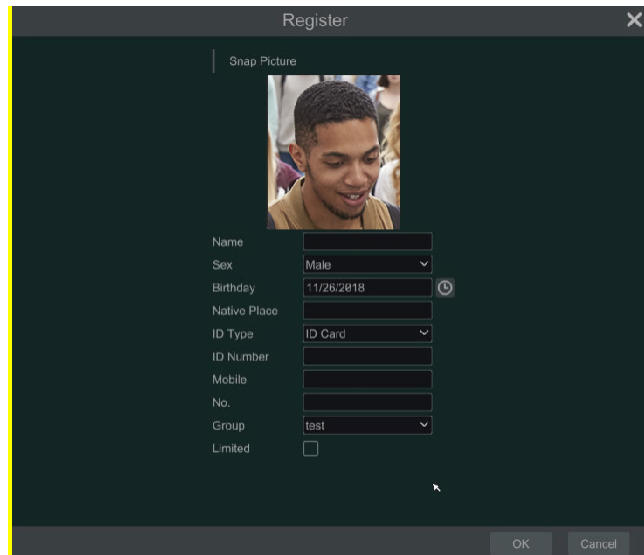
10.1 Face Match View

The setting steps are as follow:

- ① Enable face detection function (see [9.4.1 Face Detection](#) for details).
- ② Enable face match function and set the alarm linkage items (see [9.4.2 Face Match](#) for details).
- ③ Go to live view interface and click on a face detection channel. This will bring a toolbar under the channel. Then click  to go to the face match interface of this channel. In this interface, you can switch the channel on the top right. You can also click  on the top right corner of the live view interface and then choose the face match tab to go to the face match interface of multi-channel as shown below.

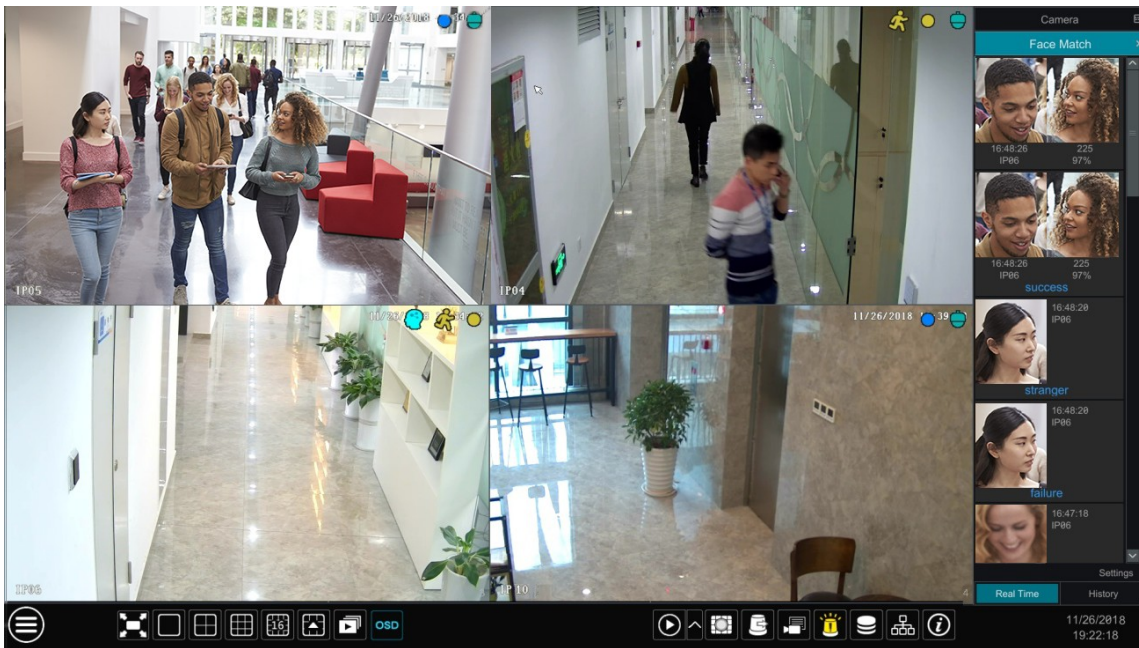


For unknown faces, you can select this face and click  under the captured face to register this face (see the following picture); click  to quickly go to the smart face search interface where you can search the matching face information; click  to quickly go to the smart face playback interface; click  to view snapshot details.

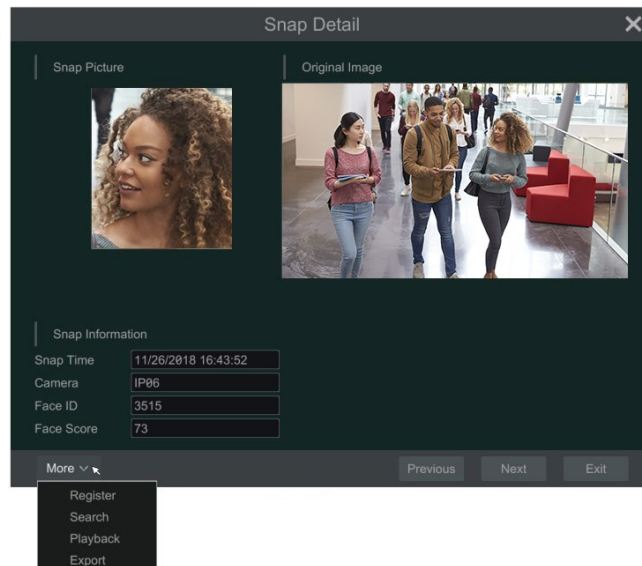


Before registering target face pictures, please add groups for them in advance (see [10.2 Target Database Settings](#) for details).

After the face pictures are registered, the system will compare them automatically once the corresponding faces are captured next time. Refer to the following picture.

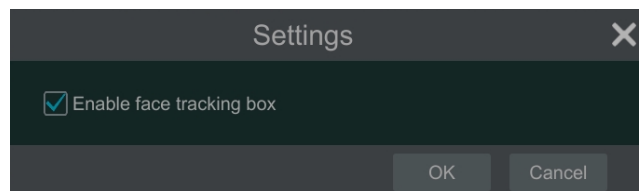


Double click the face picture to see the snapshot details as shown below.



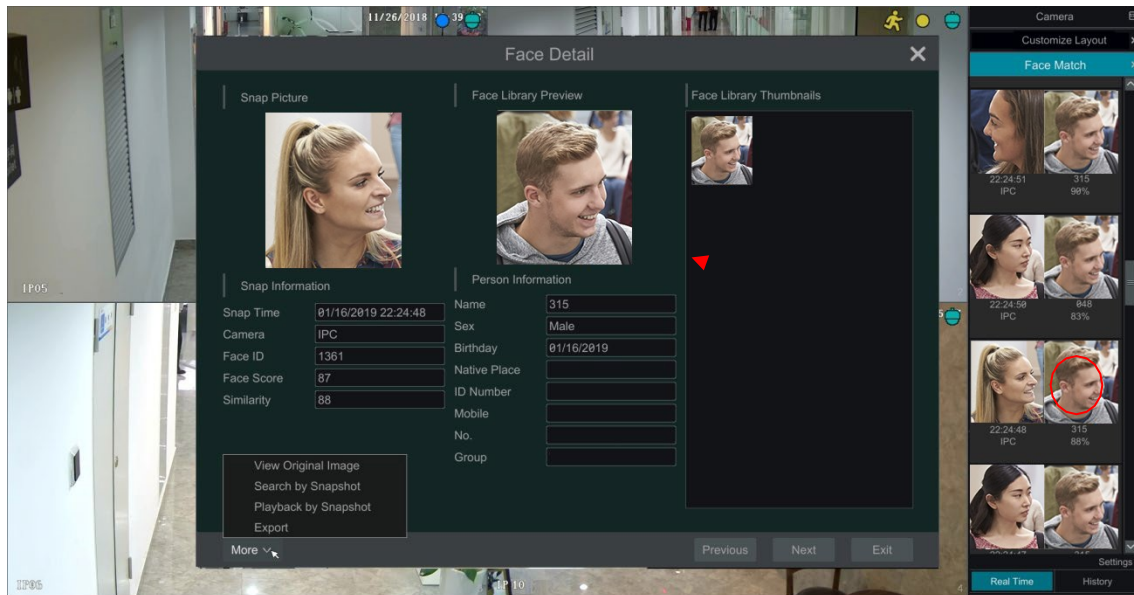
In this interface, the snapshot detail information can be shown, such as snapshot picture, original image, snapshot time, camera, face ID and so on. Click “more” and then a dropdown list will display. Click “Register” to register the current snapshot. Click “Search” to go to face search interface. Click “Playback” to go to the playback interface. Click “Export” to export this snapshot details.

In the face match interface, click “Settings” to pop up the following window.



If “Enable face tracking box” is clicked, you will see the face traced by a little red box.

When the captured face pictures are successfully recognized, click the picture on the right to pop up a face detail window as shown below. In this window, you can see the captured face picture, the matched picture of face library and the relevant information. You also can view the original image, search image by snapshot, play back by snapshot and export the face details by clicking “More” button.



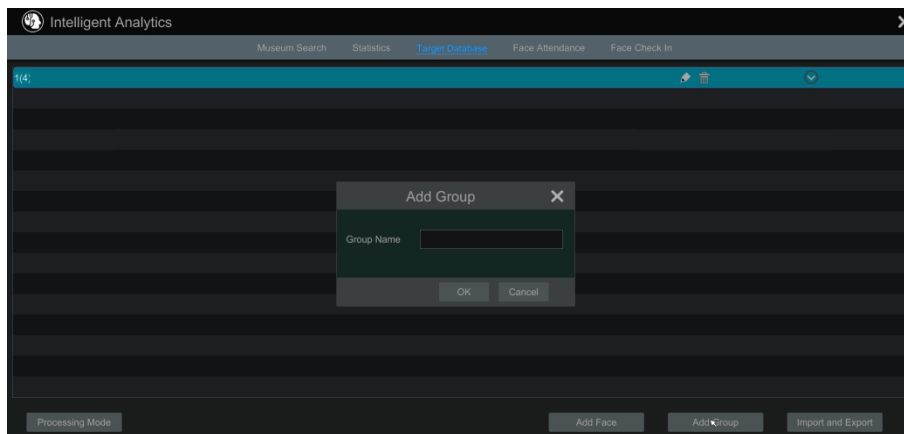
Additionally, you can view the historical captured face pictures and face match information in the face match interface by clicking “History” tab. Besides registering face pictures in the live view interface, you can also add target face pictures in the target database interface.

10.2 Target Database Settings

Before face comparison, you shall create face groups in the target database interface and add face pictures for each group.

- **Target Database Management**

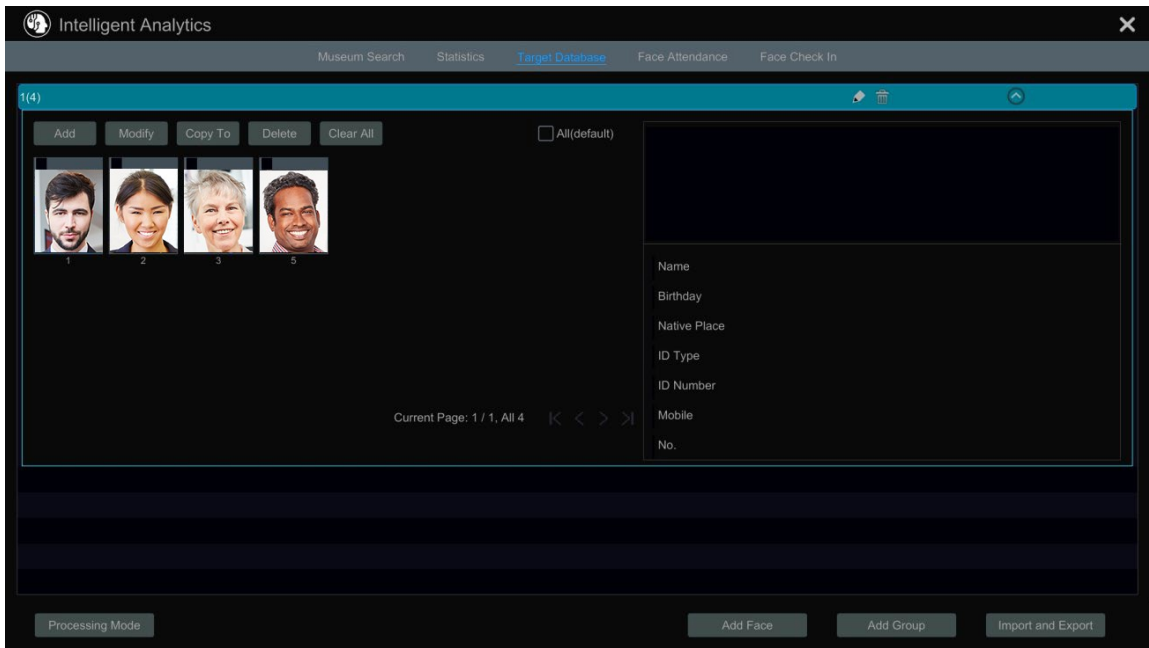
Click Start → Intelligent Analytics → Target Database to go to the following interface.



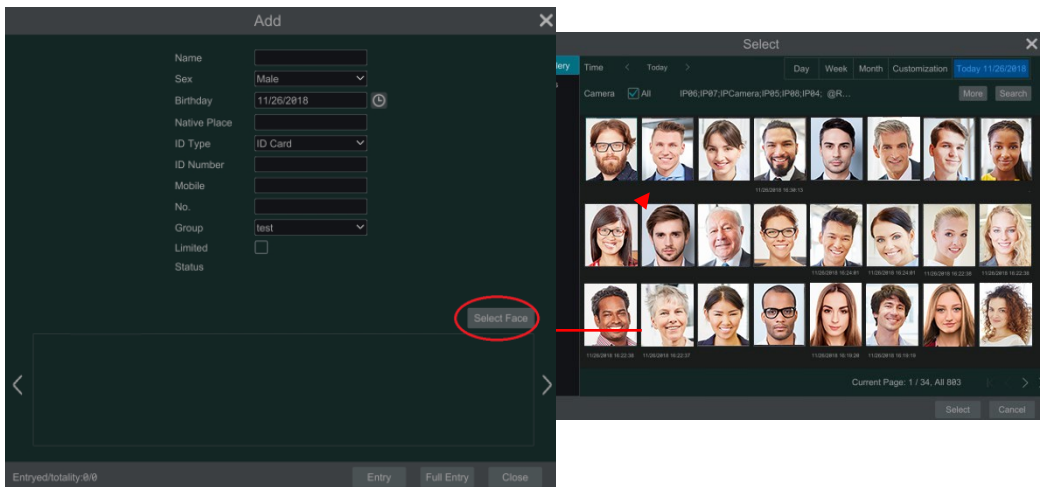
For the first time, you can click “+” or “Add Group” to add groups.

To add targets for each group

- ① Select a list and then click  to expand the list as shown below.

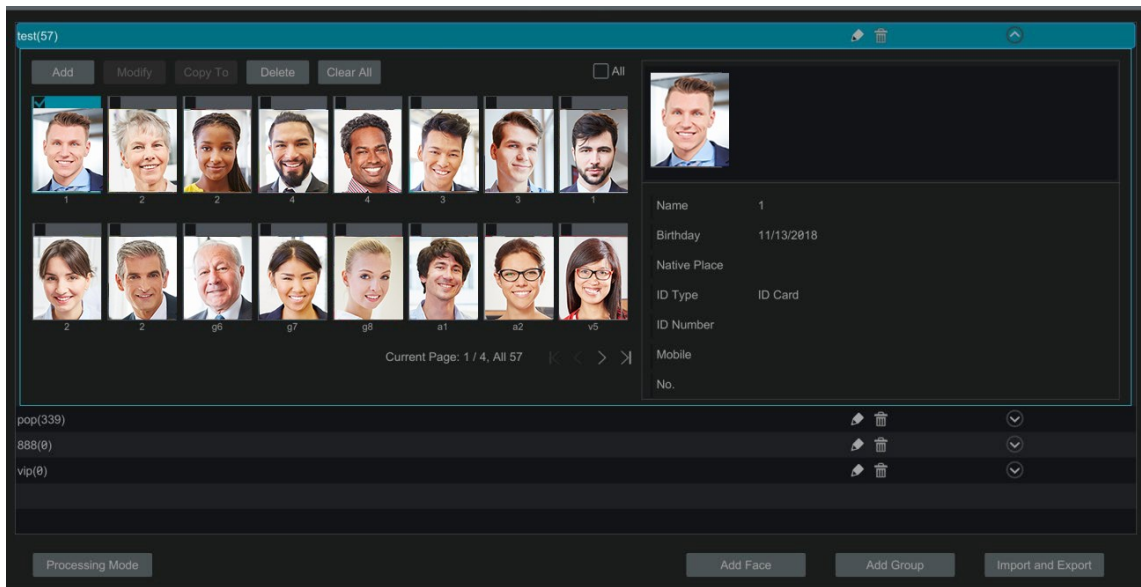


② Click “Add” and then click “Select Face” to add face images. You can add faces from snapshot gallery or external faces. Here we take adding faces from snapshot gallery for example. Select search time or self define the search time and then click “Search” to search target faces. Then select the desired faces and click “Select”. After that, add the corresponding information, like name, gender, birthday, ID number, phone number and so on.



You can choose a single face picture and then click “Entry” to register.

Having saved the target image, click the image and then the detailed information will be listed on the right.



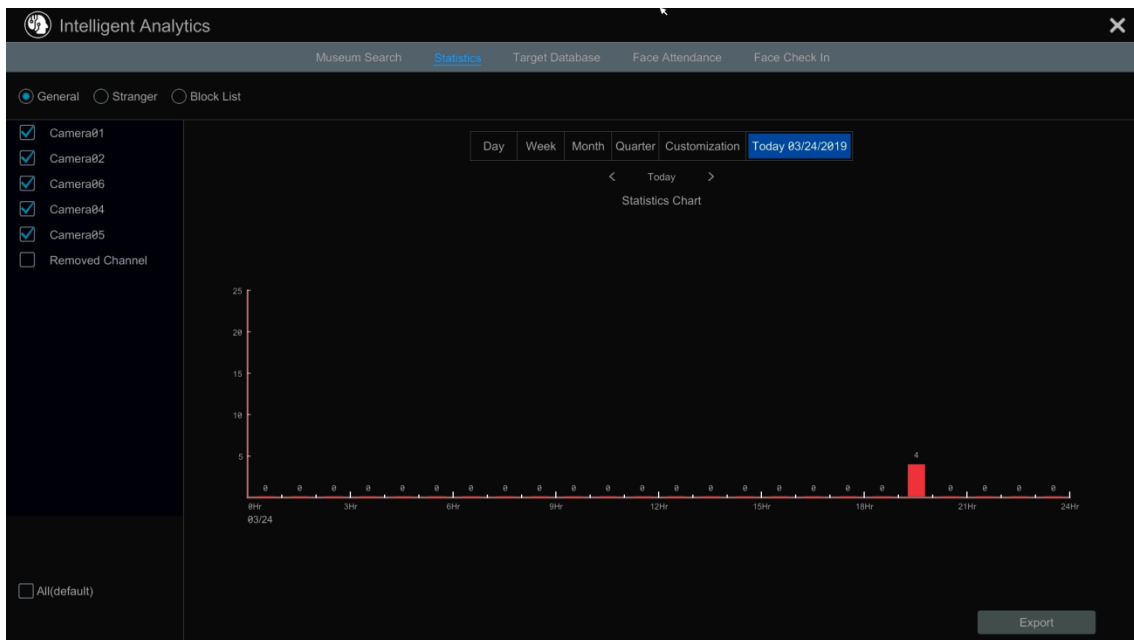
You can quickly copy a face picture to other groups by clicking “Copy To”.

- Import and Export Target Database

Insert your mobile storage device into the USB interface of the NVR and then click “Import and Export” to import or export the target database settings.

10.3 View Statistical Information

- ① Click Start → Intelligent Analytics → Statistics to go to the following interface.

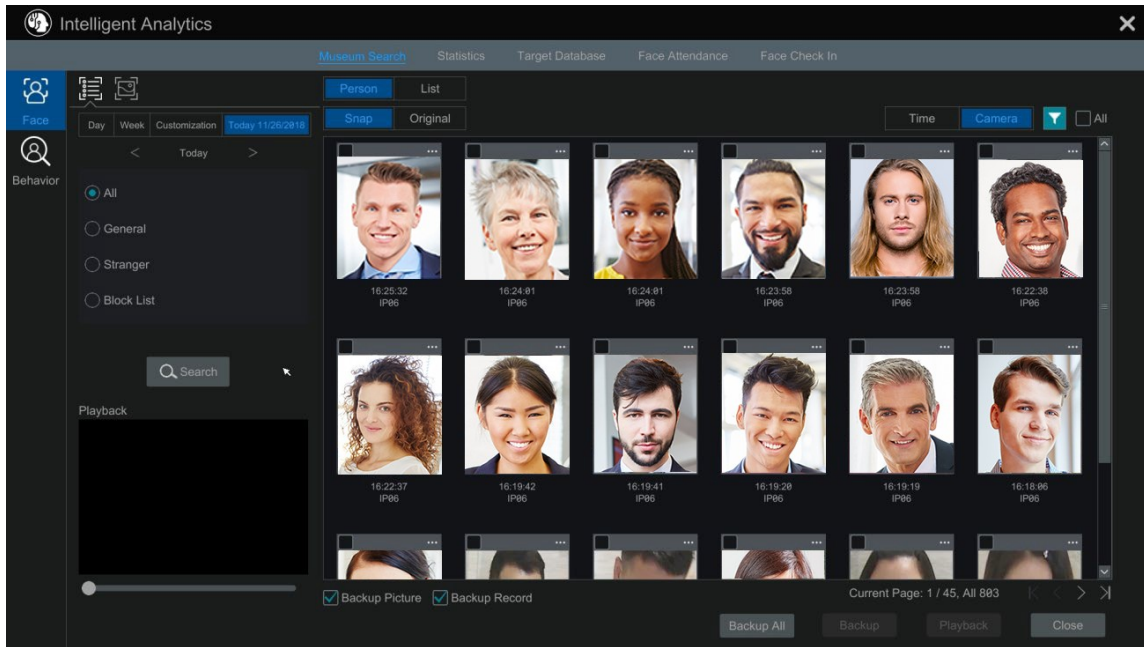



- ② Select a group, cameras and time to view the statistical information.

10.4 Face Search

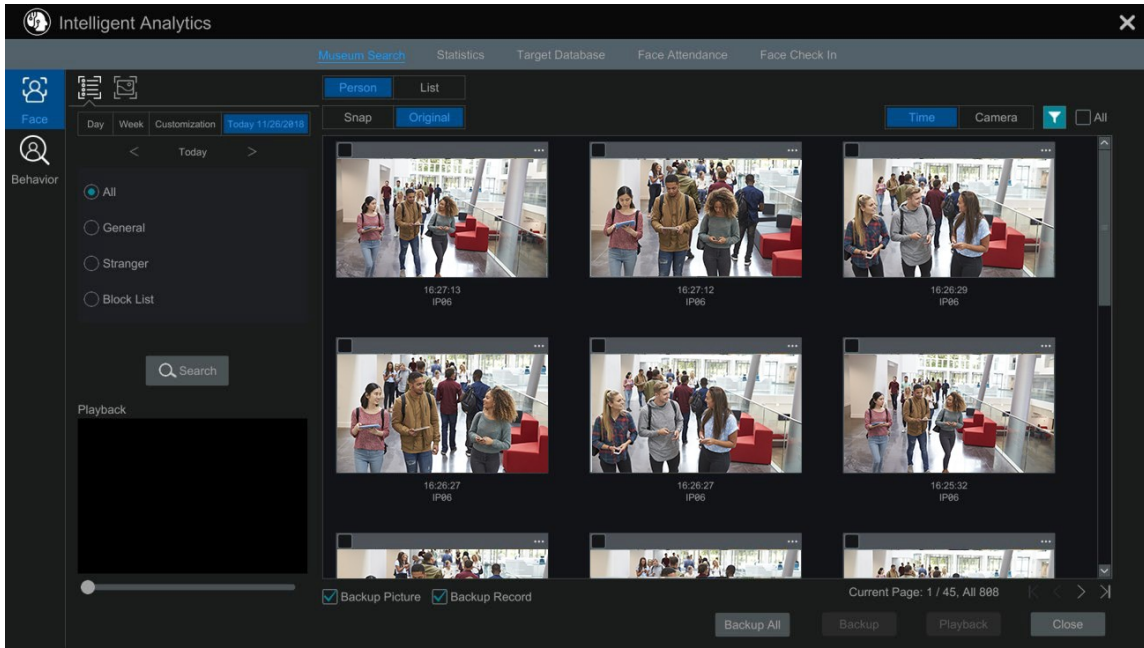
10.4.1 Museum Search



- 1 Click Start → Intelligent Analytics → Museum Search → Face to go to the following interface.

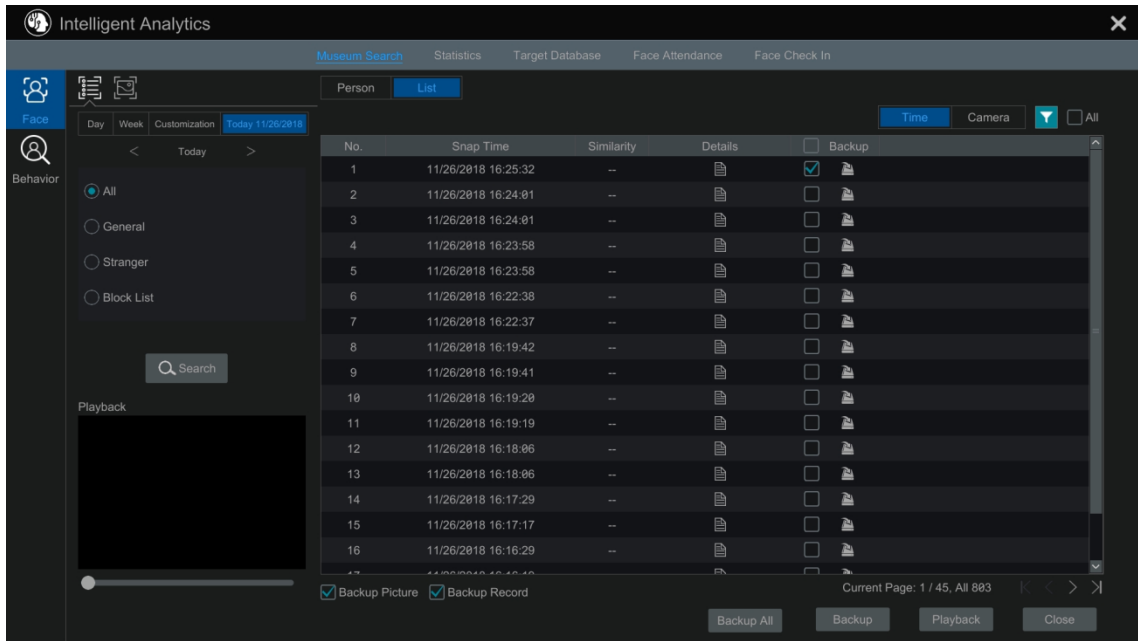


- 2 Click  to choose face detection cameras.
- 3 Select groups. All, general, stranger or block list can be selected.
- 4 Click “Search” to search face pictures. You can view face pictures by time or by channel.
- 5 Click the searched face picture to play in the small playback window; select a face picture and click “Backup” to export it.

Click “Original” to see the original image as shown below.




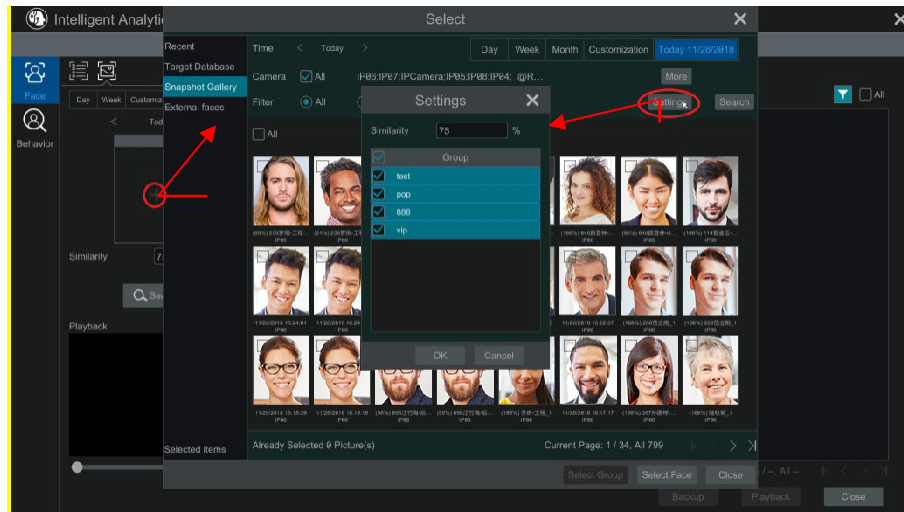
Click “List” to view the snapshot information list. Click  to view the detail information; click  to back up the image.



10.4.2 Image Search by Image

In the museum search interface, click  to go to the following interface.

① Click  to add the target face which can be searched and added from recent, target database, snapshot gallery and external faces. A single face picture or multiple face pictures can be added and searched. (Take a single face picture for example)



To add target face from recent

- a. Choose the face.
- b. Click “Select Face”.

To add target face from target database:

- a. Click “More” to choose groups.
- b. Select a target face and click “Select Face”.

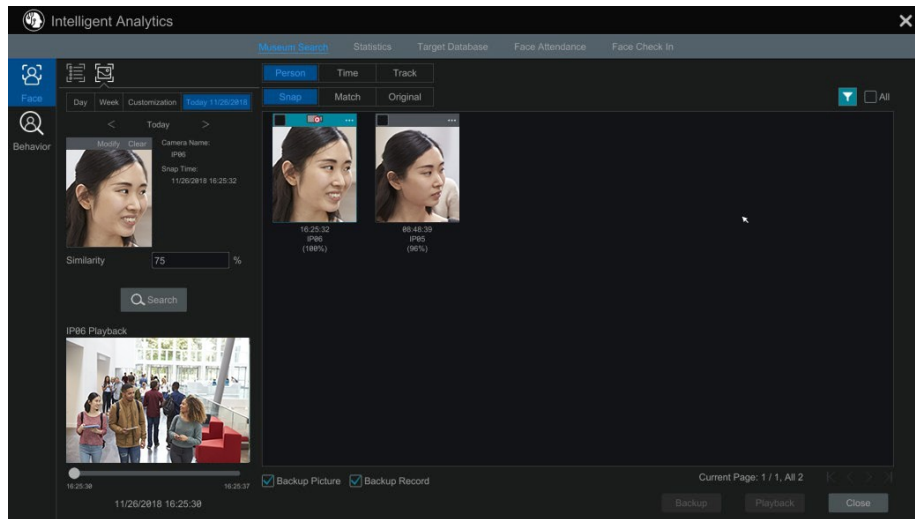
To add target face from snapshot gallery:

- a. Select time, camera and filter condition.
- b. Click “Settings” to set similarity and select groups.
- c. Click “Search”.
- d. Check a face and click “Select Face”.

To add target face from external face:

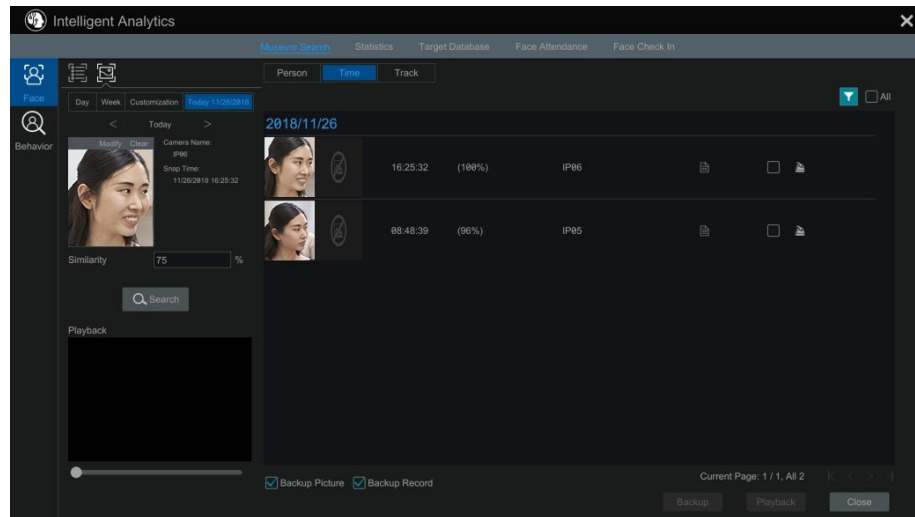
- a. Save the target face to the mobile storage device and then insert this device into the USB interface of NVR.
- b. Select “External Face” to import the face in this interface.


- ② Set similarity and then click “Search”.
- ③ Click the searched image to play records in the small window.
- ④ Select the searched image and click “Backup Picture” or “Backup Record”. Then click “Backup” to build backups for pictures or records.



- **View Image by Time**

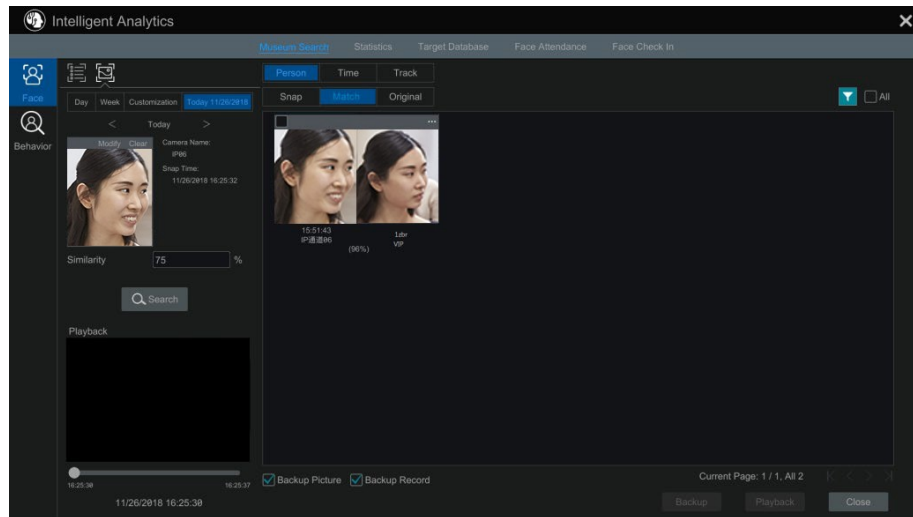
Click “Time” tab to view images by time as shown below.



Click the searched image to play. Click  to view the detail information of the compared target face.

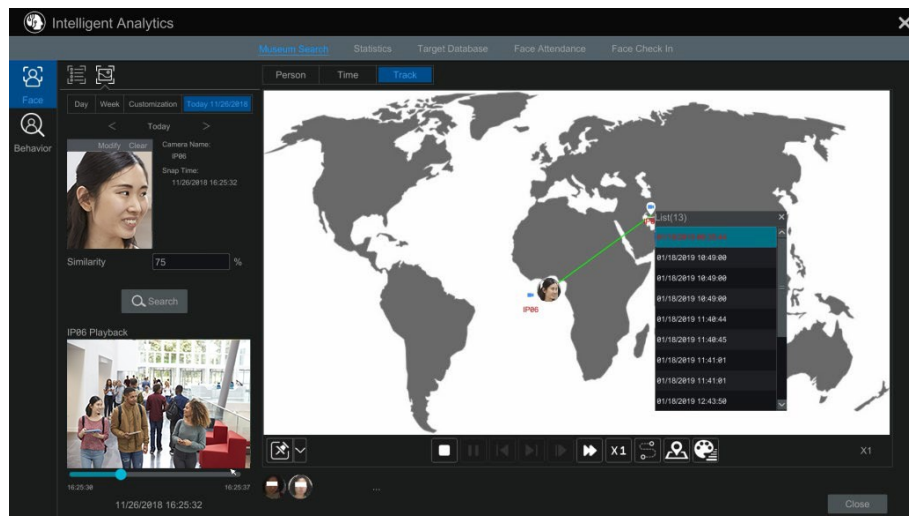
- **View Match Images**

Click “Match” tab to view match images as shown below.



10.4.3 Track Playback

Select "Track" to go to the following interface.

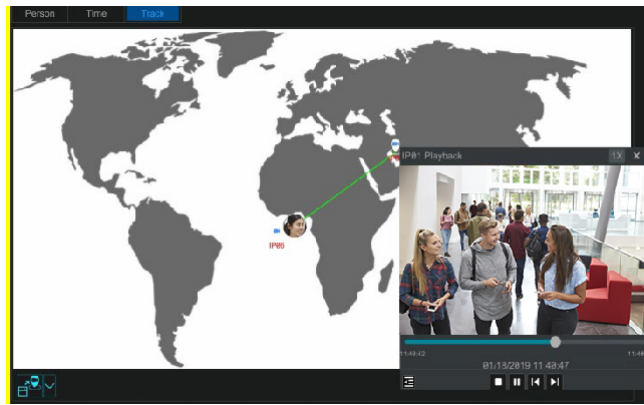


Descriptions of buttons on the track interface

	Fixed Window		Frame
	Followed Window		Fast Forward (x2;x4)
	Exchange Window		Normal Speed
	Stop		Start/Stop Track
	Play		Edit Map
	Previous		Edit Color
	Next		

Click on the camera name and then an event list appears. Click one item to play the record.

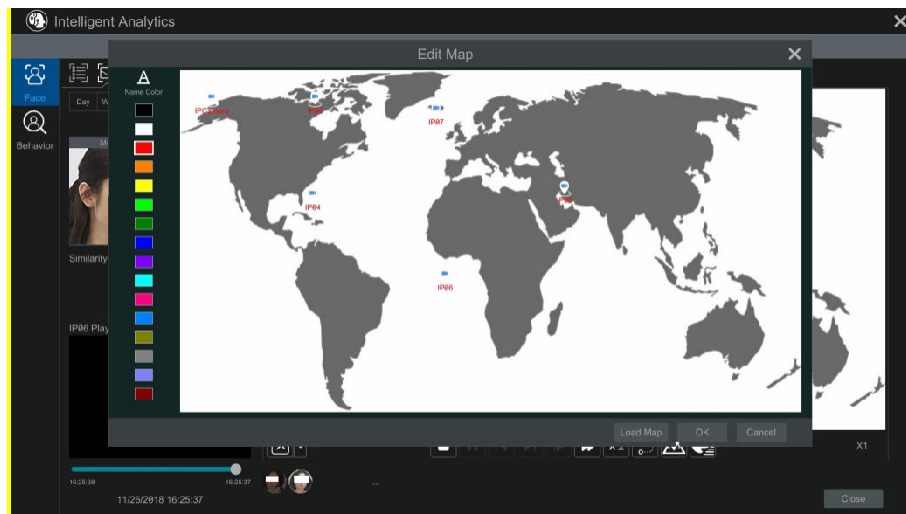
Click button beside the fixed window icon to show "Followed Window" and "Exchange Window" icons. The small playback window will float on the map window by clicking "Followed Window" as shown below.



Click to switch play speed. 1x and 2x can be switched. Click to view event list. Click one item to play this event.

Click “Exchange Window” to switch the position of the map window and the playback window.

Click button to go to the following interface.



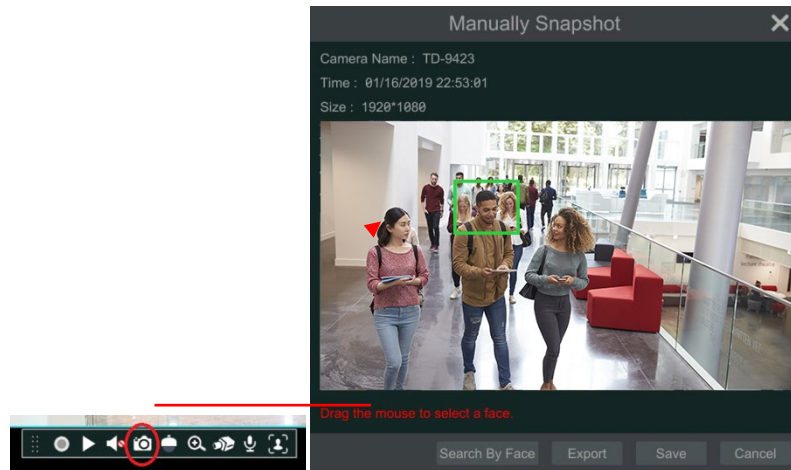
Click “Load Map” to add a map. Then drag the camera names on the map to change their locations. Choose a color on the left color list to set your favorite color for camera names.

Load Map: ① Save the map to the USB and then insert the USB into the NVR. ② Click “Load Map” button to upload the map.

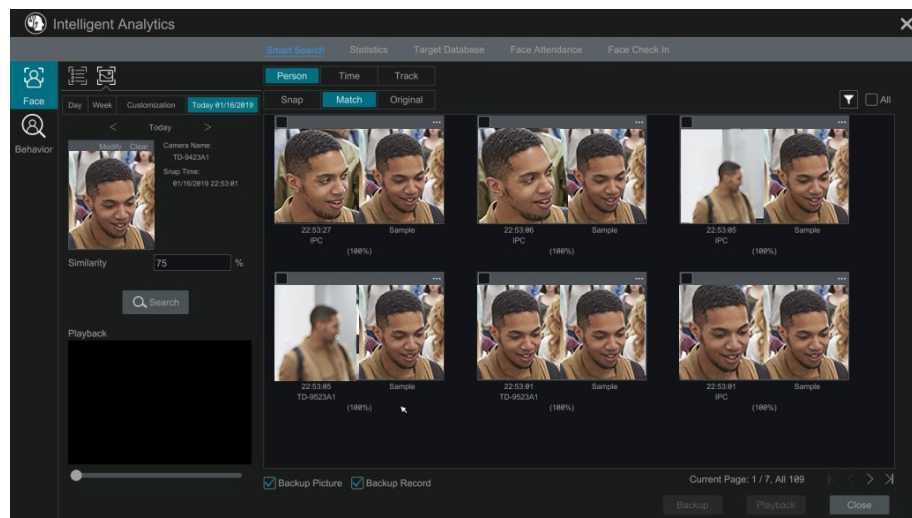
Click button to modify the colors of camera name and track line and set the line width.

10.4.4 Face Search by Snapshot

In the live or playback interface, click on a face detection camera and then select on the toolbar. This will bring the following window.




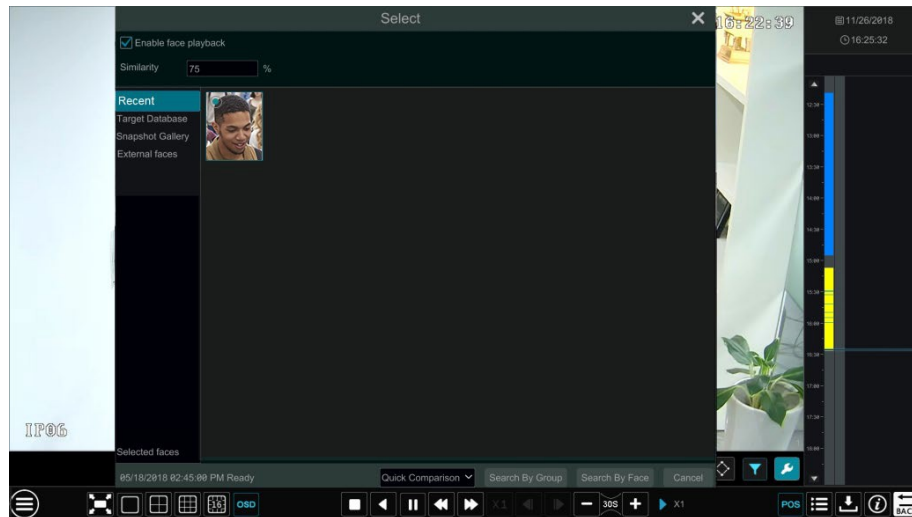
Drag the mouse to select a face and then click “Search by Face” to go to the following interface.



The system will automatically search the matched faces and give the similarity.

10.5 Smart Playback by Face Search

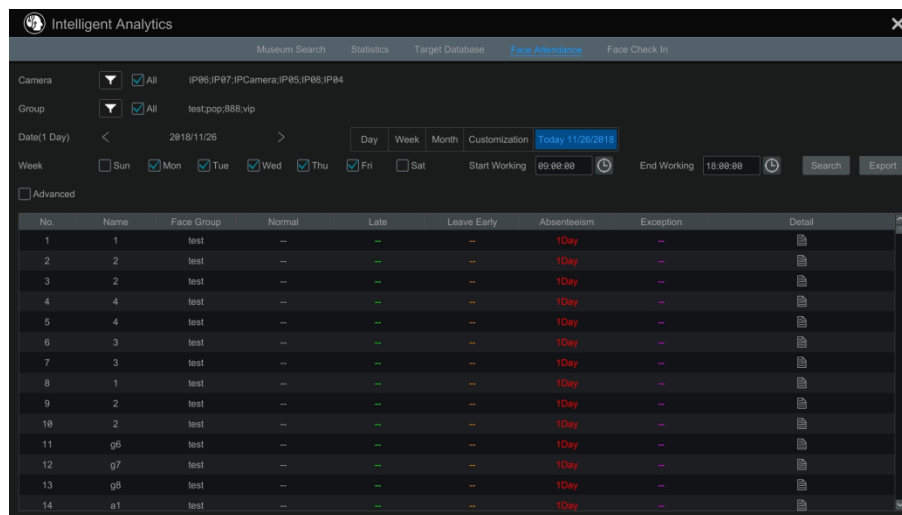
- ① Go to Start→Playback. Select “Smart Playback” and then click  to set face smart playback parameters.
- ② Enable face playback.
- ③ Set similarity. The higher the sensitivity value is, the lower the searching accuracy is, and vice versa.
- ④ Select targets. You can select targets from recent, target database, snapshot gallery or external faces.
- ⑤ Select comparison and search mode.




Move the cursor to the time block where the record exists and click to play those records.

10.6 Face Attendance

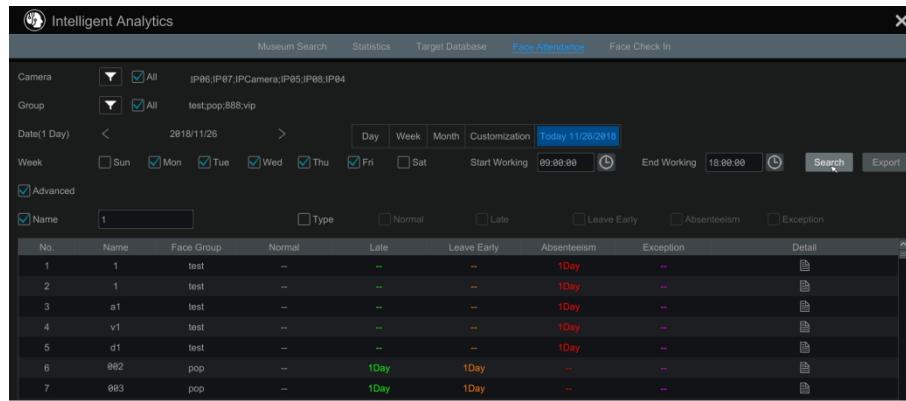
Click Start→Intelligent Analytics→Face Attendance to go to the following interface.





To search attendance information

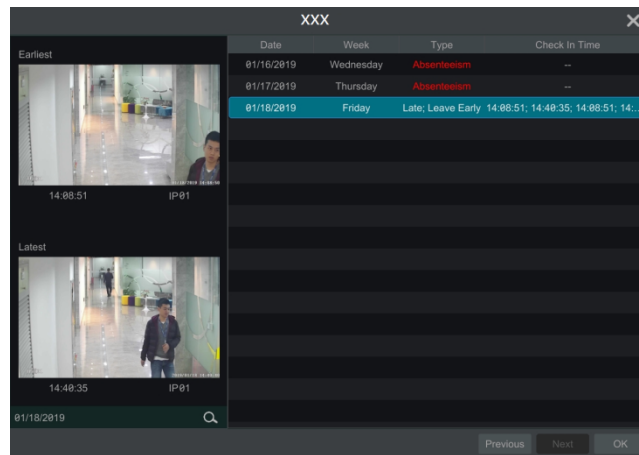
- ① Click  behind camera and group to choose the desired cameras and groups.
- ② Set the attendance date. You can choose day, week, month and today or customize the time period.
- ③ Set the start time and the end time of working.
- ④ Click “Search” to view the attendance state.

If some specific person’s attendance state needs to know, you can click “Advanced” and then enter the name and choose the type.



Click “Export” to export the searched attendance information.


Click  to view the detailed information of attendance. In this interface, click  to go to the face search interface.

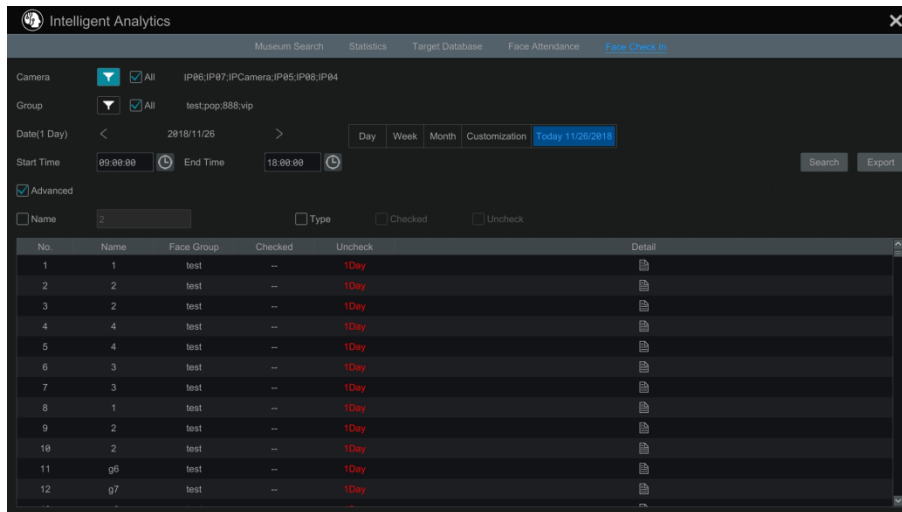


10.7 Face Check-In



Click Start→Intelligent Analytics→Face Attendance to go to the following interface.

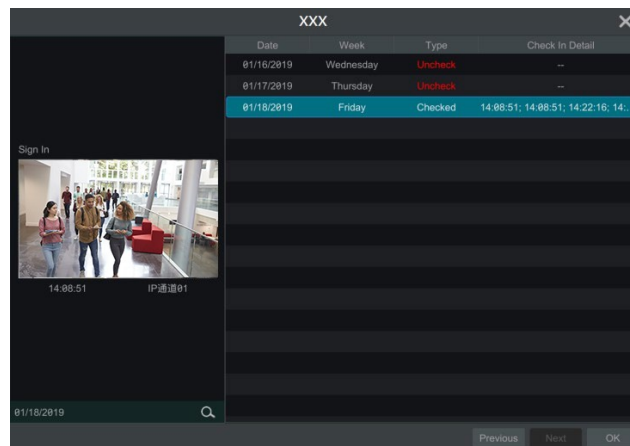
The search steps of face check-in are as follows.

- ① Click  behind camera and group to choose the desired cameras and groups.
- ② Set the check-in date. You can choose day, week, month and today or customize the time period.
- ③ Set the start time and the end time of face check-in.
- ④ Click “Search” to view the check-in state.



If you want to know the detailed check-in information of someone, please click “Advanced” and then enter the name and choose the type to search.

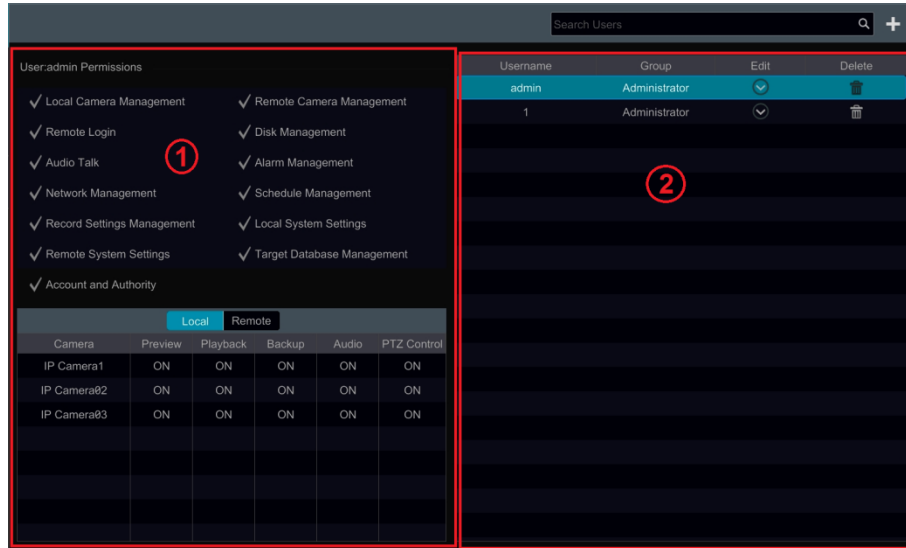
Click  to view the detailed information. In this interface, the checked image can be viewed. Click  to view the registered face picture of this person.



11 Account & Permission Management

11.1 Account Management

Click Start→Settings→Account and Authority→Account→Edit User to go to the interface as shown below.




Area ① displays the user permissions. Area ② displays the user list. Click the user in the list to display its user permissions in area ①.

There are three default permission groups ("Administrator", "Advanced" and "Common") available when adding accounts. You can manually add new permission group (see [11.3.1 Add Permission Group](#) for details).

Only **admin** and the users that have the "Account and Authority" permission can manage the system's accounts. Group "Administrator" owns all the permissions displayed in area ① except "Account and Authority" and its permissions cannot be changed while the permissions of "Advanced" and "Common" can be changed.

11.1.1 Add User

① Click Start→Settings→Account and Authority→Account→Add User or click  beside the search box to pop up the window as shown below.



The 'Add User' dialog box contains the following fields and options:

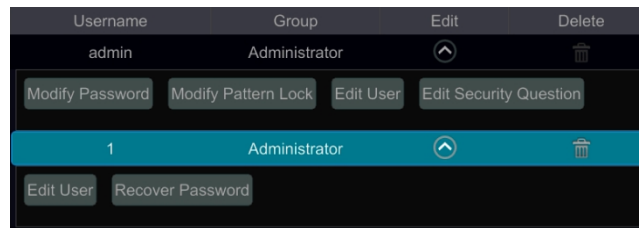
- Username:
- Password:
- Confirm Password:
- Display Password
- Allow Modify Password
- Pattern Lock: Enable
- E-mail:
- Group:

Buttons:

- ② Set the username, password and group. User can also set the pattern lock here. The e-mail address is optional. Click “Add” to add the user.

11.1.2 Edit User

Click Start→Settings→Account and Authority→Account→Edit User and then click  in the user list or double click the user to edit the user information. Click  to delete the user (the user *admin* cannot be deleted).



➤ Edit Security Question

You can set password security only for *admin*. Click “Edit Security Question” and then set questions and answers in the popup window. If you forget the password for *admin*, please refer to Q4 in [Appendix A FAQ](#) for details. The passwords of other users can be recovered by *admin* or the users that have the “Account and Authority” permission.

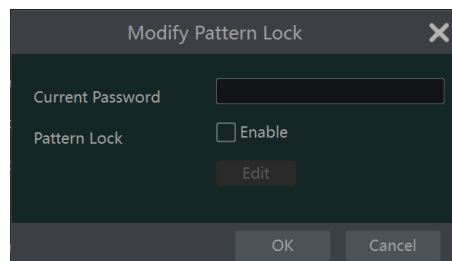
➤ Modify Password

Only the password of *admin* can be modified. Click “Modify Password” to pop up a window. Enter the current password and then set new password. Click “OK” to save the settings.

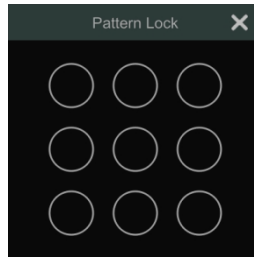
➤ Modify Pattern Lock

Some models may not support this function.

Click “Modify Pattern Lock” to pop up a window.



Enter current password and then check “Enable” to input pattern lock.

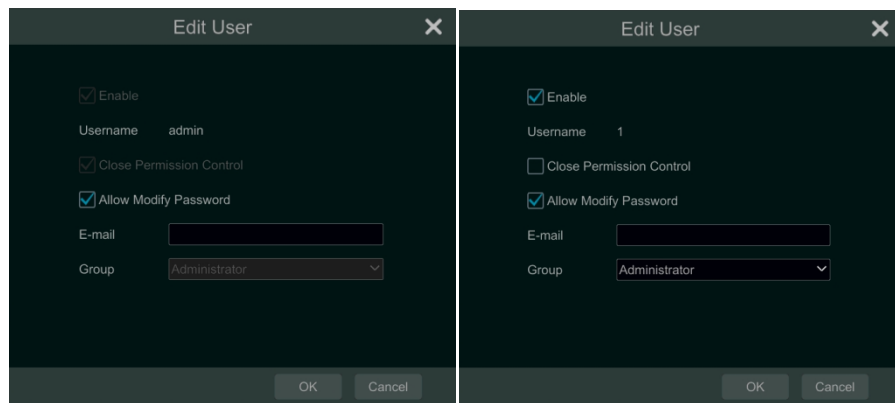


➤ Recover Password

Click "Recover Password" to reset the password to **123456**.

➤ Edit User

Click "Edit User" to pop up the window as shown below. The **admin** is enabled, its permission control is closed and permission group cannot be changed by default. You can enable or disable other users (if disabled, the user will be invalid), open or close their permission control (if closed, the user will get all the permissions which **admin** has) and set their permission groups. Click "OK" to save the settings.



11.2 User Login & Logout

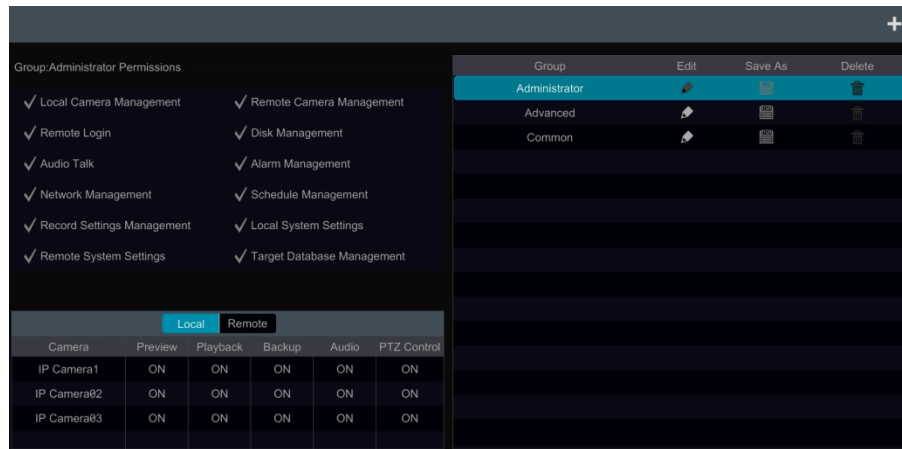
Login: Click Start→Login or directly click the preview interface and then select username and enter the password in the popup window. Click "Login" button to log in the system.


Logout: Click Start→Logout or click Start→Shutdown to pop up the "Shutdown" window. Select "Logout" in the window and then click "OK" button to log out the system.

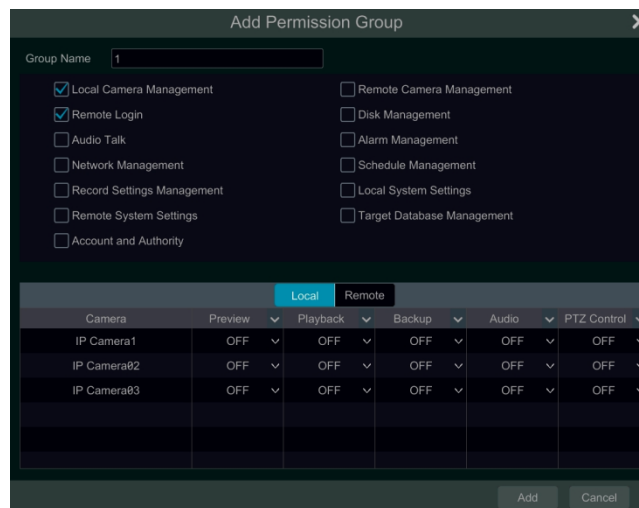
11.3 Permission Management

11.3.1 Add Permission Group




Click Start→Settings→Account and Authority→Account→Edit Permission Group to go to the interface as shown below.



Click  to add permission group. Set the group name, check the permissions as needed and then set the “Local” and “Remote” permissions. Click “Add” to save the settings.

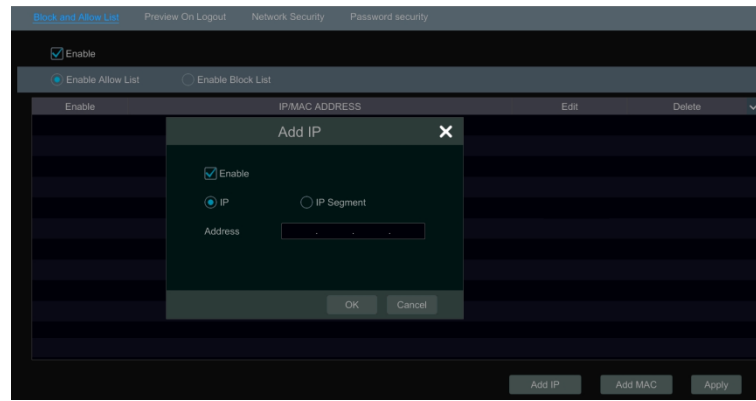


11.3.2 Edit Permission Group



Go to “Edit Permission Group” interface and then click  in the group list to edit the permission group (the operations of the “Edit Permission Group” are similar to that of the “Add Permission Group”, please see [11.3.1 Add Permission Group](#) for details). Click  to save the group as another group. Click  to delete the permission group. The three default permission groups (“Administrator”, “Advanced” and “Common”) cannot be deleted.

11.4 Block and Allow List

① Click Start→Settings→Account and Authority→Security to go to the following interface.



② Check “Enable” and then choose “Enable Allow List” or “Enable Block List” (the PC client of which the IP address is in the allow list can access NVR remotely while the PC client in the block list cannot).

③ Add IP/IP segment/MAC. Click “Add IP” or “Add MAC” button and then check “Enable” in the popup window (only if you check it can the IP/IP segment/MAC you add be effective). Enter the IP/IP segment/MAC and then click “OK” button. In the above interface, click  to edit IP/IP segment/MAC, click  to delete it. Click “Apply” to save the settings.

11.5 Preview On Logout

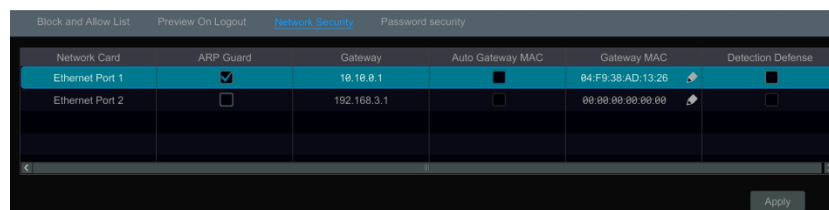
Click Start→Settings→Account and Authority→Security→Preview on Logout to go to the following interface.

Set a camera and then enable or disable the preview permission on logout as required. If a camera’s preview permission on logout is “ON”, you can view the live image of the camera when the system is logged out, or the live image of the camera cannot be seen when logged out.



11.6 Network Security

Click Start→Settings→Account and Authority→Security→Network Security to go to the following interface. You can enable APR Guard.

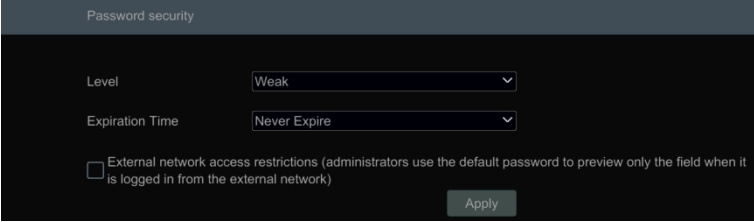


ARP Guard: Address Resolution Protocol Guard. This function can protect the LAN from APR attack and make the network run stably. If it is enabled,

you can enable auto gateway MAC or manually set gateway MAC. Additionally, detection defense also can be enabled as needed.

11.7 Password Security


Click Start→Settings→Account and Authority→Security→Password Security to go to the following interface.



The screenshot shows the 'Password security' configuration window. It has a dark background with white text. At the top, it says 'Password security'. Below that, there are two dropdown menus: 'Level' is set to 'Weak' and 'Expiration Time' is set to 'Never Expire'. At the bottom, there is a checkbox labeled 'External network access restrictions (administrators use the default password to preview only the field when it is logged in from the external network)'. To the right of the checkbox is an 'Apply' button.

In this interface, you can set the level and expiration time of the password.

11.8 View Online User

Click Start→Settings→Account and Authority→User Status to view the online user information (you can view the online user name, login type, IP address and login time; click  to pop up a window showing the preview occupied channel number and playback occupied channel number).

12 Device Management

12.1 Network Configuration

12.1.1 TCP/IP Configuration

Click Start→Settings→Network→TCP/IP to go to the following interface.

If the NVR has two network ports or above, you can select the network work pattern as required.

TOE: It is a technology for improving the network transmission speed. Please enable it according to the actual network situation. If TOE is enabled, it shall be high speed mode. Then multiple address setting or network fault tolerance can be chosen and configured. If TOE is not enabled, it shall be compatible mode. Then the network fault tolerance cannot be selected and set up.

Network Fault Tolerance:

The two network ports will be bound to one IP address if you select the “Network Fault Tolerance” pattern. There are many advantages of this work pattern: 1. increase the bandwidth; 2. form a network redundant array to share the load. When a failure happens to one network port, the other port will take over the entire load immediately. The takeover process is seamless and the network service will not be broken off.

If “Network Fault Tolerance” is selected, check “Obtain an IPv4 address automatically”, “Obtain an IPv6 address automatically” and “Obtain DNS automatically” to get the network addresses automatically, or manually enter the network addresses. You can modify the MTU value according to the network condition (MTU, Maximum Transmission Unit, can be modified according to network condition for higher network transmission efficiency). Click “Apply” to save the settings.

Multiple Address Setting:

If “Multiple Address Setting” is selected, the IP addresses of the two Ethernet ports should be set respectively. Refer to the picture as shown below.

Check “Obtain an IPv4 address automatically”, “Obtain an IPv6 address automatically” and “Obtain DNS automatically” to get the network addresses automatically, or manually enter the network addresses; select one Ethernet port as the default route and then click “Apply” to save the settings.

IP Address Settings

TOE Enable (Modifying toe statue need to reboot)

Work Pattern: Multiple Address Setting (Modifying work pattern need to reboot)

Ethernet Port 1 (Online) Ethernet Port 2 (Offline)

Obtain an IPv4 address automatically

Address: 10 . 10 . 9 . 36

Subnet Mask: 255 . 255 . 240 . 0

Gateway: 10 . 10 . 0 . 1

MTU: 1500

Obtain an IPv6 address automatically

Address: [Empty]

Mask Length: [Empty]

Gateway: [Empty]

Obtain DNS automatically

Preferred DNS: [Empty]

Alternate DNS: [Empty]

Default Route: Ethernet Port 1

Apply

12.1.2 Port Configuration

Click Start→Settings→Network→Port to go to the interface as shown below. Enter the HTTP port, HTTPS port, server port and RTSP port of the NVR, enable “Anonymous” as needed and then click “Apply” button to save the settings.

Port

HTTP Port: 80

HTTPS Port: 443 Enable

Server Port: 8036

POS Port: 9036

RTSP

Enable

RTSP Port: 554 Anonymous

API Server

Encryption type: Base64

Username: admin

Password: [Empty]

Apply

HTTP Port: the default HTTP port of the NVR is 80. The port number can be changed to others like 81. The port is mainly used for web client access. If you want to access the NVR through a web browser, you should enter IP address plus HTTP port in the address bar of the web browser like `http://192.168.11.61:81`.

HTTPS Port: the default HTTPS port of the NVR is 443.

HTTPS provides authentication of the web site and protects user privacy. How to use it?

① Enter IP address plus HTTP port in the address bar of the web browser. Then enter username and password to log in. Click Functional Panel→Network→HTTPS to go to the following interface.

② Install a certificate.

* You can create a private certificate here. Click the “Create” button to create a private certificate. Enter the country (only two letters available), domain (NVR’s IP address/domain), validity date, password, province/state, region and so on. Then click “OK” to save the settings.

* If there is a signed certificate, click “Browse” to select it and then click “Install” to install it.

* Click “Create a certificate request” to enter the following interface.

Click “Create” to create the certificate request. Then download the certificate request and submit it to the trusted certificate authority for signature. After receiving the signed certificate, import the certificate to the device.

③ After the certificate has been installed, enable this function and apply it. Then the camera can be accessed by entering [https://IP: https port](https://IP:https port) via the web browser (eg. <https://192.168.1.201:443>).

Server Port: the default server port of the NVR is 6036. The server port number can be changed as required. The port is mainly used in network video management system.

POS Port: the default HTTP port of the NVR is 9036.

Note: The HTTP port and server port of the NVR should be mapped to the router before you access the NVR via WAN.

RTSP Port: RTSP real-time stream protocol can be used to control the sending of real-time data. By media player (like VLC player) which supports the RTSP real-time stream protocol, you can view the live images synchronously. The default RTSP port is 554 and it can be changed as needed. (The address format: rtsp://IP address:554/chID=1&streamType=main or rtsp://IP address:554/chID=1&streamType=sub; main indicators main stream; sub indicators sub stream; chID indicators channel ID).

Examples: ① Enable RTSP and “Anonymous”. Then open the VLC player and enter the address (for example: rtsp://192.168.1.88:554/chID=1&streamType=main) in the network address bar of the VLC player. Then you can view the video of channel 1.

② Enable RTSP and open the VLC player. After that enter the address (for example: rtsp://192.168.1.88:554/chID=1&streamType=sub) in the network address bar of the VLC player. Then a login box will pop up. Enter the username and password which shall be as the same as the username and password of API server. Then you can view the video of channel 1.

Note: only some versions may support API server function. Please skip the following instructions if your DVR doesn't support it.

API Server: You can log in the media player which supports the RTSP protocol by the username and password here. Moreover, the third-party can further develop through API service.

Encryption type: Base64 and MD5 are optional.

Username: admin (it cannot be modified)

Password: Set it as needed.

Tips: The username and password of API Server here cannot be used to log in NVR. It is recommended to set the password of the API server different from the password of “admin” that is used to log in NVR.

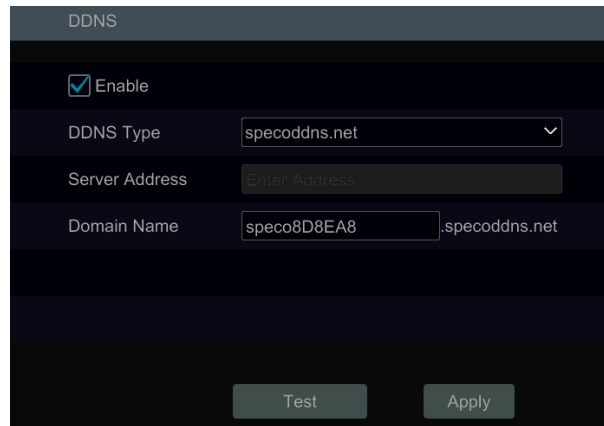
12.1.3 PPPoE Configuration

Click Start→Settings→Network→PPPoE to go to the interface as shown below. Check “Enable” in “PPPoE Settings” and then enter the username and password obtained from the dealer. Click “Apply” to save the settings.

The screenshot shows the 'PPPoE Settings' window. At the top, the title is 'PPPoE Settings'. Below it, there is a checkbox labeled 'Enable' which is checked. Underneath, there are two input fields: 'Username' with the text 'abc' and 'Password' with six dots. At the bottom right corner, there is a button labeled 'Apply'.

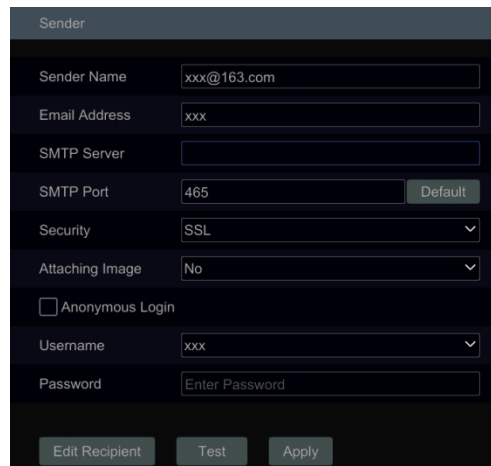
12.1.4 DDNS Configuration

The DDNS is used to control the dynamic IP address through domain name. Speco Technologies provides free DDNS service with US-based servers. You can access the NVR easily if the DDNS is enabled and configured. Click Start→Settings→Network→DDNS to go to the interface as shown below. The default DDNS type will be “specoddns.net”. The default domain name will be shown, you can use this for your domain name or enter your own. If invalid or taken, please select another domain name. Click on test to check if ok. If so, you may now go to [your domain name].specoddns.net with Internet Explorer and access your recorder remotely.

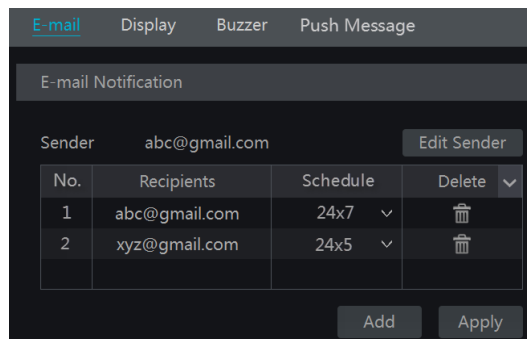




12.1.5 E-mail Configuration

Click Start→Settings→Network→E-mail to go to the following interface. Enter the sender’s name, e-mail address, SMTP server and SMTP port (you can click “Default” to reset the SMTP port to the default value) and then enable or disable the SSL and attaching image. Select the username (the username list will be updated automatically according to the email address you input) and enter the password of the sender and then click “Apply” to save the settings (you don’t have to enter the username and password if “Anonymous Login” is enabled). Click “Test” to pop up a window. Enter the e-mail address of the recipient in the window and then click “OK” button. The e-mail address of the sender will send an e-mail to the recipient. If the e-mail is sent successfully, it indicates that the e-mail address of the sender is configured correctly.



Click “Edit Recipient” to go to the following interface.




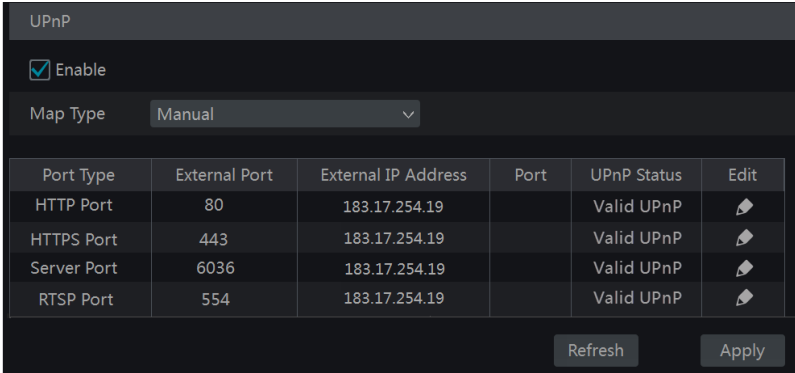
Click “Add” and then enter the recipient’s e-mail address and select the schedule (if a schedule is selected, the system will send the alarm email and the recipient will receive it only in the selected schedule time) in the popup window. Click “Add” in the window to add the recipient. You can also change the recipient’s receiving schedule by clicking  in the “Schedule” column. Click  to delete the recipient in the list. Click “Apply” to save the settings. Click “Edit Sender” to go to the e-mail configuration interface of the sender.





12.1.6 UPnP Configuration

By UPnP you can access the NVR through the web client which is in WAN via router without port mapping.

- ① Click Start→Settings→Network→UPnP to go to the following interface.
- ② Make sure the router supports UPnP function and the UPnP is enabled in the router.
- ③ Set the NVR’s IP address, subnet mask and gateway and so on corresponding to the router.
- ④ Check “Enable” in the interface as shown below and then click “Apply” button.

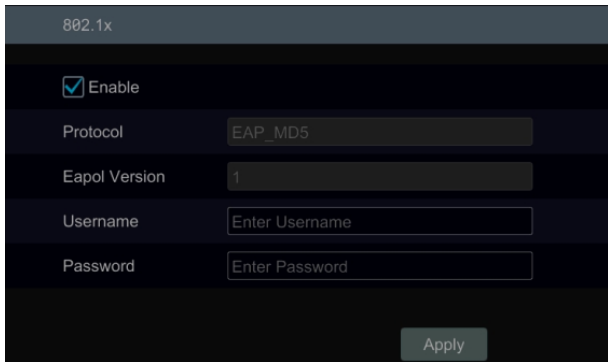
Click “Refresh” button to refresh the UPnP status. If the UPnP status were still “Invalid UPnP” after refreshing it for many times, the port number would be wrong. Please change the mapping type to “Manual” and then click  to modify the port until the UPnP status turns to “Valid UPnP”. Refer to the following picture. You can view the external IP address of the NVR. Enter the external IP address plus port in the address bar of your browser to access the NVR such as http://183.17.254.19:81.



Port Type	External Port	External IP Address	Port	UPnP Status	Edit
HTTP Port	80	183.17.254.19		Valid UPnP	
HTTPS Port	443	183.17.254.19		Valid UPnP	
Server Port	6036	183.17.254.19		Valid UPnP	
RTSP Port	554	183.17.254.19		Valid UPnP	

12.1.7 802.1X

If it is enabled, the NVR data can be protected. When the NVR is connected to the network protected by the IEEE 802.1X, user authentication is needed.



To use this function, the NVR shall be connected to a switch supporting 802.1x protocol. The switch can be considered as an authentication system to identify the device in a local network. If the NVR connected to the network interface of the switch has passed the authentication of the switch, it can be accessed via the local network.

Protocol type and EAPOL version: Please use the default settings.


User name and password: The user name and password must be the same with the user name and password applied for and registered in the authentication server.

12.1.8 NAT Configuration

Click Start→Settings→Network→NAT to go to the interface for NAT configuration and check “Enable”. Click “Apply” to save the settings and make note of the QR code number under the QR code. Via Internet Explorer, go to connect.specotech.cloud, input the QR code number, your username and password to login.

You can also scan the QRCode through mobile client which is installed in the mobile phone or PAD to log in the mobile client instantly.

12.1.9 View Network Status

Click Start→Settings→Network→Network Status to view the network status or click  on the tool bar at the bottom of the live view interface to view network status conveniently.

12.2 Basic Configuration

12.2.1 General Configuration

Click Start→Settings→System→Basic→General Settings to go to the following interface. Set the device name, device No., language, video format and main output. Enable or disable wizard, “Log In Automatically”, “Log Out Automatically” (if checked, you can set the wait time), “App Live Self-Adaption” and “Dwell Automatically” (if checked, you can set the wait time). Click “Apply” to save the settings.

Device Name: The name of the device. It may display on the client end or CMS that help user to recognize the device remotely.

Video Format: Two modes: PAL and NTSC. Select the video format according to the camera.


Sequence Automatically: Check it and set “wait time”. The system will sequence automatically if it is not operated during the time you set.

12.2.2 Date and Time Configuration

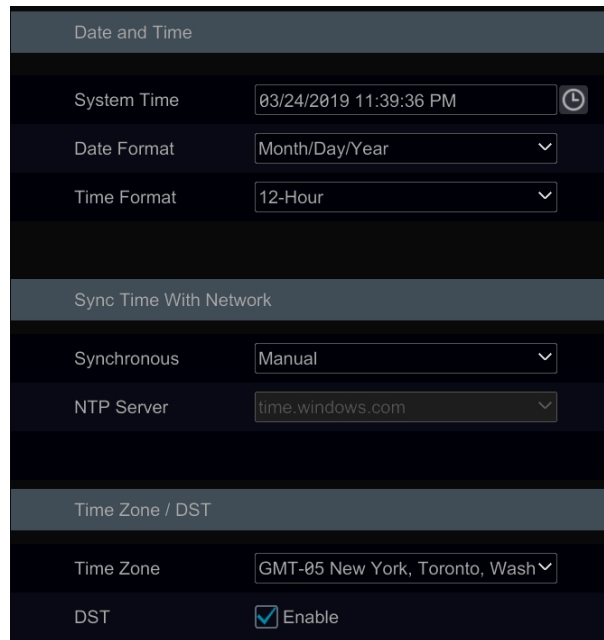
Click Start→Settings→System→Basic→Date and Time to go to the interface as shown below.

Set the system time, date format, time format and time zone of the NVR. The default time zone is GMT+08 Beijing, Hong Kong, Shanghai, Taipei. If the selected time zone includes DST, the DST of the time zone will be checked by default. Click “Apply” to save the settings.

You can manually set the system time or synchronize system time with network through NTP.

Manual: select “Manual” in the “Synchronous” option and then click  after the “System Time” option to set the system time.

NTP: select “NTP” in the “Synchronous” option and then enter the NTP server.



Date and Time

System Time 03/24/2019 11:39:36 PM

Date Format Month/Day/Year

Time Format 12-Hour

Sync Time With Network

Synchronous Manual

NTP Server time.windows.com

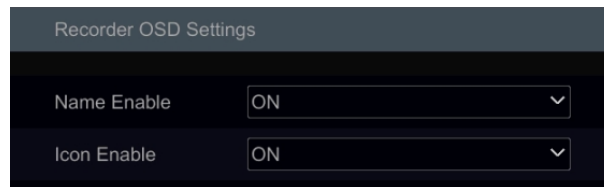
Time Zone / DST

Time Zone GMT-05 New York, Toronto, Wash

DST Enable

12.2.3 Recorder OSD Settings

Click Start→Settings→System→Basic→Recorder OSD settings to go to the following interface. OSD name and icon can be enabled here.



Recorder OSD Settings

Name Enable ON

Icon Enable ON

12.3 Factory Default

Click Start→Settings→System→Maintenance→Factory Default and then click “Reset to factory default” button in the interface to reset to the factory default settings (check “Reset retain Network Configuration” to retain the network settings).

Note: Resetting to the factory default settings will not change time zone.

12.4 Device Software Upgrade

- Upgrade

You can click Start→Settings→System→Information→Basic to view MCU, kernel version and firmware version and so on. Before upgrade, please get the upgrade file from your dealer.

The upgrade steps are as follows:

- ① Copy the upgrade software into the USB storage device.
- ② Insert the USB storage device into the USB interface of the NVR.
- ③ Click Start→Settings→System→Maintenance→Upgrade to go to “Upgrade” interface. Select the USB device in “Device Name” option and go

to the path where the upgrade software exists. Select the upgrade software and then click “Upgrade”. The system may automatically restart during upgrading. Please wait for a while and do not power off the NVR during upgrading.

Note: The file system of the USB mobile device which is used for upgrading, backing up and restoring should be FAT32 format.

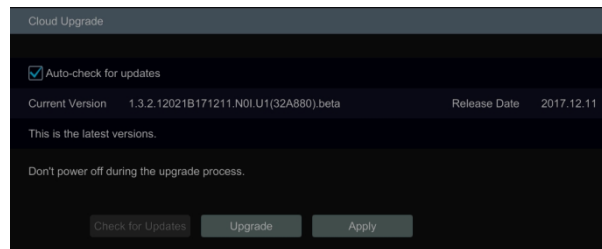
- **Flash Upgrade**

The upgrade steps are as follows:

- ① Copy the flash upgrade files into the USB storage device.
- ② Insert the USB storage device into the USB interface of the DVR.
- ③ Restart the DVR. Then the system will automatically upgrade.

- **Cloud Upgrade**

- ① Click Start→Settings→System→Maintenance→Cloud Upgrade to go to “Cloud Upgrade” interface.
- ② Enable “Auto-check for updates” to check if the current version is the latest one automatically. You can also click “Check for updates” to check the version by yourself. If it is not the latest one, obtain the latest version from the cloud server and then click “Upgrade”. The system may automatically restart during upgrading. Please wait for a while and do not power off the device during upgrading.



12.5 Backup and Restore

You can back up the configuration file of the NVR by exporting the file to other storage devices; you can recover the configuration to other NVRs which are of the same model with the NVR by importing the configuration file to other NVRs for time saving.

Insert the USB storage device into the USB interface of the NVR and then click Start→Settings→System→Maintenance→Backup and Restore to go to the interface.

- **Backup**

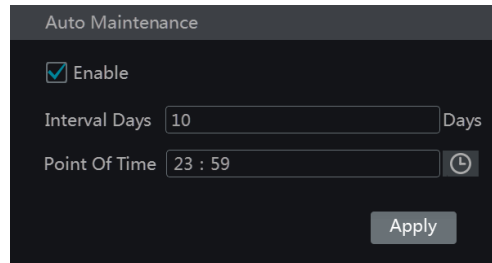
Select the USB device in “Device Name” option; go to the path where you want to store the configuration backup file and then click “Backup” button; finally click “OK” button in the popup window.

- **Recover**


Select the USB device in “Device Name” option; find the configuration backup file and then click “Recover” button; finally click “OK” button in the popup window.















12.6 Restart Automatically



You can set the automatic restart time for the NVR to maintain it regularly. Click Start→Settings→System→Maintenance→Auto Maintenance to go to the interface as shown below. Enable auto maintenance, set the interval days and point of time and then click “Apply” to save the settings. The NVR will restart automatically at the pointed time every interval days.



12.7 View Log

Click Start→Settings→System→Maintenance→View Log to go to the log view interface. Select the log main type, click  to set start time and end time and then click “Search” button. The searched log files will be displayed in the list.

No.	Main Type	Log Time	Content	Details	Play
1	Alarm	11/03/2015 15:58:53	Motion Alarm		
2	Settings	11/03/2015 15:43:01	Local Basic		—
3	Operation	11/03/2015 15:34:53	Local Search/Playback/Backup		—
4	Alarm	11/03/2015 15:25:43	Motion Alarm		
5	Settings	11/03/2015 15:25:38	Local Camera Parameters		—
6	Operation	11/03/2015 15:20:15	Local Search/Playback/Backup		—
7	Settings	11/03/2015 15:05:38	Local Camera Parameters		—
8	Settings	11/03/2015 15:05:06	Local Record Parameters		—
9	Exception	11/03/2015 15:04:48	IPC Offline		—
10	Settings	11/03/2015 15:04:46	Local Camera Parameters		—
11	Operation	11/03/2015 15:03:49	Local Login / Logout		—
12	Operation	11/03/2015 15:03:12	Local Maintenance		—


Choose the log file in the list and then click “Export” button to export the log file. Click  on the “Content” title bar to pop up a menu list. Check contents in the menu list and then the log list will show the checked log contents only. Click  to play the video log.

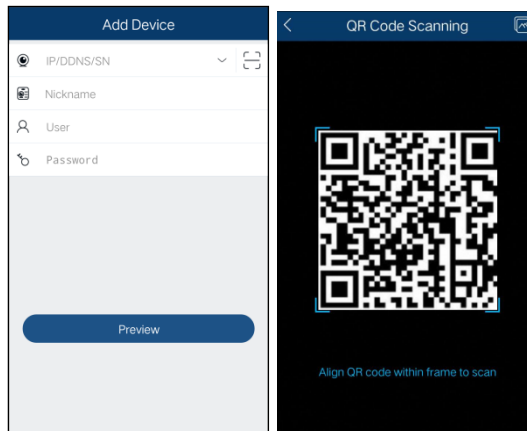
12.8 View System Information

Click Start→Settings→System→Information and then click the corresponding menu to view the “Basic”, “Camera Status”, “Alarm Status”, “Record Status”, “Network Status” and “Disk” information of the system.

13 Remote Surveillance

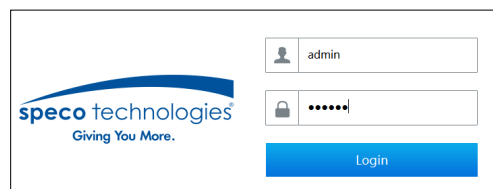
13.1 Mobile Client Surveillance

- ① Enable NAT in the NVR. Refer to [12.1.8 NAT Configuration](#) for details.
- ② Scan the QRCode through the Speco Blue App available for iOS and Android to easily and securely view your cameras.
- ③ Run the mobile client, go to the “Add Device” interface and then click  to scan the QRCode of the NVR (Go to Start→Settings→System→Information→Basic to view the QRCode of the NVR).
- ④ After scanning the QRCode successfully, enter the login password to log in mobile client.



13.2 Web LAN Access

- ① Click Start→Settings→Network→TCP/IP to go to the “TCP/IP” interface. Set the IP address, subnet mask, gateway, preferred DNS and alternate DNS of the NVR.
- ② Open the web browser on your computer, enter the IP address of the NVR in the address bar and then press enter to go to the login interface as shown below. You can change the display language on the top right corner of the login interface. Enter the username and password of the NVR in the interface and then click “Login” to go to the live view interface.

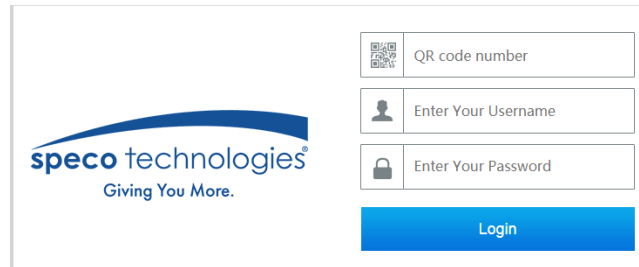


Notes: 1. Please make sure that the IP address of the NVR and the computer are both in the same local network segment. For example, supposing that the IP address of the computer is 192.168.1.141, the IP address of the NVR shall be set to 192.168.1.XXX.

2. If the HTTP port of the NVR is not 80, but other number instead, you need to input the IP address plus port number in the IE address bar when accessing the NVR over network. For

13.3 Web WAN Access

- ① Set the network of the NVR. Please refer to [12.1.1 TCP/IP Configuration](#) for details.
- ② Click Start→Settings→Network→NAT to go to the interface for NAT configuration and check “Enable”. Click “Apply” to save the settings and make note of the QR code number under the QR code. Via Internet Explorer, go to connect.specotech.cloud, input the QR code number, your username and password to login.



➤ PPPoE Access

- ① Click Start→Settings→Network→PPPoE to go to the “PPPoE” interface. Check “Enable” in the “PPPoE settings” and then enter the username and password you get from your ISP. Click “Apply” to save the settings.
- ② Click Start→Settings→Network→Network Status to view the IP address of the NVR.
- ③ Open the web browser on your computer, enter the IP address of the NVR like <http://210.21.229.138> in the address bar and then press enter to go to the login interface. Enter the username and password of the NVR in the interface and then click “Login” to go to the live view interface.

➤ Router Access

- ① Click Start→Settings→Network→TCP/IP to go to the “TCP/IP” interface. Set the IP address, subnet mask, gateway, preferred DNS and alternate DNS of the NVR.
- ② Set the HTTP port (it is suggested to modify the HTTP port because the default HTTP port 80 might be taken up) and enable UPnP function in both the NVR and the router. If the UPnP function is not available in the router, you need to forward the LAN IP address, HTTP port and server port of the NVR to the router. Port mapping settings may be different in different routers, so please refer to the user manual of the router for details.
- ③ Get the WAN IP address of the NVR from the router. Open the web browser on your computer, enter the WAN IP address plus HTTP port like <http://116.30.18.215:100> in the address bar and then press enter to go to the login interface. Enter the username and password of the NVR in the interface and then click “Login” to go to the live view interface.

Note: If the WAN IP address is a dynamic IP address, it is necessary for you to use the domain name to access the NVR. Click Start→Settings→Network→DDNS to set DDNS (see [12.1.4 DDNS Configuration](#) for details). By using DDNS function you can use the domain name plus HTTP port like <http://sunshine.dvrddns.com:100> to access the NVR via internet.

13.4 Web Remote Control

The supported browsers for remote access are IE8/9/10/11, Firefox, Opera and Chrome (available only for the versions lower than 45) in Windows

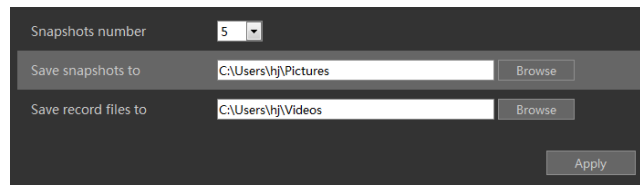
system and Safari in MAC system. Here we take IE browser for example. When you access the NVR through IE for the first time, you need to download and install the relative components for normal preview and playback. Please refer to the tips in the remote interfaces for details. The buttons and icons on the top right corner of the remote interface are introduced as follows.

admin: the current login username.

Logout: click it to log out and return to the login interface.

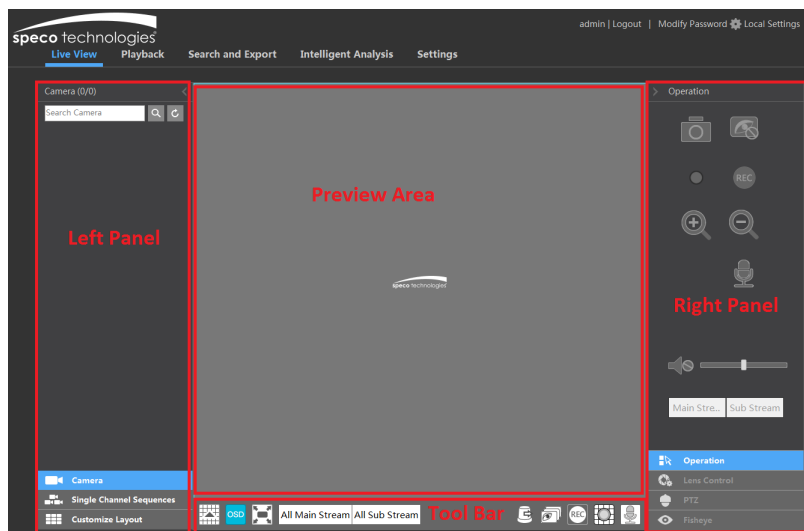
Modify Password: click it to change the password of the current login user. Enter the current password and then set a new password in the popup window. Click “OK” button to save the new password.

Local Settings: click it to change the local settings. Set the snapshot number and click “Browse” to set the snapshot path and record path as shown below. Click “Apply” button to save the settings.




13.4.1 Remote Preview



Click “Live View” in the remote interface to go to the live view interface. The live view interface consists of the four areas marked in the following picture.






➤ Start Preview

Select a window in the preview area and then click one online camera on the left panel to preview the camera in the window. You can click  in the tool bar to view all the cameras.


➤ Left Panel Introduction

Click  on the left panel to hide the panel and click  to show the panel. You can view all the added cameras and groups on the left panel.


● View Camera

Click  **Camera** to view the cameras. You can view the number of all the added cameras and the online cameras. For instance, the left number 3 in **Camera (3/4)** on the left panel stands for the number of online cameras; the right number 4 stands for the number of all the added cameras. Enter the camera name in the search box and then click  to search the camera. Click  to refresh the camera list.





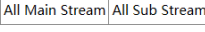








- **View Group**

Click  **Single Channel Sequences** to view the groups. All groups and all cameras in the group can be shown in the left panel.






- **View Scheme**

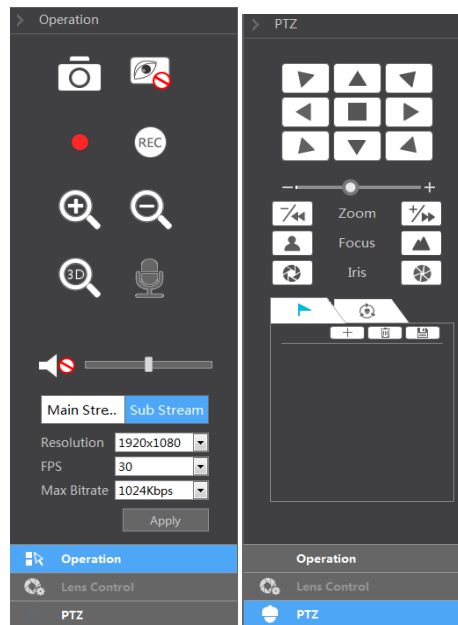
Click  **Customize Layout** to view the scheme (or planning). All schemes can be shown in the left panel. Double click the scheme name to invoke it quickly

➤ Tool Bar Introduction

Button	Meaning
	Screen mode button.
	Click it to disable OSD. Click  to enable OSD.
	Click it to show full screen. Right click on the full screen to exit full screen.
	Click "All Main Stream" or "All Sub Stream" to set the stream of all the cameras.
	Manual alarm button. Click it to pop up a window and then trigger and clear the alarm-out in the window manually.
	Click it to preview all cameras.
	Click it to close all the preview cameras.
	Click it to start recording for all cameras to computer. Click  to stop recording.
	Click it to start manual record for all cameras to the NVR. Click  to stop manual record for all cameras.
	Click it to enable talk with the NVR.










➤ Right Panel Introduction

Click  on the right panel to show the panel and click  to hide the panel. Click  **PTZ** at the bottom of the panel to go to "PTZ" panel. Click  **Lens Control** to go to "Lens Control". Click  **Operation** to go to "Operation" panel.












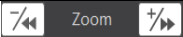


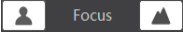


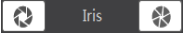






Click one camera window in the preview area and then click **Main Stream** to set the camera's live view stream and record stream to main stream in manual record mode; click **Sub-stream** to set the camera's live view stream and record stream to sub stream. In sub stream tab, set the resolution, FPS and bitrate and then click "Apply" to save the settings.

Operation panel introduction:



Button	Meaning
	Click it to take snapshots.
	Click it to start recording to computer; click it again to stop recording.
	Click it to zoom in the image of the camera and then drag the mouse on the camera image to view the hidden area.
	Click it to zoom out the image of the camera.
	The 3D zoom in function is designed for P.T.Z. Click it and then drag the image to zoom in or zoom out the image; click the image on different areas to view the image of the dome omni-directionally.
	Click it to start record to the NVR
	Click it to close the preview camera.
	
	Click it to enable audio and then drag the slider bar to adjust the volume. You can listen to the camera audio by enabling audio.

PTZ panel introduction:

Button	Meaning
	Click  /  /  /  /  /  /  /  to rotate the dome; click  to stop rotating the dome.
	Drag the slider to adjust the rotating speed of dome.
	Click  /  to zoom in/out camera image.
	Click  /  to increase/decrease the focal length.
	Click  /  to increase/decrease the iris of the dome.
	Click it to view the preset list and then click the button in the list to call the preset.
	Click it to view the cruise list and then click the corresponding buttons in the list to start or stop the cruise.

















13.4.2 Remote Playback

Click "Playback" in the remote interface to go to the playback interface.

- ① Check the record event types and cameras on the left panel. Set the record date on the calendar beside the time scale.
- ② Click  to search the record data and then click  or directly click the time scale to play the record.

The operation of the playback time scale is similar to that of the time scale in the main program of the NVR. Please refer to [8.2 Playback Interface Introduction](#) for details.



Introduction of playback control buttons:

Button	Meaning
	Stop button.
	Rewind button. Click it to play video backward.
	Play button. Click it to play video forward.
	Pause button.
	Deceleration button. Click it to decrease the playing speed.
	Acceleration button. Click it to increase the playing speed.
	Previous frame button. It works only when the forward playing is paused in single screen mode.
	Next frame button. It works only when the forward playing is paused in single screen mode.
	Click  to step backward 30s and click  to step forward 30s.
	Backup start time button. Click the time scale and then click it to set the backup start time.
	Backup end time button. Click the time scale and then click it to set the backup end time.
	Export button.
	Backup tasks button. Click it to view the backup status.
	Event list button. Click it to view the event record of manual/schedule/sensor/motion.



13.4.3 Remote Export

Click “Export” in the remote interface to go to the export interface. You can export the record by event search or by time search.





➤ Event Search

Check the record type on the left side of the interface and then click  to set the start time and end time; check the cameras and then click  on the right side to search the record (the searched record data will be displayed in the list); check the record data in the list and then click “Export” button to export the record.

➤ Time Search

Click  to set the start time and end time on the left side of the interface; check the cameras and then click  on the right side to backup the record.

➤ Snapshots

The system will display all the captured images automatically in the list. Click  to delete the image. Click  to pop up the “Export” window. Click  to pop up the “View Image” window. Click  to export the image.

➤ View Export Status

Click “Export Status” to view the export status. Click “Pause” to stop the export; click “Resume” to continue the export; click “Delete” to delete the task.

13.4.4 Intelligent Analysis

Click “Intelligent Analysis” in the remote interface to configure smart search, statistics, target database, face attendance and face check in. All of these settings are similar to that of the NVR. See the configurations of the NVR for details.

13.4.5 Remote Configuration

Click “Function Panel” in the remote interface and then configure the camera, record, alarm, disk, network, account and authority and system of the NVR remotely. All of these settings are the same as the settings of the NVR. See the configurations of the NVR for details.

Appendix A FAQ

Q1. Why can't I find the HDD?

- a. Please check the power and SATA data cables of the HDD to make sure they are well connected.
- b. For some NVRs with the 1U or small 1U case, the power of the adapter may be not enough for operating them. Please use the power adaptor supplied along with the NVR.
- c. Please make sure the HDDs are compatible with the NVR. See [Appendix C Compatible Device List](#) for details.
- d. The HDD could have gone bad.

Q2. Why are there no images output in some or all of the camera windows?

- a. Please make sure the resolutions of the cameras are supported by the NVR.
- b. Please make sure the network cables of the IP camera and NVR are both connected properly and the network parameters are set correctly.
- c. Please make sure the network and the switch both work normally.

Q3. The screen has no output after booting the NVR normally.

- a. Please make sure the screen, HDMI or VGA cables are good and well connected.
- b. Please make sure the screen supports the resolution of 1280*1024, 1920*1080 or 3840*2160 (4K*2K). The NVR cannot self-adapt to the screen of which the resolution is lower than 1280*1024, and then the screen will remind you that the screen resolution is not supported by the NVR or just have no display. Please change a screen at 1280*1024, 1920*1080 or 3840*2160 resolution before booting the NVR.

Q4. Forget your passwords?

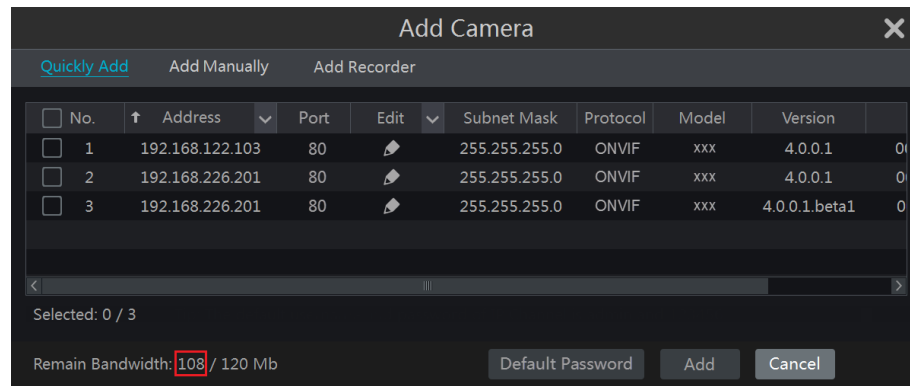
- a. The password for **admin** can be reset through "Edit Security Question" function.

Click "Edit Security Question" button in the login window and then enter the corresponding answer of the selected question in the popup window, the password for **admin** will be reset to **123456** by default. If you forget the answer of the question, this way will be invalid, please contact your dealer for help.

- b. The passwords of other users can be reset by **admin**, please refer to [11.1.2 Edit User](#) for details.

Q5. The NVR cannot add up to the maximum number of IP cameras?

Take the 16 CH NVR as an example. Some 16 CH NVR support a maximum of 120Mbps bandwidth input (please take the real device for standard). Refer to the picture below. The remaining bandwidth should be larger than the bandwidth of the IP camera you want to add, or you would fail to add the IP camera. You should lower the added cameras' bitrate to release the bandwidth. It is recommended to add cameras by "Quickly Add" for batch adding.



Q6. The IP camera which connects to the PoE port of the NVR cannot be displayed automatically in the camera list, why?

- a. Please check whether the resource of the PoE port is occupied by another IP camera that is added through network.
- Take the 16 CH NVR with 8 PoE ports as an example. The resource distribution of the 16 CH IP cameras is shown in the picture below.

CH1	CH2	CH3	CH4	CH5	CH6	CH7	CH8	CH9	CH10	CH11	CH12	CH13	CH14	CH15	CH16
								POE-1	POE-2	POE-3	POE-4	POE-5	POE-6	POE-7	POE-8

When you add IP cameras through network, the IP cameras will occupy the resource from CH1, CH2, CH3, CH4... by the adding sequence; if you directly connect the IP cameras to the PoE ports of the NVR, the IP cameras will occupy the resource from CH9 to CH16 according to the number of the PoE port each IP camera is connecting to.

Supposing that 12 CH IP cameras have been added to the NVR through network and no IP camera has been directly connected to the PoE port. The 12 CH IP cameras occupy the 8 network resources from CH1 to CH8 and 4 PoE resources from CH9 to CH12 which are supposed to be occupied by connecting the IP cameras directly. In this situation, if you directly connect one IP camera to PoE5, PoE6, PoE7 or PoE8, the IP camera will be displayed in the camera list automatically; if you connect it to PoE1, PoE2, PoE3 or PoE4, it won't be displayed in the camera list by showing resource conflict; if you just need to connect it to PoE1, PoE2, PoE3 or PoE4, you should first delete the IP camera which occupies the PoE port resource and then reconnect it to the PoE port.

- Take the 8 CH NVR with 8 PoE ports as another example. The resource distribution of the 8 CH IP cameras is shown in the picture below and the adding rules of the IP cameras are similar to the rules mentioned in the above. Please refer to the above for details.

CH1	CH2	CH3	CH4	CH5	CH6	CH7	CH8
POE-1	POE-2	POE-3	POE-4	POE-5	POE-6	POE-7	POE-8

- b. Please make sure that the internal Ethernet port and the IP camera which directly connects to the PoE port through ONVIF protocol are in the same network segment.


The internal Ethernet port and the IP camera which directly connects to the PoE port through ONVIF protocol should be in the same network segment, or you will fail to add the IP camera. Log in the IP camera's web client and then enable DHCP (obtain an IP address automatically); or manually change the IP address of the IP camera to make it in the same network segment with the internal Ethernet port.

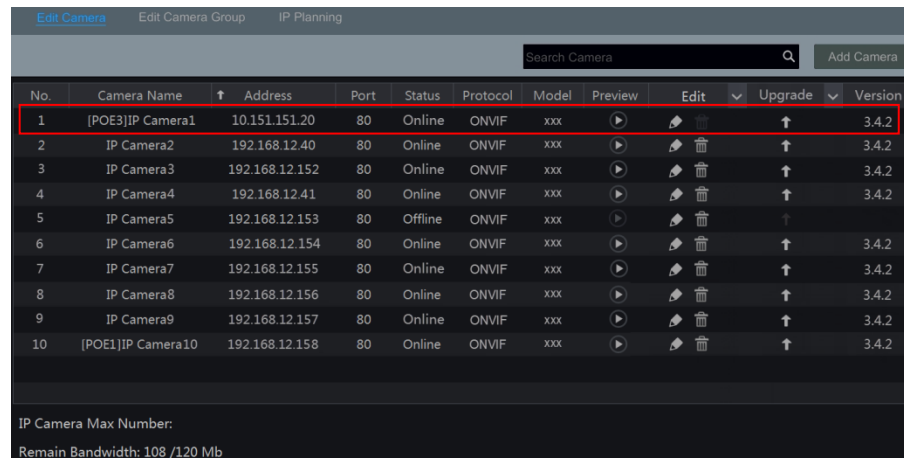
- c. Check whether the number of the added IP camera is the maximum.































If the number of the added IP camera is the maximum, the system will show you the message that the IP camera number is beyond the maximum when you directly connect another IP camera to the available PoE port and thus you will fail to add the IP camera.

Q7. The IP camera which directly connects to the PoE port of the NVR through ONVIF protocol is shown in the camera list, but there is no image output, why?


Please make sure the username and password of the IP camera are correct. The IP camera's username and password can be modified through the two ways mentioned as below.

- ① Click "Edit Camera" in the Camera module of the setup panel to go to the interface as shown below. Click  to modify the username and password of the IP camera (enter the correct username and password of the IP camera in the popup window and then click "OK" button).



No.	Camera Name	Address	Port	Status	Protocol	Model	Preview	Edit	Upgrade	Version
1	[POE3]IP Camera1	10.151.151.20	80	Online	ONVIF	xxx				3.4.2
2	IP Camera2	192.168.12.40	80	Online	ONVIF	xxx				3.4.2
3	IP Camera3	192.168.12.152	80	Online	ONVIF	xxx				3.4.2
4	IP Camera4	192.168.12.41	80	Online	ONVIF	xxx				3.4.2
5	IP Camera5	192.168.12.153	80	Offline	ONVIF	xxx				3.4.2
6	IP Camera6	192.168.12.154	80	Online	ONVIF	xxx				3.4.2
7	IP Camera7	192.168.12.155	80	Online	ONVIF	xxx				3.4.2
8	IP Camera8	192.168.12.156	80	Online	ONVIF	xxx				3.4.2
9	IP Camera9	192.168.12.157	80	Online	ONVIF	xxx				3.4.2
10	[POE1]IP Camera10	192.168.12.158	80	Online	ONVIF	xxx				3.4.2

IP Camera Max Number:
Remain Bandwidth: 108 /120 Mb

- ② Go to the live view interface and then click  in the preview window of the IP camera to edit the IP camera's username and password.

Q8. The system cannot record, why?

- a. Make sure the HDD was formatted prior to use.
- b. The record schedule has not been set in manual record mode. Please refer to [7.3.2 Record Schedule Configuration](#) for details.
- c. Maybe HDD is full and thus the NVR is not able to record. Check HDD information from Disk Management and if required, please enable the recycle function (please see [7.1.2 Advanced Configuration](#) for details).
- d. There is no disk but cameras in the disk group, so please add at least one disk to the group. Refer to [7.5.1 Storage Mode Configuration](#) for details.
- e. The HDD could have gone bad. Please change another one.

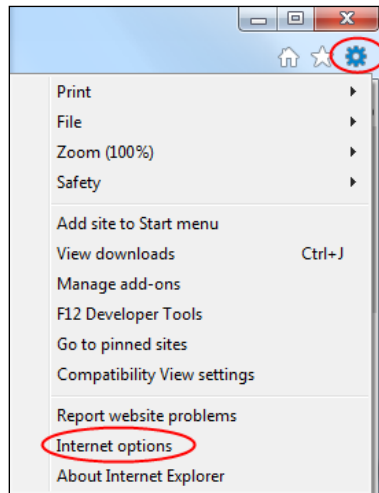
Q9. Fail to access the NVR remotely through IE.

- a. Please make sure the IE version is IE8 or above.
- b. Please check whether the PC has enabled the firewall or installed the antivirus software. Please try to access the NVR again after you disable the firewall and stop the antivirus software.
- c. Allow & block list may have been set in Account and Authority setting. The PC of which the IP address is in the block list or out of the allow list cannot access the NVR remotely.

Q10. ActiveX control cannot be downloaded. What can I do?

- a. IE browser blocks ActiveX control. Please do setup as per the steps mentioned below.

- ① Open IE browser. Click  → Internet Options.



- ② Select Security→Custom Level. Refer to Fig 10-1.
 - ③ Enable all the sub options under “ActiveX controls and plug-ins”. Refer to Fig 10-2.
 - ④ Then click “OK” to finish setup.
- b. Other plug-ins or anti-virus may block ActiveX. Please disable or do the required settings.

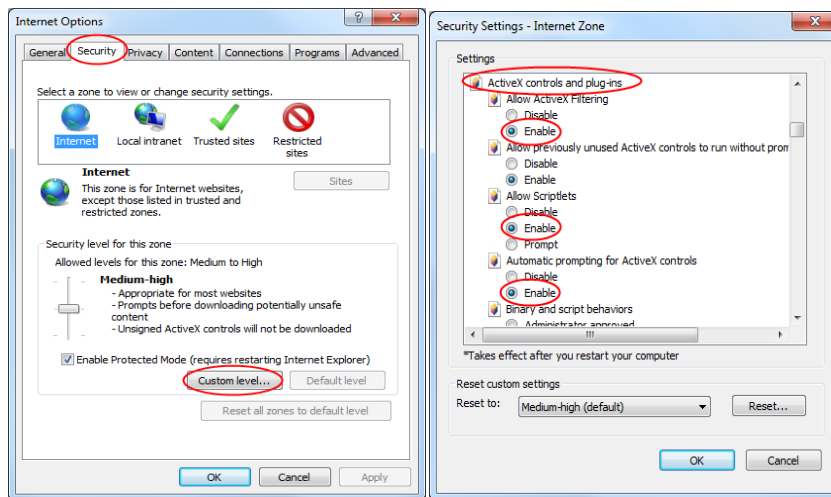



Fig 10-1

Fig 10-2

Q11. How to play the backup file?

- a. Record backed up by NVR: insert the USB device in which the record backup files is saved to the USB interface of the PC and then open the USB device path. The record can be backed up in the private format and AVI format by NVR.
 - If you select the private format when backing up record by NVR, a RPAS (Recording Player Application Software) compression package will be backed up to the USB device automatically along with the record data. Uncompress the “RPAS.zip” and then click “RPAS.exe” to set up RPAS. After the setup is completed, open RPAS player and then click “Open Folder” button in the middle of the interface to select the record data. Refer to Fig

11-1.

Select camera in the resource tree on the left side of the interface to play the camera record. Click  on the tool bar under the camera image to enable audio. Refer to Fig 11-2.

Note: The record will not have audio output if you disable the audio when recording by NVR. Please see [7.1.1 Mode Configuration](#) and [7.2 Encode Parameters Setting](#) for details.

- If you select the AVI format when backing up recorded video by NVR, the recorded video can be played by the video player which supports this format.
- b. Recorded video backed up through web. The recorded video can only be backed up with AVI format through web. The recorded video can be backed up to PC and played by the video player which supports this format.

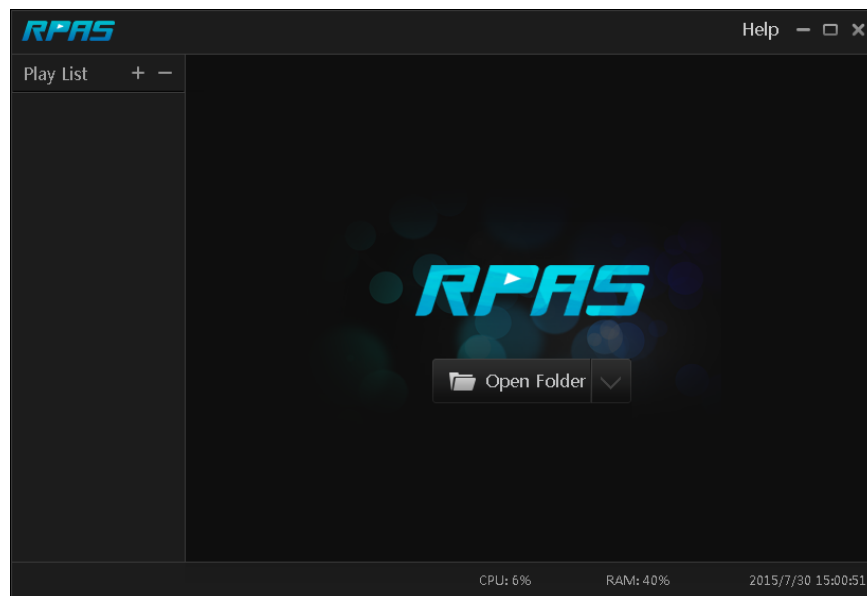


Fig 11-1

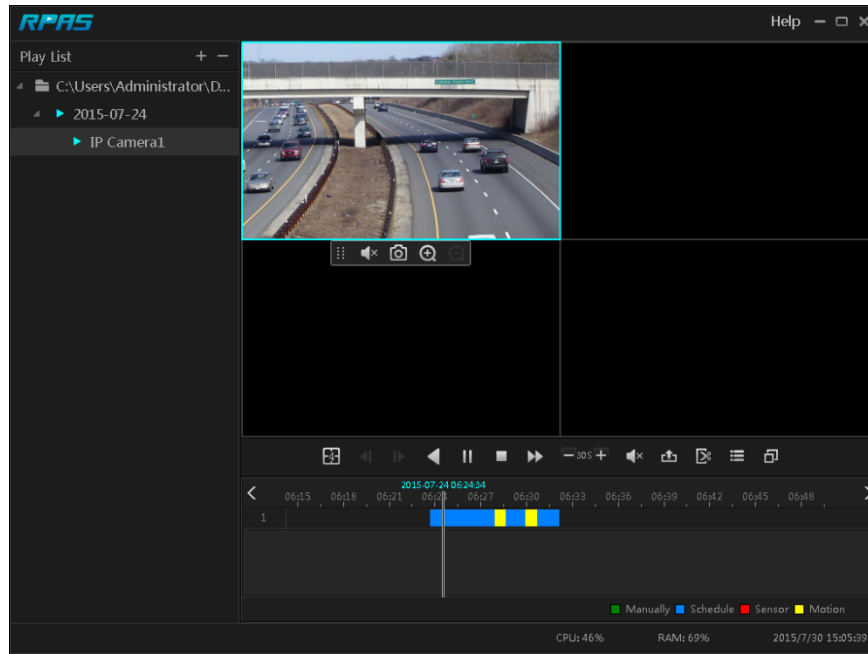


Fig 11-2

Appendix B Calculate Recording Capacity

The recording capacity is mainly up to the record resolution, record stream and bitrate. Different image quality parameters decide different disk capacity occupation in equal times. The bigger the record resolution, record stream and record bitrate is, the more disk capacity is taken up in equal times. The calculation format of recording capacity is shown as below.

$$\text{Recording Capacity (MB)} = \text{Bitrate (Kbps)} \div 1024 \div 8 \times 3600 \times \text{Recording hours per day} \times \text{Record Storage Days} \times \text{channel numbers}$$

3600 means record for an hour(1TB=1024GB, 1GB=1024MB, 1MB=1024KB, 1Byte=8bit).

Record Bitrate (Kbps)	Used Space (MB/H)	Used Space (MB/D)
10240	4500	108000
8192	3600	86400
6144	2700	64800
4096	1800	43200
3072	1350	32400
2048	900	21600
1024	450	10800
768	337.5	8100
512	225	5400
384	168.75	4050
256	112.5	2700

The table below shows the recording capacity requirements for record storage in 30 days.

Record Bitrate (Kbps)	Recording Capacity (TB)					
	1CH	4CH	8CH	16CH	32CH	64CH
10240	3.09	12.36	24.72	49.44	98.88	197.76
8192	2.48	9.89	19.78	39.56	79.11	158.21
6144	1.86	7.42	14.84	29.67	59.33	118.66
4096	1.24	4.95	9.89	19.78	39.56	79.11
3072	0.93	3.71	7.42	14.84	29.67	59.33
2048	0.62	2.48	4.95	9.89	19.78	39.56
1024	0.31	1.24	2.48	4.95	9.89	19.78
768	0.24	0.93	1.86	3.71	7.42	14.84
512	0.16	0.62	1.24	2.48	4.95	9.89
384	0.12	0.47	0.93	1.86	3.71	7.42
256	0.08	0.31	0.62	1.24	2.48	4.95

For instance, there is a 32CH NVR recording 24 hours per day and the record stores for 30 days. The NVR adopts dual stream recording. The main stream is 4096Kbps and the sub stream is 1024Kbps, then the total recording capacity is 49.45TB (39.56TB + 9.89TB).

Considering the format loss of the disk is about 10%, the required disk capacity will be 55TB (49.45TB ÷ (1-10%)).

Appendix C Specifications

Model		N32NRE
System	Compression	Standard H.265
	OS	Embedded Linux
Video	IPC Input	32CH
	Network Access Bandwidth	256Mbps
	Network Access Format	8MP/6MP/5MP/4MP/3MP/1080P/960P/720P@25/30fps
	Output	HDMI×1: 4K×2K/1920×1080/1280×1024, VGA×1: 1920×1080/1280×1024
Audio	Network Input	32CH IPC audio input
	2-way Audio	RCA×1
	Local Output	RCA×1
Record	Record Stream	Dual stream recording
	Resolution	8MP/6MP/5MP/4MP/3MP/1080P/960P/720P
	Mode	Manual, schedule, motion, sensor, intelligence
Playback	Simultaneous Playback	Max 16 CH
	Search Mode	EZ search, museum search, time search, event search, bookmark search, snapshot search
	Smart Search	Highlighted color to display camera records in a certain period of time, different colors refer to different record events
	Function	Play, pause, FF, FB, etc.
Alarm	Mode	Manual, sensor, motion, exception, intelligence
	Input	8CH local alarm input; support IPC alarm input
	Output	4CH local alarm output; Support IPC alarm output
	Linkage	Record, snapshot, preset, e-mail, pop-up window, etc.
Network	Interface	RJ45 10M/100M/100Mbps×2
	Protocol	TCP/IP, PPPoE, DHCP, DNS, DDNS, UPnP, NTP, SMTP
	Web Client	Multiple online users monitoring
Mobile Device	OS	iOS, Android Speco Blue or SecureGuard Client
Storage	HDD	SATA×8, max 8T per HDD
	E-SATA	E-SATA×2 *8TB
Export	Local	By U disk, USB mobile HDD
	Network	Yes
Interface	USB	USB2.0×2 (one in the front panel and the other in the rear panel) USB 3.0 x 1
	Remote Controller	Yes
Others	Power Supply	ATX
	Power Consumption	≤15W (without HDD)
	Dimensions (W×D×H)	16.9" x 17.8" x 3.5" (430mm×453mm×89mm)
	Working Environment	-4~122F (-10~50℃), 10%~90% (humidity)

Android is a trademark of Google LLC.

Model: N32NRE

Federal Communications Commission (FCC) Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

FCC Responsible Party:

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